

Presentation 1

- Links to presentation(s) and code(s) on GitHub
 - https://docs.google.com/presentation/d/1ViwovAihyQkvApLoMI_lVvebAqhlYT8DEKqZZTu_uP0/edit?usp=sharing
- What did you do?
 - I, along with the rest of my team, helped brainstorm new metric ideas for the project and which variables we would need to investigate for the proposed metrics. I also helped come up with ideas for which variables to show on the graphs on the dashboard. I created a list of Next Steps / Further Questions to determine where my team should look next to dive deeper into certain metrics or graphs we created. I also helped create several slides in our presentation.
- How does it help the project?
 - For this first presentation, we were trying to better understand the data in general. Through helping come up with graph ideas and new metrics, I looked deeply into the datasets and variables, and now I understand the variables much better and how they could be used to investigate the metrics.
- Issues faced (if any)
 - We had trouble uploading the combined datasets into Power BI – there were many errors in the data. There are also several variables with unclear explanations so we are unsure if we are looking at the correct column.
- Attempts to resolve issues (if any)

- We were unable to come up with a solution, so we used the most current All Calls and CAR datasets.
- Issues resolved (if any)
- Next steps
 - There are several questions about different column names and variables that we would like to clarify before moving forward. We will then decide on one specific metric and create more graphs to investigate that metric further.
- References (Mention if you built up on someone else's work)