

ARVIN DANG

SENIOR PRODUCT DESIGNER | CHICAGO, IL

Over 12 years in product design, I've touched everything from front-end and Rails development to design strategy and interaction. This journey has taught me the value of clarity and active listening.

WORK

TXI

Senior Product Designer

TXI is a client services Rails, React, and React Native software development firm. I led product design across projects and facilitated qualitative research. I paired closely with Engineers and Product Managers, to deliver bespoke software to clients. Key clients include AbbVie, McKinsey, PerkSpot & ISACA.

APRIL 2021 – NOVEMBER 2023

SALESFORCE, IGNITE

Senior Interaction Designer & Design Strategist

Ignite is a client services team dedicated to Salesforce's top customers. I led design and design strategy across projects. Highlights include designing a tool for all Walmart in-store employees, rethinking the agent experience with Farmers Insurance, and running workshops in India with executives for Mahindra & Mahindra.

OCTOBER 2016 – APRIL 2021

GRAVITYTANK

Interaction Designer & Design Strategist

Gravitytank was an industry-leading design innovation and strategy firm in Chicago. During my tenure, I worked on visualizing and researching S&C Electric's field processes. I facilitated Work Differently workshops, sharing our design thinking philosophy and approach.

MARCH 2016 – OCTOBER 2016

DRAWN (formerly MU/DAI)

Interaction Designer & Front-End Developer

MU/DAI (*moo-dye*) was a startup design firm. I led design efforts and front-end development across projects including a digital payment prototype for Visa.

DECEMBER 2014 – MARCH 2016

THE STARTER LEAGUE

Operations, Instructor, Mentor, Front-End Developer

The Starter League was the first web development bootcamp, founded in Chicago. I managed admissions, supported operations, designed and built internal tools, and taught front-end development for student cohorts as large as 120 per quarter.

SEPTEMBER 2011 – MARCH 2014

CONTACT

arvin@arvindang.com

LINKS

github.com/arvindang

linkedin.com/in/arvindang

PORTFOLIO

arvindang.com/assets/Portfolio_Design.pdf

TEACHING

NORTHWESTERN UNIVERSITY

SEGAL DESIGN INST.

Adjunct Lecturer

I teach an introductory course on Product Design. Students iterate and problem solve through wireframes created in Figma.

2022 – PRESENT

NORTHWESTERN UNIVERSITY

KELLOGG SCHOOL OF MANAGEMENT

Adjunct Lecturer

I run a series of design workshops focusing on wireframing, research, and interaction design. I also provide portfolio support.

2018 – PRESENT

THE UNIVERSITY OF CHICAGO

BOOTH SCHOOL OF BUSINESS

Adjunct Lecturer

I held a series of storytelling and narrative workshops to guide user centered problems and solutions.

2018 – 2019

MENTORSHIP

AIGA

Group Lead

2017

TECHSTARS

Front-end Development, Design and Research

2014

EDUCATION

UC RIVERSIDE

BA / English

2003 – 2007