



Corporate Office: Centrum House, CST Road, Vidyanagari Marg, Kalina, Santacruz (E), Mumbai- 400098. Email ID: care@unitybank.co.in
Toll Free No.: 1800 209 11225. **Website:** www.theunitybank.com

In an honest effort to improve our quality of service, we would like your opinion on various aspects of our performance. We also invite your suggestions on extra services that you feel the Bank should provide. With continuous co-operation and interaction from valued customers like you, we hope to add new dimensions to customer centric services.

ABOUT YOURSELF

Account No. : _____ Branch : _____ Date : _____

Name : _____

Cell No. : _____ E-Mail : _____

ABOUT OUR BRANCH

(Please tick wherever applicable)

	NOT SATISFACTORY	SATISFACTORY	GOOD	EXCELLENT
Overall service standard of this Branch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Attitude of staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Knowledge of the staff about our products & services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Speed, efficiency and courtesy of Staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Track record of the Branch in resolving your problems	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Your Suggestions _____

Your Compliments _____

Your Complaints _____

Accepted by :

Ms. / Mr. _____ Emp. Code : _____ Sign. _____ Date : _____

Received from Mr./Ms. _____ A/c. No. _____
on _____ at _____ hrs.

Accepted by :

Ms. / Mr. _____

Emp. Code : _____ Date : _____ Sign. _____

Branch Seal

TEAR ONE



UNITY

Small
Finance
Bank

We enjoy

*Help Us Serve You Better
Suggestions Please*

to serve

We enjoy

to serve

We enjoy to serve