Reliability

Reliable Messaging Transactions Queues



Outline

- Reliable messaging
- Queued messaging
- ACID transactions in WCF
- Sagas and compensating transactions



Building reliable systems is hard

- Reliable transmission isn't always guaranteed
 - Connections can be flakey
 - Messages can get lost
 - Messages can arrive out of order
 - Messages can arrive more than once!
- If you've got state, you've got other problems
 - Distributed systems lead to weird failure modes
 - Must be able to recover after a crash
 - Concurrency adds even more complexity



WCF reliability solutions

Reliable sessions

- Connection maintenance and verification
- Exactly once delivery
- Optional ordered message delivery

Queues

- Durable messaging
- Asynchronous messaging
- Loose-coupling
- Good for managing loads

Transactions

- ACID transactions surfaced via
 System.Transactions
- Transactions can flow between services



Why would I want reliable sessions?

- Messages can get lost, reordered, even over TCP
 - Consider proxies or other intermediaries
 - SOAP routers can drop messages



congestion management network failure proxy failure

. . .



Reliable sessions in WCF

- WCF makes it easy to use sessions
 - Most bindings automatically support sessions
 - Use InstanceContextMode.PerSession to pin instances to sessions
 - These sessions aren't necessarily "reliable"
- You make the session reliable by using reliable messaging
 - Enable < reliable Session > on the binding
 - Uses WS-ReliableMessaging to ensure delivery
 - Not possible with inherently one-way transports
 - But it is possible with one-way operations



Reliable session features

Reliable sessions provide many features

- Dropped connections will be reestablished
- Service notified if client goes away unexpectedly
- Dropped messages will be retried
- Duplicate messages will be ignored

Ordered messages are an optional guarantee

- A message sent out of order will be buffered and sent in order
- Buffer has limited size, controlled via binding

There is a cost for all these features

Measure and decide if it's worth it



Enabling reliable sessions

- To enable this feature, configure your binding appropriately
 - netTcpBinding (off by default)
 - wsHttpBinding (off by default)
 - wsDualHttpBinding (always on)
 - For custom bindings, use <reliableSession/> element



Why would I want queued messaging?

- Reliable messaging != durable messaging
 - If either side goes down, so does the session and your state
- Queues increase availability
 - Service can be down, but client can still submit work
- Queues are great for systems handling burst loads
 - Smooths out the load over time
- Often used with compensating transactional architectures



Queued messaging

```
[ServiceContract]
interface IOrderManager {
                                                             Operations must
    [OperationContract(IsOneWay = true)]
    void PlaceOrder(Order order);
                                                                 be one-way
}
class OrderManager : IOrderManager {
                                                            Address format for
    void PlaceOrder(Order order) {
                                                              private queues
        // process order...
}
             <endpoint</pre>
                address="net.msmq://MyServer/private/MyQueue/"
                binding="netMsmqBinding"
                bindingConfiguration ="MyQueueBinding"
                contract="IOrderManager" />
             <br/>
<br/>
dindings>
               <netMsmqBinding>
                         <binding name="MyQueueBinding">
                                   <security mode="None"/>
                         </binding>
               </netMsmqBinding>
             </bindings>
```



Why would I want transactions?

- Concurrency is hard when you have state
 - High degree of concurrency desirable
 - Multiple readers, writers
 - Everyone wants a consistent view of the data
- Sometimes things don't go the way you planned
 - Business logic dictates that the work you're doing is invalid
 - A resource you need isn't available
 - Your service crashes in the middle of a critical operation
- ACID transactions can simplify your world



ACID transactions

- ACID transactions can simplify your world
 - Atomic
 - Consistent
 - Isolated
 - Durable



Transactions

Consider an operation that must perform its work atomically

```
[ServiceContract]
public interface ITransferFunds
{
     [OperationContract]
     bool Transfer(Account from, Account to, decimal amount);
}
```



