# 11: Machine Learning System Design

## Machine learning systems design

- In this section we'll touch on how to put together a system
- Previous sections have looked at a wide range of different issues in significant focus
- This section is less mathematical, but material will be very useful non-the-less
  - Consider the system approach
  - You can understand all the algorithms, but if you don't understand how to make them work in a complete system that's no good!

## Prioritizing what to work on - spam classification example

- The idea of prioritizing what to work on is perhaps the most important skill programmers typically need to develop
  - It's so easy to have many ideas you want to work on, and as a result do none of them well, because doing one well is harder than doing six superficially
    - So you need to make sure you complete projects
    - Get something "shipped" even if it doesn't have all the bells and whistles, that final 20% getting it ready is often the toughest
    - If you only release when you're totally happy you rarely get practice doing that final 20%
  - So, back to machine learning...
- Building a spam classifier
- Spam is email advertising

From: cheapsales@buystufffromme.com To: ang@cs.stanford.edu

Subject: Buy now!

Deal of the week! Buy now!
Rolex w4tchs - \$100
Med1cine (any kind) - \$50
Also low cost M0rgages
available.

Span

From: Alfred Ng

To: ang@cs.stanford.edu Subject: Christmas dates?

Hey Andrew,

Was talking to Mom about plans for Xmas. When do you get off work. Meet Dec 22?

Alf

Non-spom

- What kind of features might we define
  - Spam (1)
    - Misspelled word
  - Not spam (o)
    - Real content
- How do we build a classifier to distinguish between the two
  - Feature representation
    - How do represent x (features of the email)?
      - y = spam (1) or not spam (0)

One approach - choosing your own features

- Chose 100 words which are indicative of an email being spam or not spam
  - o Spam --> e.g. buy, discount, deal
  - Non spam --> Andrew, now
  - All these words go into one long vector
- Encode this into a reference vector
  - See which words appear in a message
- Define a feature vector x
  - Which is o or 1 if a word corresponding word in the reference vector is present or not
    - This is a bitmap of the word content of your email
  - o i.e. don't recount if a word appears more than once



- In practice its more common to have a training set and pick the most frequently n words, where n is 10 000 to 50 000
  - So here you're not specifically choosing your own features, but you are choosing how you select them from the training set data

### What's the best use of your time to improve system accuracy?

- Natural inclination is to collect lots of data
  - Honey pot anti-spam projects try and get fake email addresses into spammers' hands, collect loads of spam
  - This doesn't always help though
- Develop sophisticated features based on email routing information (contained in email header)
  - Spammers often try and obscure origins of email
  - Send through unusual routes
- Develop sophisticated features for message body analysis
  - Discount == discounts?
  - DEAL == deal?
- Develop sophisticated algorithm to detect misspelling
  - Spammers use misspelled word to get around detection systems
- Often a research group randomly focus on one option
  - May not be the most fruitful way to spend your time
  - If you brainstorm a set of options this is **really good** 
    - Very tempting to just try something

### **Error** analysis

- When faced with a ML problem lots of ideas of how to improve a problem
  - Talk about error analysis how to better make decisions
- If you're building a machine learning system often good to start by building a simple algorithm which you can implement quickly
  - Spend at most 24 hours developing an initially bootstrapped algorithm
    - Implement and test on cross validation data

- Plot learning curves to decide if more data, features etc will help algorithmic optimization
  - Hard to tell in advance what is important
  - Learning curves really help with this
  - Way of avoiding **premature optimization** 
    - We should let evidence guide decision making regarding development trajectory

