Amirreza Dehdari
IT System Administrator

Stockholm, Sweden | +46 728811931 | amirr.deh97@gmail.com | linkedin.com/in/amirdeh

SUMMARY

Skilled IT professional with 3.5 years specializing in IT administration, technical support, and serving as a teaching assistant in Network Security at Linnaeus University, Sweden. Holds a degree in **Network Security** and certifications in **Azure Admin**, **Microsoft 365**, and **CCNA**. Acknowledged for adept troubleshooting abilities, ensuring resilient and secure IT infrastructures in demanding environments. Dedicated to improving user satisfaction and maximizing operational efficiency.

SKILLS

- **On-Prem Networking**: TCP/IP, DNS, DHCP, IPsec, VPN ● **Cloud Services**: Azure VMs, Azure Networking, Azure Storage

- **OS Support**: Windows, macOS ● **Firewall:** Cisco ASA ● **AD** and **User Management** ● **Automation tools**: Python, Bash

- **M365 Admin:** Intune MDM, Security and Compliance, Entra-ID ● **Net Monitoring**: SNMP, Packet Capturing, Flow analysis

WORK EXPERIENCE

LINNAEUS UNIVERSITY – Teacher Assistant for Network Security Program   Mar 2024 – Jun 2024

- Designed and led bi-weekly hands-on lab sessions for 30+ undergraduate students, focusing on firewall configurations, PKI, Linux, and network hardening techniques, leading to a 20% improvement in students' practical skills.
- Spearheaded collaboration with faculty to overhaul the curriculum, integrating cutting-edge industry trends and technologies, resulting in a 40% increase in student satisfaction ratings.
- Trained students in managing OpenStack cloud environments, handling instance provisioning, networking configurations, and security group management, significantly improving their understanding of cloud computing.

ANIMALS.AI - IoT/Networking Intern   Nov 2023 – Jan 2024
An international startup leveraging AI to innovate Sweden's agriculture industry.

- Deployed a NAS with RAID configurations, enhancing data redundancy and fault tolerance for critical storage systems.

IRIC CONSULTING - IT Administrator   Feb 2018 – Jun 2021
A prestigious IT consulting firm offering VMware Virtualization, Cisco networking, and Microsoft 365 services for small businesses and enterprises.

- Diagnosed and resolved diverse hardware, software, and network issues for 100+ users, reducing average downtime by 30% and increasing overall productivity by implementing maintenance strategies and user training sessions.
- Developed comprehensive troubleshooting documentation and conducted 15+ training sessions for end-users, enhancing their technical proficiency and reducing the recurrence of issues by 40%.
- Administered and maintained network infrastructure, including routers, Cisco Catalyst 3750 switches, ASA 5512-X firewalls, and VPNs, achieving 99.9% uptime and enhancing cybersecurity measures, resulting in reduction in network vulnerabilities.
- Developed automation tools and scripts, reducing operational task completion times by 50%, including tasks like VLAN creation, and boosting team productivity through streamlined processes.
- Implemented an MDM solution to secure and manage over 50 mobile devices within the organization, achieving an improvement in device security compliance and reducing security incidents.
- Deployed and administered Active Directory services, optimizing user account management and enforcing group policies, resulting in an improvement in organizational efficiency.

EDUCATION

LINNAEUS UNIVERSITY   Växjö, Sweden
Bachelor of Computer Science with Specialization in **Network Security**   Aug 2021 – Jun 2024

CERTIFICATIONS

- **Azure Admin AZ-104** (Issued by Microsoft) ● **CCNA** (Issued by Cisco) ● **Microsoft 365 Security** (Issued by Udemy)

LANGUAGES

English: Fluent, **Swedish:** Elementary Proficiency (continuous learning); **German:** Elementary Proficiency