ARYA P P

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PROFESSIONAL SUMMARY

Seasoned and accomplished Salesforce Developer with strong record of client satisfaction. Adept at developing CRM solutions for client businesses and identifying opportunities to improve the user experience

SKILLS

- Salesforce development
- Designing, coding, and implementing
- **LANG/TECH:** ServiceMax**,** Apex, Visualforce, LWC, SOQL, SOSL, Apex Triggers, Custom Objects, Web service, Workflow, Reports, Dashboards, JavaScript, CSS, HTML

- Project management
- Problem-solving
- Strong Communication and Interpersonal Skills

WORK EXPERIENCE - TATA CONSULTANCY SERIVCES

CLIENT: EVIDENT SCIENTIFIC

Salesforce Developer | February 2021 - Current

- Designed, developed, and deployed Apex Classes, Controller Classes, Extensions and Apex Triggers for various functional needs in the application using DEV Console, Visual Studio
- Worked on preparing Technical Design Document
- Designed and developed apex triggers for various functional needs in the application and worked in improving existing apex code, to automate business process
- Designed and developed Apex Classes, Batch Class and Scheduled class according to the business requirement
- Writing the apex code according to governor limits
- Worked on bulkification of the trigger using Collections like list, set and Map
- Worked on agile Process
- Worked in different sandboxes for development and testing , involved in migrating the code to production instance in installment's using Visual Studio, GIT, bitBucket and Sourcetree
- Implemented Sharing set rule on Account,Contact and Custom Objects and defined object and field level security for different profiles
- Worked on Flows for calling the apex classes for updating the contact information and sending out emails to partner admin based on business requirements
- Tested functionality, performed debugging and carried out modifications to conduct quality checks.
- Worked on Integration using REST and Streaming API, with other ERP systems, through middleware.
- Worked on Salesforce Field Service Lightning development and customization.

CLIENT: STRYKER USA

Salesforce Support Engineer | December 2018 - February 2021

- Analyzed client business requirements, worked with business and design team to refine and implement requirements for UI solutions
- Worked with software development and testing team members to design and develop robust solutions to meet client requirements for functionality, scalability and performance.
- Performed SFDC Configurations/Customizations – Classic and Lightning User Interface, Page Layouts, Tabs, Custom fields, Custom objects, Validation Rules, Triggers.
- Implemented various advanced fields like Picklists, Custom Formula Fields, Many to Many Relationships, Lookups, Master-Details, Field Dependencies and Approval Processes for automated alerts, field updates, & Email generation according to application requirements.
- Worked on field service application ServiceMax

PERSONAL PROJECT

LWC

Created as part of Udemy course: Build 7 real time LWC Projects:

https://arya-portfolio-dev-ed.develop.my.site.com/

CERTIFICATIONS

- Salesforce.com Certified Salesforce Administrator
- Salesforce.com Certified Platform Developer
- Salesforce.com Certified Associate
- ServiceMax Certified Admin
- ServiceMax Certified Advanced Admin

EDUCATION

BTECH ELECTRONICS AND COMMUNICATION ENGINEERING

Govt College of Engineering Kannur

Kerala, India