

ABOUT SMC

- Not-for-profit organisation structured as a company limited by guarantee of the Singapore Academy of Law
- Incorporated on 8 August 1997; launched on 16 August 1997
- Primarily dedicated to promoting and facilitating the settlement of disputes by mediation and other alternative dispute resolution processes
- Chairperson of SMC is sitting High Court Judge Justice Belinda Ang

BENEFITS OF MEDIATION

- Parties have **control over outcome** of dispute and settlement terms
- **Saves costs** and time
- More opportunities to explore options and develop **creative and pragmatic solutions**
- Improves **relationships**
- Privacy and **confidentiality**
- **Without prejudice** to other dispute resolution processes
- **Informal** and flexible process

INSTITUTIONAL V.S. AD-HOC MEDIATION



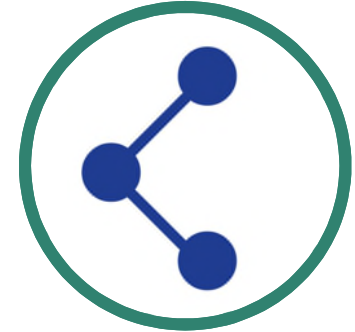
**One-Stop
Centre**



**Access to
dedicated
secretariat**



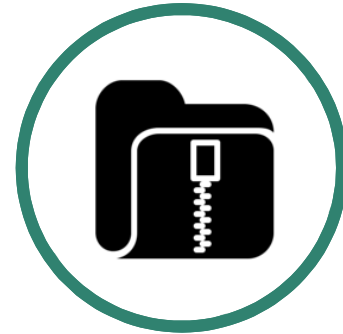
**Right
Mediator for
Your Case**



**Professionally trained
and skilled mediators
with subject matter
expertise**



**Transparent
Fee Scale**



Track Record



**Avoid
satellite
disputes**



**Free resources
for other
business needs**

TRACK RECORD

Over

65%*

of matters were
settled



SMC maintains a high settlement rate



More than **90%**
of matters settled were
settled within 1 day

**SMC is committed to resolving
disputes efficiently**

**SMC has mediated over 3500*
matters to date**



Over

\$7.8 billion*

worth of disputes have
been mediated at SMC

With

\$1.06 billion*

being the highest
quantum of claim

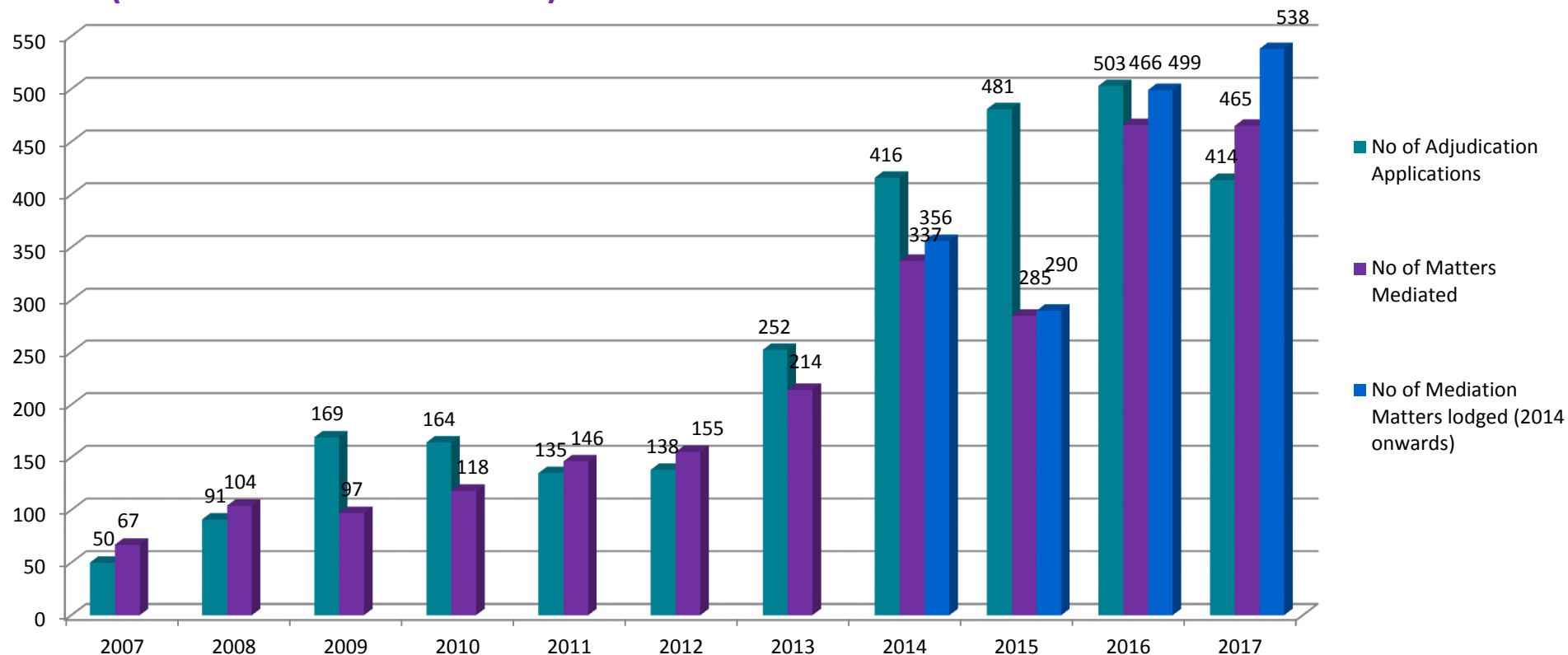


* As of December 2017

EXPERIENCE

SMC has over 20 years worth of experience,
and has mediated over **3500*** matters to date

ADJUDICATION AND MEDIATION STATISTICS (AS AT 31 DECEMBER 2017)



* As of December 2017

OUR MEDIATORS

SMC's mediators are accredited and are armed with the expertise to facilitate your dispute resolution needs

- Over 600 accredited mediators
- Trained and assessed to have requisite skills



**Commercial Sector
Principal Mediator, SMC**

Ms Josephine Hadikusumo
Regional Legal Counsel – Asia
Texas Instruments Singapore (Pte) Ltd



**Healthcare Industry
Principal Mediator, SMC**

Dr Joseph Sheares
Cardiothoracic Surgeon
Mount Elizabeth Hospital



**Construction Industry
Principal Mediator, SMC**

Mr Seah Choo Meng
Senior Advisor
Surbana Jurong Pte Ltd



