

Unity Small Finance Bank Limited: Terms & Conditions for Current Account

This document lays out the Terms and Conditions for current account ("T&Cs") which shall be applicable to all the current accounts which are existing or may be opened anytime in future with Unity Small Finance Bank Limited (as defined below). The words, **I, me, my** and **Customer** refer to the person(s) who open the current account and shall include both singular and plural. Reference to masculine shall include the feminine and neuter gender. The Bank refers to Unity Small Finance Bank Limited, a company incorporated under the Companies Act, 2013 and a banking company within the meaning of Banking Regulation Act, 1949, having corporate identification number U65990DL2021PLC385568 and registered office at 40, Basant Lok, Vasant Vihar, New Delhi-110057 ("the Bank").

These T&Cs shall be read along with and form an integral part of the General Terms and Conditions. The Customer undertakes and declares that they have read, understood and agreed on such General Terms and Conditions. In case of any discrepancy, conflict and/or inconsistency between these T&Cs and the General Terms and Conditions, the provisions of these T&Cs shall prevail to the limited extent of such discrepancy, conflict and/or inconsistency.

1. Account Opening

- 1.1 The Bank may require the Customer to submit duly filled application form/s along with the prescribed set of documents stipulated including Permanent Account No. (PAN) or Corporate Identification Number (CIN) or alternatively a declaration in Form No. 60 or 61, as applicable, under the Income Tax Act, 1961 and Rules made thereunder at the time of opening of the account.
- 1.2 In case the account is opened with an account opening cheque, the Bank reserves the right not to open/activate the Account in the event the account opening cheque is dishonoured, or close the account if it has already been opened / activated.

2. Operating Accounts

- 2.1 An account may be opened in the names of:
 - (i) An individual in his / her own name for business or other purpose;
 - (ii) Two or more individuals having contractual capacity may open a joint account in their names;
 - (iii) Sole-Proprietorship Firms, Partnership Firms, Limited Companies, Executors / Administrators, Limited Liability Partnership, or other entity which shall be operated by the authorized signatory(ies) of the respective entities, as specified in the Account Opening Form / resolution / other document submitted by such entity at the time of opening the account or as varied in accordance with these T&Cs. Changes to authorised signatories of such entities shall be recognised only upon due submission of the requisite authorizations / resolutions approving such changes, to the satisfaction of the Bank.
- 2.2 All the current accounts maintained (and related services availed from time to time) in the name of the individual shall be operated singly by the individual or power of attorney holder of such individual, and in case of joint accounts, by account holders jointly or by any one of the joint holder/s or as may be specified by the joint account holder/s in the Account Opening Form, or by their power of attorney holders and accepted by the Bank at its discretion.

3. Know Your Customer (KYC)

The Bank requires the Customer to submit duly filled application form/s along with the prescribed set of KYC documents stipulated including Permanent Account No. (PAN) or Corporate Identification Number (CIN, if applicable) or alternatively a declaration in Form No. 60 under the Income Tax Act, 1961 and Rules made thereunder at the time of opening of the account or subsequently as per regulatory requirements of Reserve Bank of India.

4. Aadhaar KYC

- 4.1 Aadhaar KYC: The Customer shall be required to provide Aadhaar number along with OTP (One Time Password) (sent on Mobile Phone Number which is registered with Unique Identification Authority of

India (UIDAI), to facilitate extraction, reliance and verification of Customer's data stored with UIDAI. The Customer authorizes Bank to use Aadhaar number and OTP (sent on Mobile Phone Number) to authenticate the Customer and collect/verify information/details of the Customer from UIDAI. The Customer agrees and understands the following:

- (i) that the aggregate of all credits in a particular financial year, for such Account opened through OTP based e-KYC, shall not exceed INR two (2) lakh and the aggregate balance in all deposit accounts of the customer shall not exceed Rs. one (1) lakh.
- (ii) that Bank reserves the right to freeze the Online Current Account open through OTP based e-KYC if the aforementioned limits of INR one (1) lakh and INR two (2) lakh are breached by the Customer.
- (iii) Online current account open through OTP based e-KYC shall be closed immediately if physical completion of KYC verification and/or CDD is not completed because of any reason whatsoever within one (1) year of opening the Account opened through OTP based e-KYC.
- (iv) that, pursuant to the provisions under applicable laws, approvals/ permissions, and policies of the Bank, the Bank may be required to collect physical certified true copies of account opening documents / KYC documents etc from the Customer. Customer agrees and consents to cooperate and provide all such relevant data/ documents etc. for the purpose of verification and account opening.

