



## AR Instructor Magic Leap 2 Solution

### Quick Start for Users

#### AR Instructor app installation

Arvizio AR Instructor app should be pre-installed on your Magic Leap 2 device. If needed the latest version of AR Instructor APK can be found and downloaded using the following link: [ML2](#)

#### AR Instructor license activation and customer organization set up

Upon receipt of a PO Arvizio will automatically create a customer organization, activate their AR Instructor license and send an e-mail to the customer user (admin) with necessary information to access their AR Instructor organization. The invitation e-mail will include a temporary password that can be changed by the user.

Users can reset their password from the login page by selecting "[Forgot your password?](#)"

#### AR Instructor user management

Customer admin can add new users, assign roles and remove users using AR Instructor portal:

<https://instructor.arviz.io/>

#### Using AR Instructor application with ML2

Here is a link to a video tutorial for ML2 users on YouTube:

[https://youtu.be/EPm-vo1M1IU?si=a0obr7YCb\\_A0HfC-](https://youtu.be/EPm-vo1M1IU?si=a0obr7YCb_A0HfC-)

Start AR Instructor app from ML2 home menu, log into your AR Instructor organization using your e-mail and password. Select your desired workflow and start playing it.

#### Using AR Instructor PC Authoring application

The authoring application can be downloaded from Microsoft App Store and installed on Windows 10 or Windows 11 PC. [PC Authoring App](#)

This application can be used for creating workflows by users who have an "Author" license.

Here is a link to a video tutorial for ML2 Authors on YouTube:

[https://youtu.be/73YufeuLjdl?si=zySVfWBhd\\_PJd8ax](https://youtu.be/73YufeuLjdl?si=zySVfWBhd_PJd8ax)

#### AR Instructor documentation

The latest version of AR Instructor Startup Guide and release notes can be found and downloaded using the following link: [ML2](#)

#### Contact information:

[support@arvizio.io](mailto:support@arvizio.io) – technical support

[info@arvizio.io](mailto:info@arvizio.io) – commercial questions

**Useful Tips:****Why don't I see any of my workflows listed when I'm offline?**

We automatically switch to Offline Mode when no internet connection is detected. If you haven't already downloaded workflows, you'll need to reconnect to the internet and download them by selecting the Workflows button, the workflow you want and then the download button at the top-right of the panel.

**Why isn't the workflow I edited with the PC Authoring App working on my headset?**

There could be a software compatibility issue between the PC Authoring App you're updating the workflow on, and the version of AR instructor running on your Magic Leap 2 headset. To avoid any issues, make sure to install the latest versions of PC Authoring and ML2 applications before setting up and launching workflows.

**How can I enable hand gestures?**

Hand Gestures can be activated through toggles by going to Settings, Magic Leap Inputs, and then Hand Gestures on the Magic Leap 2 system menu. Additionally, there's a Hand Gestures toggle at the top-left of the Organization menu within AR Instructor.

**Which assets and file formats can be imported into AR Instructor Authoring App?**

The following file formats supported by AR Instructor:

- **3D Models:** GLTF/GLB, OBJ, FBX. Recommended size of the models 100MB or less
- **Videos:** MP4. Recommended size of the videos 100MB or less
- **Images:** PNG, JPEG, TIFF
- **Docs:** PDF