

Your Reliance Communications Bill

ACCENTURE SERVICES PRIVATE LIMITED (ARUN RAMA CHANDRAN)
NO 3013RD FLOOR INSINGH DWARKA APT TATANAGAR 9TH MAIN ROAD KODIGEHALLI

BANGALORE BANGALORE - 560092 KARNATAKA

CIOU Code: KNRI10036

Your Reliance Netconnect+ No. 9343320267

Relationship No. :500005924887

Bill Period :01-03-2016 to 31-03-2016

 Bill Date
 :01-Apr-16

 Bill No.
 :297038212636

 Tariff Plan Name
 :HSD_DATA

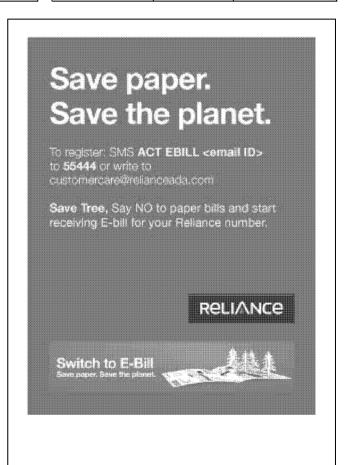
 Credit Limit
 :Rs. 2000/

Previous Dues		Payments		Adjustments	,,,	Current Charges		Total Amo
915.30	-	914.86	+	0.00	+	1014.86	-	1015

Total Amount Due	Due Date	Amount Payable After Due Date		
1015.00	19-Apr-16	1115.00		

Summary of Current Charges	Amount(Rs.)		
1. Monthly Rental	799.00		
2. Voice Call Charges	0.00		
3. SMS Charges	0.00		
4. Data and Value Added Services(VAS)	0.00		
5. Roaming Charges	0.00		
Subtotal	799.00		
6. Taxes	115.86		
Subtotal	914.86		
7. Late Payment Charges	100.00		
Total Current Charges	1,014.86		

This statement has been issued by Reliance Web Store Ltd. (Service tax Registration No. AABCR6947HST001) for its dues and services provided to you by Reliance Communications Ltd Thane Belapur Road Koperkhairane Navi Mumbai – 400 710 (Service tax Registration No. AACCR7832CST001) Service Tax Category - Telecommunication Service.



Your Nearest Payment Locations

1. #3, Balaji Complex., 80 Feet Road, Next To Shanthi Sagar, R T Nagar., Bangalore, KARNATAKA-560032

2. No. 1142, Sector-B, 2Nd Phase, Opp To Oreintal Bank Of Commerce, Near Agarwal Eye Hospital, Yelhanka New Town Extension, Yelahanka, Bangalore, KARNATAKA-560064

Other Bill Payment Options

Pay online instantly without registering on rcom.co.in



Register for Instant Credit Card Standing Instruction



Pay instantly through InstaCare Mobile App



Login to 'My Services' to pay online and to manage your account To sign up for ECS, visitany Reliance outlet

Your payment slip (Please attach this payment slip along with your payment)

PAYMENT SLIP						
Relationship No : 500005924887	Bill No : 297038212636			Due Date: 19-Apr-16		
(ARUN RAMA CHANDRAN) Your Reliance Netconnect+ No. 9343320267	Total Amt Due: 1015,00			Amount payable after due date is: 1115.00		
Cash Cheque Demand Draft	Cheque/D.D. No:	Date:	Amount:			
Drawn on		•	•			

Crossed Cheque/DD Payable at Par in favour of RWSL A/C RIS 500005924887

*Outstation cheque not accepted

Regd. Off.: Reliance Communications Limited, H Block, 1st Floor, Dhirubhai Ambani Knowledge City, Navi Mumbai 400710, Maharashtra, India.



