HUMAN-CENTERED
DESIGN

Representation Matters

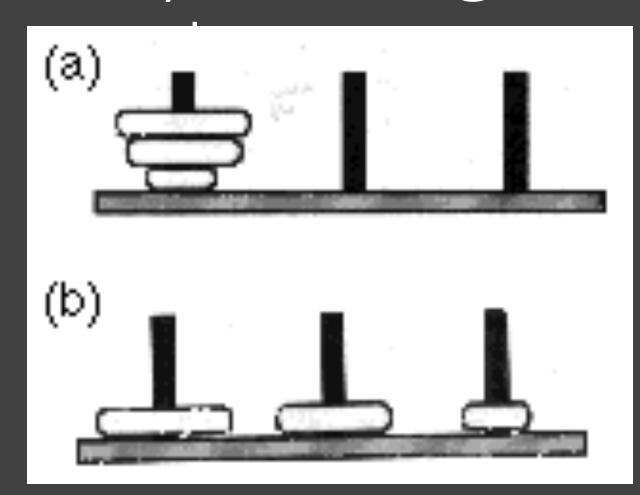
Scott Klemmer
UCSan Diego
The Design Lab

The Oranges Puzzle

- goal Order the oranges by size: largest-to-smallest, left-toright
- rule I Only one orange can be transferred at a time
- rule 2 An orange can only be transferred to a plate on which it will be the largest
- rule 3 Only the largest orange on a plate can be transferred to another plate

The Bagels Puzzle

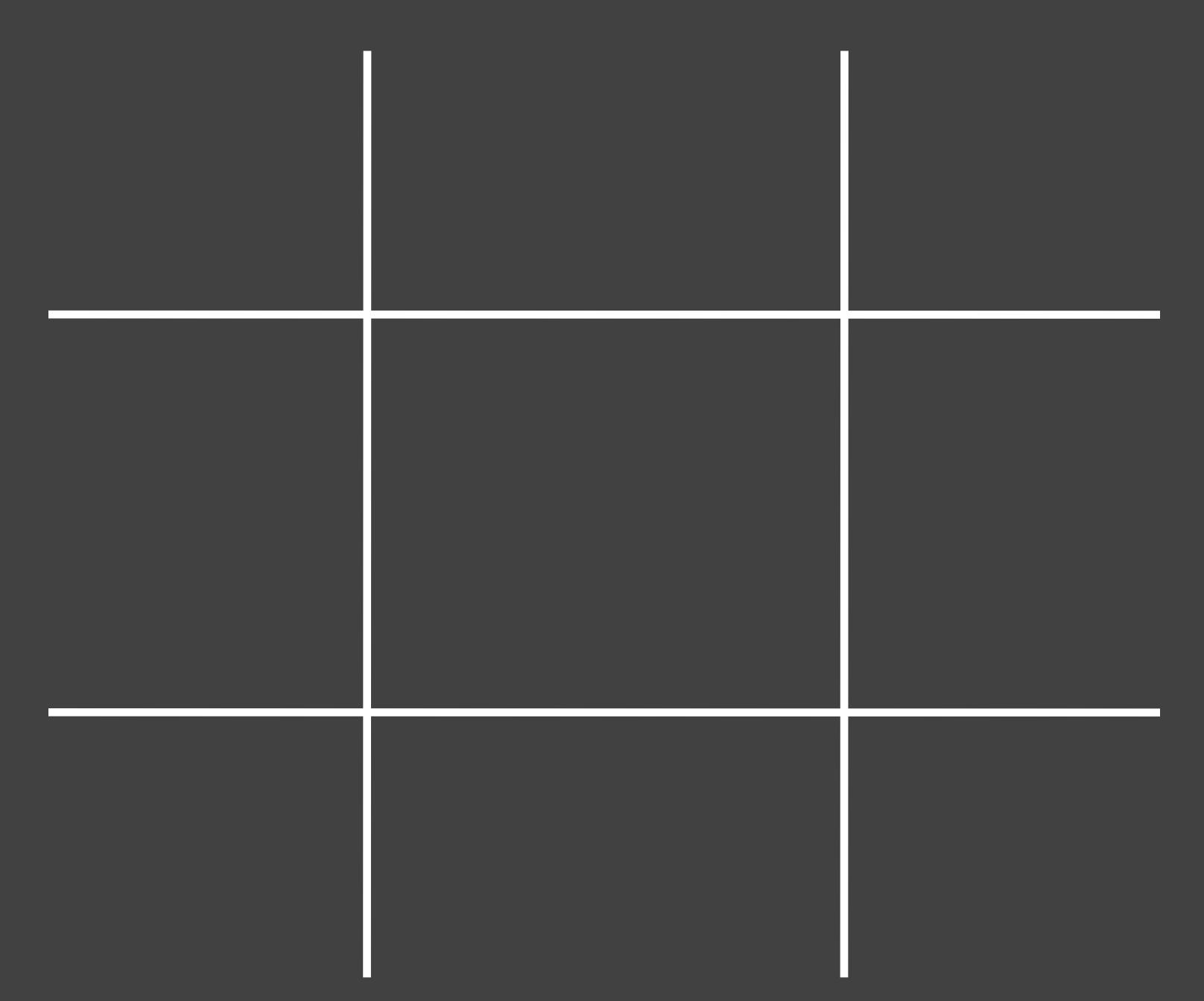
- goal Order the donuts by size: largest-to-smallest, left-toright
- rule I Only one donut can be transferred at a time
- rule 2 A donut can only be transferred to a peg on which it will be the largest
- rule 3 Only the largest donut on a peg can be transferred to



