

Joseph C. McCord

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Education

MLOG, Supply Chain Management Massachusetts Institute of Technology, Cambridge, MA	Expected June 2015
“Systems Operations in Humanitarian Response” Course Georgia Institute of Technology	2012
B.S., Supply Chain Management, B.S. International Business R.H. Smith School of Business, University of Maryland	2009 G.P.A. 3.97/4.0
Wirtschaftsuniversitaet Wien Exchange semester, Vienna, Austria	2007

Experience

John Snow, Inc., USAID | DELIVER PROJECT **December 2011 to June 2014**
Washington, DC

The DELIVER PROJECT strengthens developing country public health systems to improve health outcomes
Technical Advisor

- Developed national requirements forecasts and supply plans for Yemeni emergency obstetric care and contraceptive commodities, leading to secured funding through international sources
- Managed \$200,000 subcontractor implementation of mobile-based pilot for community health worker logistics reporting in Mozambique, achieving first ‘point-of-sale’ visibility for the system
- Contributed language and technical guidance to corporate external strategy document “Getting Products to People” and served on core implementation team for internal supply chain strengthening strategy update
- Proposed and developed ‘supply chain cost dashboard’ for Rwanda’s national public health system; subsequently implemented across all 30 Districts and at National logistics management office
- Quantified vehicle requirements for Swaziland healthcare waste management using transportation modeling software, contributing to successful system initiation

Technical Analyst **November 2009 to November 2011**

- Conducted supply chain segmentation analyses for two states in Nigeria, including development and implementation of standard operating procedures for a segmented procurement approach
- Facilitated collaborative forecast and supply plan development workshop for national community health program in Rwanda, leading to stable commodity supply levels
- Led two state-level logistics system assessments in Nigeria and achieved stakeholder consensus on long-term strengthening initiatives
- Researched and wrote adaptation of supply chain process maturity model to developing country public health context – a top-10 annual download on WHO-maintained online SCM resource database

Robert H. Smith School of Business **August to December 2009**
College Park, MD

Teaching Assistant, Carrier Management Course

- Evaluated available airline simulation programs for classroom use
- Mentored class of 22 students in functionality and strategy behind airline simulation

US Postal Service, International Transportation Office **May 2008 to May 2009**
Washington, DC

Summer Intern, Part-Time Intern

- Analyzed payment history data to assess and diagnose payment errors
- Prepared and presented data to airline carriers for error reconciliation, leading to recovery of over \$7M for USPS
- Selected to present “Million Dollar Idea” at division-wide ‘Town Hall’ meeting

Honors

MIT SCM Fellowship Recipient, Phi Beta Kappa Honors Fraternity, 2008 Charles A. Taff Departmental Scholarship, University of Maryland Honors Program, University of Maryland Presidential Scholarship

Skills

MS Office Suite, MS SQL Server, Llamasoft Supply Chain Guru network and transport modeling softwares, Tableau
Basic proficiency with Oracle, SAP, and MS Navision supply chain planning modules
Proficiency in German language, written and spoken