

Operating Lease Support System Phase-2 Project for



Functional Specification
FC.AB.1.1 Manage Visit
Customer Survey Report

Revision 0.5

PT. Berlian Sistem Informasi

KTB Annex Bld. 4th Floor, Jl. Jend. A. Yani. Pulomas, Tel. +62 21 4786 7575 (Hunting) Fax. +62 21 4714964 www.bsi.co.id

Project Code :	TM15404A
Project Name :	Operating Lease Support System Phase-2

Document Control

Author	Raymond
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Revision History

Date	Revision	Description	Author
1/10/2015	0.0	Initialization	Raymond
22/10/2015	0.1	- Adding Functional Specification for List of Visit Customer Survey	Raymond
		- Adding Functional Specification for Create Visit Customer Survey	
		- Adding Functional Specification for Edit Visit Customer Survey	
		- Adding Functional Specification for View Visit Customer Survey	
		- Adding Functional Specification for Print Visit Customer Survey	
22/10/2015	0.2	- Revise and add some missed contents	Raymond
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30/12/2015	0.5	- Revise and add some missed contents	Raymond

Project Code :	TM15404A
Project Name :	Operating Lease Support System Phase-2

Distribution List

Name	Organization	Roles	
Mr. Jin Nishimura	Dipo Star Finance, PT	DSF Project Director	
Mr. Shinji Hosokawa	Dipo Star Finance, PT	DSF Project Advisor	
Mr. Ahmad Fikri	Dipo Star Finance, PT	DSF Project Advisor	
Mr. Abdul Somad	Dipo Star Finance, PT	DSF Project Manager	
Mr. Delta Riangga	Dipo Star Finance, PT	DSF Key User	
Mr. Mochamad Idris	Dipo Star Finance, PT	DSF Key User	
Mrs. Herni Hembang	Dipo Star Finance, PT	DSF Key User	
Mr. Junaidi Didy	Dipo Star Finance, PT	DSF Key User	
Mr. Dedi Supriyadi	Dipo Star Finance,PT	DSF Key User	
Mrs. Elke Hilviana	Dipo Star Finance,PT	DSF Key User	
Mr. Mukhlis Ibrahim	Dipo Star Finance, PT	DSF IT Department Representative	
Mr. Roby Wijaya	Dipo Star Finance, PT	DSF IT Department Representative	
Mr. Daiki Kamada	Berlian Sistem Informasi, PT	BSI Project Director	
Mr. Feri Irawan	Berlian Sistem Informasi, PT	BSI Project Advisor	
Mr. Grand Zah Putra	Berlian Sistem Informasi, PT	BSI Project Manager	
Mr. Raymond	Berlian Sistem Informasi, PT	BSI Business Analyst	

Project Code :	TM15404A
Project Name :	Operating Lease Support System Phase-2

Document Approval

By signing this document I acknowledge I have read the document and give the Project Management Team approval to proceed.

Role	Name	Signature	Date
DSF Project Director	Mr. Jin Nishimura		
DSF Project Advisor	Mr. Ahmad Fikri		
DSF Project Manager	Mr. Abdul Somad		
DSF IT Department Representative	Mr. Mukhlis Ibrahim		
BSI Project Director	Mr. Daiki Kamada		
BSI Project Advisor	Mr. Feri Irawan		
BSI Project Manager	Mr. Grand Zah Putra		
BSI Business Analyst	Mr. Raymond		

Project Code :	TM15404A
Project Name :	Operating Lease Support System Phase-2

TABLE OF CONTENTS

DOCUME	ENT CONTROL	2
REVISION	N HISTORY	2
DISTRIBL	JTION LIST	3
DOCUME	ENT APPROVAL	4
1. I	NTRODUCTION	6
1.1 1.2 1.3 2.4	PURPOSE SCOPE DEFINITION, ACRONYMS, AND ABBREVIATIONS REFERENCES	6 6
2. C	CONFIGURATION	7
	DETAIL SPECIFICATION: FC.AB.1.1 MANAGE VISIT CUSTOMER SU	
3.1.	Purpose	7
3.2.	SCREEN OF CONFIGURATION ACCESS	
3.3.	SCREEN FUNCTIONALITY	
3.4.	OPERATION FLOW	8
3.5.	Screen Design	
3.6.	COMPONENT SCREEN FUNCTIONALITY	13
3.7.	OPERATION DESCRIPTION	22
3.8.	SCREEN ITEM LIST	38
3.9.	DATA STRUCTURE	48

Project Code :	TM15404A
Project Name :	Operating Lease Support System Phase-2

Functional Specification

1. Introduction

1.1 Purpose

Functional Specification is a document to describe the detail of functions system which includes screen design, report, and logic formula. This document will be used for system development.

1.2 Scope

Functional Specification Document contains screen design, screen functionality, process flow, and data structure of FC.AB.1.1 Visit Customer Survey for Phase-2

Here are the scope for FC.AB.1.1 Visit Customer Survey

1. AB.1.3.1 Create Customer Survey Report

To create Visit Customer Survey report inputted from a survey result

2. AB.1.3.2 Edit Customer Survey Report

To edit a draft document of Visit Customer Survey

3. AB.1.3.3 Submit Customer Survey Report

To submit Visit Customer Survey Report and send email to DSF Authorized Person

Output from this document is:

- 1. PF.AB.1.1 Visit Customer Survey Form
- 2. RPT.AB.1.1 Visit Customer Survey Report

1.3 Definition, Acronyms, and Abbreviations

- OPL = Operating Lease
- 2. DSF = Dipo Star Finance
- 3. BSI = Berlian Sistem Informasi
- 4. HOB = Head of Branch
- 5. HOD = Head of Department
- 6. RM = Regional Manager
- 7. SKD = Surat Keputusan Direksi/ Board of Director's Decree

2.4 References

This functional specification document refers to "To Be Design" AB. Marketing Process, module:

- AB.1 Bidding of Operating Lease
 - AB.1.3 Customer Survey Report Creation

Project Code :	TM15404A
Project Name :	Operating Lease Support System Phase-2

2. Configuration

N/A

3. Detail Specification: FC.AB.1.1 Manage Visit Customer Survey Report

3.1. Purpose

The screens used in Manage Visit Customer Survey Report are used to Create, Edit, and Submit the Visit Customer Survey and generate an output as a print form of the Visit Customer Survey and also an email delivered to DSF Authorized Person.

3.2. Screen of Configuration Access

Here are the access right for users:

User	Create	Read	Update	Authorization
Marketing Officer	V	V	V	-
Head of Branch	-	V	-	-
Head of Department	-	V	-	-
Regional Manager	-	V	-	-
Advisor	-	V	-	-
Director	-	V	-	-
President Director	-	V	-	-
Shareholder's Meeting	-	V	-	-

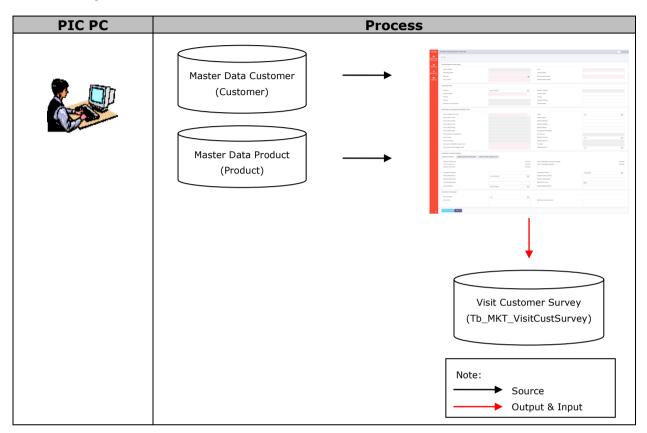
3.3. Screen Functionality

- 1. Show lists of Visit Customer Survey record data
- 2. Create a Visit Customer Survey
- 3. Edit a draft document of Visit Customer Survey
- 4. View a Visit Customer Survey
- 5. Submit a Visit Customer Survey
- 6. Print a Visit Customer Survey

