Attendee Guide

AWSOME DAY ONLINE CONFERENCE | 2018

Welcome to AWSome Day Online Conference

Language Selection

After logging into the event you can select your preferred language from the three tracks: English, Korean and Thai.

Time Displayed In

Upon entering the platform, please select your timezone.

Agenda

Session Title
Welcome Address Module 1: AWS Introduction and History
Module 2: AWS Infrastructure – Compute, Storage and Networking
Module 3: Security, Identity and Access Management
Module 4: Databases
Module 5: AWS Elasticity and Management Tools Closing Remarks
Ask the Experts

Ask The Experts

Get your technical questions answered by AWS Experts throughout the conference at the Ask The Experts Area.
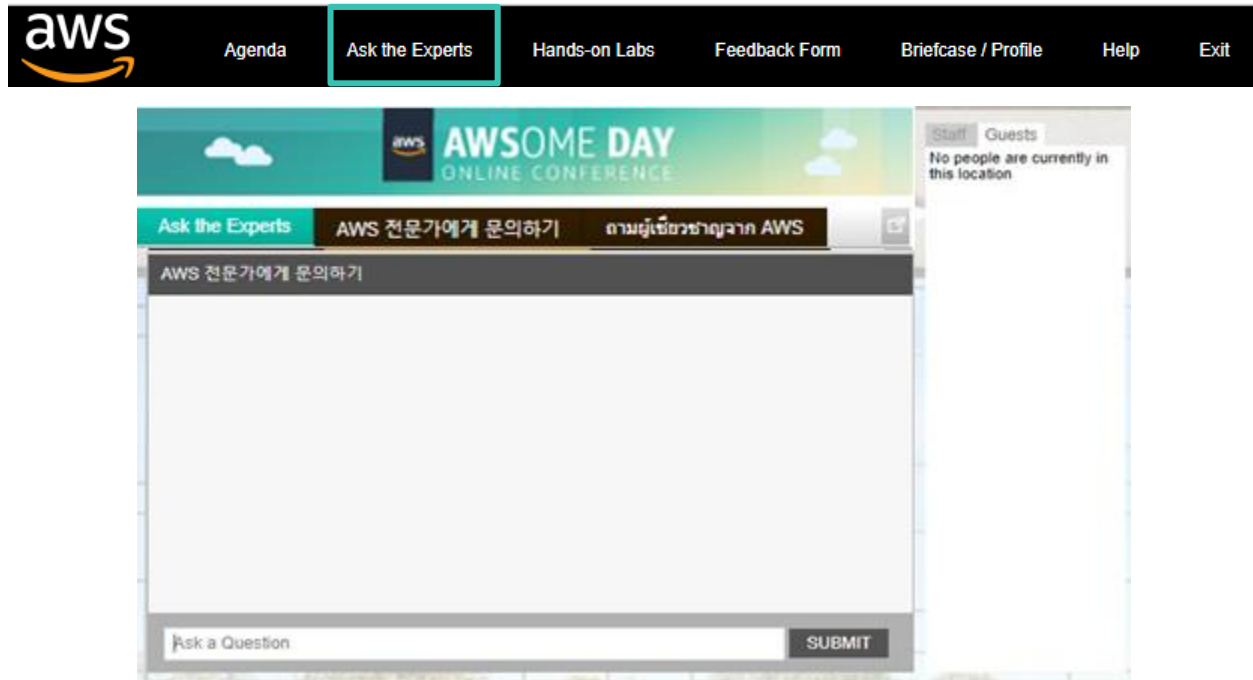
Hands-on Labs

