

Addresses of Banking Ombudsmen

| Sl. No. | Centre | Name & Address of the Office of Banking Ombudsman | Area of Operation |
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| 1. | Ahmedabad | Smt. N Sara Rajendra Kumar C/o Reserve Bank of India 5 th Floor, Nr. Income Tax, Ashram Road Ahmedabad-380 009 STD Code: 079 Tel. No. 26582357 Email : cms.boahmedabad@rbi.org.in Click here to lodge complaint | Gujarat, Union Territories of Dadra and Nagar Haveli, Daman and Diu |
| 2. | Bengaluru | Ms Saraswathi Shyamprasad C/o Reserve Bank of India 10/3/8, Nrupathunga Road Bengaluru -560 001 STD Code: 080 Tel. No. 22277660/22180221 Fax No. 22276114 Email : cms.bobengaluru@rbi.org.in Click here to lodge complaint | Karnataka |
| 3. | Bhopal | Shri Hemant Kumar Soni C/o Reserve Bank of India Hoshangabad Road Post Box No. 32, Bhopal-462 011 STD Code: 0755 Tel. No. 2573772 2573776 2573779 Email : cms.bobhopal@rbi.org.in Click here to lodge complaint | Madhya Pradesh |
| 4. | Bhubaneswar | Shri Biswajit Sarangi C/o Reserve Bank of India Pt. Jawaharlal Nehru Marg Bhubaneswar-751 001 STD Code: 0674 Tel. No. 2396207 Fax No. 2393906 Email : cms.bobhubaneswar@rbi.org.in Click here to lodge complaint | Odisha |
| 5. | Chandigarh | Shri M K Mall C/o Reserve Bank of India 4 th Floor, Sector 17 Chandigarh Tel. No. 0172 - 2703937 Fax No. 0172 - 2721880 Email : cms.bochandigarh@rbi.org.in Click here to lodge complaint | Himachal Pradesh, Punjab, Union Territory of Chandigarh and Panchkula, Yamuna Nagar and Ambala Districts of Haryana. |
| 6. | Chennai | Dr. Balu K C/o Reserve Bank of India Fort Glacis, Chennai 600 001 | Tamil Nadu, Union Territories of Puducherry (except Mahe Region) and Andaman and Nicobar Islands |

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| | | STD Code: 044 Tel No. 25395964 Fax No. 25395488 Email : cms.bochennai@rbi.org.in Click here to lodge complaint | |
| 7. | Dehradun | Shri Arun Bhagoliwal C/o Reserve Bank of India 74/1 G.M.V.N. Building, 1st floor, Rajpur Road, Dehradun - 248 001 STD Code : 0135 Telephone : 2742001 Fax : 2742001 Email : cms.bodehradun@rbi.org.in Click here to lodge complaint | Uttarakhand and seven districts of Uttar Pradesh viz., Saharanpur, Shamli (Prabudh Nagar), Muzaffarnagar, Baghpat, Meerut, Bijnor and Amroha (Jyotiba Phule Nagar) |
| 8. | Guwahati | Shri Thotngam Jamang C/o Reserve Bank of India Station Road, Pan Bazar Guwahati-781 001 STD Code: 0361 Tel.No. 2734219/ 2512929 Email : cms.boguwahati@rbi.org.in Click here to lodge complaint | Assam, Arunachal Pradesh, Manipur, Meghalaya, Mizoram, Nagaland and Tripura |
| 9. | Hyderabad | Shri T Srinivasa Rao C/o Reserve Bank of India 6-1-56, Secretariat Road Saifabad, Hyderabad-500 004 STD Code: 040 Tel. No. 23210013 Fax No. 23210014 Email : cms.bohyderabad@rbi.org.in Click here to lodge complaint | Andhra Pradesh and Telangana |
| 10. | Jaipur | Ms. Rekha Chandanaveli C/o Reserve Bank of India, 4 th floor Rambagh Circle, Tonk Road, Jaipur - 302 004 STD Code: 0141 Tel. No. 2577931 Email : cms.bojaipur@rbi.org.in Click here to lodge complaint | Rajasthan |
| 11. | Jammu | Shri Ramesh Chand C/o Reserve Bank of India, Rail Head Complex, Jammu- 180012 STD Code : 0191 Telephone: 2477905 Fax : 2477219 Email : cms.bojammu@rbi.org.in Click here to lodge complaint | Union Territories of Jammu & Kashmir and Ladakh |
| 12. | Kanpur | Shri P K Nayak C/o Reserve Bank of India M. G. Road, Post Box No. 82 Kanpur-208 001 STD Code: 0512 Tel. No. 2305174/ 2303004 | Uttar Pradesh (excluding Districts of Ghaziabad, Gautam Buddha Nagar, Saharanpur, Shamli (Prabudh Nagar), Muzaffarnagar, Baghpat, Meerut, Bijnor and Amroha (Jyotiba Phule Nagar) |