**Legal Industry
Principal Mediator, SMC**

Dr Stanley Lai, Senior Counsel
Partner
Allen & Gledhill

SMC MEDIATION SCHEMES & INDUSTRY MEDIATION SCHEMES

Small Case Commercial Mediation Scheme

- All civil cases
- For sum in dispute **up to \$60,000**

Commercial Mediation Scheme

- All civil cases
- For sum in dispute **above \$60,000**

Industry Mediation Schemes

- Council for Estate Agencies Mediation Sub-Scheme
- Council for Private Education Mediation-Arbitration Scheme
- Healthcare Mediation Scheme
- IMDA Subsidised Mediation Service
- IPOS Mediation Promotion Scheme
- SBF Fair Tenancy Framework
- SMC-Medical Council Scheme
- Sports Mediation Scheme

COST SAVINGS

MEDIATION FEE SCALE

(with effect from 1 November 2013)

Small Case Commercial Mediation Scheme

(For disputes up to \$60,000)

The first two hours of mediation are free of charge, regardless of the sum in dispute; the mediation fees apply from the third hour onwards.

| Sum in Dispute | Mediation Fees |
|-----------------------------------|---|
| Up to \$20,000 | \$80.25 per party per hour or part thereof |
| Above \$20,000 and up to \$40,000 | \$107.00 per party per hour or part thereof |
| Above \$40,000 and up to \$60,000 | \$160.50 per party per hour or part thereof |

Note: The figures above are in Singapore dollars and the mediation fees are inclusive of GST.

COST SAVINGS

Commercial Mediation Scheme

(For disputes above \$60,000)

A non-refundable filing fee of \$267.50 is to be borne by each party, applicable to all mediations administered by the Singapore Mediation Centre.

| Sum in Dispute | Mediation Fees |
|---|---------------------------|
| Above \$60,000 and up to \$100,000 | \$963 per party per day |
| Above \$100,000 and up to \$250,000 | \$1,284 per party per day |
| Above \$250,000 and up to \$500,000 | \$2,782 per party per day |
| Above \$500,000 and up to \$1,000,000 | \$3,317 per party per day |
| Above \$1,000,000 and up to \$2,500,000 | \$3,852 per party per day |
| Above \$2,500,000 and up to \$5,000,000 | \$4,173 per party per day |
| Above \$5,000,000 | \$4,601 per party per day |

Note: The figures above are in Singapore dollars and the mediation fees are inclusive of GST.

PARTNERSHIPS WITH INDUSTRY

SMC's industry links and partnerships help us understand business needs better

Collaboration

IMDA Subsidised
Mediation Scheme

Fair Tenancy
Framework



Strategic Partners

