

Laras Anggit

From: Antonius Fedrik Yohanes Yahya <Antonius.Fedrik@dipostar.com>
Sent: 16 December 2021 09:05
To: Laras Anggit; Firmansyah; OLS Support; Support; CMDDB
Cc: Pathul Wadi; Herni Hembang; Achmad Syarif; BSI OLSS Support
Subject: RE: Service Request S0255922 _ Revisi Masa Berlaku Kontrak Autorent Di OLSS # 131964

Dear Bu Laras

Ini Oke Bu

Terimakasih

From: Laras Anggit <laras.anggit@bsi.co.id>
Sent: Thursday, December 16, 2021 8:02 AM
To: Antonius Fedrik Yohanes Yahya <Antonius.Fedrik@dipostar.com>; Firmansyah <firmansyah.sulaeman@bsi.co.id>; OLS Support <ols.support@dipostar.com>; Support <Support@bsi.co.id>; CMDDB <CMDDB@bsi.co.id>
Cc: Pathul Wadi <Pathul.Wadi@dipostar.com>; Herni Hembang <herni.hembang@dipostar.com>; Achmad Syarif <Achmad.Syarif@dipostar.com>; BSI OLSS Support <BSIOLSS.Support@bsi.co.id>
Subject: Service Request S0255922 _ Revisi Masa Berlaku Kontrak Autorent Di OLSS #131964

Dear Pak Anton

Mohon izin untuk close tiketnya ya pak
Jika ada kendala lagi akan kami bantu dengan tiket baru.

Jika mendapat email seperti di bawah ini, mohon bantuannya untuk mengisi ratingnya.

Fri 22-Jun-18 2:56 PM
BSI-CMDB <bsi.easycmdb@bsi.co.id>
Service Request [redacted] resolved confirmation

To: [redacted]
Cc: [redacted]

Dear Mr Matturungan,

We are pleased to inform you that your Service Request [redacted] has been Resolved.

Service Request Title	[redacted]
Resolution Description	[redacted]
Cause of incident (for incident ticket)	[redacted]

How would you rate our quality in resolving your issue/fulfill your request?
Please complete our survey by clicking on a number below to rate your experience and provide feedback.

1- Poor	2- Fair	3- Good	4- Very Good	5- Excellent
1	2	3	4	5

BSI-CMDB No Items

Terima kasih

Regards,

Laras Anggit K

From: Laras Anggit <laras.anggit@bsi.co.id>
Sent: 14 December 2021 08:00
To: Antonius Fedrik Yohanes Yahya <Antonius.Fedrik@dipostar.com>; Firmansyah <firmansyah.sulaeman@bsi.co.id>; OLS Support <ols.support@dipostar.com>; Support <Support@bsi.co.id>; CMDDB <CMDDB@bsi.co.id>
Cc: Pathul Wadi <Pathul.Wadi@dipostar.com>; Herni Hembang <herni.hembang@dipostar.com>; Achmad Syarif <Achmad.Syarif@dipostar.com>; BSI OLSS Support <BSIOLSS.Support@bsi.co.id>
Subject: Service Request S0255922 _ Revisi Masa Berlaku Kontrak Autorent Di OLSS #131964

Dear Pak Anton

Mohon konfirmasinya ya pak apabila data telah sesuai

Terima kasih

Regards,

Laras Anggit K

From: Laras Anggit <laras.anggit@bsi.co.id>
Sent: 13 December 2021 09:27
To: Antonius Fedrik Yohanes Yahya <Antonius.Fedrik@dipostar.com>; Firmansyah <firmansyah.sulaeman@bsi.co.id>; OLS Support <ols.support@dipostar.com>; Support <Support@bsi.co.id>; CMDDB <CMDDB@bsi.co.id>
Cc: Pathul Wadi <Pathul.Wadi@dipostar.com>; Herni Hembang <herni.hembang@dipostar.com>; Achmad Syarif <Achmad.Syarif@dipostar.com>; BSI OLSS Support <BSIOLSS.Support@bsi.co.id>
Subject: Service Request S0255922 _ Revisi Masa Berlaku Kontrak Autorent Di OLSS #131964

Dear Pak Anton

Eform telah full approved dan revisi masa berlaku kontrak autorent telah dilakukan

