HITENDER BHARGAVA

2035, Street No 6, Kailash Nagar,
Delhi, India, Pin -110031
hiten.bhargava@gmail.com
(91) 981 05 65581

A dynamic & result oriented techno functional banking domain professional with 15+ years of extensive experience & successful career as a Business Analyst and Functional Consultant.

Professional Synopsis

- Business Analyst expert at requirement analysis, Cross-tier components implementation, Software Customization, up gradation and migration to new software environments.
- Client-focused, Committed, Consistent, Deadline-oriented and dedicated approach.
- Ability to adapt and perform in new competitive and team driven environment under stringent deadlines.
- A keen communicator with strong sense of judgement, team management, analytical and relationship management, analytical mind-set to learn and adapt quickly.
- Able to manage individual responsibilities and also successfully contributes to team deliveries on complex and long term projects.
- Enhanced verbal and written communication skills with ability to document and present the result of analysis clearly and concisely using report and diagrams.
- Good understanding & working knowledge of the Agile Methodology and Software Development Lifecycle (SDLC).

Skills

- Proficient in analysing and translating Business requirements into technical & functional requirements.
- Domain Expertise in Retail Banking and Corporate Lending.
- Knowledge Transfer to the development team on Functional Specifications.
- Sound knowledge in Requirement Analysis, Project Implementation, Data Migration and Report Generation.
- Document Management, Rollout Planning and Training Delivery.
- Actively involved in release cycles by contributing to scope planning, test effort estimation, UAT, Functional testing and release sign-off.
- GAP Analysis and mapping client/business requirements and providing customized specifications.
- Validating and testing the new software/feature ensuring it meets business requirements.
- Delivering and implementing the project as per scheduled deadlines, extending post-implementation and maintenance support to clients.
- Hands on experience in various technologies like .net, java, MSSQL, Oracle, REST Web services.

Expertise

- Retail Banking
- Corporate Lending
- Core Banking
- Business Analysis
- Requirement Gathering
- Manual Testing
- MS SQL/Oracle
- UAT

Education

- Bachelor of Commerce from University of Delhi.
- Senior Secondary (PCM) from CBSE, Delhi.
- Matriculation from CBSE, Delhi.

Technical Skills

- Operating Systems : Windows
- Languages : T- SQL
- Relational DBMS : MS SQL , Oracle

Current Employment

Sr. Manager, Information and Technology   **April 2015 to till date**
Religare Finvest Limited.
Role: Business Analyst (Corporate Lending – SME Finance)

Key Responsibility Area
- Working with internal business and product teams to understand and analyze new business requirements (including Interface).
- Translating new requirement to functional specifications.
- Mapping new requirements with existing software solutions and documenting the GAPs.
- Preparing Business requirement document for software development team.
- Act as an intermediary between the development team and business users.
- Coordinate with the product vendor & participate in planning.
- Defect management, tracking defects to closure.
- Application testing and coordinating with responsible teams for resolution of the issues.
- Providing functional support to the test team during testing phase, coordinate with the business users to obtain signoff & facilitate go-live of the application.

Previous Employments

Business Analyst, Retail Banking   **Dec 2013 to March 2015**
Fiserv India Pvt. Ltd.
Role: Business Analyst

Key Responsibility Area
- Working with internal teams like product to develop new features and software solutions.
- Analyzing issues reported by Product Team/Clients and track them to closure.
- Preparing functional specification document.
- Story board preparation and presenting it to cross functional teams.
- Act as an intermediary between the Development Team, Product Team and Client.
- Creating test plan and test cases.
- Performing application testing and coordinating with responsible teams for resolution of the issues.
- Testing API's, web services based on REST.
- Presenting developed feature to product and cross functional teams.

Manager, Support and Implementation (Core Banking)   **March 2010 to Oct 2013**
Mindmill Software Limited (An SEI CMMi Level 5 Company)
Role: Business Analyst

Key Responsibility Area
- Understanding the business processes of the clients, analyzing the achievement of these through the existing product; performing GAP analysis for customers prior to implementation.
- Preparing Business and Functional specification document after interacting with Clients.
- Act as an intermediary between the Technical Team and Client.
- Explaining project scope and requirements to the Development team.
- Preparing use cases, functional test cases for detailed functional testing.
- Performing application testing and coordinating with responsible teams for resolution of the issues.
- Coordinate with multiple teams such as delivery, technical team and QA to ensure timely delivery.

- Coordinating with team members for System Design and Integration.
- Active Participation in Development and solving developer queries.
- Organizing demonstration and training to the client before installation of the software.
- Managing System and Product parameterization according for client specifications.
- Managing Migration Rollout process.

Quality Analyst (Banking Domain)   Feb 2008 to March 2010
Mindmill Software Limited (An SEI CMMi Level 5 Company)
Role: Manual Tester (Functional)

Key Responsibility Area
- Functional Testing of different modules in Banking / ATM / Mobile banking / Internet Banking.
- Functional Testing of New Development and Fixed Bugs.
- Issues testing, simulation and providing input to development team.
- Coordinating with team members for System Design and Integration, Application Maintenance.
- Developing test plan and test strategy.
- Identify various scenarios for functional and integration testing.
- Analyze and write detailed specifications and Test Requirements.
- Review of test cases written for unit and integration level.
- Reviewing functionalities according to Business Requirements.
- Exhaustive unit level, integration and regression testing for all the modules of the application.
- Onsite and Offsite application support to clients.

Clerk cum Cashier   August 1997 to Feb 2008
Jain Cooperative Bank Limited, Delhi

During the course of employment, earned knowledge and rich experience in following Retail Branch operations. Acquired business and functional knowledge of deposits and lending products.

Experience in Savings, Checking, Term Deposits, Instalment Deposits, Cash Credits, Overdrafts and Term Loans.

Working knowledge in Inter Branch reconciliation, Balance Sheets, General Ledgers and other financial activities

Personal Vitae

- Date of Birth: 6th October,1977
- Nationality: Indian
- Marital Status: Married
- Languages Known: Hindi and English
- Passport: Available