

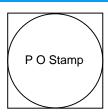
BHARAT SANCHAR NIGAM LIMITED

Bangalore Telecom District

BILL MAIL SERVICE
Postage paid in advance
Vide LicenceNo.PP/03/2001

Name & Address of the Customer:

ARUN RAMACHANDRAN 301 3RD INSIGHT DWARAKA APTS TATANAGAR BANGALORE 9TH MN KODIGEHALLI POST BANGALORE KT 560092



INFORMATION TO CUSTOMER

I) For Fault Repair, Dial: 198

Call Center Toll free numbers 1500 for Land Line and 1504 for Broad Band - Accessible from any BSNL telephone.

Call Center Toll free numbers 18003451500 for Land Line and 18003451504 for Broad Band - Accessible from any Telephone.

Further Details of Customer grievance redressal mechanism is available at our website www.bsnl.co.in

- II) Telephone Bills can be paid by Cash / Cheque / DD at the following centers.
 - (a) All Online Cash Counters and Customer Service Centres & CTOs/DTOs of BSNL.
 - (b) All Head Post Offices and designated Sub / Branch Post Offices up to payment due date.
 - (c) Payment can also be made through ECS and through BSNL Portal www.bsnl.co.in
 - (d) In some SSAs, additional channels of making bill payment are available. Please contact local BSNL office for further details.
- III) Cheque / DD May be drawn in favour of AO (Cash), BSNL, Bangalore for making payment at BSNL Bill Collection Centres.
- IV) For Change of Billing Address, Kindly approach AO(TR) / Commercial Officer of your exchange area.
- V) BSNL wishes to inform
 - (a) The Customer shall not be charged for any Plan change.
 - (b) In case of upward tariff revision, the customer shall be charged in the old tariff till SIX months from the plan option date.
 - (c) With out explicit consent of the consumer, no charge shall be levied for any service.
 - (d) In case of Telephone closure, the balance Security Deposit shall be refunded within 60 days of closure of the telephone connection. Otherwise, interest shall be paid at applicable rates.
 - (e) Please logon to www.bsnl.co.in for information on the tariff Plans and financial implications.

For contact details of Nodal Officer / Appellate Authority, visit our website <u>www.bsnl.co.in</u>

Customers are advised to change their Broad band and Dynamic lock passwords frequently.

ENJOY RING BACK TONES ON BSNL LANDLINE(CALL 56700 For Registration) *

SL.No	PARTICULARS	CHARGES
01	Monthly fixed charges	Rs.30
02	IVRS Charges for 56700	Rs.2.00 per min
03	Song Selection (Content charges per RBT download)Excluding access charges using IVRS/Website	Rs.12.00
04	Validity	30 Days

TO AVOID UNWANTED TELEMARKETING CALLS: REGISTER YOUR TELEPHONE NUMBER IN NDNC REGISTRY CALL 1909 or SEND SMS "START DND" ON 1909

DENOMINATIONS OF CASH PAID(To be filled by Payer)

1000	Χ	
500	Χ	
100	Χ	
50	Χ	
20	Χ	
10	Χ	
5	Χ	
2	Х	
1	Χ	
Change		
TOTAL	·	

^{*} Available in select exchanges only. For information contact local BSNL office.



BHARAT SANCHAR NIGAM LIMITED

Bangalore Telecom District

Telephone Bill

Name & Address of the Customer:

ARUN RAMACHANDRAN 301 3RD INSIGHT DWARAKA APTS TATANAGAR BANGALORE 9TH MN KODIGEHALLI POST BANGALORE

KT

560092

Customer Id 4020801717 **Account Number** 9034663908

Phone Number 08023514368

Bill Number & Date 484480012 - 06/12/2015 Bill Period 01/11/2015 to 30/11/2015

Payment Due Date 28/12/2015 Customer Type Individual

Credit Limit 9,750.00

Account Summary(In Rupees)					Lo	yait	y Points	323	3	
Previous Balance		Payments Received		Balance Amount		Adjustments		Current Bill Amount		Amount Payable
(Ignore, if paid)										(Rounded to next Rupee)
A		В		C=A-B		D		Е		F=E+C-D
1,486.63	-	1,487.00	=	-0.37	+	0.00	+	1,466.98	=	1,467.00

Late Fee shall be levied in the next bill @ 2% of the outstanding amount pending after Payment Due Date. Minimum Late Fee is Rs 10/-.

