Name: Arya Kashikar

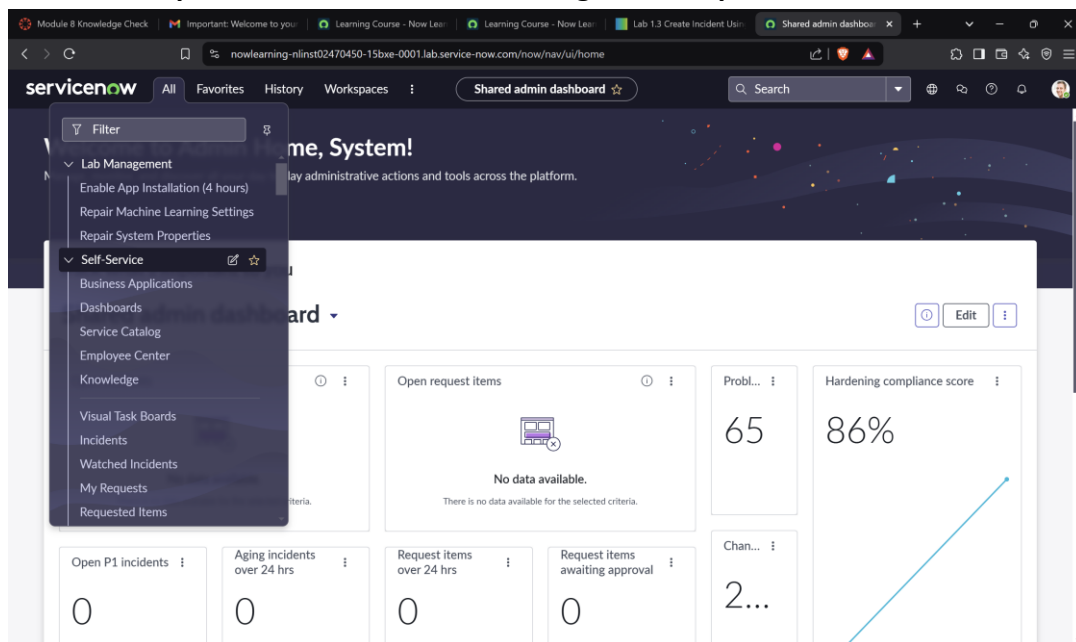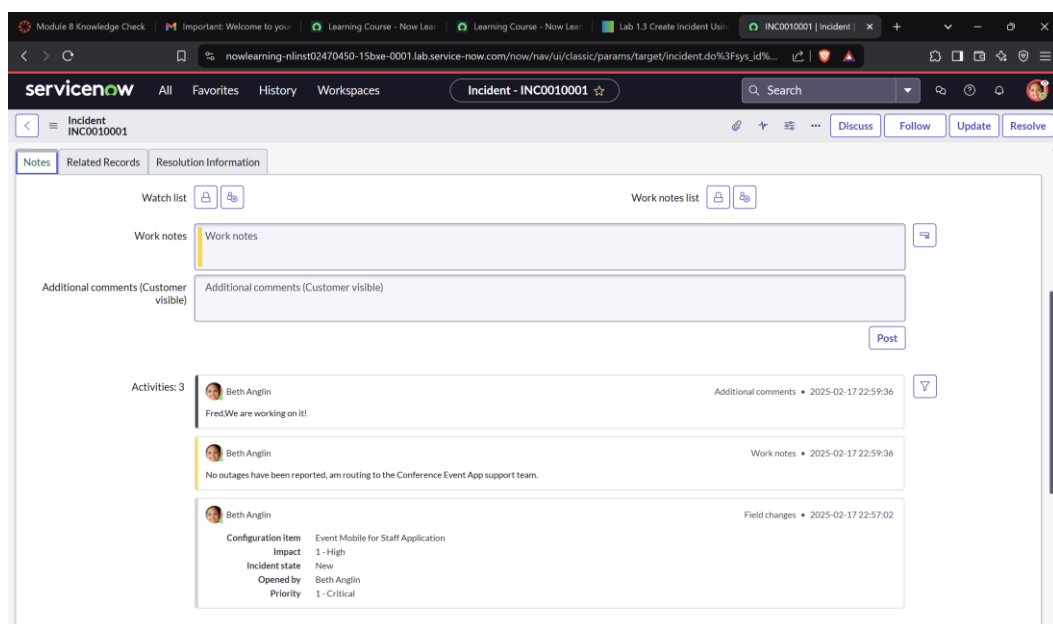# PRN: 22070521036

Course- Certified System Administrator

Lab 1.3.1 – 1.3.3

➔ **Create Incident Using Classic Lists and Forms**

➔ **Section 1: Explore ITSM and Incident Management Capabilities**

➔ **Section 2: Create a New Incident in the Classic Environment**

➔ Section 3: Explore Incident Lists in the Classic Environment

➔ Section 4: Receive Work Assignments in the Classic Environment