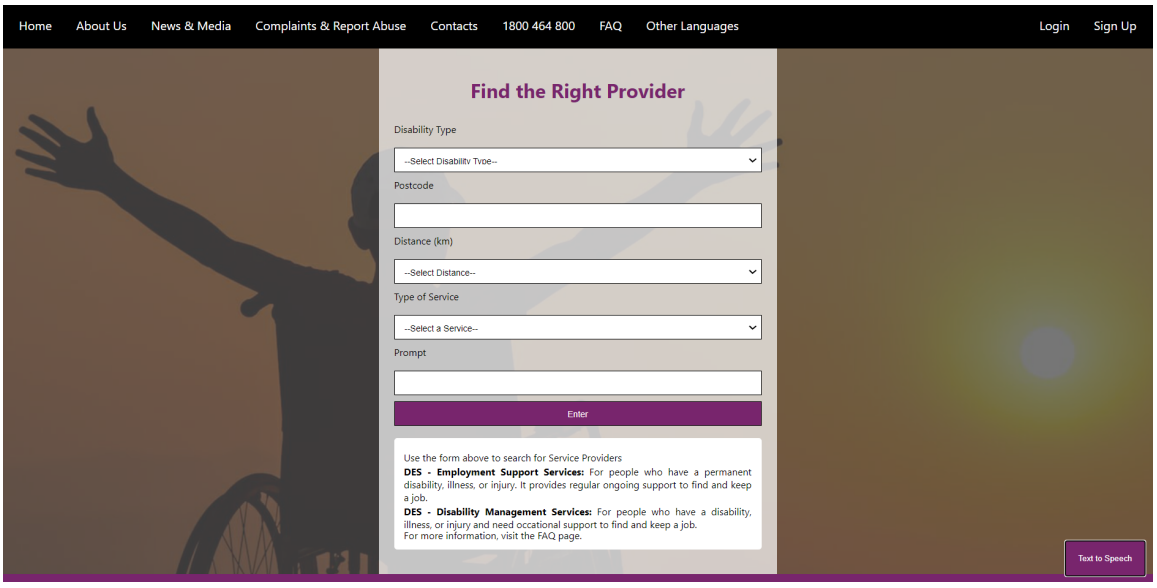
AI-REACH

User Manual

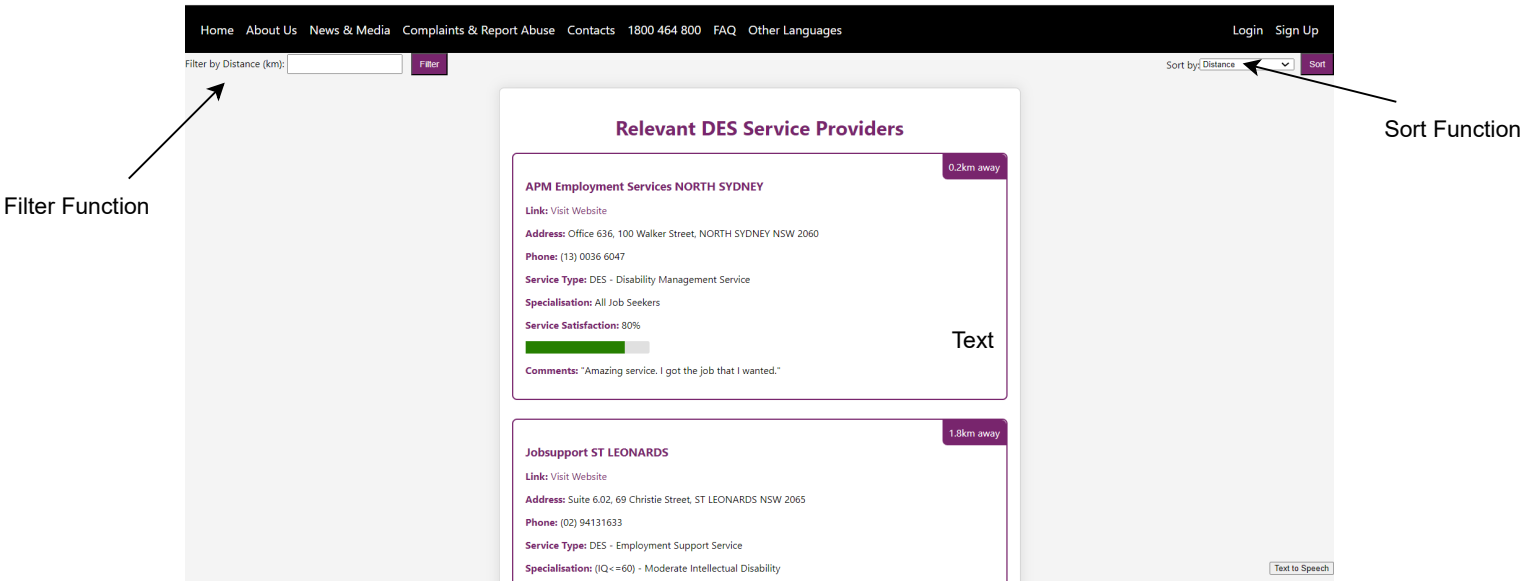


Home page

This is where the user will input their disability type, postcode, distance and the types of services they seek.

It is required for the users to input their disability type, postcode and the type of service. Input for prompt is not required, however, it will provide more context for the backend to recognize any special needs or requirements.

The user also have the option to login or sign up in order to see any past recommendations or provide feedback for specific providers.

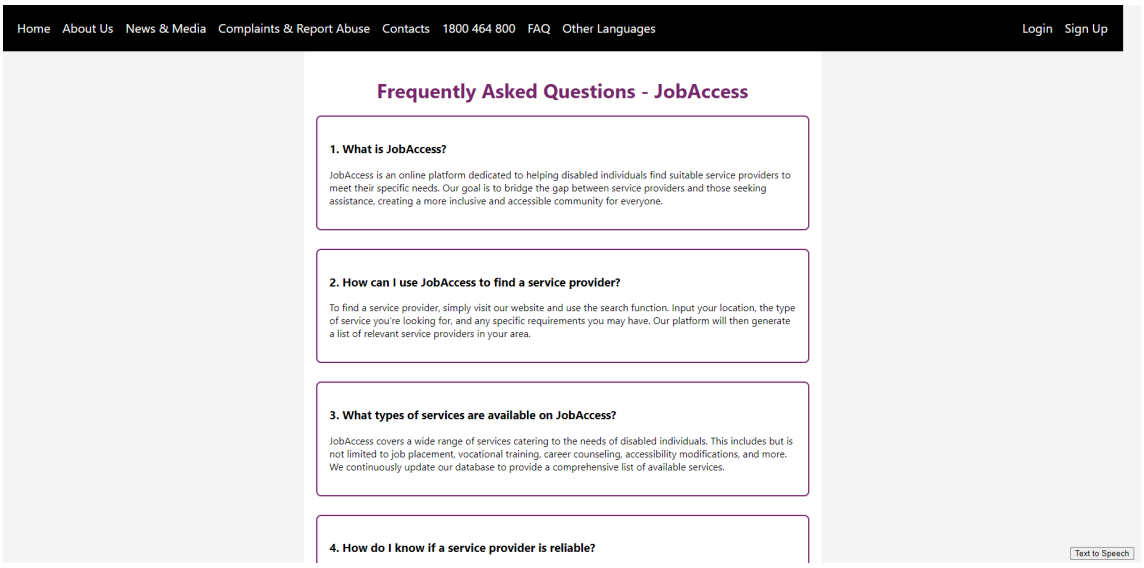


Results Page

This is an example of what the user would see after input in the home page. This will provide them with

a list of DES providers suitable to their needs. There will also be a service satisfaction rate, indicating the likelihood that they would like their service, as well as comments generated based on past experiences of other users.

It also allows user to filter the service providers based on distance, as well as sorting the providers based on either service satisfaction rate or distance. The default order will be based on service satisfaction rate.



Frequently Asked Questions

This page contains some common questions that the user may have regarding this website or the process of applying for a DES provider.

This page is accessible through the navigation bar in all pages to address.

Other notes:

Every page has a text to speech function implemented. It is available on the bottom left corner.