System.Transactions

In .NET 2.0, transactions became first-class citizens

```
void Transfer(Account from, Account to, decimal amount)
                   {
                       try {
    Also on
                          → TransactionOptions txopt = new TransactionOptions();
                            txopt.IsolationLevel = IsolationLevel.ReadCommitted;
[ServiceBehavior]
                            txopt.Timeout = new TimeSpan(0, 0, 10);
                            TransactionScopeOption required =
                               TransactionScopeOption.Required;
                          → using (TransactionScope txScope =
 Transaction
                               new TransactionScope(required, txopt)) {
scope delimits
   ACID tx
                                // use ADO.NET, MSMQ, other transacted RM...
                                txScope.Complete();
                            }
                       catch (TransactionAbortedException x) {
                            // notification if things go badly
                   }
```

Declarative transactions

- WCF can obtain a transaction scope for you automatically
 - You give up some control
 - Simplifies code

You can also set TransactionAutoCompleteOnSessionClose



Flowing transactions between services

- WCF supports flowing an ACID transaction between services
 - Breaks the "services are autonomous" tenet
 - Services become tightly coupled
 - Requires a high degree of trust between the services
 - Uses WS-AtomicTransaction on the wire

```
[ServiceContract]
public interface ITransferFunds
{
    [OperationContract]
    [TransactionFlow(TransactionFlowOption.Mandatory)]
    bool Transfer(Account from, Account to, decimal amount);
}
```



To flow or not to flow

- Transactions are meant to be short-lived
 - Measured in nanoseconds, milliseconds at worst
 - Locks are being held while transaction is active
- Flowed transactions can increase transaction time
 - You may be holding locks while making round-trips to the service
 - Longer transactions can lead to less concurrency, less scalability



Saga

- A saga is a sequence of transactions
 - Breaks up the work into a sequence of smaller transactions
 - Some of these transactions move the work forward
 - Others move the work back (compensate) if something goes wrong
- More work required on your part to build a saga
 - When something goes wrong, need to know how to compensate
 - Not as simple as ITransaction.Rollback()
- Queues often used to store intermediate state of work in a saga



Combining queues and transactions

- Two transactions are required for any queued message
- Client sends message(s)
 - Sender starts a transaction
 - Sends message(s)
 - \square Commit/abort transaction \longrightarrow Message(s) in Q only after commit
- Service receives message(s)
 - Receiver starts a transaction
 - □ Receives message(s) → Message(s) removed from Q
 - \square Commit/abort transaction \longrightarrow Message(s) put back in Q on abort



Compensating transactions

- Compensation transactions are often needed in this approach
 - A transaction that will "undo" actions that were committed
- This is an optimistic approach
 - Just relax and send messages, hoping for the best
 - Compensate later if there's a problem
 - More complicated to build, but more loosely coupled



Things that can go wrong

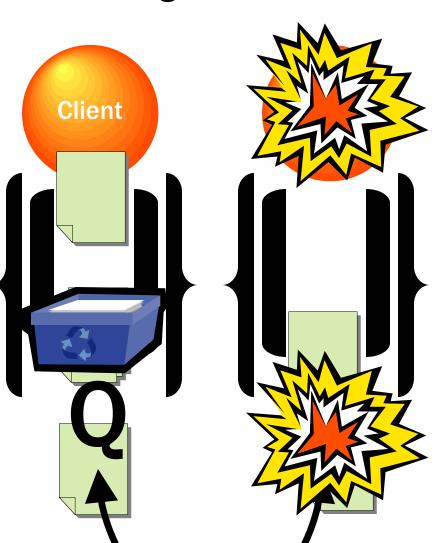
- Use a dead letter queue to track lost messages
 - Service watching DLQ can automatically retry
 - Potentially alert sysadmin for assistance
- Use a poison message queue to track bad messages
 - Service watching PMQ can log bad messages
 - Potentially alert sysadmin for assistance



Dealing with failure













PMQ

Summary

- Reliable messaging can provide guaranteed delivery
- Ordered messaging buffers messages to deliver in order
- ACID transactions can tremendously simplify building concurrent systems that must manage state
- Queues add complexity, but also many benefits
- Consider using transactions + queues to build a compensating architecture for loosely coupled services



References

- Pluralsight's WCF Wiki
 - http://pluralsight.com/wiki/default.aspx/Aaron/WindowsCommunicationFoundationWiki.html
- Principals of Transaction Processing
 - Bernstein & Newcomer, Morgan Kaufmann Publishers