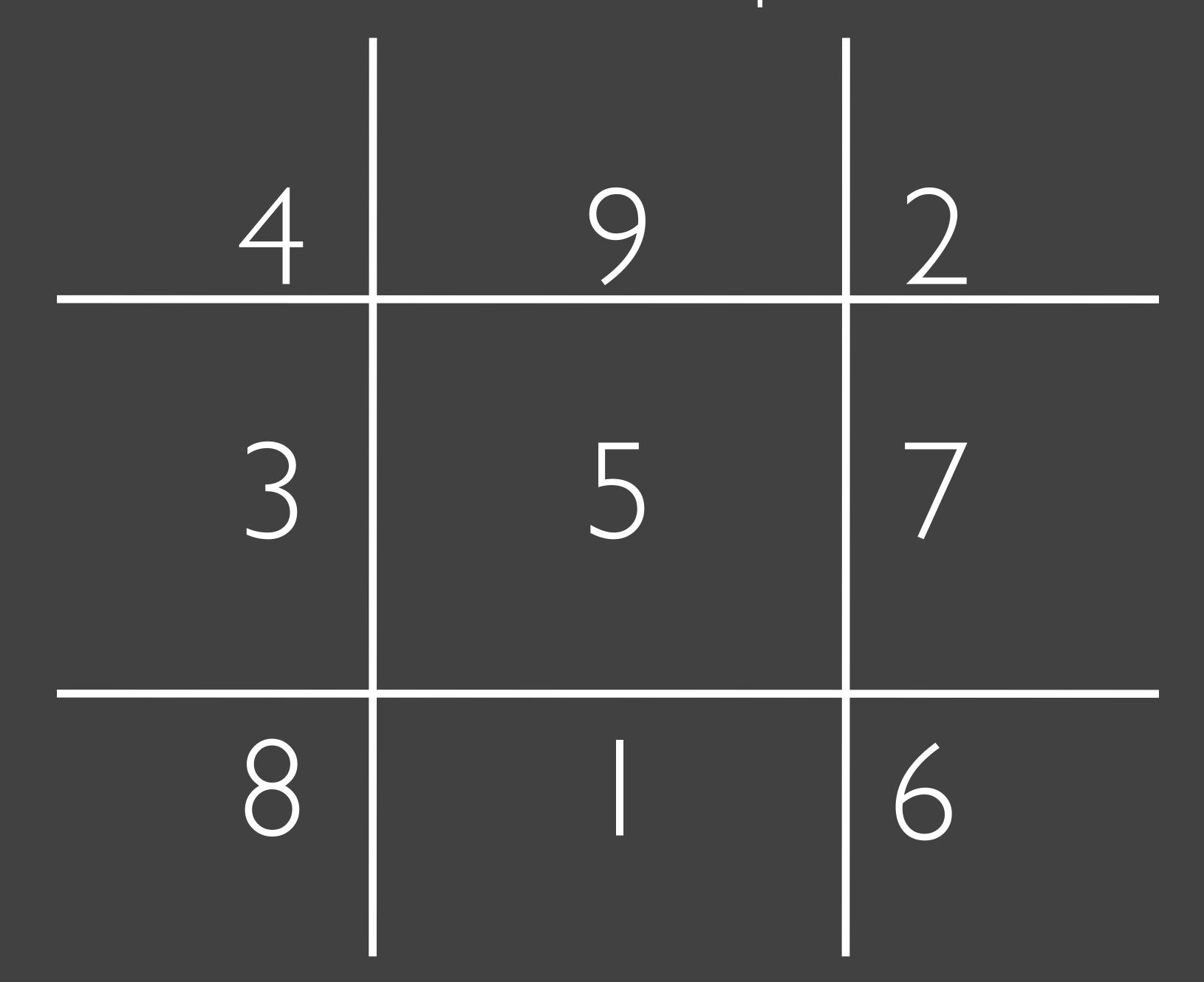
Let's play a number game!