Project Code :	TM15404A
Project Name :	Operating Lease Support System Phase-2

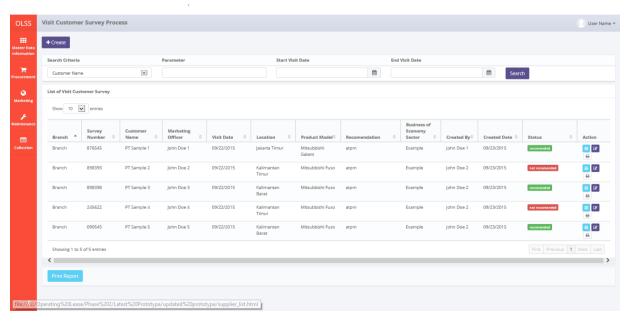
3.4. Operation Flow

Below is operation flow for Monitoring and print unit preparation process refer to To Be Design Document Marketing Process, AB.1.3 Customer Survey Report:



3.5. Screen Design

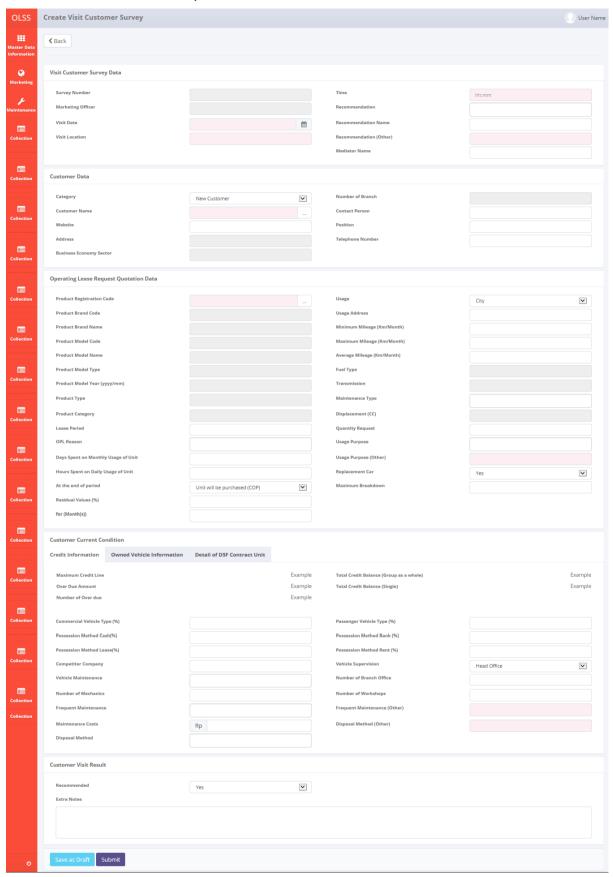
• Initial Screen Manage Visit Customer Survey