Access the Hands-On Labs area and get hands-on practice in a live AWS environment with AWS services and real-world cloud scenarios.
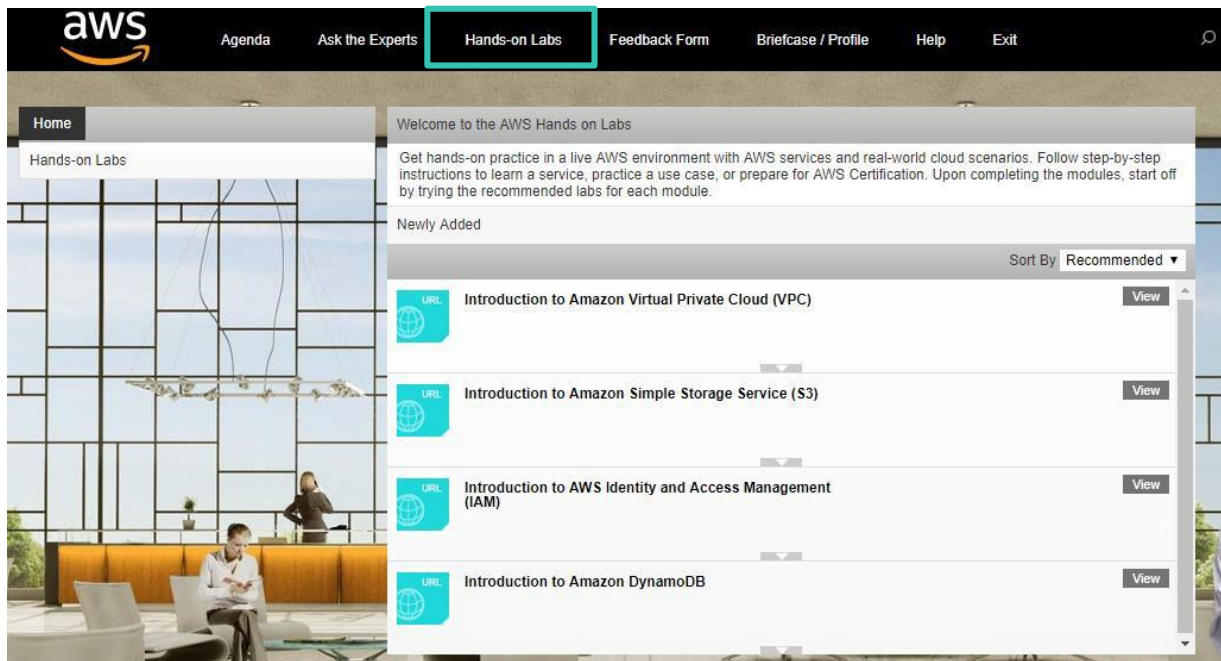
Briefcase
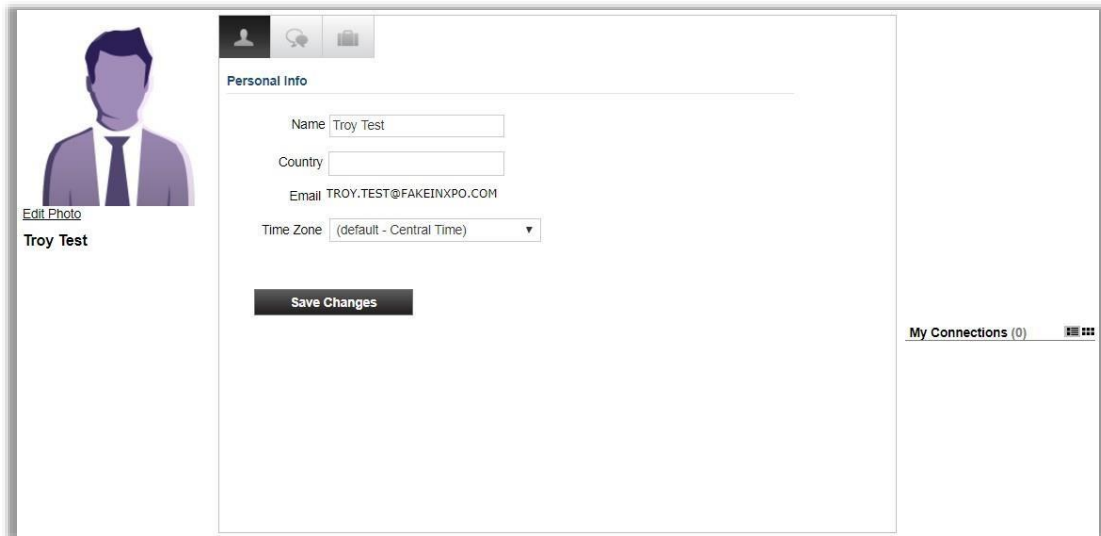
The briefcase is a central location to view the attendee guide and other useful documents from this event.

