# Aryan Agrawal

+65 98143529 · aryanagra11@gmail.com · www.linkedin.com/in/aryan-agrawal-699a60226

Aspiring Computer Science professional with a strong passion for IT technologies, cloud computing, and data analytics. Experienced in network architecture, system administration, and event coordination through military and internship roles. Adept at problem-solving, research, and technical project management, with a keen interest in driving innovation in the tech landscape.

## PROFESSIONAL EXPERIENCE

Kyndryl Jan 2025 - Present

## Service Desk Engineer

- Providing IT support for Singapore's healthcare system, troubleshooting applications, infrastructure, and enduser technologies to ensure seamless operations.
- Collaborating with cross-functional teams to resolve complex technical issues, maintain system performance, and uphold best practices for IT service management (ITSM).

#### **Singapore Armed Forces (SAF)**

Dec 2023 - Jan 2025

## **Command and Control Information Systems Specialist**

- Designed, deployed, and maintained secure network architectures for mission-critical military operations, ensuring high availability and efficiency.
- Managed backend infrastructure, including virtual machines, while providing up to L2 troubleshooting for client- and server-side systems.
- Oversaw IT service management, system optimization, and security compliance to ensure seamless communication during military exercises.

# Infocomm and Media Development Authority (IMDA)

Jan 2023 - Mar 2023

## **Project Intern**

- Conducted in-depth research on emerging technologies and organized seminars, inviting high-profile industry leaders to share insights.
- Assisted in planning and executing AsiaTech x Singapore (ATxSG), managing event coordination and logistics to ensure smooth operations.
- Researched potential G2G and B2G partnerships to support Singapore's technological growth and strategic international collaborations.

Techie Tykes Dec 2020

Teaching Assistant
Conducted science and coding lessons for kindergarten and primary school children, designing and organizing

 Developed partnership-building and relationship-management skills through collaboration with mentors and company stakeholders.

## **EDUCATION**

## Nanyang Technological University

engaging lesson plans.

Aug 2025 - Dec 2029

- Renaissance Engineering Program (Computer Science)
- · Matriculating in August

## Victoria Junior College

Jan 2021 - Dec 2022

- Grades: 90 RP (6 Distinctions), PCME, Distinction in H3 Chemistry
- CCAs: Dance Club, Malay Cultural Society, Science Society, Guitar Ensemble
- Received EAGLES Award, SINDA Excellence Award and OVA Gold Medal for exemplary achievement in academics and service to society

Victoria School Jan 2017 - Dec 2020

- · Grade: 3.92 GPA,
- CCAs: Prefectorial Board, Chinese Orchestra
- Received Academic Excellence Award and Social Innovator Award, Top in Malay Special Program and Top in Physics

#### **CERTIFICATIONS**

#### Cisco Certified Network Associate (CCNA)

• Foundational networking knowledge and skills, covering areas such as IP addressing, network security, routing and switching, and troubleshooting.

#### **Google Cloud Cybersecurity Analyst Certification**

 Validates skills in securing cloud environments, including identity management, threat detection, and data protection on Google Cloud platforms.

## LEADERSHIP & ACHIEVEMENTS

#### Founder of Project Mimoso and Project Meliora

• Worked with CWW and MINDS to raise over \$2,500 each as well as hold interactive sessions for the beneficiaries through the help of our volunteers

## **Youth Action Challenge**

• Secured an \$8,600 grant from NYC to develop a digital recycling solution, including an interactive educational game built from scratch.

## Research Lead

• Researched and optimized satellite orbital manoeuvres using simulation software to identify the most efficient methods for mission and fuel conservation.

#### **Unity Software**

• Developed multiple games as personal projects using the Unity game development platform, programming in C# to create engaging and interactive experiences.

## **SKILLS**

- Microsoft Office (Excel, Word, PowerPoint, Teams)
- C#, Java, Javascript, HTML
- Event Planning, Team Management, Research, Data Analysis
- English, Hindi, Malay
- Guitar, Football, Travelling