4.2 Voluntary Consent for Aadhaar and Aadhaar Authentication

- 4.2.1 The Customer hereby gives consent to the Bank, to obtain Aadhaar number, name and fingerprint/iris for authentication with UIDAI. The Bank has informed me that my identity information would only be used for KYC and also informed that my biometrics will not be stored / shared and will be submitted to Central Identities Data Repository (CIDR) only for the purpose of authentication.
- 4.2.2 The Customer submits Aadhaar number and voluntarily gives consent to:
 - (i) Seed Aadhaar/UID number issued by the UIDAI, Government of India in their name and account.
 - (ii) Map it at National Payments Corporation of India (NPCI) to enable the Customer to receive Direct Benefit Transfer (DBT) from Government of India in their account. The Customer understands that if more than one DBT is due to the Customer, they will receive all DBT in this account.
 - (iii) Use Aadhaar details to authenticate from UIDAI.
 - (iv) Use mobile number registered with the Bank records for sending SMS alerts. The Customer has been given to understand that their information submitted to the Bank herewith shall not be used for any purpose other than mentioned above, or as per requirements of law.
- 4.2.3 Further, the Customer agrees that the Bank may use Aadhaar based transaction and/or authentication mechanism/system, either through biometric means or any other means deemed suitable by the Bank, as applicable and possible.
- 4.2.4 The Customer also authorizes the Bank to link and authenticate their Aadhaar number to all accounts / relationships with the Bank as may be opened in future. The Customer has been given to understand that the information submitted to the Bank herewith shall not be used for any purpose other than mentioned above, or as per requirements of law. The Customer hereby declares that all the information voluntarily furnished by them is true, correct and complete. The Customer agrees that they shall not hold the Bank or any of its officials responsible in case of any incorrect information provided.
- 4.2.5 The above consent given by the Customer voluntarily and purpose of collecting Aadhaar has been explained to the Customer in their local language.

5. Anti-Money Laundering Regulations

I am the beneficial owner of all assets run through my accounts(s) opened with the Bank. The beneficial owner of some/all assets run through the accounts is/are name and address of person for whom the

accounts are maintained. The competent court, as decided by the Bank shall have exclusive jurisdiction in respect of any claims against the Bank. However, this will not affect the Bank's general lien and right of set-off over all my/our accounts at all branches of the Bank and for this purpose the Bank shall be entitled to combine and consolidate all or any of such accounts.

6. GST Declaration

State of GSTIN and state mentioned in communication address should be the same for correct invoicing. In case of a difference, the communication address is to be modified accordingly before submission of GSTIN details. The determination of the location of supplier of service is the sole responsibility of the Bank and would be determined basis applicable tax laws.

7. Regulatory Declarations for opening of Current Account

The Customer confirmed that the Customer is eligible to open Current Account / Collection Account / Escrow Account with the Bank and the Bank may accordingly open the same as may be determined by the Bank based on the options (a) to (g) mentioned below, as may be applicable to the Customer:

The Customer -

- a. Have not availed any credit facility, including Cash Credit (CC) / Overdraft Facility (OD) from the banking system and hence seek to open a current account with the Bank.
- b. Have availed only CC/OD facility from the banking system, including the Bank, with aggregate exposure less than Rs. 5 (five) crore and hence seek to open a current account with the Bank. The Customer further undertake to inform the Bank if and when the credit facilities availed from the banking system becomes Rs. 5 (five) crore or more.
- c. Have an aggregate exposure of Rs. 5 (five) crore or more to the banking system and have availed CC/OD from your Bank which constitutes at least 10 (ten) per cent of the aggregate exposure of the banking system, and hence request the Bank to open a current account in name of the Customer.
- d. Have an aggregate exposure of Rs. 5 (five) crore or more to the banking system and the Customer have availed CC/OD from your Bank, which represents the highest exposure among the banks providing CC/OD facility to the Customer, the Customer request the Bank to open a current account in the name of Customer.
- e. Have availed of credit facilities from the Bank where CC/OD facility availed constitutes less than 10 (ten) per cent of the aggregate exposure of the banking system / do not have CC/OD facility with the Bank. The Customer therefore request your Bank to permit the Customer to open a Collection Account with the Bank. I undertake and authorise your Bank to remit all funds collected in the said account for credit to the CC/OD account maintained with the Bank which has at least 10 (ten) per cent exposure of the banking system or, where none of the lending banks are having 10 (ten) per cent exposure of the banking system, to the Bank having the highest exposure of the banking system.
- f. Have not availed CC / OD from any bank but have an aggregate exposure of Rs. 50 (fifty) crore or more of the banking system. I seek to open a current account with the Bank under escrow mechanism, with your Bank as the escrow managing bank and, accordingly, undertake to furnish complete particulars of all other lending banks which shall be part of the escrow agreement, as per the terms and conditions that may be decided mutually by the lending banks and ourselves. The Customer undertake not to open current accounts with any other banks.
- g. Have not availed CC / OD from any bank but have an aggregate exposure of Rs. 50 (fifty) crore or more of the banking system of which the Bank is one of the lenders. The Customer request your Bank to open a Collection Account in name of Customer subject to the condition that funds will be remitted from this account to the credit of the current account maintained with the escrow managing bank at the frequency agreed between the Bank and the Customer. The Customer further undertake not to utilise the funds in the said collection account for repayment of any credit facilities provided by your bank, or as collateral / margin for availing any fund or non-fund-based credit facilities. The Customer undertake that the debits

in the said collection account shall be limited to the purpose of remitting the proceeds to the said escrow account. The Customer further authorise the Bank to debit fees / charges from the said Collection Account before transferring funds to the escrow account.