(ARUN RAMA CHANDRAN) Your Reliance Netconnect+ No. 9343320267

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Relationship No. : 500005924887

Bill Date : 01-Apr-16

Bill No : 297038212636

Voice Plan : HSD_DATA RWorld Plan : L0

Reliance Netconnect Plan : NCPLUS10GBUL_799

PaymentsDateAmountEBPP Payment31/03/2016914.86Total914.86

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	Discounted Usage Summary						
Usage Description	Opening	Discounted	Consumed	Carry			
3	Balance	Units	Units	Forward			
Netconnect Usage MB	0	10,240,00 MB	815,19 MB	0			
1.Monthly Rental		Charges for I	Amount				
Reliance Netconnect R	ental	01-03-2016 to 31	799,00				
Total				799.00			
2.Taxes				Amount			
Service Tax @14%				111,86			
Swachh Bharat Cess (S	BC)@0,5%			4.00			
Total				115,86			
Current Charges				Amount			
Total				914,86			
*Netconnect Usage Mi	3		Units	Amount			
Discounted Usage		***************************************					
Netconnect Usage MB			815,19				
Total			816	0,00			

Terms & Conditions

- Reliance Mobile/Hello customers for redressal of your complaints please dial 198(toll free) or *222 for any queries about our products or services from Reliance phone.
 You can also reach us on 30333333 from any other phone and J&K customers can dial 9018090180 or write us by email at customercare@relianceada.com. For
 Reliance Netconnect Call on *355/1800-3000-5555, Email at Netconnect.broadband@relianceada.com / datacard.support@relianceada.com. For Reliance Blackberry
 Call on *389(tollfree) from Blackberry phone or 1800-3000-8989 or write us by Email at:Customercare.Blackberry@relianceada.com.
- 2. Our endeavor is to resolve your complaints at your first point of contact, however if you are not satisfied with resolution provided by our Complaint Cell, you can register your appeal with the appellate authority in your circle in writing along with the Complaint number provided by the Complaint cell for resolution. The complaint will be resolved within 33 days from the date of filling written appeal with the Appellate Authority: Mrs. Amita Shetty, Reliance Communications Ltd, 72, Salarpuria Pearl, 3rd Cross, Residency Road Cross, Ashok nagar, Richmond Town, Bengaluru 560025. Phone: 18602002011. Email: rcomappellateauthority.karnataka@relianceada.com, Fax: 080-30332420. From Monday to Saturday between 9.30 a.m to 6.00 p.m (excluding public holidays and national holidays).
- 3. To change your billing address, Please visit your nearest Reliance Communication store to submit request and proof of your new billing address.
- 4. Late Fee: Payment of bills on time would ensure a good credit rating and continuous services. Please make the payment by due-date to avoid charging of late fee. Late payment Charges will be levied @2.5% per month or Rs. 100/-, whichever is higher.
- 5. Now enjoy quick & easy access to your account information, create & monitor requests / complaints online; all using your personalized login ID & password. To register, logon to our website www.rcom.co.in.
- 6. Important Information:
 - a. No migration fee is chargeable for migration to any Bill Plan.
 - b. No increase in any item of the tariff for a period of 6 months from the date of enrolment under any tariff plan.
 - c. No Charges will be levied for any services without your explicit consent.
 - d. To avoid unwanted telemarketing calls Please register your phone no. in NDNC Registry- call 1909 or SMS START 0 on 1909.
 - e. Incase of permanent disconnection your security deposit will be refunded within 60 days of disconnection, failing which you shall be paid an interest @ 10% per
 - f. RCOM has full rights to change the terms and conditions applicable to tariff plan from time to time.
 - g, Reliance CSM does not include calls made to Reliance CSM services in the following states: Assam, North East (Manipur, Meghalaya, Arunachal Pradesh,
 - Nagaland, Mizoram, Tripura), Bihar, Jharkhand, Madhya Pradesh, Chattisgarh, Himachal Pradesh, Orissa and West Bengal (including Kolkata).
- h, 3G Mobile Internet Charges for 3GRNC_PAYG plan is 8p/10KB for first 50MB usage and beyond 50MB 1p/10 KB (within one Billing Period).
- i. SMS containing more than 160 characters for GSM and 140 for CDMA (including space, numbers, special characters etc.) shall be charged more than one SMS. Benefit of any Plan/Pack is applicable upto 3000 SMS per month. All additional SMS will be charged: Local @ Re.1/-, STD @ Rs. 1.5/- and ILD @ Rs. 5/-
- j. *222 is chargeable @ 50 paise per 3 minutes only on agent assistance.