Screen 1. List of Visit Customer Survey

Project Code :	TM15404A	
Project Name :	Operating Lease Support System Phase-2	

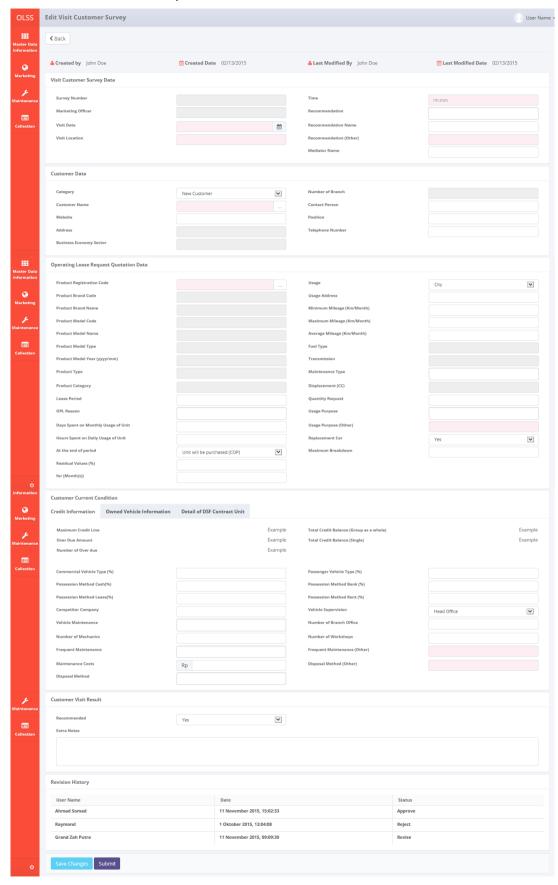
Create Visit Customer Survey



Screen 2. Create Visit Customer Survey

Project Code :	TM15404A	
Project Name :	Operating Lease Support System Phase-2	

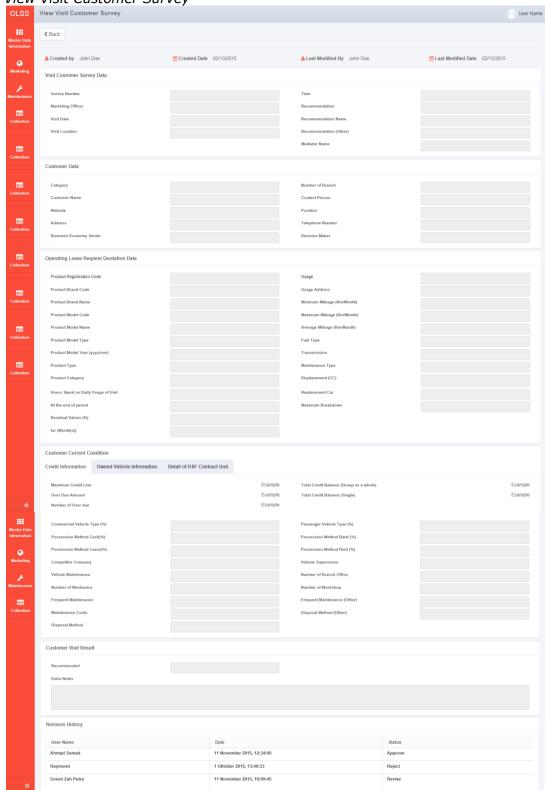
• Edit Visit Customer Survey



Screen 3. Edit Visit Customer Survey

Project Code :	TM15404A	
Project Name :	Operating Lease Support System Phase-2	

View Visit Customer Survey



Screen 4. View Visit Customer Survey

Project Code :	TM15404A	
Project Name :	Operating Lease Support System Phase-2	

• Print Form Visit Customer Survey

Check Sheet Kunjungan Konsumen			
Marketing OPL	MARTIN		
Tanggal Visit	3 1 0 3 2 0 1 5 Pukul 1 6 : 0 0		
Lokasi Visit	Bandung		
Rekomendasi	ATPM v Dealer Internal Lainnya		
Data Perusahaan			
Kategori	New Customer v Repeat Customer		
Nama Perusahaan	P T . S N A R		
Websites			
Alamat	JL. RAYA CICALENGKA-MAJALAYA DS. CIKUYA, BANDUNG		
Jenis bisnis utama	Pertanian/Perkebunan Kehutanan Tambang Kontruksi v Industry		
Jumlah kantor cabang	0 3		
Nama Kontak	H E R R Y S E T I A W A N		
Posisi	D I R E K T U R Telp 0 8 1 6 6 2 6 0 9 8		
Data - Data Pengajuan Opera			
Merek Produk	v Mitsubishi Hino Isuzu Toyota Ford Daihatsu Lainnya		
Model	Mitsubishi FE 74 S		
Kategori Kendaraan	v Truck Bus Sedan (passenger) v Ught Truck		
Period sewa	3 6 Bulan Jumlah Yang diminta 0 5 Unit		
Alasan OPL			
Tujuan penggunaan			
	Transportasi v Operasional Lain-Lain		
Lokasi penggunaan Jarak pemakalan	v Lokasi usaha Lainnya		
Jarak pemakaian	Terjauh 4 0 0 0 0 Km/bulan Terdekat 2 0 0 0 Km/bulan		
Tino lavanan	Rata-rata pemakain kendaraan 3 0 0 0 0 Km/Bulan		
Tipe layanan	Full maintenance V Customer Service Desk (CSD) V Tanpa maintenance		
Pada akhir period	V Kendaraan akan dibeli (COP) Nilal akhir (Residual Value) 3 0 %		
	DiperpanjangBulan		
	Diganti baru		
Kendaraan pengganti	Tidak perlu Perlu Maksimum breakdown		
Kondisi saat ini			
Jumlah unit dimiliki	1 6 Unit Catatan tambahan M I T S U B I S H I , P C		
Jenis kendaraan	6 0 % Komerslal 4 0 % Penumpang (Passenger)		
Cara memiliki			
Perusahaan Competitor	A C C , K K B		
Pengawasan kendaraan	V Kantor pusat Kantor cabang Jumlah kantor cabang		
Perawatan kendaran	Bengkel sendiri V Authorize dealer V Non Authorize dealer		
	Jika bengkel sendiri : Berapa mekanik yang dimiliki		
	Berapa bengkel/ workshop yang dimiliki -		
Perbaikan yang sering	V perawatan rutin V Ban Lain-lain		
Biaya perawatan	Per bulan		
Metode disposal	Jual ke supplier Jual ke karyawan V Lelang Lain-lain		
Catatan tambahan	SINAR HORIZON PLASTIK (SHP), bergerak dibidang usaha produksi plastik untuk kantong (karung) dan wrapper (pembungkus). SHP memiliki 2 lokasi pabrik di daerah Cicalengka dan daerah Cimareme (Cimahi), SHP memiliki kapasitas produksi masing-masing sekitar 150 ton/bulan. Produk dipasarkan langsung ke toko-toko grosir yang di wilayah Kota dan Kab. Bandung, Garut, Sumedang, Cirebon, Tasik (sebagian besar area Jawa Barat bagian Timur dan Utara). Produk dipasarkan harga rata-rata Rp. 20ribu/kg. Unit dipakai untuk penambahan armada yang sudah ada, karena masih kekurangan untuk distribusi ke toko-toko di wilayah tersebut. SHP meminta simulasi perhitungan Operating lease dan akan membandingkan dengan Lease Finanance DSF maupun leasing lainnya.		

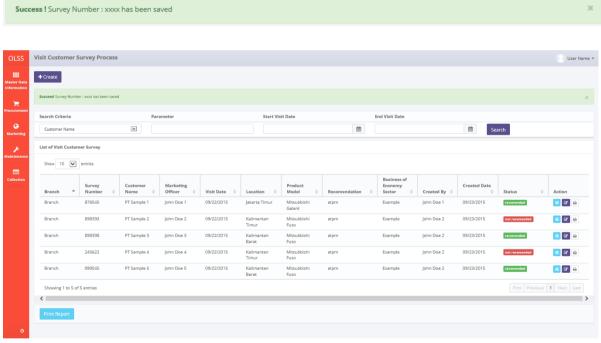
Project Code :	TM15404A	
Project Name :	Operating Lease Support System Phase-2	

• Email report of Visit Customer Survey



Screen 6. Email report of Visit Customer Survey

• Notification after Save or Submit Visit Customer Survey



Screen 7. Save or Submit Notification

3.6. Component Screen Functionality

a. List of Visit Customer Survey

Here are the screen functions from each component in **Screen 1. List of Visit Customer Survey**:

No	Component	Name	Function	
Header				
1	Label	List of Visit Customer Survey	Visit Customer Survey Creation title	

Project Code :	TM15404A	
Project Name :	Operating Lease Support System Phase-2	

2	Button	Create Visit Customer Survey Report	To select the operation for searching	
Searc	Search Criteria			
3	Drop down box	Search criteria	To select the category for searching criteria	
4	Text box/ Date picker	Parameter	To input the value for searching criteria	
5	Date picker	Start Visit Date	To select the start date of record lists	
6	Date picker	End Visit Date	To select the end date of record lists	
7	Button	Search	To do a search and showing lists according to criteria	
List o	of Visit Customer S	Gurvey		
8	Button	Edit Visit Customer Survey	To show an editable screen of Visit Customer Survey draft which has been created	
9	Button	View Visit Customer Survey	To show details of Visit Customer Survey	
10	Button	Print Form Visit Customer Survey	To show a preview of Visit Customer Survey report document before print	
11	Drop down box	Entries	To show entry number of lists	
12	Label	Branch	Display Branch of Visit Customer Survey that has been created	
13	Button	Branch	To sort in ascending or descending format	
14	Label	Survey Number	Display Survey Number of Visit Customer Survey that has been created	
15	Button	Survey Number	To sort in ascending or descending format	
16	Label	Customer Name	Display Customer Name of Visit Customer Survey that has been created	
17	Button	Customer Name	To sort in ascending or descending format	
18	Label	Visit Date	Display Visit Date of Visit Customer Survey that has been created	
19	Button	Visit Date	To sort in ascending or descending format	
20	Label	Location	Display Location of Visit Customer Survey that has been created	
21	Button	Location	To sort in ascending or descending format	
22	Label	Product Model	Display Product Model of Visit Customer Survey that has been created	
23	Button	Product Model	To sort in ascending or descending format	

Project Code :	TM15404A	
Project Name :	Operating Lease Support System Phase-2	

		I		
24	Label	Recommendation	Display Recommendation of Visit Customer Survey that has been created	
25	Button	Recommendation	To sort in ascending or descending format	
26	Label	Business Economy Sector	Display Business Economy Sector of Visit Customer Survey that has been created	
27	Button	Business Economy Sector	To sort in ascending or descending format	
28	Label	Created By	Display Created By of Visit Customer Survey that has been created	
29	Button	Created By	To sort in ascending or descending format	
30	Label	Created Date	Display Created Date of Visit Customer Survey that has been created	
31	Button	Created Date	To sort in ascending or descending format	
32	Label	Status	Display Status of Visit Customer Survey that has been created	
33	Button	Status	To sort in ascending or descending format	
34	Label	Action	Display Edit, View, and Report button	
35	Label	Showing 1 to <i>n</i> of <i>n</i> entries	Display the entries generated by search engine	
36	Link	First Page	To show the first page entry	
37	Link	Previous Page	To show the previous page entry	
38	Link	Page Number	To show the page screen according the number	
39	Link	Next Page	To show the next page entry	
40	Link	Last Page	To show the last page entry	
Foote	Footer			
41	Button	Print Report	To print the report from the lists of record	

b. Create Visit Customer Survey

Here are the screen functions from each component in **Screen 2. Create Visit Customer Survey**:

No	Component	Name	Function
Header			
1	Label	Create Visit Customer Survey	Visit Customer Survey title
2	Button	Back	Back to previous screen
Visit	Visit Customer Survey Data		

