

Anna Stanchik

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EDUCATION

Massachusetts Institute of Technology (MIT)

Master of Engineering in Logistics, Supply Chain Management Program

Awards: SCM Fellowship

Cambridge, MA

Expected June 2015

University of Wisconsin-Madison

Bachelor of Arts in International Studies (Politics & Policy in the Global Economy)

Honors: Dean's List; Distinction in the Major

Madison, WI

August 2010

International Study Abroad

Universidad de Buenos Aires (Literature, History)

University of Stirling (Statistics, Sociology, Psychology)

Argentina, June – July 2009

Scotland, September 2005 – May 2006

EXPERIENCE

Baltic Mercur (*General Agent of Ocean Carrier Atlantic Ro-Ro Carriers*)

Logistics Analyst and Customer Service Representative

St. Petersburg, Russia

July 2013 – July 2014

Led team to manage inland delivery in Russia and Kazakhstan and terminal handling for import cargo in port of St. Petersburg

- Analyzed the Russian intermodal division, assessing current capabilities and channels to improve and synchronize procedures with operations in US and Canada
- Optimized and expanded inland carrier network by 55%, improving customer service and coverage and reducing cost by 20%
- Reduced average quote time by 50%, increasing cargo bookings by 10%

Atlantic Ro-Ro Carriers (*Multi-purpose Ocean Carrier*)

Intermodal Coordinator and Inside Sales

Hoboken, NJ

February 2011 – June 2013

Managed relationships with clients, service providers, and cross-functional teams in US, Canada, and Russia, delivering smooth daily operations and customer satisfaction during a 40% demand increase period

- Started up operations at the new port of call in New York and optimized inland carrier network
- Revised the internal intermodal procedures manual, synchronizing operations across multiple offices and expediting training
- Mentored new employees by supervising the training process, evaluating their progress, and providing feedback and support

UNICEF Office for the UN & Intergovernmental Affairs

Intern and Researcher

New York City

July 2008

- Published research paper on “Armenia, Moldova, Kyrgyzstan and Tajikistan in the Context of Food Crisis and Instability in the Region”
- Attended the Annual Session of the UN Economic and Social Council (ECOSOC)

ADDITIONAL

Languages: Russian (native), English (fluent), Spanish (conversational)

Software: Excel, Access, Tableau, SQL, QuickBooks, Softship

Interests: Billiards (club level), Badminton (club level), Traveling, Zumba

Work authorization: US Citizen