Simply click on the Briefcase/Profile tab on the navigation panel and click on the briefcase icon as shown below.
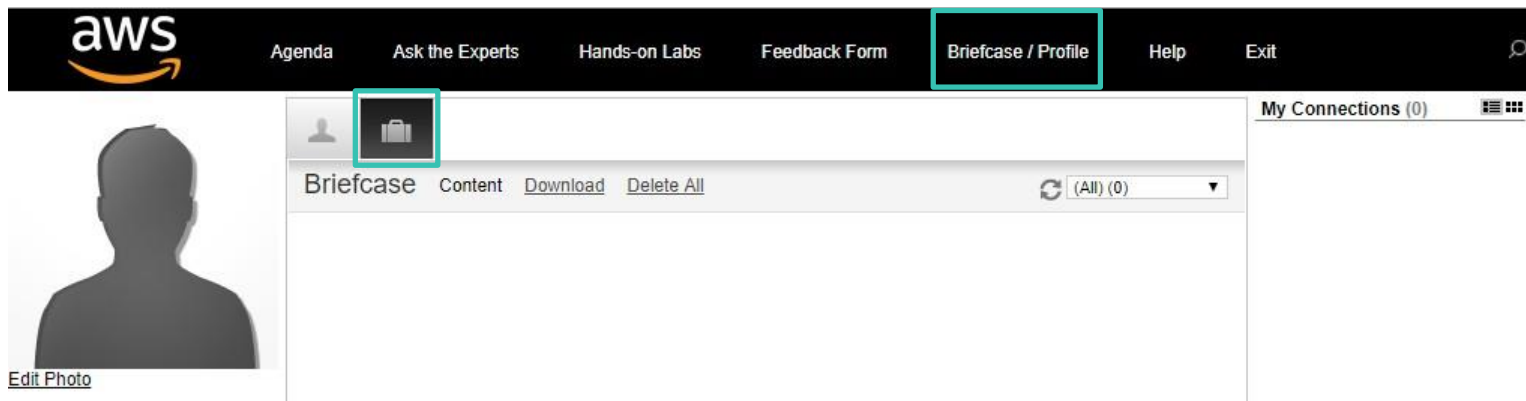
Profile

The first time you log into the event, your profile will need to be updated. Filling out your profile completely and accurately will help you while networking with attendees in the event.

Your profile contains your name and the country your reside. It also allows you to update your time zone to personalize your experience.

When setting up your profile, you can choose an image to represent you during the event. You may select from an extensive list of stock images, or you can upload your own photo.

You can edit your profile at any time by clicking "Briefcase/Profile" on the toolbar at the top of the screen.