Project Code :	TM15404A
Project Name :	Operating Lease Support System Phase-2

3	Text Box	Survey Number	Displaying Survey Number (after save of submit)
4	Search box	Marketing Officer	To select the name of the marketing officer
5	Text Box	Recommendation	To input recommendation
6	Text Box	Recommendation Name	To input recommendation name
7	Text Box	Recommendation (other)	To input recommendation (other)
8	Text Box	Mediator Name	To input Mediator Name
9	Date Picker	Visit Date	To select visit date
10	Text Box	Visit Location	To input location of survey
Custo	omer Data		
11	Label	Customer Data	Customer Data sub-title
12	Drop down box	Category	To select customer category
13	Search box	Customer Name	To search the name of customer
14	Text Box	Website	To input Website
15	Text Box	Address	Displaying customer address
16	Text Box	Business Economy Sector	Displaying Business Economy Sector
17	Text Box	Number of Branch	Displaying Number of Branch
18	Text Box	Contact Person	To input Contact Person
19	Text Box	Decision Maker	To input Decision Maker
20	Text Box	Position	To input Position
21	Text Box	Telephone Number	To input Telephone Number
Oper	ating Lease Reque	st Quotation Data	
22	Label	Operating Lease Request Quotation Data	Operating Lease Request Quotation Data sub-title
23	Search Box	Product Registration Code	To search Product Registration Code
24	Text Box	Product Type	Displaying Product Type
25	Text Box	Product Category	Displaying Product Category
26	Text Box	Product Brand Code	Displaying Product Brand Code
27	Text Box	Product Brand Name	Displaying Product Brand Name
28	Text Box	Product Model Code	Displaying Product Model Code

Project Code :	TM15404A
Project Name :	Operating Lease Support System Phase-2

		Product Model	
29	Text Box	Name	Displaying Product Model Name
30	Text Box	Product Model Type	Displaying Product Model Type
31	Text Box	Product Model Year (yyyy/mm)	Displaying Product Model Year (yyyy/mm)
32	Text Box	Lease Period	To input Lease Period
33	Text Box	Quantity Request	To input Quantity Request
34	Drop down box	OPL Reason	To select OPL Reason
35	Text Box	Usage Purpose	To select Usage Purpose
36	Text Box	Usage Purpose (Other)	To input Usage Purpose (Other)
37	Text Box	Transmission	Displaying Transmission
38	Text Box	Fuel Type	Displaying Fuel Type
39	Text Box	Displacement (CC)	Displaying Displacement (CC)
40	Drop down Box	Usage	To select Usage
41	Text Box	Usage Address	To input Usage Address
42	Drop down box	At the end of period	To select after the end of period
43	Text Box	Residual Values (%)	To input residual value
44	Text Box	For (months)	To input months
45	Text Box	Maximum Mileage (km/month)	To input Maximum Mileage
46	Text Box	Minimum Mileage (km/month)	To input Minimum Mileage
47	Text Box	Average Mileage (km/month)	To input Average Monthly Mileage
48	Text Box	Hours Spent on Daily Usage of Unit	To input Hours Spent on Daily Usage of Unit
49	Text Box	Days Spent on Monthly Usage of Unit	To input Days Spent on Monthly Usage of Unit
50	Drop down Box	Replacement Car	To select Replacement Car
51	Text Box	Maximum Breakdown	To input maximum breakdown
52	Drop down Box	Maintenance Type	To select Maintenance Type
53	Label	Customer Current Condition	Customer Current Condition subtitle
Custo	Customer Current Condition		

Project Code:	TM15404A
Project Name :	Operating Lease Support System Phase-2

54	Tab	Credit Information	Credit Information tab
55	Label	Maximum Credit Line	Displaying Maximum Credit Line
56	Label	Total Creadit Balance (group as a whole)	Displaying Total Creadit Balance (group as a whole)
57	Label	Overdue amount	Displaying Overdue amount
58	Label	Total Credit Balance (Single)	Displaying Total Credit Balance (Single)
58	Label	Number of Overdue	Displaying Number of Overdue
60	Tab	Owned Vehicle Information	Owned Vehicle Information tab
61	Label	Customer Owned Unit – Number of Vehicle Unit	Displaying Customer Owned Unit - Number of Vehicle Unit
62	Label	Customer Owned Unit – Number of Forklift Unit	Displaying Customer Owned Unit – Number of Forklift Unit
63	Label	Customer Owned Unit – Number of HE Unit	Displaying Customer Owned Unit – Number of HE Unit
64	Label	DSF Contract Unit – Number of Vehicle Unit	Displaying DSF Contract Unit – Number of Vehicle Unit
65	Label	DSF Contract Unit – Number of Forklift Unit	Displaying DSF Contract Unit – Number of Forklift Unit
66	Label	DSF Contract Unit – Number of HE Unit	Displaying DSF Contract Unit – Number of HE Unit
67	Label	Potential Unit – Number of Vehicle Unit	Displaying Potential Unit – Number of Vehicle Unit
68	Label	Potential Unit – Number of Forklift Unit	Displaying Potential Unit – Number of Forklift Unit
69	Label	Potential Unit – Number of HE Unit	Displaying Potential Unit – Number of HE Unit
70	Label	Information Acquisition Date - Number of Vehicle Unit	Displaying Information Acquisition Date – Number of Vehicle Unit
71	Label	Information Acquisition Date – Number of Forklift Unit	Displaying Information Acquisition Date – Number of Forklift Unit
72	Label	Information Acquisition Date - Number of HE Unit	Displaying Information Acquisition Date – Number of HE Unit
73	Tab	Detail of DSF Contract Unit	Detail of DSF Contract Unit tab

Project Code :	TM15404A
Project Name :	Operating Lease Support System Phase-2

74	Label	Operating Lease Non- Maintenance - LCV	Displaying Operating Lease Non- Maintenance - LCV
75	Label	Operating Lease Non- Maintenance – CV	Displaying Operating Lease Non- Maintenance – CV
76	Label	Operating Lease Non- Maintenance – PC	Displaying Operating Lease Non- Maintenance – PC
77	Label	Operating Lease Non- Maintenance – Forklift	Displaying Operating Lease Non- Maintenance – Forklift
78	Label	Operating Lease Non- Maintenance – HE	Displaying Operating Lease Non- Maintenance – HE
79	Label	Operating Lease Maintenance - LCV	Displaying Operating Lease Maintenance - LCV
80	Label	Operating Lease Maintenance – CV	Displaying Operating Lease Maintenance – CV
81	Label	Operating Lease Maintenance – PC	Displaying Operating Lease Maintenance – PC
82	Label	Operating Lease Maintenance – Forklift	Displaying Operating Lease Maintenance – Forklift
83	Label	Operating Lease Maintenance – HE	Displaying Operating Lease Maintenance – HE
84	Label	Operating Lease CSD - LCV	Displaying Operating Lease CSD - LCV
85	Label	Operating Lease CSD – CV	Displaying Operating Lease CSD – CV
86	Label	Operating Lease CSD – PC	Displaying Operating Lease CSD – PC
87	Label	Operating Lease CSD – Forklift	Displaying Operating Lease CSD – Forklift
88	Label	Operating Lease CSD – HE	Displaying Operating Lease CSD – HE
89	Label	Finance Lease - LCV	Displaying Finance Lease - LCV
90	Label	Finance Lease – CV	Displaying Finance Lease – CV
91	Label	Finance Lease – PC	Displaying Finance Lease – PC
92	Label	Finance Lease – Forklift	Displaying Finance Lease – Forklift
93	Label	Finance Lease – HE	Displaying Finance Lease – HE

