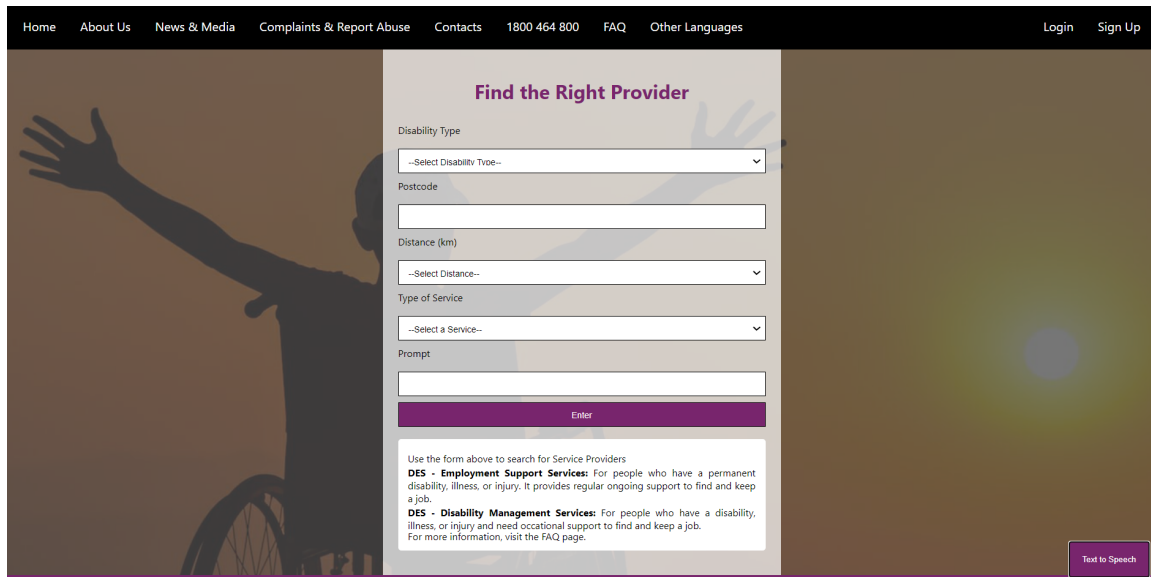


# User Manual



**Find the Right Provider**

Disability Type  
--Select Disability Type--

Postcode

Distance (km)  
--Select Distance--

Type of Service  
--Select a Service--

Prompt

**Enter**

Use the form above to search for Service Providers.  
**DES - Employment Support Services:** For people who have a permanent disability, illness, or injury. It provides regular ongoing support to find and keep a job.  
**DES - Disability Management Services:** For people who have a disability, illness, or injury and need occasional support to find and keep a job.  
 For more information, visit the FAQ page.

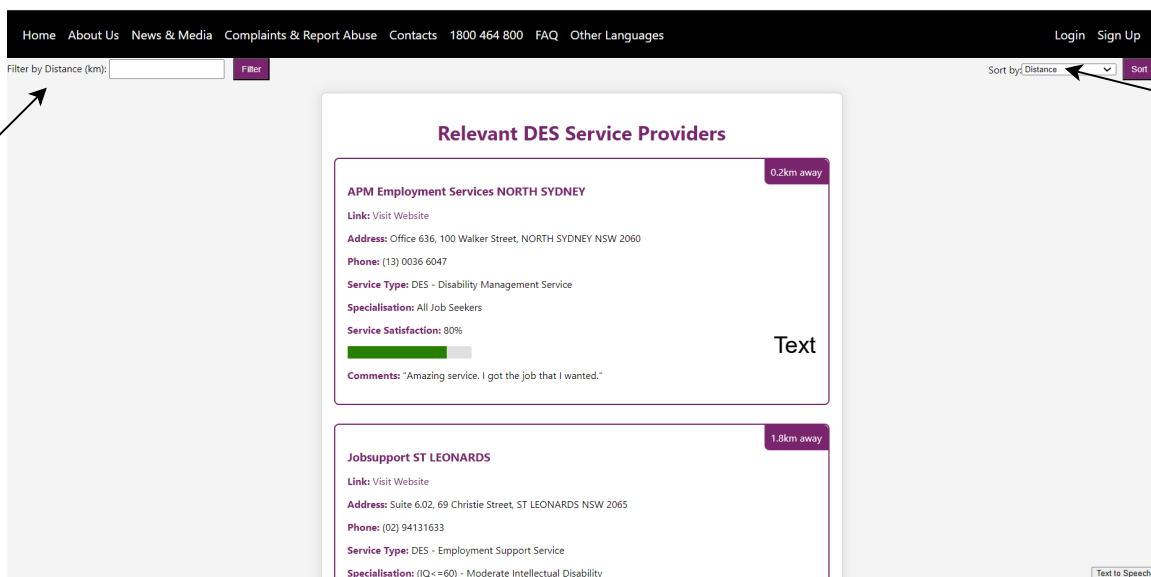
**Text to Speech**

## Home page

This is where the user will input their disability type, postcode, distance and the types of services they seek.

