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SUMMARY OF QUALIFICATIONS:

- Active Department of Defense (DoD) Top Secret TS/SCI Polygraph CI Clearance
- Thorough understanding of the concepts, principles, practices, laws, regulations, methods and techniques used by the United States Intelligence Community.

EDUCATION & TRAINING

- Bachelor of Science, Cloud Computing – Western Governors University
 - o **Expected Completion: 2022**

CERTIFICATIONS

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|---|-------------------|
| - AWS Certified Solutions Architect, Associate GCWWCHJ1HJ4EQL5Q | July 2020 |
| - CompTIA Cloud+, COMP001020518325 | April 2021 |
| - CompTIA Security+, COMP001020518325 | May 2016 |

EXPERIENCE

- | | | |
|---|------------------------------|---|
| July 2020 – Current | Cloud Engineer | Booz Allen Hamilton, Chantilly, VA |
| <ul style="list-style-type: none">- Troubleshoot tickets that come in from developers across two domains (GC and C2S).- Implemented alerts through Rancher and Grafana notifying teams of unusual activity and potential fatal errors for mission critical systems- Improved and monitored availability, efficiency, and performance of Amazon Web Services (AWS) applications and systems through Grafana and Kibana- Built and deployed containerized applications hosted on Kubernetes between three environments- Deployed and maintained documentation application serving the single source of truth for guides and standard operating procedures for external and internal users.- Leveraged Terraform, Ansible and Cloudformation to build and configure architecture.- Consolidated RBAC permissions improving the ease of use account management in Keycloak. | | |
| Dec 2016 – Jun 2020 | Systems Administrator | Defense Intelligence Agency, Tampa, FL |
| <ul style="list-style-type: none">- Served as a Systems Administrator on the Joint Worldwide Intelligence Communications Systems (JWICS) network. Coordinated with hardware and network support team to resolve break/fix issues.- Cisco Unified Call Manager Administrator, assisted users with login capability, setup and installation issues with extension mobility.- Maintained and troubleshooted all technology pertaining to the AV System in all conference rooms on a Tier 1/2 basis. Trained users in utilizing the VTC Scheduling Wizard.- Provided end user support remote and locally for Crestron and AMX panels. | | |
| May 2013 – Nov 2016 | Systems Administrator | USS Iwo Jima LHD 7, Jacksonville, FL |
| <ul style="list-style-type: none">- Served as a Systems Administrator on the Integrated Shipboard Network System (ISNS) for both unclassified and classified systems for over 1100 users.- Combined Enterprise Regional Information Exchange System (CENTRIXS) lead administrator, Red Hat Linux OS, responsible for Sun Oracle Solaris servers and ESX servers.- Configured new workstations with proper software and ensured all workstations met security requirements needed for approval, increasing intelligence efficiency by 300 percent.- Created standard operating procedures and other guides to eliminate single point failure. | | |