### Error analysis

- Manually examine the samples (in cross validation set) that your algorithm made errors on
- See if you can work out why
  - Systematic patterns help design new features to avoid these shortcomings
- e.g.
  - Built a spam classifier with 500 examples in CV set
    - Here, error rate is high gets 100 wrong
  - Manually look at 100 and categorize them depending on features
    - e.g. type of email
  - Looking at those email
    - May find most common type of spam emails are pharmacy emails, phishing emails
      - See which type is most common focus your work on those ones
    - What **features would have helped** classify them correctly
      - e.g. deliberate misspelling
      - Unusual email routing
      - Unusual punctuation
      - May fine some "spammer technique" is causing a lot of your misses
        - Guide a way around it
- Importance of numerical evaluation
  - Have a way of numerically evaluated the algorithm
  - If you're developing an algorithm, it's really good to have some performance calculation which gives a single real number to tell you how well its doing
  - e.g.
    - Say were deciding if we should treat a set of similar words as the same word
    - This is done by stemming in NLP (e.g. "Porter stemmer" looks at the etymological stem of a word)
    - This may make your algorithm better or worse
      - Also worth consider weighting error (false positive vs. false negative)
        - e.g. is a false positive really bad, or is it worth have a few of one to improve performance a lot
    - Can use numerical evaluation to compare the changes
      - See if a change improves an algorithm or not
  - A single real number may be hard/complicated to compute
    - But makes it much easier to evaluate how changes impact your algorithm
- You should do error analysis on the cross validation set instead of the test set

### Error metrics for skewed analysis

- Once case where it's hard to come up with good error metric skewed classes
- Example
  - Cancer classification
    - Train logistic regression model  $h_{\theta}(x)$  where
      - Cancer means y = 1
      - Otherwise y = 0
    - Test classifier on test set
      - Get 1% error
        - So this looks pretty good..
      - But only 0.5% have cancer

- Now, 1% error looks very bad!
- So when one number of examples is very small this is an example of skewed classes
  - LOTS more of one class than another
  - So standard error metrics aren't so good
- Another example
  - o Algorithm has 99.2% accuracy
  - Make a change, now get 99.5% accuracy
    - Does this really represent an improvement to the algorithm?
  - Did we do something useful, or did we just create something which predicts y = 0 more often
    - Get very low error, but classifier is still not great

#### **Precision and recall**

- Two new metrics precision and recall
  - o Both give a value between o and 1
  - Evaluating classifier on a test set
  - o For a test set, the actual class is 1 or 0
  - o Algorithm predicts some value for class, predicting a value for each example in the test set
    - Considering this, classification can be
      - True positive (we guessed 1, it was 1)
      - False positive (we guessed 1, it was 0)
      - True negative (we guessed o, it was o)
      - False negative (we guessed o, it was 1)

#### Precision

- How often does our algorithm cause a false alarm?
- Of all patients we predicted have cancer, what fraction of them actually have cancer
  - = true positives / # predicted positive
  - = true positives / (true positive + false positive)
- High precision is good (i.e. closer to 1)
  - You want a big number, because you want false positive to be as close to o as possible

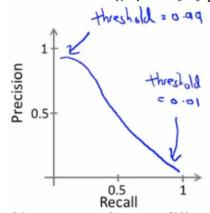
### o Recall

- *How sensitive is our algorithm?*
- Of all patients in set that actually have cancer, what fraction did we correctly detect
  - = true positives / # actual positives
  - = true positive / (true positive + false negative)
- High recall is good (i.e. closer to 1)
  - You want a big number, because you want false negative to be as close to o as possible
- o By computing precision and recall get a better sense of how an algorithm is doing
  - This can't really be gamed
  - Means we're much more sure that an algorithm is good
- Typically we say the presence of a rare class is what we're trying to determine (e.g. positive (1) is the existence of the rare thing)

## **Trading off precision and recall**

- For many applications we want to control the trade-off between precision and recall
- Example
  - Trained a logistic regression classifier
    - Predict 1 if  $h_{\theta}(x) >= 0.5$
    - Predict o if  $h_{\theta}(x) < 0.5$
  - This classifier may give some value for precision and some value for recall
  - Predict 1 only if very confident