Project Code :	TM15404A
Project Name :	Operating Lease Support System Phase-2

Type ype Cash Bank
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Project Code :	TM15404A
Project Name :	Operating Lease Support System Phase-2

c. Edit Visit Customer Survey

Here are the screen functions from each component in **Screen 3. Edit Visit Customer Survey**:

See Component Screen Specification - b. Create Visit Customer Survey with addition of these components :

No	Component	Name Function					
Head	Header						
1	Label	Edit Visit Customer Survey	Edit Visit Customer Survey title				
2	Label	Created By	Displaying Created By				
3	Label	Created Date	Displaying Created Date				
4	Label	Last Modified By	Displaying Last Modified By				
5	Label	Last Modified Date	Displaying Last Modified Date				
Revis	sion History						
6	Label	Revision History	Revision History sub-title				
7	Label	User Name	Displaying User Name				
8	Label	Date	Displaying Date				
9	Label	Status	Displaying Status				
Foote	er						
10	Button	Save Changes	To save the inputted form as draft document				

and also this component is not available in Edit Visit Customer Survey :

No	Component	Name	Function				
Header							
1	Label	Create Visit Customer Survey	Create Visit Customer Survey title				
Foote	Footer						
2	Button	Save as Draft	To save the inputted form as draft document				

d. View Visit Customer Survey

Here are the screen functions from each component in **Screen 4. View Visit Customer Survey**:

See Component Screen Specification - b. Create Visit Customer Survey with addition of these components:

No	No Component Name Function			
Head	er			
1	Label	View Visit Customer Survey	View Visit Customer Survey title	
2	Label	Created By	Displaying Created By	

Project Code :	TM15404A
Project Name :	Operating Lease Support System Phase-2

3	Label	Created Date	Displaying Created Date			
4	Label	Last Modified By	Displaying Last Modified By			
5	Label	Last Modified Date	Displaying Last Modified Date			
Revis	Revision History					
6	Label	Revision History	Revision History sub-title			
7	Label	User Name	Displaying User Name			
8	Label	Date	Displaying Date			
9	Label	Status	Displaying Status			

and also this component is not available in View Visit Customer Survey :

No	Component Name Function		Function				
Head	Header						
1	Label	Create Visit Customer Survey	Create Visit Customer Survey title				
Foote	Footer						
2	Button	Save as Draft	To save the inputted form as draft document				
3	Button	Submit	To submit the inputted form				

e. Email report Visit Customer Survey

Here are the screen functions from each component in **Screen 6. Email report Visit Customer Survey**:

No	Component	Name	Function
1	Label	То	Recipient of email
2	Label	Сс	Carbon copy recipient of the email
3	Label	Subject	Displaying Subject
4	File	Attachment	Attached Visit Customer Survey (.pdf)
5	Label	Body email	Body email

3.7. Operation Description

No.	Operation Name	Des	cription				
1	Initial view of List of	The	The screen for List of Visit Customer Survey:				
	Visit Customer	1.	1. Component Status;				
	Survey		Component Name/Caption		Status	Remark	
		Label List of Visit Customer Not Active					
		Survey					
			Button	Create Visit Customer	Active	Button to	

Project Code :	TM15404A
Project Name :	Operating Lease Support System Phase-2

		Survey Report		Create Visit
		Julyey Report		Customer
				Survey
				Lists of search
				criteria the
	Drop down	Search criteria	Active	same with
	box	Scarcii Criteria	ACTIVE	header of
				table lists
				Component
				will change
	Text box/	Parameter	Active	based on
	Date picker	rarameter	Active	search criteria
				type
	Date picker	Start Date	Active	Сурс
	Date picker	End Date	Active	
	Button	Search	Active	
	Dutton	Scarcii	Active	Button to
		Edit Visit Customer		Create Visit
	Button	Survey	Active	Customer
				Survey
				Button to View
	Button	View Visit Customer	Active	Visit Customer
		Survey	7.00.00	Survey
				Button to Print
	_	Print Form Visit Customer		the form of
	Button	Survey	Active	Visit Customer
		,		Survey
				Showing the
	Drop down	Foliation	0 -1:	number of
	box	Entries	Active	lists displayed
				in each page
	Label	Branch	Not Active	
	Button	Branch	A ati	Header for
	Dutton	Dialicii	Active	sort feature
	Label	Survey Number	Not Active	
	Button	Survey Number	Activo	Header for
		,	Active	sort feature
	Label	Customer Name	Not Active	
	Button	Customer Name	Active	Header for
				sort feature
	Label	Visit Date	Not Active	
	Button	Visit Date	Active	Header for
				sort feature
	Label	Location	Not Active	Handay Co.
	Button	Location	Active	Header for
	Label	Product Model	Not Active	sort feature
	Lanei		NOL ACTIVE	Header for
	Button	Product Model	Active	sort feature
	Label	Recommendation	Not Active	SOIL TEALUIE
	Label		NOL ACTIVE	Header for
	Button	Recommendation	Active	sort feature
		Business Economy		SOIL TEALUIE
	Label	Sector	Not Active	
		Business Economy		Header for
	Button	Sector	Active	sort feature
Confidential	<u> </u>	an Cictor Informaci 201	<u> </u>	Page 22

Project Code :	TM15404A
Project Name :	Operating Lease Support System Phase-2

			Label	Created By	Not Active	
			Button	Created By	Active	Header for sort feature
			Label	Created Date	Not Active	
			Button	Created Date	Active	Header for sort feature
			Label	Status	Not Active	
			Button	Status	Active	Header for sort feature
			Label	Action	Not Active	
			Label	Showing 1 to <i>n</i> of <i>n</i> entries	Not Active	
			Link	First Page	Active	Active depending on the current
			Link	Previous Page	Active	Active depending on the current
			Link	Page Number	Active	Active depending on the current entry
			Link	Next Page	Active	Active depending on the current entry
			Link	Last Page	Active	Active depending on the current entry
			Button	Print Report	Active	
2	Searching the List of Visit Customer Survey	Inpu 1.	Select searching	ng criteria category (search o ter), Start Period (Visit Date Field	• •	_
		2.	Model, Brai Recommen lists) gener b. End Period will be lock c. Start Period will be lock Click on the Se The screen will criteria	eria only consists of Customench, Survey Number, Market dation, and Business Econor rated from Tb_OPL_SearchCo can not be less than Start V ed for the date before Start d can not be less than End V ed for the date after End Vis	er Name, Loca ting Officer, my Sector (the riteria mapping isit Date (the l Visit Date) isit Date (the s it Date)	same as the g End Visit Date Start Visit Date ording to
Ĺ			page for viewin	g more data.		

