

JEFF BULLOCK

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EDUCATION

MASSACHUSETTS INSTITUTE OF TECHNOLOGY, Cambridge, MA

Expected Jun. 2017

Master of Engineering in Logistics
Supply Chain Management Program

BRIGHAM YOUNG UNIVERSITY, Provo, UT

2004 – 2012

Bachelor of Science: Ira A. Fulton College of Engineering and Technology
Major: Manufacturing Engineering Technology
Minor: Management

EXPERIENCE

RYDER SYSTEM INC, Novi, MI

Senior Transportation Analyst – Transportation Management Operations Dept.

2014 – 2016

- Developed, analyzed, and proposed cost savings initiatives to customers and account executives. Customer portfolio spanned most modes of transportation with annual network freight costs of \$143 million.
- Managed cross-functional team across multiple company divisions to improve data integrity and reduce hours spent on internal problem investigation.
- Interacted with clients and carriers to resolve any service or cash flow issues.
- Prepared and development customer Quarterly Business Review presentations.

Transportation Analyst – Customer Focus Team Dept.

2013 – 2014

- Managed business practices to align with customer requirements. Gathered and analyzed data to drive cost and service improvements. Developed and distributed weekly customer metrics.
- Interacted with clients to resolve problems and implement solutions. Participated in Kaizen activities to drive process improvements. Used knowledge of Visual Basic programming to increase time efficiency and data accuracy.

PRECISION ASSEMBLY INC, Orem, UT

Quality Engineer – Quality Assurance Dept.

2011 – 2013

- Analyzed data for internal quality control. Performed root cause analysis. Used SPC data to drive process improvements. Improved data processing through Excel Visual Basic programming.
- Aligned business practices with standard operating procedures and ISO requirements.
- Audited internal processes throughout the company.

BRIGHAM YOUNG UNIVERSITY, Provo, UT

Project Manager – Capstone Project on behalf of Biamp Systems

2011 – 2012

- Designed a finished goods storage system that increased storage capacity while reducing inventory floor space in order to eliminate excess warehousing costs.
 - Managed time constraints and human resources to efficiently complete the project on time, at 90% budget, and within scope.
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ADDITIONAL

- Second Language: Russian – Volunteer Representative in Russian Federation for 2 years (2005 – 2007).
- Certified Associate in Project Management (CAPM), Project Management Institute, 2012.
- Certified Quality Technician (CQT), ASQ, 2012.