

# EMILY CHEN

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## EDUCATION

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**Massachusetts Institute of Technology**, Cambridge, MA Expected June 2017  
Master of Engineering in Logistics, Supply Chain Management Program  
MIT SCM Fellowship Award GMAT: 730/800

**University of Chicago**, Chicago, IL Sep 2008 - Dec 2011  
Bachelor of Arts in Economics, Chicago Careers in Business Program  
Dean's List Honors, Jeff Metcalf Fellowship Award

## PROFESSIONAL EXPERIENCE

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**Amazon.com**, Seattle, WA Apr 2014 – June 2016

*Program Manager, Supply Chain Optimization Technologies* June 2015 – June 2016

- Managed optimization of inbound inventory fulfillment for the largest suppliers in Softlines and Hardlines categories, traveling to over 20 Amazon and supplier distribution centers to conduct operations consulting engagements
- Partnered with internal retail business, supply chain, and technology systems teams to discover, pilot, and scale the next generation of supply chain optimization solutions
- Facilitated breakout sessions for the inaugural Amazon Supply Chain Conference (ASC<sup>2</sup>)

*Vendor Manager, Retail Hardlines* Apr 2014 - June 2015

- Owned general management of a CPG conglomerate (\$18M+ P&L) through strategic buying, in-stock management, and merchandising planning resulting in 40% YoY revenue growth in 2014
- Managed on-time fulfillment of customer demand during holiday season, resulting in 2<sup>nd</sup> best YoY record (of 20 retail teams) in reduction of defects per million orders (DPMO)
- Led cross-functional project scoping product development of better customer and vendor experience on sales restrictions
- Coordinated category deal contribution and customer experience for Amazon's inaugural Prime Day event

**RPX Corporation**, San Francisco, CA July 2013 - Mar 2014

*Market Intelligence Analyst*

- Led market research of litigation data for patent risk management in automotive, e-commerce and software verticals

**BTS Group**, San Francisco, CA Aug 2012 - Apr 2013

*Business Analyst*

- Developed customized business simulations for Fortune 500 companies to drive business acumen and executive development

## ACTIVITIES

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**University of Chicago Regional Alumni Clubs** Aug 2012 - Present

*Board Member, Maroon Loyalty Society Member*

- Led regional club events, and represented the University in Seattle and San Francisco areas for Alumni activities
- Served as Programming Chair for the Chicago Economics Society San Francisco Chapter affinity group launch
- Contributes as a prospective student interviewer, and mentor for the Graduate Women's Athletic Association

**SeaTac United Youth Soccer Academy**, Seattle, WA Oct 2014 – June 2016

*Director of Soccer Operations / Assistant Coach*

- Managed overall soccer strategy and operations for four year-round skills learning programs, with over 150 youth athletes participating in seasonal programs

**University of Chicago Athletics**, Chicago, IL Aug 2008 - June 2009

*Women's Varsity Soccer Team Member*

- Competed in the starting lineup for UAA conference and achieved a final 16 appearance in the NCAA Division III tournament

## SKILLS & INTERESTS

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**Technical:** SQL, Microsoft Office suite, Tableau

**Interests:** Distance and competitive road cycling, Triathlons, Soccer, Alpine skiing, Travel, Wine