The aforesaid clauses are subject to the Reserve Bank of India guidelines on Consolidated Circular on Opening of Current Accounts and CC/OD Accounts by Banks dated 19th April, 2022 and/or any other related circulars as amended from time to time and the Customer undertake to abide by the same and authorise the Bank to take any action as it may deem fit in terms of the said circular/s to ensure compliance with regulatory directives, from time to time.

8. Token Amount

Bank reserves the right to prescribe the Token Amount requirements to open any current account.

9. Cheque Book facility

- 9.1 A cheque book will be provided to the Customer, provided all formalities are completed. Subsequent cheque books can be requisitioned through the branch, mobile banking, internet banking, phone banking or through other channels that the Bank will provide the customer from time to time, subject to satisfactory conduct of the account. Cheques should be drawn in such a way as to prevent alteration after issue and the drawer's signature should be uniform with that on record. Cheques with alterations are liable to be rejected in CTS clearing processes and the Customer agrees not to hold the Bank in the event of such a situation materializing.
- 9.2 The Bank will record and accept instructions from the drawer for stopping payment requests against cheque/s that are lost, stolen, or not required to be paid against, only if such instructions are received from the drawer by the Bank, prior to presentment of such cheques at the Bank and the Bank shall not be responsible in any manner whatsoever for any losses caused, or payments made, if the cheques are presented for payment to the Bank prior to receipt of instructions, if any, from the drawer of the cheque/s. The Bank may charge a service charge for such countermanding instructions which will be suitably disclosed.
- 9.3 Delivery of cheque book (s) will be either to the Customer in person, his/her authorized representative upon verification of identity by the Bank or by post/courier to the registered address of the Customer. Fraudulent use of the cheque book solely on account of negligence of the Customer in storing the cheque book, or on account of incorrect delivery or through failure of the Customer to advise change in address, shall be the responsibility of the Customer.
- 9.4 The Bank may dishonour and/or return cheques unpaid which are altered, if considered by the Bank to be ambiguous or suspicious in any way, or if received for payment more than three months after the date the cheque is drawn.
- 9.5 The Customer should issue cheques in the account only after making prior arrangement of funds in the account to avoid returns/dishonour. If a cheque issued by Customer is required to be returned for insufficient balance in the account or for being in excess of arrangements, a penalty/charge will be levied by the Bank. If any cheque deposited by the Customer is returned unpaid, service charge may be recovered from the Customer. In case of large number of returns/dishonours in the account, the Bank reserves the right to take corrective action for the specific accounts as it deems fit.

10. Dormant Account

In case there are no transactions for a period of two (2) years, the account would be treated as dormant. Activation of such account requires written instructions signed by all account holders and submission of KYC documents. Activation of account only will be done at home branch.

11. Miscellaneous

- 11.1 The Customer agrees to immediately repay to the Bank on demand, unconditionally, the amounts of overdrafts that the Bank may grant to me from time to time, together with interest accrued thereon at such rate as may be specified by the Bank from time to time. The Customer

agrees that this does not imply that the Bank is bound to grant him any credit facility whatsoever. The Customer also agrees that in the event of an account being overdrawn, the Bank reserves the right to set off this amount against any credit lying in any of my other accounts.

- 11.2 While undertaking international transactions (trade or remittance), the Bank shall be bound by the rules and regulations, notifications under the Foreign Exchange Management Act (FEMA), 1999, Prevention of Money Laundering Act, 2002 and the guidelines issued by the Reserve Bank of India from time to time. The Bank will not be liable for any direct / indirect charges that arises on account of any action or inaction on the part of the correspondent Bank. The Customer shall solely be responsible for ensuring full compliance with all the FEMA rules, regulations or notifications thereunder, applicable laws and regulations.
- 11.3 I also confirm that my preferred language of communication is English unless confirmed otherwise.
- 11.4 I understand that it is mandatory to maintain Average Monthly Balance (AMB) as prescribed for your current account as prescribed by the Bank from time to time. If applicable, the respective account package may be modified as per the Bank's discretion and the Bank shall provide a notice, in advance, before carrying out the applicable changes in the schedule of charges as mentioned on the Bank's website.
- 11.5 I hereby consent to receiving information from Central KYC Registry through SMS/Email on the above registered number/email address.
- 11.6 I also give my consent for receiving product, service and other Bank-related information from the Bank on the registered modes of correspondence.