

Qi (Chi) Zhang

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EDUCATION

MASSACHUSETTS INSTITUTE OF TECHNOLOGY, Cambridge, MA Master of Engineering in Logistics Supply Chain Management Program	Expected Jun. 2017
UNIVERSITY OF WATERLOO, Waterloo, Canada Bachelor of Mathematics with Honor: Faculty of Mathematics Major: Honors Statistics with Co-op	2008 – 2013
WILFRED LAURIER UNIVERSITY, Waterloo, Canada Bachelor of Business Administration with Honor: School of Business & Economics Major: Honors Accounting with Co-op	2008 – 2013

EXPERIENCE

SHENZHEN MINDRAY BIO-MEDICAL ELECTRONICS, HEADQUARTER, Shenzhen, China Overseas Operations Manager (EU Region – Germany & Italy) <ul style="list-style-type: none">• Manager of the Operations Teams (Customer Service, Logistics & Administration) at the two branch offices. Defined employee responsibilities, designed work processes, resolved employee conflicts, and evaluated employee performances etc.• Oversaw and met all operations efficiency measures at the two branches, including inventory, AR overdue, order processing efficiency, employee workload. Monitored and reported the branch operations status on monthly basis• As Project Manager, successfully implemented SAP CRM system for Mindray Germany office in 2015 and SAP ERP system for Mindray Italy office in 2016• Worked alongside of branch Managing Directors with multiple cross-functional teams to resolve back-end issues such as budget negotiation, intra-departmental conflict resolution, key projects escalation and follow up etc. Navigated through many instances of brand new challenges under ambiguous conditions.• Frequently travelled internationally (~45% of work time)• Annual Excellent Employee Award Winner of 2015	Jul. 2014 – Jun. 2016
CGI GROUP INC., CGI CANADA, GREATER TORONTO REGION, Toronto, Canada (Co-op) Project Delivery Officer – Banking & Insurance Vertical <ul style="list-style-type: none">• Coordinated executive steering activities on challenged projects, worked closely with senior management team including regional VP and CEO• Initiated and standardized reporting vertical's monthly financial forecast process• Prepared and presented various management reports	Jan. 2012 – Dec. 2012
HYDRO ONE INC., Toronto, Canada (Co-op) Performance Analyst– Performance Management Dept. <ul style="list-style-type: none">• Independently developed an annual internal performance analysis report• Initiated an study on the impacts of animal contact on station equipment• Initiated a performance analysis tool proposal	Jan. 2011 – Apr. 2011
UNIVERSITY OF WATERLOO, Waterloo, Canada (Co-op) Marketing Analyst –Co-operative Education & Career Action Department <ul style="list-style-type: none">• Analysed current department website content and structure• Proposed comprehensive development plan for new department website	Jan. 2010 – Apr. 2010
UNIVERSITY OF WATERLOO, Waterloo, Canada (Part-time) Teaching Assistant – Faculty of Mathematics <ul style="list-style-type: none">• Assisted professors in grading math course assignments	2009 - 2011

ADDITIONAL

- Specializes in: statistical and quantitative analysis, communication and negotiation, problem solving and conflict resolution
- Proficient with software packages: Matlab, R, JMP, Python, Tableau, MS Office suite including Visio
- Comprehensive in Mandarin Chinese, able to work in a complete Mandarin environment