- Two players
- •Think of the numbers 1 to 9
- · Players draw alternately, without replacement
- •The objective is to make a set of 3 that adds to 15

How 'bout Tic-Tac-Toe?



These Games are Isomorphs



Problem Solving as Representation

"Solving a problem simply means representing it so as to make the solution transparent"

—Herbert Simon, The Sciences of the Artificial

Working Memory

Getting Things Done

Naturalness Principle

•Experiential cognition is aided when the properties of the **representation** match the properties of the **thing** being represented

source: Don Norman, Things that Make Us Smart

Proteus Ingestable Networked Pill



- Sensor and transmitter
 encapsulates pill
- Stomach acid is part of battery
- Transmits pill
 - --> patch
 - --> iPhone
 - --> Internet

Calendar_AY_0910.pdf

Stanford Academic Calendar 2009-10

An online version of this calendar is available at the University Registrar's web site: http://registrar.stanford.edu/academic calendar/

AUTUMN QUARTE	R	SPRING QUARTE			2009–10 wd.edu/academic_calendar/
AUGUST		7.40	Print		III
1 (Sat)	Axess opens for course enrollment.	/ (S) Printer: decal		ent.	n n
27 (Thu)	M.D. students, first day of instruction.	N Presets: duplex			s opens for course enrollment.
SEPTEMBER		19 (ICopies &	Pages	eceive stipend or	se enrollment deadline to receive stip
11 (Fri, 5:00 p.m.)	Course enrollment deadline to receive stipend or	● All Copies:	Freview: Composite	n.	d check on first day of term.
	refund check on first day of term.	29 (○ Current view Collated	No. of the second	begins.	day of quarter; instruction begins.
15 (Tue)	New undergraduates arrive; Convocation.	29 (☐ Current page ☐ Reverse	Pages	Students must be	ninary Study List deadline Students a tus"; i.e., students must have a study
21 (Mon)	First day of quarter; instruction begins.	1		ve a study list with	ient units to meet requirements for t
21 (Mon, 5:00 p.m.)	Preliminary Study List deadline Students must be	Subset: All Pages in Range	D 11	nents for their status,	her full-time, 8-9-10 units (graduate , or approved Special Registration St
	"at status"; i.e., students must have a study list with	Comments and Forms: Document and	Markups 0	(graduate students	line to submit Leave of Absence for
	sufficient units to meet requirements for their status,	Page Scaling: None		stration Status.	efund schedule is available here.
	whether full-time, 8-9-10 units (graduate students	29 (S Auto-Rotate and Center	The state of the s	sence for full refund. A	erral of degrees, Winter Quarter.
	only), or approved Special Registration Status.		Document: 8.5 x 14.0 in	iere.	ication deadline for Spring Quarter of
21 (Mon, 5:00 p.m.)	Deadline to submit Leave of Absence for full refund.	Advanced Print	Paper: 8.5 x 11.0 in		Conduction describes I and described as
	A full refund schedule is available here.	1 (T) Summarize Comments	1/1 (1)	arter.	Study List deadline Last day to add of last day to adjust units on a variable-
24 (Thu)	Conferral of degrees, Summer Quarter.	9 (Fr		Quarter degree con-	ents may withdraw from a course un
