



Contact us

150 from your EE phone
07953 966 250 from any other phone
Online at www.ee.co.uk

MR GIOVANNI ADEGBOYEGA
9 ALCOTES
BASILDON
ESSEX
SS14 1TW

Bill date: **23 July 2020**

Account holder:

Mr Giovanni Adegboyega

Account number: **152426792**

Bill number: **V01776741597**

This is not a VAT invoice

Jul '20

Your last bill

Amount charged	£76.13
Payment received 1/7/20 by Direct Debit - Thank you	- £76.13

Your latest bill

Outstanding balance	£0.00
Your monthly plan charges	£63.44
New charges this month outside plan	£0.00
Your new balance	£63.44






VAT charged at 20% on £63.44	£12.69
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Amount due

£76.13

We will collect £76.13 on or around 31/7/20

How to pay your bill

Payment method	Online	By phone
Direct Debit 	Direct Debit is the easiest, cheapest and most convenient way to pay. Set it up online by signing up to My EE at ee.co.uk/myee and follow the steps. You'll need your bank details: <ul style="list-style-type: none"> - Account name - Account holder address - Account number & sort code 	You can set up your Direct Debit by phone. Call 150 from your EE phone or 07953 966 250 from any other phone (charges may apply).
Debit / credit card 	Simply sign-up to My EE at ee.co.uk/myee and pay online with your credit or debit card.	To pay by phone with your credit or debit card just give us a ring on 150 from your EE phone or 07953 966 250 from any other phone (charges may apply).
We accept Visa, Visa Debit, MasterCard, Amex or Maestro.		
Telephone / internet banking 	If you use internet or telephone banking, you'll need the following information to make a payment: <ul style="list-style-type: none"> - EE Bank Account: 31012304 - EE Sort Code: 40-02-50 - Payment Reference: your EE account number Alternatively, you can look up EE Limited when selecting who to pay. Please allow at least 3 working days for your payment to reach us.	
Cheque 	Please fill out your payment slip, and send it to EE, PO Box 238, SHEFFIELD, S98 1PS together with your cheque made payable to "EE". Please write your EE account number and mobile phone number on the back, and allow at least 3 working days for your payment to reach us.	
Bank 	Take your completed payment slip to your bank, together with your payment (cash or cheque made payable to "EE"). Some banks may charge you for this service, and your payment may take up to 3 working days to reach us.	

We recommend that you pay for your monthly bill by Direct Debit. If you choose to pay by any other method, a charge may apply if you don't pay by the date set out on your bill. If you choose to pay by Direct Debit, credit card, debit card, internet or telephone banking, you will see **EE Limited** on your bank statement for your payment.

Frequently asked questions

Q: How can I receive this bill in an alternative format?

A: You can receive your bills in either Braille, Large print or Audio CD. There are several ways you can contact us to request this, you or someone acting on your behalf can call customer services on **150** from your EE phone or **07953 966 250** from any other phone. You can also log into **My EE** to request your bill in one of these formats. We also offer Text Relay or BSL Video Relay as a way to contact our Customer Services teams. Find out more about these services at ee.co.uk/accessibility.

Q: What is a part free charge?

A: If you reach the end of your allowance during a call, you will see a 'Part Free' charge on your bill. This just means we've charged you for the bit of the call that wasn't in your allowance.

Q: How much have I been charged for calling 08, 09 and 118 numbers?

A: Calls to 0800 numbers are free. For calls to other 08, 09 and 118 numbers, your charge is made up of an Access Charge of 65p per minute plus a Service-Charge which is set by the company you are calling. Please see ee.co.uk/ukcalling for more details.

Q: Why is my bill higher than normal?

A: You may have bought extra services, exceeded your allowance or it could be the result of changing your plan or number. Please take a look to understand how your bill was calculated, and if you're still not sure, or you have a query, feel free to call us on **150** (charges may apply).

Q: Why is the amount on my bill a penny higher or lower than I expected?

A: Our system rounds bills to two decimal places, so the value may be a penny higher or lower.

Q: I don't recognise a charge on my bill?

A: You may have bought a third party service or download (e.g. an app for your phone). The charges may appear in more than one line. You can read more about these types of charges at www.ee.co.uk/help.

Q: Do my charges include VAT?

A: Charges on your EE bill are always shown without VAT. VAT is calculated on most charges, but we don't charge VAT on insurance services or some 3rd party content. The total of your charges and applicable VAT will show on page 1 of your bill.

