

# — ARWA HUSSAIN BOHRA —

## CONTACT

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## PERSONAL DETAILS

- **Date of birth:** 30-07-1998
- **Language proficiency:** English, Hindi, Gujarati, Marathi
- **Permanent address:** Flat No: 10, Tayyebi Building, Batul Park Bohra Colony, Washim Bypass Road, Akola- 444002

## CAREER OBJECTIVE

*To continue learning and enhance my knowledge by working with a professional and growing organization where I can be a valuable team member, contributing quality ideas and working for the growth of the organization.*

## EDUCATIONAL QUALIFICATION

- BCA (2019) From Amravati University (77.96%).
- HSC (2016) Maharashtra board (88.76%).
- S.S.C (2014) Maharashtra board (91.40%).

## EXPERIENCE SUMMARY

**2019, June 7 till date**

Working as a Programmer in Cognizant Technology Solutions.

## PROFESSIONAL EXPERIENCE

### PROJECT NAME:

1. Novartis-TAD EVICO Support-MAR (L1.5)

(25 July 2019 to 31 July 2020)

- Tools & technology:

SERVICE NOW, GRAFANA, CLOUDERA, CONTROL-M, NOVASOL

- Detecting, reporting, and fixing of poorly performing systems using agreed monitoring tools and processes
- Flexibility to undertake shifted work patterns to cover a 24x7 environment
- Incident management for service-related issues.
- Working quickly and effectively to act against requests and incidents of escalated issues.
- Change management and execution using a structured process.

2. Novarti-Novartis OneOps CoE-JU (L1.5) (1 August to present)

- Tools & technology:

SERVICE NOW, GRAFANA, CLOUDERA, CONTROL-M, NOVASOL, QLIKSENSE, INFORMATICA

- Plan, perform, and manage medium to high complexity production support tasks and activities that require subject matter knowledge regarding general application and infrastructure support (e.g., incident, change, change management, controls, monitoring production processing) and ITIL framework.
- Works on planning and execution of change, problem, incidents, production processes, controls and service requests.
- Job Monitoring and basic trouble shooting for Control-m jobs including TITAN jobs, BACKBONE jobs, SNOW jobs. Also monitoring QLIKSENSE and INFORMATICA jobs which needs to be triggered at correct time if not then take correct action by rerunning or killing the job.

## TECHNICAL SKILLS

- Platform: Windows
- Languages: Python, C#
- Web technologies: HTML5, CSS3, JS, Bootstrap, WordPress
- Framework: ASP.NET, Django
- Database: MYSQL

## PROJECTS

- **Project Title: Personal Portfolio.**

**Description:** I have created a website [arwabohra.pythonanywhere.com](http://arwabohra.pythonanywhere.com) using **Python** and **Django** which contains all my professional details. The GitHub Account link is also linked in the project to view the projects developed by me. I have used Python Anywhere to make my website live and easy to use.

**Database:** SQLITE

**Application Server:** Django.

- **Project Title: Online Library Management System.**

**Description:** I have created a web application using **C#** and **ASP.NET** with database connectivity using **MSSQL**. For front end designing, I have made use of **Bootstrap**. The project is basically divided into few modules like Member Signup, Member Login, View Books, Admin Login, Book Author Management, Publisher Management, Book Inventory and Book Issuing Process. As it is difficult to manage the records manually, so I have attempted to digitize the entire library management process.

**Database:** MSSQL Server

- **Project Title: itsyummy – Find your yummy and mouthwatering foods here**

**Description:** I have created a website <http://itsyummy.epizy.com/> using **WordPress** for a restaurant. I have used infinityfree.net to make my website live and easy to use. Also, for ordering and billing functionality, I have made use of Gloria Food Ordering System plugin.

- **Project Title: yogaguide – A short guide for yoga beginners**

**Description:** I have created a website <http://yogaguide.epizy.com/> using **WordPress** which contains all the details related to yoga. I have used infinityfree.net to make my website live and easy to use.

## CERTIFICATIONS

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- Python and Django Full Stack Web Developer Bootcamp.
- Django3 Full Stack Websites with Web Development.
- WordPress For Beginners- Master WordPress quickly.

## ACHIEVEMENTS

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- University Second Topper in Bachelor of Computer Application.
- College Topper in 12<sup>th</sup> General Science.

## DECLARATION

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I hereby declare that the above information provided is true to best of my knowledge and belief.

**Signature**

Arwa Hussain Bohra