Help

The Help Center is available for any technical support issues you have while interacting in the virtual event. There are helpful resources available to you such as guides, FAQs, and support documentation to aid in troubleshooting support requests.
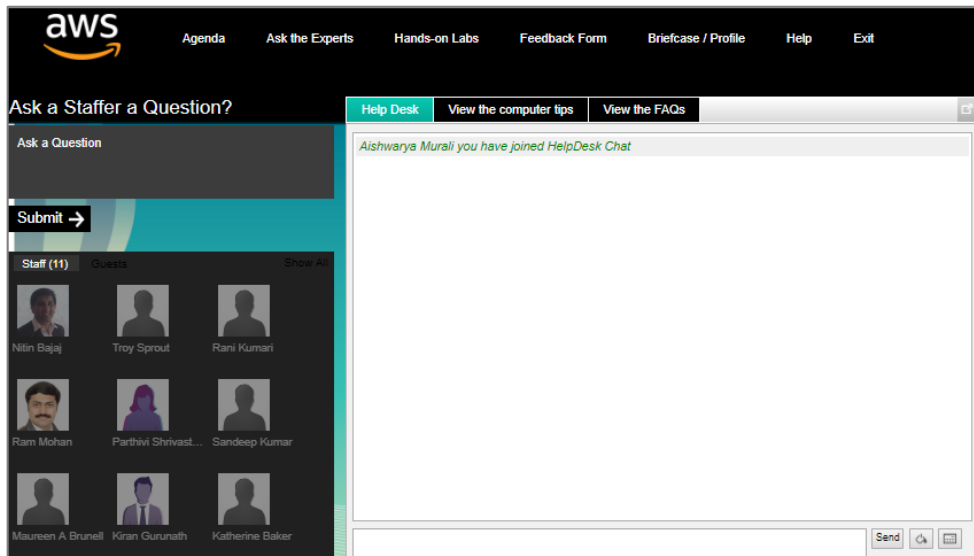

Features:

- Chat –will allow you to chat with support staff available to help assist with any questions you may have.
- E-Mail –will allow you to email support at the alias, eventsupport@inxpo.com should you have support questions after the live event is placed on-demand.
- Documentation – available to view helpful resources in troubleshooting potential issues such as chat or communication problems, security prompts, FAQs, etc.

INXPO Support representatives will be standing by in the space to answer your queries. Click on a representative's image to begin communicating through private chat or email.
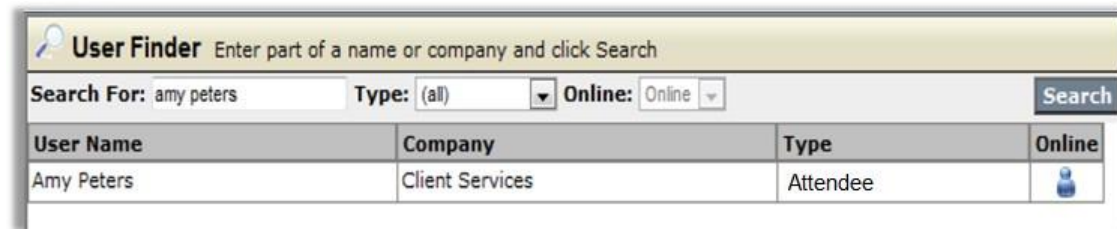
Joining Chats
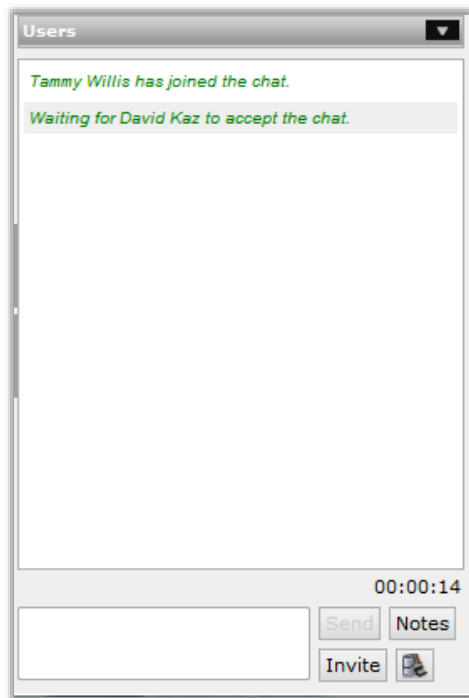
If you are involved in a private chat with an attendee you can "invite" others to join your chat.