Project Code :	TM15404A
Project Name :	Operating Lease Support System Phase-2

		5. <u>Out</u>	Tb_MKT_Visiton table, and Bra	the search button, the systen CustSurvey table, Customer t Inch table to be displayed in t ta of Visit Customer Survey	able, Product	
3	Initial view of Create	The	screen for Cre	eate Visit Customer Survey:		
	Visit Customer	1.	Status comp	oonent;		
	Survey		Component	Name/Caption	Status	Remark
			Label	Create Visit Customer Survey	Not Active	
			Button	Back	Active	
			Text Box	Survey Number	Not Active	
			Text Box	Marketing Officer	Not Active	Mandatory field marked as red
			Text Box	Time	Active	Mandatory field marked as red
			Text Box	Recommendation	Active	
			Text Box	Recommendation Name	Active	Mandatory field marked as red
			Text Box	Recommendation (other)	Active	Populated if "Recommenda tion" field is filled with "Other"
			Text Box	Mediator Name	Active	
			Date Picker	Visit Date	Active	Mandatory field marked as red
			Text Box	Visit Location	Active	Mandatory field marked as red
			Label	Customer Data	Not Active	
			Drop down box	Category	Active	
			Search box	Customer Name	Active	Mandatory field marked as red
			Text Box	Website	Active	
			Text Box	Address	Not Active	
			Text Box	Business Economy Sector	Not Active	
			Text Box	Number of Branch	Not Active	
			Text Box	Contact Person	Active	
			Text Box	Decision Maker	Active	
			Text Box	Position	Active	
			Text Box	Telephone Number	Active	
			Label	Operating Lease Request Quotation Data	Not Active	
			Search Box	Product Registration Code	Active	Mandatory field marked

Project Code :	TM15404A
Project Name :	Operating Lease Support System Phase-2

			as red
Text Box	Product Type	Not Active	
Text Box	Product Category	Not Active	
Text Box	Product Brand Code	Not Active	
Text Box	Product Brand Name	Not Active	
Text Box	Product Model Code	Not Active	
Text Box	Product Model Name	Not Active	
Text Box	Product Model Type	Not Active	
	Product Model Year		
Text Box	(yyyy/mm)	Not Active	
Text Box	Lease Period	Active	
Text Box	Quantity Request	Active	Populated if "Lease Period" field is filled with "Other" (Mandatory depicted in red)
Drop down box	OPL Reason	Active	
Text Box	Usage Purpose	Active	
Text Box	Usage Purpose (Other)	Active	Populated if "Usage Purpose" field is filled with "Other" (Mandatory depicted in red)
Text Box	Transmission	Not Active	1.00/
Text Box	Fuel Type	Not Active	
Text Box	Displacement (CC)	Not Active	
Drop down Box	Usage	Active	
Text Box	Usage Address	Active	
Drop down box	At the end of period	Active	
Text Box	Residual Values (%)	Active	Populated if "At the end of period" field is filled with "Unit will be purchased (COP)" (Mandatory depicted in red)
Text Box	For (month(s))	Active	Populated if "At the end of period" field is filled with "Unit will be extended" (Mandatory depicted in

Project Code :	TM15404A
Project Name :	Operating Lease Support System Phase-2

				red)
	Text Box	Maximum Mileage (km/month)	Active	, reay
	Text Box	Minimum Mileage (km/month)	Active	
	Text Box	Average Mileage (km/month)	Active	
	Text Box	Hours Spent on Daily Usage of Unit	Active	
	Text Box	Days Spent on Monthly Usage of Unit	Active	
	Drop down Box	Replacement Car	Active	
	Text Box	Maximum Breakdown	Active	Populated if "Maximum Breakdown" field is filled with "Yes" (Mandatory depicted in red)
	Drop down Box	Maintenance Type	Active	
	Label	Customer Current Condition	Not Active	
	Tab	Credit Information	Not Active	
	Label	Maximum Credit Line	Not Active	
	Label	Total Credit Balance (group as a whole)	Not Active	
	Label	Overdue amount	Not Active	
	Label	Total Credit Balance (Single)	Not Active	
	Label	Number of Overdue	Not Active	
	Tab	Owned Vehicle Information	Not Active	
	Label	Customer Owned Unit – Number of Vehicle Unit	Not Active	
	Label	Customer Owned Unit – Number of Forklift Unit	Not Active	
	Label	Customer Owned Unit – Number of HE Unit	Not Active	
	Label	DSF Contract Unit – Number of Vehicle Unit	Not Active	
	Label	DSF Contract Unit – Number of Forklift Unit	Not Active	
	Label	DSF Contract Unit – Number of HE Unit	Not Active	
	Label	Potential Unit – Number of Vehicle Unit	Not Active	
	Label	Potential Unit – Number of Forklift Unit	Not Active	
	Label	Potential Unit – Number of HE Unit	Not Active	
	Label	Information Acquisition Date – Number of Vehicle Unit	Not Active	
	Label	Information Acquisition	Not Active	
Confidential	OPT D	lian Cictom Informaci 2011	_	Page 27