28 (Mon)	Yom Kippur (classes held: some students will be ob-	(a) (m)			drawal deadline and a "W" notation ie transcript.
	serving Yom Kippur and are not expected to attend	16 (PDF Preview :	Supplies Cancel Print	ry to add or drop a	a mastripe.
	classes; some faculty will not be holding classes).		class; last day to adjust units or	n a variable-unit course.	withdrawal deadline; last day to sub-
OCTOBER			Students may withdraw from		sence to withdraw from the Univers il refund. A full refund schedule is ava
9 (Fri, 5:00 p.m.)	Final Study List deadline. Last day to add or drop a		Withdrawal deadline and a "V	V" notation will appear	ige of grading basis deadline.
	class; last day to adjust units on a variable-unit course.		on the transcript.		se withdrawal deadline.
	Students may withdraw from a course until the	MAY			Quarter Period. iorial Day (holiday, no classes) .
	Course Withdrawal deadline and a 'W' notation will	12 (Wed, 5:00 p.m.)	Term withdrawal deadline; las	t day to submit Leave	artial Day (Holiday, 110 Classes)
	appear on the transcript.		of Absence to withdraw from	,	lay of classes.
NOVEMBER			partial refund. A full refund so	hedule is available here.	opportunity to arrange Incomplete in
9 (Mon, 5:00 p.m.)	Term withdrawal deadline; last day to submit Leave	21 (Fri, 5:00 p.m.)	Change of grading basis dead	line.	ersity thesis, D.M.A. final project, or
	of Absence to withdraw from the University with a	21 (Fri, 5:00 p.m.)	Course withdrawal deadline.		ion, last day to submit.
	partial refund. A full refund schedule is available here.	28-June 3 (Fri-Thu)	End-Quarter Period.		application deadline for Spring Quar gral (\$50 fee).
13 (Fri, 5:00 p.m)	Change of grading basis deadline.	31 (Mon)	Memorial Day (holiday, no cl	asses).	before finals, no classes.
13 (Fri, 5:00 p.m.)	Course withdrawal deadline.	JUNE			Quarter examinations.
13 (Fri, 5:00 p.m.)	Application deadline for Autumn Quarter degree	2 (Wed)	Last day of classes.		es for graduating students due at noo or Class Day.
	conferral.	2 (Wed)	Last opportunity to arrange In	ncomplete in a course, at	ilaureate Saturday.
23-27 (Mon-Fri)	Thanksgiving Recess (no classes).	_ ,,	last class.	recomplete ar a country, at	mencement.
30-December 6 (Mon-Sun)	End-Quarter Period.	2 (Wed, noon)	University thesis, D.M.A. fina	project, or Ph.D. dis-	es for non-graduating students due 1
DECEMBER		_,,	sertation, last day to submit.	1-3	
4 (Fri)	Last day of classes (unless class meets on Sat.)	2 (Wed, 5:00 p.m.)	Late application deadline for 5	Spring Quarter degree	
4 (Fri)	Last opportunity to arrange Incomplete in a course,		conferral (\$50 fee).		opens for course enrollment.
	at last class.	3 (Thu)			
4 (Fri, noon)	University thesis, D.M.A. final project, or Ph.D. dis-	4-9 (Fri-Wed)	End-Quarter examinations.		se enrollment deadline to receive stip
	sertation, last day to submit.	10 (Thu)	*	s due at noon.	d check on first day of term. day of quarter; instruction begins.
4 (Fri 5:00 n m)	Late application deadline for Autumn Quarter degree		Sonior Class Day		e i i i g

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Chase Cibank &sfcu ODiscovr

2009-10

