

## General Information and Policies

1. What is the name of your restaurant?
    - Our restaurant is called *The Gourmet Haven*.
  2. When is the opening date?
    - We're excited to open our doors on [insert date].
  3. Where is the restaurant located?
    - 123 Foodie Lane, Chengalpattu, Tamil Nadu, India.
  4. What are your opening hours?
    - Monday to Friday: 11:00 AM to 10:00 PM
    - Weekends: 10:00 AM to 11:00 PM
  5. What kind of cuisine do you serve?
    - We specialize in a fusion of Indian, Continental, and Asian cuisines.
  6. How can I contact the restaurant?
    - Phone: +91-98765-43210
    - Email: [info@thegourmethaven.com](mailto:info@thegourmethaven.com)
  7. Do you have a website?
    - Yes, visit us at [www.thegourmethaven.com](http://www.thegourmethaven.com).
  8. Is the restaurant family-friendly?
    - Yes, we offer a children's menu, highchairs, and a small play area.
  9. Is there a dress code?
    - Smart casual attire is recommended.
  10. Is parking available?
    - Yes, we have ample parking space for our guests.
  11. Is the restaurant wheelchair accessible?
    - Yes, with ramp access, accessible restrooms, and appropriate table heights.
  12. Do you offer Wi-Fi?
    - Yes, complimentary Wi-Fi is available.
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## Menu and Dining Experience

13. Do you offer vegetarian, vegan, and gluten-free options?
  - Yes, we cater to various dietary preferences.

**14. Are your ingredients locally sourced?**

- Whenever possible, we source fresh, local ingredients.

**15. Can I customize my order?**

- Absolutely! We accommodate preferences and food allergies.

**16. Do you offer desserts?**

- Yes, including our signature *[dessert name]*.

**17. Do you serve alcohol?**

- Yes, with a fully stocked bar featuring wine, beer, and signature cocktails.

**18. Do you have a happy hour?**

- Yes, from 4:00 PM to 6:00 PM on weekdays.

**19. Do you serve brunch?**

- Yes, brunch is available on weekends from 10:00 AM to 1:00 PM.
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#### **Reservations and Seating**

**20. Do I need a reservation?**

- Reservations are recommended, especially on weekends.

**21. Can I book a table online?**

- Yes, visit [www.thegourmethaven.com/reservations](http://www.thegourmethaven.com/reservations).

**22. Do you have private dining options?**

- Yes, private dining rooms are available.

**23. Is group seating available?**

- Yes, large groups are accommodated with prior notice.

**24. Do you allow walk-ins?**

- Yes, but seating depends on availability.
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#### **Takeout, Delivery, and Online Ordering**

**25. Do you offer takeout and delivery?**

- Yes, place orders at [www.thegourmethaven.com/order](http://www.thegourmethaven.com/order).

**26. Do you partner with third-party delivery apps?**

- Yes, we're on Swiggy and Zomato.

**27. Are there delivery charges?**

- Charges vary and are clearly stated during checkout.

**28. Can I pre-order?**

- Yes, pre-orders can be scheduled for a specific time.
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**Events and Catering**

**29. Do you host private events?**

- Yes, for birthdays, weddings, and corporate events.

**30. Do you offer catering services?**

- Yes, with customizable packages.

**31. What is the capacity of your event space?**

- Up to 100 guests.

**32. Do you provide decorations?**

- Basic decor is available, with custom options for a fee.
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**Payment and Policies**

**33. What payment methods do you accept?**

- Cash, credit/debit cards, Google Pay, and Paytm.

**34. What is your cancellation policy?**

- Cancellations should be made 24 hours in advance.

**35. Do you have a refund policy?**

- Refunds are issued for timely cancellations.
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**Miscellaneous**

**36. Do you allow pets?**

- Pets are welcome in outdoor seating; service animals are allowed inside.

**37. Do you offer a loyalty program?**

- Yes, with discounts and perks for frequent diners.

**38. Is there live entertainment?**

- Yes, including live music and theme nights.

**39. Can I leave feedback?**

- Yes, feedback forms are available online and in-store.

**40. What COVID-19 safety measures are in place?**

- We follow strict hygiene and social distancing protocols.
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#### **Signature Dishes and Unique Features**

**41. Chef's Specials:**

- *Smoked Butter Chicken*
- *Thai Basil Dumplings*

**42. What makes your restaurant unique?**

- A fusion of diverse cuisines, exceptional service, and a warm ambiance.

**43. What inspired the name?**

- *The Gourmet Haven* reflects a sanctuary for food lovers.

**44. Is the restaurant family-run?**

- Yes, focusing on quality and hospitality.