Project Code :	TM15404A
Project Name :	Operating Lease Support System Phase-2

Date – Number of Forklift Unit Label Information Acquisition Date – Number of HE Unit Tab Detail of DSF Contract Unit Operating Lease Non-Maintenance – LCV Not Active Label Operating Lease Non-Maintenance – CV Maintenance – CV Operating Lease Non-Maintenance – CV Maintenance – PC Not Active Operating Lease Non-Maintenance – Forklift Label Operating Lease Non-Maintenance – Forklift Label Operating Lease Non-Maintenance – Not Active Maintenance – Forklift Label Operating Lease Non-Maintenance – Not Active Maintenance – PC Not Active Maintenance – Not Active Maintenance – CV Operating Lease Label Operating Lease Maintenance – PC Not Active Maintenance – HE Not Active Maintenance – HE Not Active Maintenance – Not Active Maintenance – HE Not Active Maintenance – Not Not Active Maintenance – Not Active Maintenance – Not			T	,
Label Date - Number of HE Unit Tab Detail of DSF Contract Unit Label Operating Lease Non-Maintenance - LCV Abel Operating Lease Non-Maintenance - PC Abel Operating Lease Non-Maintenance - LCV Abel Operating Lease Non-Maintenance - LCV Abel Operating Lease CSD - Not Active Abel Finance Lease - LCV Abel Abel Finance Lease - LCV Abel Abel Finance Lease - PC				
Tab Detail of DSF Contract Unit Not Active Operating Lease Non-Maintenance - LCV Label Operating Lease Non-Maintenance - CV Label Operating Lease Non-Maintenance - PC Label Operating Lease Non-Maintenance - PC Label Operating Lease Non-Maintenance - Forklift Label Operating Lease Non-Maintenance - HE Label Operating Lease Non-Maintenance - HE Label Operating Lease Non-Maintenance - HE Label Operating Lease Non-Maintenance - UN Not Active Maintenance - LCV Label Operating Lease Non-Maintenance - CV Label Operating Lease Non-Maintenance - CV Label Operating Lease Non-Maintenance - PC Label Operating Lease Non-Maintenance - PC Label Operating Lease Non-Maintenance - Not Active Maintenance - PC Label Operating Lease Non-Maintenance - Not Active Maintenance - PC Label Operating Lease Non-Maintenance - Not Active Maintenance - PC Label Operating Lease CSD - Not Active Not Active Not	Label	<u> </u>	Not Active	
Label Operating Lease Non-Maintenance - LCV Label Operating Lease Non-Maintenance - CV Label Operating Lease Non-Maintenance - PC Label Operating Lease Non-Maintenance - HE Label Operating Lease Non-Maintenance - LCV Label Operating Lease Non-Maintenance - LCV Label Operating Lease Maintenance - CV Label Operating Lease Maintenance - PC Label Operating Lease Maintenance - PC Label Operating Lease Maintenance - PR Label Operating Lease Maintenance - HE Label Operating Lease CSD - Not Active Label Operating Lease CSD - PC Label Operating Lease CSD - Not Active Label Finance Lease - LCV Not Active Label Finance Lease - LCV Not Active Label Finance Lease - LCV Not Active Label Finance Lease - PC Not Active Label Finance Lease - PC Not Active Label Finance Lease - HE Not Active Label Finance Lease - HE Not Active Label Finance Lease - HE Not Active Text Box Passenger Vehicle Type (%) Text Box Possession Method Cash (%) Text Box Possession Method Rent (%) Text Box Competior Company Active Drop down Vehicle Maintenance Active Text Box Frequent Maintenance Active	Tab		Not Active	
Label Operating Lease Non-Maintenance – CV Label Operating Lease Non-Maintenance – PC Label Operating Lease Non-Maintenance – Forklift Label Operating Lease Non-Maintenance – Forklift Label Operating Lease Non-Maintenance – HE Label Operating Lease Non-Maintenance – HE Label Operating Lease Non-Maintenance – LCV Label Operating Lease Maintenance – CV Label Operating Lease Maintenance – CV Label Operating Lease Maintenance – PC Label Operating Lease Maintenance – PC Label Operating Lease Maintenance – Forklift Label Operating Lease SCD – Not Active Maintenance – HE Label Operating Lease CSD – Not Active Maintenance – HE Label Operating Lease CSD – Not Active Maintenance – HE Label Operating Lease CSD – PC Not Active Maintenance – HE Label Operating Lease CSD – PC Not Active Maintenance – Forklift Label Operating Lease CSD – PC Not Active Maintenance – HE Label Finance Lease – CV Not Active Maintenance – HE Label Finance Lease – CV Not Active Maintenance – HE Label Finance Lease – PC Not Active Maintenance – HE Label Finance Lease – PC Not Active Maintenance – HE Label Finance Lease – PC Not Active Maintenance – HE Label Finance Lease – PC Not Active Maintenance – HE Text Box Possession Method Cash (%) Text Box Possession Method Cash (%) Text Box Possession Method Rent (%) Text Box Competior Company Active Maintenance Active Maintenance Mactive Maintenance Active Maintenance Mactive Maintenance Active Maintenance Mactive Maintenance Mactive Maintenance Active Maintenance Mactive Maintenance Active Maintenance Mactive Maintenance Active Maintenance Active Maintenance Mactive Maintenance Active Maintenance Active Maintenance Mactive Maintenance Active Maintenance Maintenance Maintenance Maintenance Active Maintenance Maintenance Active Maintenance Maintenance Maintenance Active Maintenance Maintenance Maintenance Maintenance Mai	Label	Operating Lease Non-	Not Active	
Label Operating Lease Non-Maintenance – PC Label Operating Lease Non-Maintenance – Forklift Label Operating Lease Non-Maintenance – HE Departing Lease Non-Maintenance – HE Amintenance – HE Departing Lease Non-Maintenance – LCV Label Operating Lease Not Active Maintenance – CV Label Operating Lease Not Active Maintenance – PC Departing Lease Not Active Maintenance – PC Not Active Maintenance – PC Not Active Maintenance – Forklift Departing Lease Not Active Maintenance – Forklift Maintenance – HE Departing Lease CSD – Lot Not Active Maintenance – HE Departing Lease CSD – Not Active Maintenance – HE Maintenance – HE Departing Lease CSD – Not Active Label Operating Lease CSD – Not Active Maintenance – HE Departing Lease CSD – Not Active Maintenance – HE Not Active Maintenance Lease – CV Not Active Maintenance Lease – Not Active Maintenance Lease – LCV Mot Active Maintenance Lease – LCV Not Active Maintenance Lease – LCV Not Active Maintenance Lease – PC Not Active Maintenance Lease – Not Active Maintenance Lease – HE Not Active Maintenance Lease – HE Not Active Maintenance Lease – HE Not Active Maintenance – Not Active Maintenance	Label	Operating Lease Non-	Not Active	
Label Maintenance – Forklift Not Active Label Operating Lease Non-Maintenance – HE Label Operating Lease Maintenance – LCV Not Active Label Operating Lease Maintenance – CV Operating Lease Maintenance – PC Label Operating Lease Maintenance – PC Label Operating Lease Maintenance – Forklift Not Active Maintenance – Forklift Label Operating Lease Maintenance – Forklift Not Active Maintenance – Forklift Label Operating Lease Maintenance – Forklift Not Active Maintenance – Forklift Label Operating Lease CSD – LCV Label Operating Lease CSD – Not Active Label Operating Lease CSD – PC Not Active Label Operating Lease CSD – Not Active Label Operating Lease CSD – Not Active Label Finance Lease – LCV Not Active Label Finance Lease – LCV Not Active Label Finance Lease – CV Not Active Label Finance Lease – PC Not Active Active Text Box Vehicle Commercial Type (%) Text Box Possession Method Cash (%) Text Box Possession Method Cash (%) Text Box Possession Method Bank (%) Text Box Possession Method Rent (%) Text Box Possession Method Rent (%) Text Box Competitor Company Active Drop down Vehicle Maintenance Active Text Box Number of Mechanics Active Text Box Frequent Maintenance Active	Label	Operating Lease Non-	Not Active	
Label Maintenance – HE Label Operating Lease Maintenance - LCV Label Operating Lease Maintenance – CV Label Operating Lease Maintenance – PC Label Operating Lease Maintenance – PC Label Operating Lease Maintenance – PC Label Operating Lease Maintenance – Forklift Mot Active Label Operating Lease Maintenance – HE Not Active Label Operating Lease Maintenance – HE Not Active Label Operating Lease CSD – Not Active Label Operating Lease CSD – Not Active Label Operating Lease CSD – PC Not Active Label Operating Lease CSD – Not Active Label Forklift Label Finance Lease – De Not Active Label Finance Lease – CV Not Active Label Finance Lease – PC Not Active Label Finance Lease – PC Not Active Label Finance Lease – PC Not Active Label Finance Lease – Not Active Label Finance Lease – Not Active Label Finance Lease – PC Not Active Label Finance Lease – HE Not Active Label Finance Lease – HE Not Active Active Text Box Vehicle Commercial Type (%) Text Box Possession Method Cash (%) Text Box Possession Method Bank (%) Text Box Possession Method Rent (%) Text Box Possession Method Rent (%) Text Box Competitor Company Active Drop down Drop down Drop down Vehicle Maintenance Active Text Box Number of Mechanics Active Text Box Frequent Maintenance Active	Label	•	Not Active	
