

Bajaj Allianz Important Contact & Escalation Matrix

Dedicated Number for Deloitte Employees any query:	020-67031700
Enrolment query i.e E-card Details or link not working (Specifically New Joinee):	health@bajajallianz.co.in
<ul style="list-style-type: none"> Cashless Request on Email: Cashless Status Update on Whats'app 	preauth@bajajallianz.co.in helpdesk_ccm@bajajallianz.co.in 9156191111- send "hi"
<ul style="list-style-type: none"> Claim Intimation: Claim queries on Cashless/reimbursement 	75072 45858 (Send Hi on Whatsapp for claim registration) Helpdesk_ccm@bajajallianz.co.in
For claim documents uploading:	E-card Portal – Click on CDC Tab or Create a PDF of all claim documents and submit the same on "Caringly Yours" app. (Download the Caringly Yours app from Playstore) (Submit all claim documents by updating "Claiming from Bajaj Allianz" on all claim documents.)
Claim Related Escalation:	Helpdesk_ccm@bajajallianz.co.in Escalation 1: Prajyot.Sankanna01@bajajallianz.co.in Escalation 2: Sreenivas.m@bajajallianz.co.in beauty.hazarika@bajajallianz.co.in Akash.Wahi@bajajallianz.co.in
Health Check up: (Wellness)	wellness.hat01@bajajallianz.co.in Sreenivas.m@bajajallianz.co.in beauty.hazarika@bajajallianz.co.in
Health Check up Escalation:	Sudha.k@bajajallianz.co.in
Retail Policies:	Sreenivas.m@bajajallianz.co.in beauty.hazarika@bajajallianz.co.in
Retail policy Escalation:	Sudha.k@bajajallianz.co.in
For any urgency/Escalation if not resolved please share email with subject line: (Deloitte Ecard No:)	Sudha.k@bajajallianz.co.in
