

Complaints Management Service

Milestone: Conceptual Model

Study Group 19

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Percentage of Effort Contributed by Student1: 50%

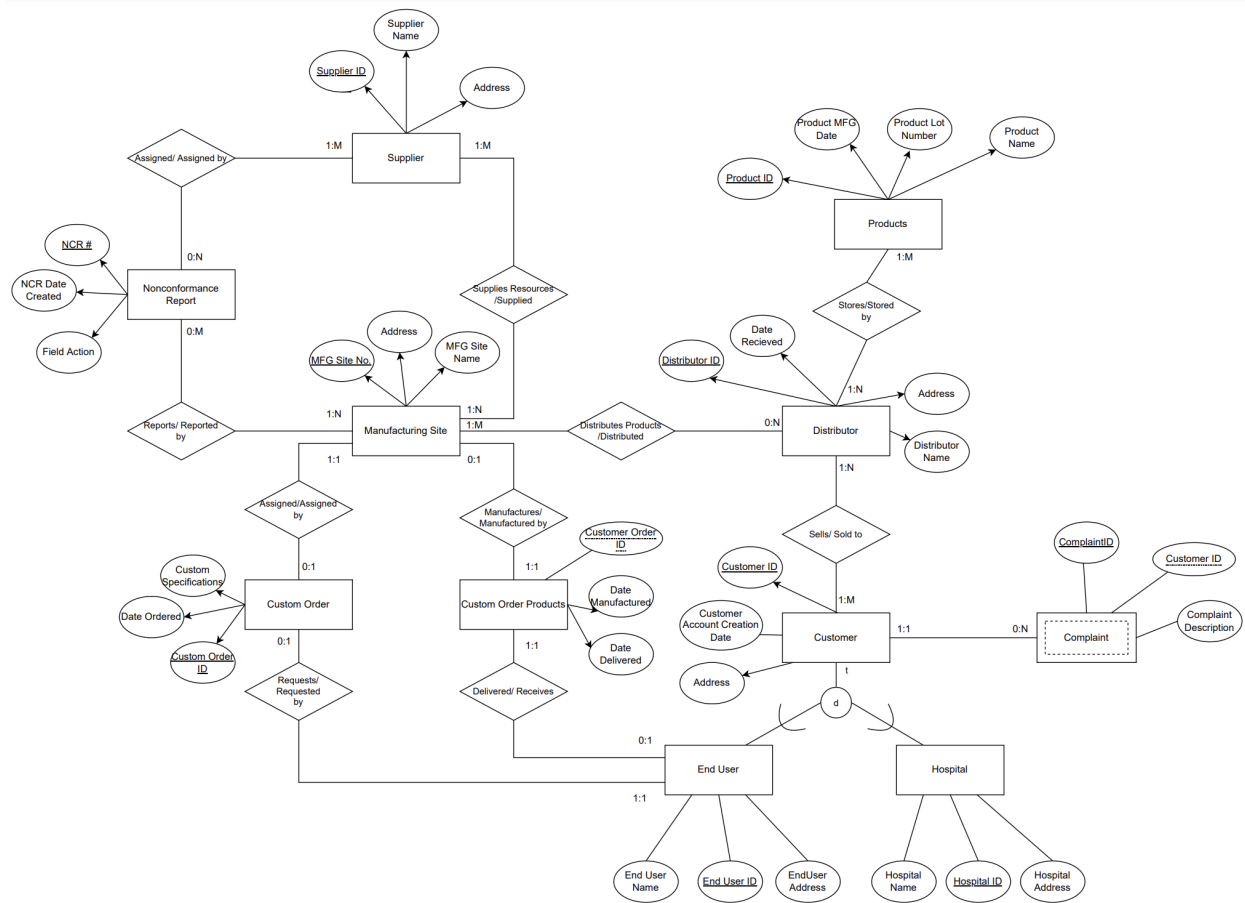
Percentage of Effort Contributed by Student2: 50%

Signature of Student 1: Aryaman Kakad

Signature of Student 2: Andrew Le

Submission Date: Oct 15, 2022

EER Diagram



UML DIAGRAM