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| | | Email : cms.bokanpur@rbi.org.in Click here to lodge complaint | |
| 13. | Kolkata | Shri Rabindra Kishore Panda C/o Reserve Bank of India 15, Netaji Subhash Road Kolkata-700 001 STD Code: 033 Tel. No. 22310217 Fax No. 22305899 Email : cms.bokolkata@rbi.org.in Click here to lodge complaint | West Bengal and Sikkim |
| 14. | Mumbai (I) | Dr. Neena Rohit Jain C/o Reserve Bank of India 4 th Floor, RBI Byculla Office Building, Opp. Mumbai Central Railway Station, Byculla, Mumbai-400 008 STD Code: 022 Tel No. 23022028 Fax : 23022024 Email : cms.bomumbai1@rbi.org.in Click here to lodge complaint | Districts of Mumbai, Mumbai Suburban and Thane |
| 15. | Mumbai (II) | Shri S.K.Kar C/o Reserve Bank of India, 4 th Floor, RBI Byculla Office Building, Opp. Mumbai Central Railway Station, Byculla, Mumbai-400 008 STD Code: 022 Telephone: 23001483 Fax : 23022024 Email : cms.bomumbai2@rbi.org.in Click here to lodge complaint | Goa and Maharashtra, (except the districts of Mumbai, Mumbai Suburban and Thane) |
| 16. | Patna | Shri Rajesh Jai Kanth C/o Reserve Bank of India Patna-800 001 STD Code: 0612 Tel. No. 2322569/2323734 Fax No. 2320407 Email : cms.bopatna@rbi.org.in Click here to lodge complaint | Bihar |
| 17. | New Delhi (I) | Shri R.K. Moolchandani C/o Reserve Bank of India, Sansad Marg, New Delhi STD Code: 011 Tel. No. 23725445 Fax No. 23725218 Email : cms.bonewdelhi1@rbi.org.in Click here to lodge complaint | North, North-West, West, South- West, New Delhi and South districts of Delhi |
| 18. | New Delhi (II) | Ms. Ruchi A S H C/o Reserve Bank of India Sansad Marg, New Delhi STD Code: 011 Tel. No. 23724856 Email : cms.bonewdelhi2@rbi.org.in Click here to lodge complaint | Haryana (except Panchkula, Yamuna Nagar and Ambala Districts) and Ghaziabad and Gautam Budh Nagar districts of Uttar Pradesh |

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| 19. | New Delhi (III) | Ms. Suchitra Maurya C/o Reserve Bank of India Sansad Marg, New Delhi STD Code: 011 Tel. No. 23715393 Fax No. 23765234 Email : cms.bonewdelhi3@rbi.org.in Click here to lodge complaint | North-East, Central, Shahdara, East and South-East districts of Delhi |
| 20. | Raipur | Shri J. P. Tirkey C/o Reserve Bank of India 54/949, Shubhashish Parisar, Satya Prem Vihar Mahadev Ghat Road, Sundar Nagar, Raipur- 492013 STD Code : 0771 Telephone: 2244246 Email : cms.boraipur@rbi.org.in Click here to lodge complaint | Chhattisgarh |
| 21. | Ranchi | Smt Chandana Dasgupta C/o Reserve Bank of India 4 th Floor, Pragati Sadan, RRDA Building, Kutchery Road, Ranchi Jharkhand 834001 STD Code : 0651 Telephone : 8521346222/9771863111/ 7542975444 Fax : 2210511 Email : cms.boranchi@rbi.org.in Click here to lodge complaint | Jharkhand |
| 22. | Thiruvananthapuram | Shri G Ramesh C/o Reserve Bank of India Bakery Junction Thiruvananthapuram-695 033 STD Code: 0471 Tel. No. 2332723/2323959 Fax No. 2321625 Email : cms.botrivandrum@rbi.org.in Click here to lodge complaint | Kerala, Union Territory of Lakshadweep and Union Territory of Puducherry (only Mahe Region). |