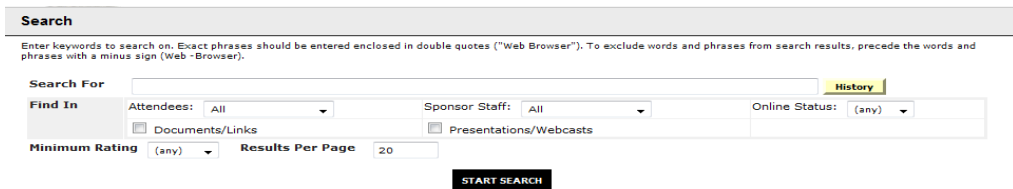Click on the "invite" button in the chat box.

Find the person you want to invite by typing their name in the user finder. Click on the user's name to invite them into your discussion

When they accept, you are having a group chat with those you invited to your conversation.
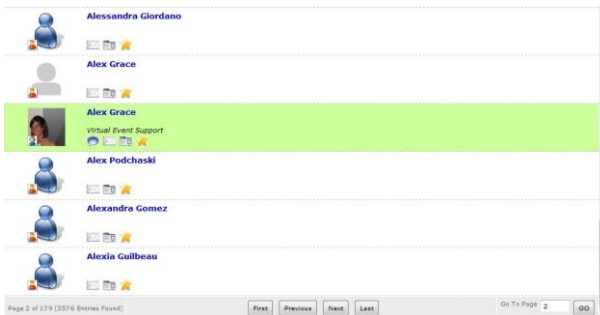
Search

You can use the search feature to find attendees within the event. To launch the search feature, click on the magnifying glass on the toolbar at the top of the screen.


In the "Search For" field, type your search criteria. You can perform a global search by leaving the boxes checked, or you can narrow your search to attendee.
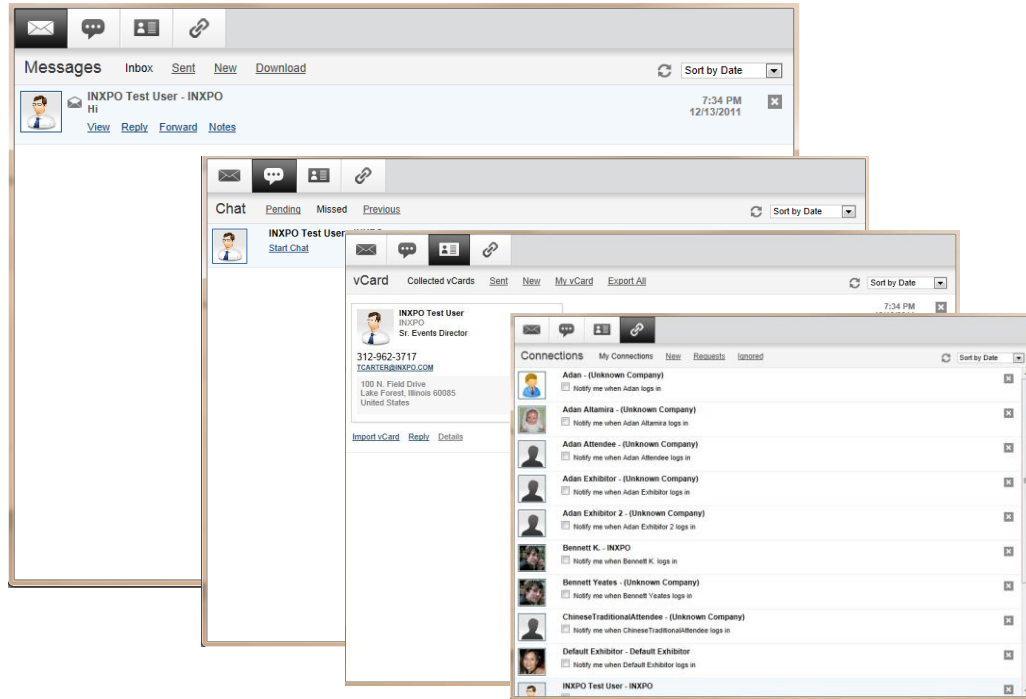
When you search for users, users that are online are denoted and highlighted in green. You can begin communications with them by clicking their name or clicking on the communication images below their name.

