Capability Model Template

1. Header

- Domain:
- Author / Owner:
- Date / Version:
- **Review Cycle:** (Annual / As Needed)
- Approved By: (Domain Council / Business Stakeholders)

2. Purpose

- Describe why this capability model exists.
- Show the set of **business and technical capabilities** required for the domain to operate effectively.
- Provide a **baseline** (**current maturity**) and **target state maturity** for each capability.
- Use to guide investment prioritization and roadmap planning.

3. Capability Map Structure

Capabilities should be grouped into **tiers**:

- Level 1 (Top-Level Categories): Core business functions (e.g., Attribution, Data Management, Reporting & Analytics).
- Level 2 (Sub-Capabilities): Specific capability areas.
- Level 3 (Detailed Capabilities): Optional if granularity needed.

Each capability should have:

- **Definition:** What it means.
- Current Maturity: (e.g., Ad hoc, Developing, Defined, Managed, Optimized).
- Target Maturity: Desired future level.

• **Key Enablers:** People, process, and technology required.

4. Heatmap Visualization (Optional)

- Show **current vs target maturity** with colors or scores (e.g., 1–5).
- Use to quickly identify investment areas.