

DAMARIS RODRIGUEZ ZIPPERER

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U.S. Citizen

OBJECTIVE

Enthusiastic professional with great leadership and advanced analytics experience interested in leading a high-performance Supply Chain or Analytics Innovation team.

EDUCATION

MASSACHUSETTS INSTITUTE OF TECHNOLOGY

Cambridge, MA

Master of Engineering in Logistics, Supply Chain Management Program

Expected June 2017

Awards: UPS Fellowship

GEORGIA INSTITUTE OF TECHNOLOGY, College of Management

Atlanta, GA

Bachelor of Science in Business Administration, GPA 4.0

May 2013

Concentration: Business Operations and Supply Chain Management

Awards: President's Scholarship, John R. Battle Student Excellence Scholarship

WORK EXPERIENCE

BUSH BROTHERS & CO

Knoxville, TN

Transportation Management System Administrator & Analyst

October 2014 – July 2016

- Led innovation and implementation of new network structure; resulted in 30% increase in existing truck capacity utilization
- Created models and dashboards to increase network visibility around freight, raw materials, and finished goods; facilitated tracking during warehouse exits and entries; successfully exited two warehouses with minimized network impact
- Re-designed processes and led implementation for customer deliveries, inbound, and interplant moves; introduced automation capabilities and a new dock scheduling system, which resulted in cutting manual steps in half
- Led a team in creation of beginner, intermediate, and advanced training concerning the transportation management system
- Worked as a subject matter expert for the Customer Supply Chain Solutions team as well as TMS in order to design the team processes within the new ERP platform (Microsoft Dynamics AX)

IBM CORPORATION

Herndon, VA

Data Specialist

September 2013 – October 2014

- Worked as a consultant in the Strategy and Advanced Analytics line of business – Created and managed application tools for supply chain analysis, contract formation, and complex data analysis via Excel, Access, VBA, SQL, and SAS
- Designed and built an Excel VBA-based dashboard tool for strategic analysis of all international volume and revenue; this dashboard consolidated and replaced over nine reports and models
- Created and modified VBA code in Excel tools to automate processes and to dynamically assess, input, format, and verify data utilized for budgeting and forecasting involving expenses and revenues totaling over \$40 million
- Built a SAS database for international settlement charges, including all relevant metrics and SQL and SAS queries to allow performance of statistical analysis on international rates and to improve visibility into the international rates landscape
- Re-created an Excel application tool for trend analysis, forecasting, and projection in order to provide optimized financial analysis and a complete view of the organization's performance, thus allowing visibility of cost reduction opportunities

INTEL CORPORATION

Sacramento, CA

Business Operations Intern – Customer Business Analyst

May 2012- August 2012

- Owned the successful resolution of a large project involving over \$400,000+ in logistics and order management issues
- Interfaced with 10+ distribution customers, warehouses, and supply coordinators in order to solve logistics, order management, and factory operations issues via SAP and 15+ other tools
- Analyzed demand and supply forecasts to better communicate with customers and to improve supply chain operations

SKILLS/INTERESTS

Languages: Spanish - native, French - functional, Chinese (Mandarin) – elementary

Relevant Skills: Advanced Analytics, Database Management, Supply Chain Modeling, Tableau, JMP, LeanTMS, WebFocus BI, SAP, Power BI, Excel (VBA, Power Pivot, etc.), SQL, SAS, R, HTML, CSS, Teradata, Jython, Microstrategy, Word, PowerPoint, Access, Visio; Taleo; Advanced Adobe Creative Suite (e.g. Photoshop)

Honors/Awards: 3 Circle of Excellence Awards at Intel; Beta Gamma Sigma, Faculty Honors (4.0 GPA); Tower Awards Gold

Interests: Volunteering, Programming, Foreign Languages, Blogging, Violin, Graphic Design, Traveling, Reading