It is required for the users to input their disability type, postcode and the type of service. Input for prompt is not required, however, it will provide more context for the backend to recognize any special needs or requirements.

The user also have the option to login or sign up in order to see any past recommendations or provide feedback for specific providers.



**Relevant DES Service Providers**

**APM Employment Services NORTH SYDNEY** 0.2km away  
 Link: Visit Website  
 Address: Office 636, 100 Walker Street, NORTH SYDNEY NSW 2060  
 Phone: (13) 0036 6047  
 Service Type: DES - Disability Management Service  
 Specialisation: All Job Seekers  
 Service Satisfaction: 80%  
 Comments: "Amazing service. I got the job that I wanted."

**Jobsupport ST LEONARDS** 1.8km away  
 Link: Visit Website  
 Address: Suite 6.02, 69 Christie Street, ST LEONARDS NSW 2065  
 Phone: (02) 94131633  
 Service Type: DES - Employment Support Service  
 Specialisation: (IQ <= 60) - Moderate Intellectual Disability

**Filter Function** (points to Filter by Distance (km): input field)

**Sort Function** (points to Sort by Distance dropdown)

**Text** (points to the text area of the first provider card)

**Text to Speech**

## Results Page

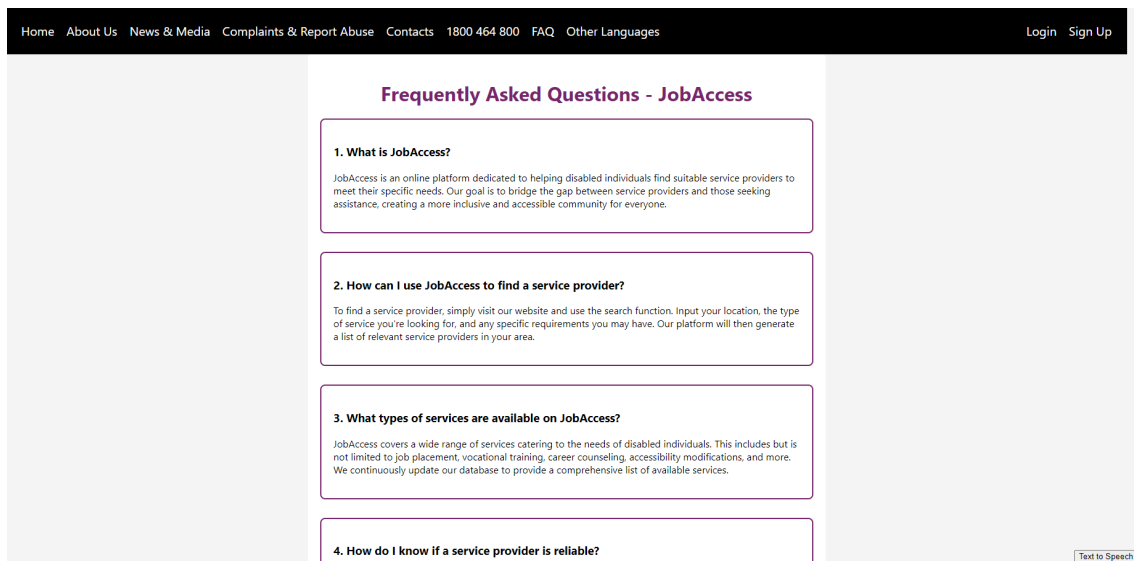
This is an example of what the user would see after input in the home page. This will provide them with

a list of DES providers suitable to their needs. There will also be a service satisfaction rate, indicating

the likelihood that they would like their service, as well as comments generated based on past

experiences of other users.

It also allows user to filter the service providers based on distance, as well as sorting the providers based on either service satisfaction rate or distance. The default order will be based on service satisfaction rate.



## Frequently Asked Questions

This page contains some common questions that the user may have regarding this website or the process of applying for a DES provider.

This page is accessible through the navigation bar in all pages to address.

## Other notes:

Every page has a text to speech function implemented. It is available on the bottom left corner.