- One way to do this modify the algorithm we could modify the prediction threshold
  - Predict 1 if  $h_{\theta}(x) >= 0.8$
  - Predict o if  $h_{\theta}(x) < 0.2$
- Now we can be more confident a 1 is a true positive
- But classifier has lower recall predict y = 1 for a smaller number of patients
  - Risk of false negatives
- Another example avoid false negatives
  - This is probably worse for the cancer example
    - Now we may set to a lower threshold
      - Predict 1 if  $h_{\theta}(x) >= 0.3$ 
        - Predict o if  $h_{\theta}(x) < 0.7$
    - i.e. 30% chance they have cancer
    - So now we have have a higher recall, but lower precision
      - Risk of false positives, because we're less discriminating in deciding what means the person has cancer
- This threshold defines the trade-off
  - We can show this graphically by plotting precision vs. recall



- This curve can take many different shapes depending on classifier details
- Is there a way to automatically chose the threshold
  - Or, if we have a few algorithms, how do we compare different algorithms or parameter sets?

	Precision(P)	Recall (R)
Algorithm 1	0.5	0.4
Algorithm 2	0.7	0.1
Algorithm 3	0.02	1.0

- How do we decide which of these algorithms is best?
  - We spoke previously about using a single real number evaluation metric
  - By switching to precision/recall we have two numbers
  - Now comparison becomes harder
    - Better to have just one number
  - How can we convert P & R into one number?
    - One option is the average (P + R)/2
      - This is not such a good solution
        - Means if we have a classifier which predicts y = 1 all the time you get a high recall and low precision
        - Similarly, if we predict Y rarely get high precision and low recall
        - So averages here would be 0.45, 0.4 and 0.51
          - 0.51 is best, despite having a recall of 1 i.e. predict y=1 for everything
      - So average isn't great
    - F<sub>1</sub>Score (fscore)

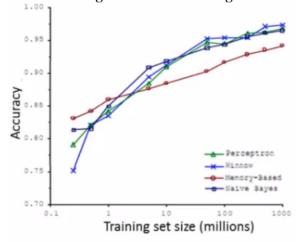
- = 2 \* (PR/[P+R])
- Fscore is like taking the average of precision and recall giving a higher weight to the lower value
- Many formulas for computing comparable precision/accuracy values
  - If P = o or R = o the Fscore = o
  - If P = 1 and R = 1 then Fscore = 1
  - The remaining values lie between o and 1
- Threshold offers a way to control trade-off between precision and recall
- Fscore gives a single real number evaluation metric
  - If you're trying to automatically set the threshold, one way is to try a range of threshold values and evaluate them on your cross validation set
    - Then pick the threshold which gives the best fscore.

## **Data for machine learning**

- Now switch tracks and look at how much data to train on
- On early videos caution on just blindly getting more data
  - Turns out under certain conditions getting more data is a very effective way to improve performance

### Designing a high accuracy learning system

- There have been studies of using different algorithms on data
  - o Data confusing words (e.g. two, to or too)
  - Algorithms
    - Perceptron (logistic regression)
    - Winnow
      - Like logistic regression
      - Used less now
    - Memory based
      - Used less now
      - Talk about this later
    - Naive Bayes
      - Cover later
  - Varied training set size and tried algorithms on a range of sizes



- o What can we conclude
  - Algorithms give remarkably similar performance
  - As training set sizes increases accuracy increases
  - Take an algorithm, give it more data, should beat a "better" one with less data
  - Shows that
    - Algorithm choice is pretty similar

- More data helps
- When is this true and when is it not?
  - If we can correctly assume that features *x* have enough information to predict *y* accurately, then more data will probably help
    - A useful test to determine if this is true can be, "given x, can a human expert predict y?"
  - So lets say we use a learning algorithm with many parameters such as logistic regression or linear regression with many features, or neural networks with many hidden features
    - These are powerful learning algorithms with many parameters which can fit complex functions
      - Such algorithms are low bias algorithms
        - Little systemic bias in their description flexible
    - Use a small training set
      - Training error should be small
    - Use a very large training set
      - If the training set error is close to the test set error
      - Unlikely to over fit with our complex algorithms
      - So the test set error should also be small
  - o Another way to think about this is we want our algorithm to have low bias and low variance
    - Low bias --> use complex algorithm
    - Low variance --> use large training set