You can perform a Search by clicking in the "Search field" on the toolbar at the top of the screen.
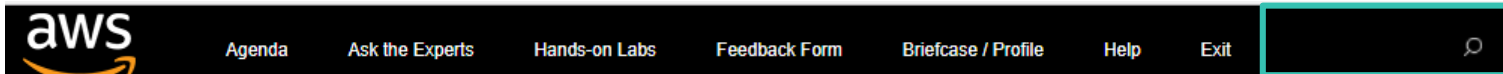
Communication Center

There are four types of private communication: email, chat, cVard and connections. To initiate communication with an event participant you can click the "communicate" icon located on the bottom toolbar.

From here you can view received and sent emails and vCards as well as view previous, pending and missed chat sessions.

Within the communication center is also the connections feature. Connections allows you to view and accept new connection requests. In addition, you can access your current connections, send new connection requests, view pending requests and see requests you have ignored in the Communication Center.

Communication Notification

If you receive an email, Vcard, chat request, connection or announcement you will be notified via a communication bubble that will display in the upper right hand corner of your screen. By clicking on the communication notification, you will be taken to the indicated item. If you wish to close out the notification, click on the X as seen in the below image.

Chat Request - If you receive a chat request you will be able to accept or decline the request. You may also send a short message to the chat requester when declining a chat.

Email -The notification will display you have an unread email. Click on the notification window to view.

Vcard - The notification will display you have a new vCard. Click on the notification window to view.

Connection - The notification will display that you have a new connection. You can click on accept or ignore directly from the request window.
Announcement–The notification will display that you have a new announcement. Click on the notification window to view or dismiss.

Announcement - The notification will display that you have a new announcement. Click on the notification window to view or dismiss.

Sounds of the Event

The event uses audio to notify you when certain events occur. This is especially helpful if you are logged into the event but are working in another application.

Communication Received

You will hear this sound when you receive a new Email, chat request or VCard Click on the icon at the left to play the sound.

Chat Accepted

When someone responds to a chat request that you initiated, you will hear this sound. Click on the icon at the left to play the sound.

System Check

Be sure your system is ready to go for the event by getting a system check done before the event.

SYSTEM CHECK :
https://onlinexperiences.com/scripts/InXpo.nxp?LASCmd=AI:4:F:APIUTILS!10

System Check

Status	Component	Details
✓	**Javascript Enabled**	
✓	**Flash Plug-In** Your Version 27.0 / Required Version 10.0	
✓	**Edge / Internet Explorer 11 / Firefox 54 / Safari 9 (MacOS) / Chrome 60** Your Browser Chrome 62.0.320	
▽	**Pop-Up Blockers**	Open details

Computer Tips

Be sure your system is ready to go for the event. Here are a few tips and tricks that will help.

INXPO STUDIO

Viewer / Attendee Requirements				
Desktop Browser / OS Support				
Windows 7	11	60	x	66
Windows 8.1	11	60	x	66
Windows 10 (Includes Surface Pro 3 & 4)	11 & Edge	60	x	66
Mac	x	60	10	66
Red Hat Enterprise Linux 7.4	x	x	x	66
Android 4.3+	x	x	x	66

Please view full list of computer tips at the 'Helpdesk'.

Connect with Us

We hope you found it interesting! A kind reminder to complete the feedback form. Let us know what you thought of the event and how we can improve the event experience for you in the future.

aws-apac-marketing@amazon.com

twitter.com/AWSCloud

facbook.com/AmazonWebServices

youtube.com/user/AmazonWebServices

slideshare.net/AmazonWebServices

twitch.tv/aws

Event Support

Event Date

May 31, 2018

Contact Us

Email:
eventsupport@inxpo.com