

Arya Saji

Work with a company wherein I can use my Technical skills, Client experience and Leadership qualities towards the upliftment of the company and personal growth.

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EXPERIENCE

Sutherland Global Services, Kochi

Technical Associate

October 2020 - October 2021

- Delivered Technical assistance to overseas clients .
- Exceptional communication and demonstration skills to users.
- Accumulated a call resolution rate of 90%.

EDUCATION

BACHELOR OF TECHNOLOGY IN CIVIL ENGINEERING

VIDYA ACADEMY OF SCIENCE AND

TECHNOLOGY, THRISSUR

2016 - 2020

- Bachelor Degree in Civil Engineering under APJ Abdul Kalam Kerala Technological University.
- CGPA - 7.31
- Civil based Industrial Training.

SENIOR HIGH SCHOOL

ST. JOSEPH HSS, PERUVANTHANAM

2015

Passed with 93% in 12th grade.

PERSONAL PROJECTS

- Internship associated with Ascon Builders (Duration - 15 days)
- Report presentation on management of pedestrian safety (Duration - 6 months)
- Project on wastewater treatment (Duration - 1 year)
- Revised the structural plan and Implemented a new design for an existing textile outlet (Duration - 6 months)

COMMUNITY EXPERIENCE

- **Group Lead, National Service Scheme, Technological Wing**
- ★ Hosted and Managed ISRO EXPO 2019.
- ★ Lead Mapping and Surveying Projects covering over 50k+ buildings covering over 30+ wards.
- ★ Carried out multiple social service projects and Technical aid workshops all over Kerala.

SKILLS

- ❖ Strong Communication (Verbal and Written)
- ❖ Community and Project management
- ❖ Technical troubleshooting
- ❖ Client experience and Customer service
- ❖ Trained in Typing
- ❖ Documentation skills
- ❖ Rapport
- ❖ Cross-functional communication skills

ACHIEVEMENTS

- Received full fee waiver scholarship from Vidya Academy of Science and Technology (2016)
- Campus placed at Sutherland Global

LANGUAGES

English [Full Professional Proficiency]

Malayalam [Native or Bilingual Proficiency]

Hindi [Limited Working Proficiency]

Tamil [Professional Working Proficiency]

