



Course Name: Ethics in Engineering Practice

Assignment - Week 8

TYPE OF QUESTION: MCQ/MSQ

Number of questions: 10

Total marks: 10 X 1 = 10

QUESTION 1:

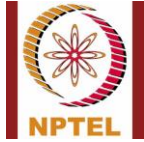
Malabar organic is known for its freshly ground good coffee. It has outlets in the metro cities. Prominent aspects of its organizational culture include: high levels of empathy, good interpersonal relation, recognition and praise for good work, the practice of giving and receiving constructive feedback, high levels of employee engagement, employee success is taken seriously, policies that ensure employees feel respected and valued. Clearly the value orientation of Malabar organic represents

- a) Shareholder value
- b) Intellectual autonomy
- c) Finance orientation
- d) **People orientation**

Correct Answer: d

People orientation

Detailed answer: Characteristics such as high levels of empathy, good interpersonal relation, recognition and praise for good work, the practice of giving and receiving constructive feedback, high levels of employee engagement indicate People orientation of the company.



QUESTION 2:

Howard Lombardi is best known as the coach for the Green Bay Packers. He signed a five-year contract with Green Bay in 1983. Under his leadership, the team never had a losing session. He used to motivate athletes to apply discipline in training. He instill a high level of commitment to do their best to win prizes. Suppose some athletes do not show a high will to progress. In that case, the coach would ignore them and exclude them from international competitions. He displayed-----leadership style.

- a) Transactional
- b) Service oriented
- c) Charismatic
- d) laissez faire

Correct Answer: a

Detailed Answer: There is an exchange dimension. When athletes are committed and put their hard work, they get chance to play internationally.

QUESTION 3:

Within the aviation industry, agencies have -----their customer service lines for promptness, accuracy, and courtesy against each other.

- a) Balanced scorecard
- b) Hoshin planned
- c) Reverse engineered
- d) Benchmarked

Correct Answer: d

Detailed Answer: The common meaning of “benchmark” is a standard by which a thing can be measured. “Benchmarking” refers to obtaining a competitor’s devices or publicly available information before one designs and manufactures a new product.



QUESTION 4:

The essence of leadership is captured in the following points (identify the incorrect statement/s)

S1-It occurs in groups. Leadership never happens in isolation. It should focus on the two-way (dyadic) relationship between leaders and followers.

S2-Goal-oriented leaders know what direction their team is headed and are able to reflect on their own work as well.

S3- The servant-leader shares power, puts the needs of others first and helps people develop and perform as highly as possible. Servant leadership takes an alternative approach.

S4-Some leaders allow their followers to have the autonomy to make their own decisions and manage their own desks. They give their team support, guidance, consultation, and training when it's needed, but trust them to handle the details and execution of their tasks and projects.

- a) S1 & S4 are misrepresented.
- b) S1 & S3 are misrepresented.
- c) S1 & S2 are misrepresented.
- d) None of the above

Correct Answer: d

Detailed Answer: All 4 statements capture different aspects of leadership. So there is no incorrect statements.

QUESTION 5:

Mr Navanil is the Testing Technology Team Leader at Relloite, they ----- a competitor's product in order to determine whether they had used some of Relloite's code in their product.

- a) Value engineered
- b) Reverse engineered
- c) Used Generative AI
- d) None of the above



Correct Answer: b

Detailed Answer: This is an example of reverse engineering. It is the examination of a product to understand the technology used in its design, manufacture, or operation.

QUESTION 6:

An ----- name goes on the patent (which may be owned by some other party), but unlike an----- name, which is usually included in a copyrighted work (whether or not s/he retains the copyright), the -----name may not appear anywhere except on the patent. In that case, it may be less likely that most users of an invention will ever know the name of the-----.

- a) author's , inventor's , , author's , author
- b) inventor's, author's, inventor's, inventor**
- c) inventor's, author's, author's , author
- d) inventor's, owner's, inventor's, wordsmith

Correct Answer: b

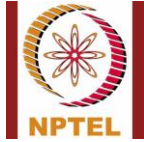
Detailed Answer: Please refer week 8 slide no. 6

QUESTION 7:

The objective/s of open door policy is to (Choose the most appropriate option)

- a) Productivity decline for leaders
- b) Encourage employees to take their workplace concerns, questions, or suggestions outside their own chain of command without worrying.**
- c) In their willingness to share all of their problems and ideas with management, these individuals become overly dependent on company leaders.
- d) Managers Turn Into Therapists with non worked related issues.

Correct Answer: b



Detailed Answer: a,c,d mentioned the drawbacks of open door policy. These cant be objectives. So b is correct option.

QUESTION 8:

Researchers at Illinois Institute of Technology (IIT) typified value orientations of companies. These are

- a) Democratic orientation, the quality of its service, financial bottom line
- b) Financial bottom line, the quality of its service, triple bottom line
- c) Democratic orientation, learning orientation , financial bottom line
- d) Financial bottom line, customer satisfaction, quality of products

Correct Answer: d

The financial bottom line, customer satisfaction, the quality of products

Detailed answer: Please refer to week 8 slide 19

QUESTION 9:

Managers display the following characteristics (choose the correct option)

- a) They do the right things.
- b) They are their own persons.
- c) They keep an eye on the horizon.
- d) They rely on control.

Correct Answer: d

Reason: Managers rely on control, leaders inspire trust.



QUESTION 10:

The complaint procedures must have certain characteristics,

- a) Fairness is a non-essential component to it.
- b) It does not have to be aligned with the company culture.
- c) Formal procedures must guarantee the process, without creating a legalistic atmosphere.
- d) Privacy can be breached while making the general nature of the problem public.

Correct Answer: c

Detailed Answer: a,b,d are false statements. The complaint and appeals mechanism must fit the organizational culture.

Someone must be the advocate of fairness itself, rather than of any particular group or position.

The organization must, without violating privacy, make public the general nature of the problem, the procedure used to examine it, and the outcome.

*****END*****
