

30th November, 2022

Dear Customer,

Greetings from Unity Small Finance Bank. Your preferred Banking partner!

We hope you and your family enjoyed the recent festival of Diwali and are looking forward to the upcoming holiday season. Here's wishing us all Peace & Joy!

At Unity, for the past few months, our team has put in a lot of effort to further streamline and improve a number of our services. As communicated earlier, we were in the process of going in for a complete overhaul of our banking technology systems and more importantly migrating to a more robust Core Banking System (CBS), which will offer our customers a more seamless and user friendly experience.

We are happy to share, that our new CBS is in final stages of completion and will be rolled out soon.

As part of this upgradation process, there may be a minimal disruption in banking services for a short duration. We hereby inform customers that starting **01.12.2022 to 03.12.2022**, only basic banking services will be available and we request customers to bank from their home branches only. Due to the migration process, customers may also face a slight lag in operations, but we re-assure you all that all transactions will be processed without any glitches. Should you face any difficulties, during this transition phase, please feel free to connect with your respective branches or write to us at care@unitybank.co.in or call 18002091122.

We thank you for your support and co-operation, and are confident that our new systems will give you a more pleasant banking experience.

Warm Regards,
Inderjit Camotra
Managing Director & CEO

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* Conditions apply



www.theunitybank.com



1800 2091122



care@unitybank.co.in