

Utility Process Service

1. Initiate Provisioning of Service

2. Requirements to Configuration

3. Pre-order Commitment and Preparation Control Sheet

4. Equipment Ordering for Service

5. Installation, Acceptance, Usage, Billing

Form 1: Initiate Provisioning of Service

Accenture Lead (ACN) * :

NetApp Lead (NTAP) * :

Email Address * :

Email Address * :

Role * :

Role * :

Phone Number * :

Phone Number * :

Provisioning Case

Serial Number (PCSN) * :

Created Date * :

Site location * :

Requirements description * :

1000 characters

Customer needs Profile document * :

Upload Files

Browse



dd/mm/yyyy-hh:mm:ss

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Form 2: Requirements to Configuration

PCSN : <number>

Note : Sample text that explains the process of attaching the needed documents to the form... TBD

Configuration Specification *:

Upload Files

Browse



dd/mm/yyyy-hh:mm:ss

Agreement on Config *:

☐

Accenture agrees?

☐

NetApp agrees?

dd/mm/yyyy-hh:mm:ss

dd/mm/yyyy-hh:mm:ss

Text: If both parties are in agreement with the configuration and sizing, enter opportunity into SFDC

Action Completed *:

☐

(Only For Admin user)

Date *:

dd/mm/yyyy-hh:mm:ss

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Form 3: Pre-order Commitment and Preparation Control Sheet

Text: Complete document set, check box showing each document is complete. Once document set has been completed, Accenture will approve the document set below, which will show contract acceptance.

☐ U.S.S. *

Upload Files

Browse



dd/mm/yyyy-hh:mm:ss

☐ Site Preparation

Upload Files

Browse



dd/mm/yyyy-hh:mm:ss

☐ NetApp install guide

Upload Files

Browse



dd/mm/yyyy-hh:mm:ss

☐ Site Config guide *

Upload Files

Browse



dd/mm/yyyy-hh:mm:ss

☐ BOM

Upload Files

Browse



dd/mm/yyyy-hh:mm:ss

☐ Accenture Completes Site prep:

dd/mm/yyyy-hh:mm:ss

☐ Document Set Approved (NTAP)

dd/mm/yyyy-hh:mm:ss

☐ Document Set Approved (ACN):

dd/mm/yyyy-hh:mm:ss

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Form 4: Equipment Ordering for Service

☐ NetApp submits internal order via SFDC *

dd/mm/yyyy-hh:mm:ss

☐ NetApp schedules installation *

dd/mm/yyyy-hh:mm:ss

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Form 5: Installation, Acceptance, Usage, Billing

Accenture User

☐ Accenture Completes Config per spec, then UAT *

dd/mm/yyyy-hh:mm:ss

NetApp User

☐ NetApp Completes Installation *

dd/mm/yyyy-hh:mm:ss

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Submit