We always aim to give you the best service, however if we fail to do so you should call us on **150** (charges may apply). If you would like further information on our Complaints Code of Practice please visit ee.co.uk/complaints. If we haven't been able to resolve your complaint within 8 weeks, you can contact the free and independent dispute resolution scheme. You can contact them on 0330 440 1614 or at ombudsman-services.org.



Account holder:
Mr Giovanni Adegboyega

Bill date:
23 July 2020

Summary by user

07494 004932	Mr Giovanni Adegboyega	SIM Plan 250MB £13 Upg	£6.24	See page	4	>
07494 371969	Mr Giovanni Adegboyega	SIM Plan 40GB £27 Upg	£25.48	See page	5	>
07494 542458	Mr Giovanni Adegboyega	SIM Plan 250MB £13	£6.24	See page	6	>
07944 581259	Mr Giovanni Adegboyega	SIM Plan 40GB £27 Upg	£25.48	See page	7	>

User:
Mr Giovanni Adegboyega

Bill date:
23 July 2020

For phone number:
07494 004932

Charges summary

Your monthly plan charges

SIM Plan 250MB £13 Upg £10.83

Your SIM plan gives you 250MB of 4G data and unlimited texts and calls to UK mobile and landlines, all of which you can use in the EU.

London Underground WiFi Free

£20 off your next phone Free

You can get £20 off your next phone when you upgrade onto a pay monthly plan. After 6 months on this SIM only plan you can claim your discount. Call 150 or pop into an EE store. £20 discount offer ends 36 months from the date you joined the plan.

Spend Cap £0.00 Free

£0.00 Spend Cap, visit ee.co.uk/SpendCaps to find out more

Discount from your monthly plan - £4.59

Monthly charge total £6.24



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User:
Mr Giovanni Adegboyega

Bill date:
23 July 2020

For phone number:
07494 371969

Charges summary

Your monthly plan charges

SIM Plan 40GB £27 Upg £22.99

Your SIM plan gives you 40GB of 4G data and unlimited texts and calls to UK mobile and landlines, all of which you can use in the EU.

London Underground WiFi Free

£20 off your next phone Free

You can get £20 off your next phone when you upgrade onto a pay monthly plan. After 6 months on this SIM only plan you can claim your discount. Call 150 or pop into an EE store. £20 discount offer ends 36 months from the date you joined the plan.

Additional 5GB £8.32

£9.99 per month 5GB additional Data Add-on.

Spend Cap £0.00 Free

£0.00 Spend Cap, visit ee.co.uk/SpendCaps to find out more

20GB Additional Data Free

20GB Additional data every month

iPhone Visual voicemail Free

iPhone voicemail that you can manage from your mobile screen

Discount from your monthly plan - £5.83

Monthly charge total £25.48

User:
Mr Giovanni Adegboyega

Bill date:
23 July 2020

For phone number:
07494 542458

Charges summary

Your monthly plan charges

SIM Plan 250MB £13 £10.83

Your SIM plan gives you 250MB of 4G data and unlimited texts and calls to UK mobile and landlines, all of which you can use in the EU.

London Underground WiFi Free

£20 off your next phone Free

You can get £20 off your next phone when you upgrade onto a pay monthly plan. After 6 months on this SIM only plan you can claim your discount. Call 150 or pop into an EE store. £20 discount offer ends 36 months from the date you joined the plan.

Spend Cap £0.00 Free

£0.00 Spend Cap, visit ee.co.uk/SpendCaps to find out more

Discount from your monthly plan - £4.59

Monthly charge total £6.24



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User:
Mr Giovanni Adegboyega

Bill date:
23 July 2020

For phone number:
07944 581259

Charges summary

Your monthly plan charges

SIM Plan 40GB £27 Upg £22.99

Your SIM plan gives you 40GB of 4G data and unlimited texts and calls to UK mobile and landlines, all of which you can use in the EU.

London Underground WiFi Free
£20 off your next phone Free

You can get £20 off your next phone when you upgrade onto a pay monthly plan. After 6 months on this SIM only plan you can claim your discount. Call 150 or pop into an EE store. £20 discount offer ends 36 months from the date you joined the plan.

Spend Cap £0.00 Free

£0.00 Spend Cap, visit ee.co.uk/SpendCaps to find out more

20GB Additional Data Free

20GB Additional data every month

1GB data boost Free

A thank you from EE, a free 1GB data boost for taking out another line

Apple Music & streaming £8.32

Monthly recurring membership to Apple Music with the first six months free and six months of streaming on us. For more info, visit ee.co.uk/applemusic

iPhone Visual voicemail Free

iPhone voicemail that you can manage from your mobile screen

Discount from your monthly plan - £5.83

Monthly charge total £25.48