Mohon dicek kembali dan apabila data telah sesuai mohon konfirmasinya

Terima kasih

Regards,

Laras Anggit K

From: Adriansyah Mugenie adriansyah.mugenie@bsi.co.id
Sent: 10 December 2021 16:22
To: Laras Anggit <laras.anggit@bsi.co.id>; Antonius Fedrik Yohanes Yahya <Antonius.Fedrik@dipostar.com>; Firmansyah <firmansyah.sulaeman@bsi.co.id>; OLS Support <ols.support@dipostar.com>; Support <Support@bsi.co.id>; CMDDB <CMDDB@bsi.co.id>
Cc: Pathul Wadi <Pathul.Wadi@dipostar.com>; Herni Hembang <herni.hembang@dipostar.com>; Achmad Syarif <Achmad.Syarif@dipostar.com>; BSI OLSS Support <BSIOLSS.Support@bsi.co.id>
Subject: Service Request S0255922 created successfullyRE: Revisi Masa Berlaku Kontrak Autorent Di OLSS #131964

Dear All,

This request has been registered with the following ticket number: S0255922

Adriansyah

Helpdesk

From: Laras Anggit <laras.anggit@bsi.co.id>
Sent: Jumat, 10 Desember 2021 16.10
To: Antonius Fedrik Yohanes Yahya <Antonius.Fedrik@dipostar.com>; Firmansyah <firmansyah.sulaeman@bsi.co.id>; OLS Support <ols.support@dipostar.com>; Support <Support@bsi.co.id>
Cc: Pathul Wadi <Pathul.Wadi@dipostar.com>; Herni Hembang <herni.hembang@dipostar.com>; Achmad Syarif <Achmad.Syarif@dipostar.com>; BSI OLSS Support <BSIOLSS.Support@bsi.co.id>
Subject: Revisi Masa Berlaku Kontrak Autorent Di OLSS #131964

Dear Pak Anton

Noted pak, akan kami kerjakan setelah eform full approved ya pak

Dear @Support

Mohon bantuannya mendaftarkan email ini sebagai service request operating lease

Terima kasih

Regards,

Laras Anggit K

From: Antonius Fedrik Yohanes Yahya <Antonius.Fedrik@dipostar.com>
Sent: 10 December 2021 16:07
To: Laras Anggit <laras.anggit@bsi.co.id>; Firmansyah <firmansyah.sulaeman@bsi.co.id>; OLS Support <ols.support@dipostar.com>
Cc: Pathul Wadi <Pathul.Wadi@dipostar.com>; Herni Hembang <herni.hembang@dipostar.com>; Achmad Syarif <Achmad.Syarif@dipostar.com>
Subject: Revisi Masa Berlaku Kontrak Autorent Di OLSS

Dear Bu Laras

Mohon dibantu untuk dilakukan revisi di system OLS atas masa berlaku kontrak autorent dengan no kontrak 0000815/4/01/07/2021

Dengan detail sbb:

Before:

Beginning Periode : 23 Juni 2021

End Periode : 22 Juli 2021

After

Beginning Periode : 22 Juli 2021

End Periode : 22 Juli 2022

ITD Data Maintenance

Request Type



ITD Data
Maintenance

Status

New

Progress



Last Progress

Submitted by Requestor

View All Progress

History

Print PDF

Detail Assignee



Helpdesk Assignee

-



IT Log Book Number

-



Request Date

2021-12-10 16:00:5



Department Name

Operating Lease



Branch Name

Jakarta Head Office

Ticket Detail

Detail Request *

revisi tanggal beginning period end period agr autorent no
0000815/4/01/07/2021

Reason for the Request *

kesalahan dalam migrasi data dari mf appl ke OLSS

Data Change/ Revise

Before *

begining period 23 juni 2021end period 22 juli 2021

After *

begining period 22 juli 2021end period 22 juli 2022

Expected Due Date *

2021-12-10

Request C

CATEG

Others
OLSS

Task Assign

PIC

No items to

Attachmen

3e173d8d1_
16:00 (2 minutes
67,5 kB

Demikian Informasi ini Disampaikan
Atas Perhatian Bpk/Ibu, Kami Mengucapkan Terimakasih



Antonius Fedrik Yohanes
Operating Lease Departement Administration (Asset Management)
Sentral Senayan II, 3rd floor
Jl. Asia - Afrika No. 8, Jakarta 10270
Telp : 02157954100 Ext 3319
Phone : 082123084832/083870185132(WA)
Email : Antonius.fedrik@dipostar.com
<http://www.dipostar.com>

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