Free calls on BSNL network reduced from 220 to 110 wef 1.11.2015

Dear Customer, BSNL Broadband Wi-Fi modem is now available at Rs 1500/- only. To subscribe BSNL Broadband, Call toll free 1800 345 1500.

"World AIDS Day Dec 1: KNOW AIDS for NO AIDS. Unite Against Stigma - Unite Against AIDS."

Account	Level	Detail	S

Date	Amount(Rs.)
01/12/2015	1,487.00
	1,487.00
	=

Summary of ChargesAmount(Rs.)Monthly Charges1,090.00Usage Charges196.20One Time Charges100.00Discounts-105.00Service Tax185.78Late Fee0.00

Total Charges (Rs.) 1,466.98

Tax Details

 Description
 Tax Rate
 Amount

 Service Tax
 14.00%
 179.37

 Swachh Bharat Cess
 0.50%
 6.41

Accounts Officer(TR)

Computer generated Bil and may not contain signature

Scan 'QR' code for making Bill Payment through Internet



E & OE

BHARAT SANCHAR NIGAM LIMITED Bangalore Telecom District

COUNTER FOIL

Account Number	9034663908	Phone Number	08023514368	Amount Payal	ole	1,467.00
Bill Number	484480012	Bill Date	06/12/2015	Payment Due [Date	28/12/2015
		For Use of PO's/ E	Banks only			
Mode of Payment	☐ Cash	☐ Cheque/DD	☐ Credit/De	ebit Card	☐ E-Paym	nent
Cheque /DD No	Date	Bank	Branch		Amount	
Please Charge Rs	Against Card No		Card E	xpiry Date	☐ Visa	Master
Signature	Card Holder's Name	e			☐ Diners	Amex
Note: Post Offices / Banks to a	accept Bills for Current Bill Amor	unt or Amount Payable against	Account Number on or before	Due Date only.		



BHARAT SANCHAR NIGAM LIMITED Bangalore Telecom District

Account Number 9034663908 Bill Number 484480012 Bill Date 06/12/2015 Payment Due Date 28/12/2015

Name & Address of the Customer:

ARUN RAMACHANDRAN 301 3RD INSIGHT DWARAKA APTS TATANAGAR BANGALORE 9TH MN KODIGEHALLI POST BANGALORE KT

List of Services

560092

Phone Number/Service ID	Monthly Charges	Usage Charges	One Time Charges	Discounts
08023514368	220.00	196.20	0.00	-105.00
archandran08	870.00	0.00	100.00	0.00

Phone Number/Service ID	08023514368					
Bill Plan: 700276 / ONE INDIA I	FMC 220 URBAN					
Monthly Charges						
Description		S	Start Date	End Date		Amount(Rs.)
Fixed Monthly Charge		0	1/11/2015	30/11/2015		220.00
Total						220.00
Discounts						
Description		S	Start Date	End Date		Amount(Rs.)
LL - Free Usage Amount-ONNET-110		0	1/11/2015	30/11/2015		-105.00
Total						-105.00
Usage Charges						
Description	Units	Duration(hh:mm:ss)		Gross Amt(Rs.)	Discount(Rs.)	Net Amount(Rs.)
Local Call-OFFNET	38	00:37:06		45.60	0.00	45.60
Local Call-ONNET	52	01:14:13		52.00	-52.00	0.00
STD Call-OFFNET	38	00:36:03		45.60	0.00	45.60
Night Free Usage (9PM-7AM)	56	02:08:50		0.00	0.00	0.00
STD Call-ONNET	53	00:47:54		53.00	-53.00	0.00
Total	237	05:24:06		196.20	-105.00	91.20

Phone Number/Service ID arch	nandran08
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Bill Plan: 700690 / BB Home ULD 800

Start Date	End Date	Amount(Rs.)
01/11/2015	30/11/2015	70.00
01/11/2015	30/11/2015	800.00 870.00
	01/11/2015	01/11/2015 30/11/2015

One Time Charges

DescriptionDateAmount(Rs.)Charges for restoration to higher speed for 2GB23/11/2015100.00Total100.00

Usage Charges					
Description	Units in KB	Duration(hh:mm:ss)	Gross Amt(Rs.)	Discount(Rs.)	Net Amount(Rs.)
Broadband Day Usage	10917399	369:01:11	0.00	0.00	0.00
BB Night Usage (2AM-8AM)	233418	119:56:05	0.00	0.00	0.00
Total	11150817	488:57:16	0.00	0.00	0.00