Laras Anggit

From: Firmansyah

Sent: 13 December 2021 10:19 **To:** Farah Marthalia; CMDB

Cc: CMDB; Dita Damayanti; BSI OLSS Support; helpdesk

Subject: RE: Service Request S0255634 Change Product Model Name pada OLSS

Dear Bu @Farah Marthalia,

Terima kasih atas konfirmasinya.

Mohon izin untuk close tiketnya.

Jika mendapat email seperti di bawah ini, mohon bantuannya untuk mengisi ratingnya.



Best Regard's

Firmansyah

From: Farah Marthalia < Farah. Marthalia@dipostar.com >

Sent: Monday, December 13, 2021 09:53

To: Firmansyah <firmansyah.sulaeman@bsi.co.id>; CMDB <CMDB@bsi.co.id>

Cc: CMDB < CMDB@bsi.co.id>; Dita Damayanti < dita.damayanti@bsi.co.id>; BSI OLSS Support

<BSIOLSS.Support@bsi.co.id>; helpdesk <helpdesk@bsi.co.id>

Subject: RE: Service Request S0255634 Change Product Model Name pada OLSS

Dear Pak Firman,

Data sudah sesuai ya Pak.

Terima kasih atas bantuannya Regards, Farah

From: Firmansyah < firmansyah.sulaeman@bsi.co.id

Sent: Monday, December 13, 2021 7:24 AM

To: Farah Marthalia < Farah. Marthalia@dipostar.com >; CMDB < CMDB@bsi.co.id >

Cc: CMDB < CMDB@bsi.co.id >; Dita Damayanti < dita.damayanti@bsi.co.id >; BSI OLSS Support

<<u>BSIOLSS.Support@bsi.co.id</u>>; helpdesk <<u>helpdesk@bsi.co.id</u>>

Subject: RE: Service Request S0255634 Change Product Model Name pada OLSS

Dear Bu @Farah Marthalia,

Mohon konfirmasinya apabila sudah sesuai.

Regard's

Firmansyah

From: Firmansyah <firmansyah.sulaeman@bsi.co.id>

Sent: Thursday, December 9, 2021 15:45

To: Farah Marthalia < Farah.Marthalia@dipostar.com >; CMDB < CMDB@bsi.co.id >

Cc: CMDB < CMDB@bsi.co.id >; Dita Damayanti < dita.damayanti@bsi.co.id >; BSI OLSS Support

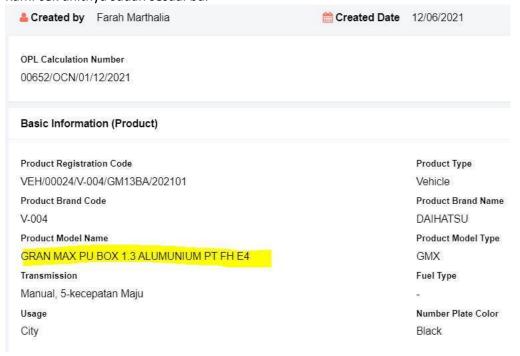
<BSIOLSS.Support@bsi.co.id>; helpdesk <helpdesk@bsi.co.id>

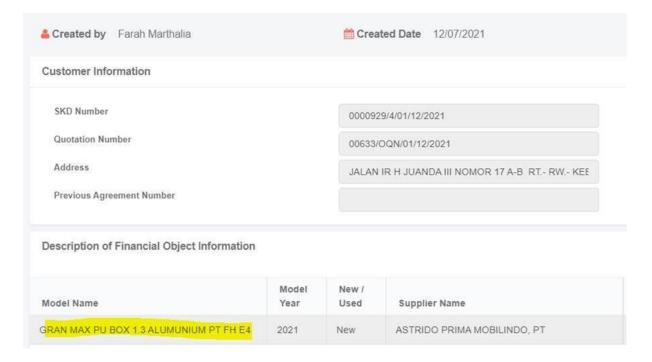
Subject: RE: Service Request S0255634 Change Product Model Name pada OLSS

Dear Bu @Farah Marthalia,

Eform sudah full approve.

Kami cek unitnya sudah sesuai bu.





Mohon konfirmasinya ya bu.

Regard's

Firmansyah

From: Dita Damayanti < dita.damayanti@bsi.co.id > Sent: Wednesday, December 8, 2021 14:47

To: Farah Marthalia < Farah. Marthalia@dipostar.com >; Firmansyah < firmansyah.sulaeman@bsi.co.id >; BSI OLSS

Support <BSIOLSS.Support@bsi.co.id>; CMDB <CMDB@bsi.co.id>; CMDB <CMDB@bsi.co.id>

Cc: CMDB < CMDB@bsi.co.id>

Subject: Service Request S0255634 RE: Change Product Model Name pada OLSS

Dear All,

This request has been registered with reference number: Service Request S0255634

Thank you & Regards, Dita Damayanti

From: Farah Marthalia < Farah. Marthalia@dipostar.com >

Sent: Wednesday, December 8, 2021 2:44 PM

To: Firmansyah <firmansyah.sulaeman@bsi.co.id>; BSI OLSS Support <BSIOLSS.Support@bsi.co.id>; helpdesk

<helpdesk@bsi.co.id>; CMDB < CMDB@bsi.co.id>; CMDB < CMDB@bsi.co.id>

Subject: Change Product Model Name pada OLSS

Dear Pak Firman dan OLS Support,

Mohon bantuannya untuk dapat ubah Product Model Name pada:

- Calculation 00652/OCN/01/12/2021

- Quotation 00633/OQN/01/12/2021
- SKD 0000929/4/01/12/2021

Sebelum: GRAN MAX 1.3 BLIND VAN FH

Setelah: GRAN MAX PU BOX 1.3 ALUMUNIUM PT FH E4

Tiket ID: <u>131036</u>

Terima kasih Regards, Farah

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