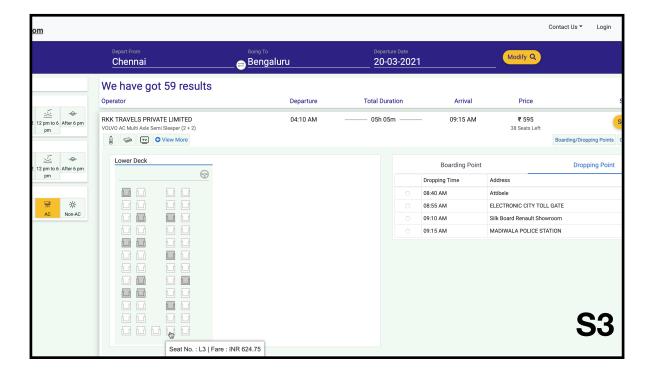




## Screens





Name IRCTC

Website bus.irctc.co.in

Mode of Transport Bus

**Scope** International

**Task** Purchasing a round-trip ticket from your home city, next

Saturday, to any destination that you like. You should

stop before actually purchasing the ticket.

Design Heuristics	Severity			
	1	2	3	4
	Cosmetic Problem	Minor Usability Problem	Major Usability Problem	Usability Catastrophe
Consistency				
Familiar Metaphors and Language				
Clean and Functional Design				
Freedom of Action			<b>S2</b> : Cannot sort buses by their seat availability.	S2: Cannot find out on any Travel Related Policies that Buses offer.
Flexibility of Action		S3: No visual categorisation of seats based on fares for ease of seat selection.	S1: Cannot filter by Amenities available in buses	
Recognition over Recall				
Show Status Feedback		<b>S2</b> : Toggling Sorting by Table Headers don't show visual feedback on sorting order.		
Prevent Errors				
Support Error Recovery				
Provide Help				

S[0-9]+ stands for Screen <number>