Interview Agendas – FreeBeats

Internal Operational Stakeholder

Setting

Objective of Interview

To understand the day-to-day operational needs, challenges, and expectations of the FreeBeats system.

Date, Time, Location

User Participants

Project Team Participants

Abdalrahman Hossam, Hana Ayman, Mohammed fathy, Arwa Mahmoud, Rodaina Aldahshan

Interview/Discussion

- What are your main daily tasks in the system?
- What problems might happen during streaming?
- How should users create and edit playlists?
- How can we keep playback smooth and fast?
- What tools or support do you need for your work?
- What would you change to improve system performance?

Follow-Up

Important Decisions or answers to questions

- Search will work by song name and singer name.
- Focus on smooth and fast playback.
- Playlists will include easy add/remove options.
- "Most Played Songs" will update automatically.

Open Items not resolved with Assignments for solutions

- Confirm tools for maintenance and support.
- Test shuffle mode performance.
- Assign a person to handle database updates.
- Check for streaming bugs.