

<b><u>TIME NORMS</u></b>	
Cash Payments	8 to 15 minutes
Receipt of Cash (Depending upon the denomination of notes)	10 to 15 minutes
Issue of Term Deposit Receipt	15 to 25 minutes
Payment of Term Deposit Receipt	15 to 20 minutes
Saving Account Opening (Form Filling)	20 to 25 minutes
Statement of Account	5 to 10 minutes
Cheque Payments (Fund Transfer)	5 to 10 minutes