Utility Process Service

Form 1: Initiate Provisioning of Service

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Accenture Lead (ACN) * :

Email Address *:

Role *:

Phone Number *:

NetApp Lead (NTAP) *:

Email Address *:

Role *:

Phone Number *:

Provisioning Case
Serial Number (PCSN) *:

Created Date *:

Site location *:

Requirements description *:

1000 characters

Customer needs Profile document *:   Upload Files   Browse   📎   dd/mm/yyyy-hh:mm:ss

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Form 2: Requirements to Configuration

PCSN : <number>

Note : Sample text that explains the process of attaching the needed documents to the form… TBD

Customer needs Profile document *: [Upload Files] [Browse] 📎 [dd/mm/yyyy-hh:mm:ss]

Configuration Specification: *: [Upload Files] [Browse] 📎 [dd/mm/yyyy-hh:mm:ss]

Agreement on Config *: ☐ Accenture agrees?   ☐ NetApp agrees?

[dd/mm/yyyy-hh:mm:ss]   [dd/mm/yyyy-hh:mm:ss]

Text: If both parties are in agreement with the configuration and sizing, enter opportunity into SFDC

Action Completed *: ☐ (Only For Admin user)

Date *: [dd/mm/yyyy-hh:mm:ss]

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Form 3: Pre-order Commitment and Preparation Control Sheet

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Text: Complete document set, check box showing each document is complete. Once document set has been completed, Accenture will approve the document set below, which will show contract acceptance.

☐ U.S.S. * | Upload Files | Browse | 📎 | dd/mm/yyyy-hh:mm:ss

☐ Site Preparation | Upload Files | Browse | 📎 | dd/mm/yyyy-hh:mm:ss

☐ Accenture Completes Site prep: | Upload Files | Browse | 📎 | dd/mm/yyyy-hh:mm:ss

☐ NetApp install guide | Upload Files | Browse | 📎 | dd/mm/yyyy-hh:mm:ss

☐ Site Config guide * | Upload Files | Browse | 📎 | dd/mm/yyyy-hh:mm:ss

☐ BOM | Upload Files | Browse | 📎 | dd/mm/yyyy-hh:mm:ss

☐ Document Set Approved (NTAP) | dd/mm/yyyy-hh:mm:ss

☐ Document Set Approved (ACN): | dd/mm/yyyy-hh:mm:ss

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Form 4: Equipment Ordering for Service

☐ NetApp submits internal order via SFDC *

dd/mm/yyyy-hh:mm:ss

☐ NetApp schedules installation *

dd/mm/yyyy-hh:mm:ss

Customer needs Profile document

| Upload Files | Browse | 📎 | dd/mm/yyyy-hh:mm:ss |

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Form 5: Installation, Acceptance, Usage, Billing

Accenture User
☐ Accenture Completes Config per spec, then UAT *

dd/mm/yyyy-hh:mm:ss

NetApp User
☐ NetApp Completes Installation *

dd/mm/yyyy-hh:mm:ss

Customer needs Profile document   Upload Files   Browse 📎 dd/mm/yyyy-hh:mm:ss

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