Label Operating Lease Maintenance - LCV Label Operating Lease Maintenance - CV Label Operating Lease Maintenance - PC Label Operating Lease Maintenance - PC Label Operating Lease Maintenance - Forklift Label Operating Lease Maintenance - Forklift Label Operating Lease CSD - LCV Label Operating Lease CSD - CV Not Active Label Operating Lease CSD - CV Not Active Label Operating Lease CSD - Wot Active Label Operating Lease CSD - Not Active Label Operating Lease CSD - Not Active Label Forklift Label Operating Lease CSD - Not Active Label Finance Lease - LCV Not Active Label Finance Lease - CV Not Active Label Finance Lease - CV Not Active Label Finance Lease - PC Not Active Label Finance Lease - PC Not Active Label Finance Lease - HE Not Active Label Finance Lease - HE Not Active Label Finance Lease - HE Not Active Active Text Box Passenger Vehicle Type (%) Text Box Possession Method Cash (%) Text Box Possession Method Bank (%) Text Box Possession Method Rent (%) Text Box Possession Method Rent (%) Text Box Possession Method Rent (%) Text Box Competitor Company Drop down D	Label	Operating Lease Non-	Not Active	
Label Maintenance – CV Label Operating Lease Maintenance – PC Label Operating Lease Maintenance – Forklift Departing Lease Maintenance – Forklift Label Operating Lease Maintenance – HE Not Active Label Operating Lease CSD – LCV LCV Label Operating Lease CSD – CV Not Active Label Operating Lease CSD – PC Not Active Label Operating Lease CSD – PC Not Active Label Operating Lease CSD – HE Not Active Label Operating Lease CSD – HE Not Active Label Finance Lease – CV Not Active Label Finance Lease – CV Not Active Label Finance Lease – PC Not Active Label Finance Lease – HE Not Active Label Finance Lease – PC Active Label Finance Lease – PC Not Active Text Box Vehicle Commercial Type (%) Text Box Possession Method Cash (%) Text Box Possession Method Bank (%) Text Box Possession Method Bank (%) Text Box Possession Method Rent (%) Text Box Competitor Company Active Drop down Dox Number of Mechanics Active Text Box Frequent Maintenance Active	Label	Operating Lease	Not Active	
Label Maintenance – PC Label Operating Lease Maintenance – Forklift Label Operating Lease Maintenance – HE Label Operating Lease SD – Not Active Label Operating Lease CSD – CV LCV Label Operating Lease CSD – CV Label Operating Lease CSD – PC Label Operating Lease CSD – PC Label Operating Lease CSD – PC Label Operating Lease CSD – Not Active Doperating Lease CSD – Not Active Label Finance Lease – CV Label Finance Lease – LCV Label Finance Lease – LCV Label Finance Lease – CV Label Finance Lease – PC Label Finance Lease – HE Label Finance Lease – HE Not Active Label Finance Lease – HE Not Active Not Active Active Text Box Possession Method Cash (%) Text Box Possession Method Cash (%) Text Box Possession Method Bank (%) Text Box Possession Method Rent (%) Text Box Competitor Company Active Drop down box Vehicle Maintenance Active Text Box Number of Mechanics Active Text Box Frequent Maintenance Active	Label		Not Active	
Label Maintenance – Forklift Not Active Label Operating Lease Not Active Label Operating Lease CSD – Not Active Label Operating Lease CSD – V. Not Active Label Operating Lease CSD – PC Not Active Label Operating Lease CSD – PC Not Active Label Operating Lease CSD – PC Not Active Label Operating Lease CSD – HE Not Active Label Finance Lease – LCV Not Active Label Finance Lease – CV Not Active Label Finance Lease – PC Not Active Label Finance Lease – HE Not Active Label Finance Lease – HE Not Active Text Box Vehicle Commercial Type (%) Text Box Possession Method Cash (%) Text Box Possession Method Cash (%) Text Box Possession Method Bank (%) Text Box Possession Method Bank (%) Text Box Dossession Method Rent (%) Text Box Competitor Company Active Drop down box Number of Mechanics Active Text Box Number of Mechanics Active Text Box Frequent Maintenance Active	Label	Maintenance – PC	Not Active	
Label Maintenance - HE	Label	Maintenance – Forklift	Not Active	
Label Operating Lease CSD - CV Not Active Label Operating Lease CSD - PC Not Active Label Operating Lease CSD - Not Active Label Operating Lease CSD - Not Active Label Operating Lease CSD - HE Not Active Label Finance Lease - LCV Not Active Label Finance Lease - LCV Not Active Label Finance Lease - PC Not Active Label Finance Lease - PC Not Active Label Finance Lease - PC Not Active Label Finance Lease - Forklift Not Active Label Finance Lease - HE Not Active Label Finance Lease - HE Not Active Text Box Vehicle Commercial Type (%) Text Box Passenger Vehicle Type (%) Text Box Possession Method Cash (%) Text Box Possession Method Bank (%) Text Box Possession Method Bank (%) Text Box Possession Method Rent (%) Text Box Competitor Company Active Drop down Dox Vehicle Maintenance Active Text Box Number of Mechanics Active Text Box Frequent Maintenance Active	Label	Maintenance – HE	Not Active	
Label Operating Lease CSD – PC Not Active Label Operating Lease CSD – Rorklift Label Operating Lease CSD – HE Not Active Label Finance Lease - LCV Not Active Label Finance Lease – CV Not Active Label Finance Lease – PC Not Active Label Finance Lease – Forklift Not Active Label Finance Lease – HE Not Active Text Box Vehicle Commercial Type (%) Text Box Possession Method Cash (%) Text Box Possession Method Cash (%) Text Box Possession Method Bank (%) Text Box Possession Method Rent (%) Text Box Competitor Company Active Text Box Number of Mechanics Active Text Box Frequent Maintenance Active		LCV		
Label Operating Lease CSD - Forklift Label Operating Lease CSD - HE Not Active Label Finance Lease - LCV Not Active Label Finance Lease - CV Not Active Label Finance Lease - PC Not Active Label Finance Lease - PC Not Active Label Finance Lease - PC Not Active Label Finance Lease - Forklift Not Active Label Finance Lease - HE Not Active Text Box Vehicle Commercial Type (%) Text Box Passenger Vehicle Type (%) Text Box Possession Method Cash (%) Text Box Possession Method Bank (%) Text Box Possession Method Rent (%) Text Box Possession Method Rent (%) Text Box Competitor Company Active Drop down box Vehicle Maintenance Active Text Box Number of Mechanics Active Text Box Frequent Maintenance Active	Label	Operating Lease CSD - CV	Not Active	
Label Operating Lease CSD – HE Not Active Label Finance Lease - LCV Not Active Label Finance Lease - CV Not Active Label Finance Lease – PC Not Active Label Finance Lease – PC Not Active Label Finance Lease – PC Not Active Label Finance Lease – Forklift Not Active Label Finance Lease – HE Not Active Label Finance Lease – HE Not Active Text Box Vehicle Commercial Type (%) Text Box Passenger Vehicle Type (%) Text Box Possession Method Cash (%) Text Box Possession Method Bank (%) Text Box Possession Method Bank (%) Text Box Possession Method Rent (%) Text Box Competitor Company Active Drop down box Vehicle Maintenance Active Text Box Number of Mechanics Active Text Box Frequent Maintenance Active	Label	Operating Lease CSD - PC	Not Active	
Label Finance Lease - LCV Not Active Label Finance Lease - CV Not Active Label Finance Lease - PC Not Active Label Finance Lease - PC Not Active Label Finance Lease - Forklift Not Active Label Finance Lease - Forklift Not Active Label Finance Lease - HE Not Active Text Box Vehicle Commercial Type (%) Text Box Passenger Vehicle Type (%) Text Box Possession Method Cash (%) Text Box Possession Method Bank (%) Text Box Possession Method Bank (%) Text Box Possession Method Rent (%) Text Box Possession Method Rent (%) Text Box Competitor Company Active Drop down box Vehicle Maintenance Active Text Box Number of Mechanics Active Text Box Frequent Maintenance Active	Label	_	Not Active	
Label Finance Lease - CV Not Active Label Finance Lease - PC Not Active Label Finance Lease - PC Not Active Label Finance Lease - Forklift Not Active Label Finance Lease - HE Not Active Text Box Vehicle Commercial Type (%) Text Box Passenger Vehicle Type (%) Text Box Possession Method Cash (%) Text Box Possession Method Bank (%) Text Box Possession Method Bank (%) Text Box Possession Method Lease (%) Text Box Possession Method Rent (%) Text Box Number of Mechanics Active Text Box Number of Mechanics Active Text Box Frequent Maintenance Active	Label	Operating Lease CSD - HE	Not Active	
Label Finance Lease - PC Not Active Label Finance Lease - Forklift Not Active Label Finance Lease - HE Not Active Text Box Vehicle Commercial Type (%) Text Box Passenger Vehicle Type (%) Text Box Possession Method Cash (%) Text Box Possession Method Bank (%) Text Box Possession Method Lease (%) Text Box Possession Method Rent (%) Text Box Competitor Company Active Text Box Number of Mechanics Active Text Box Frequent Maintenance Active	Label	Finance Lease - LCV	Not Active	
Label Finance Lease – Forklift Not Active Label Finance Lease – HE Not Active Text Box Vehicle Commercial Type (%) Text Box Passenger Vehicle Type (%) Text Box Possession Method Cash (%) Text Box Possession Method Bank (%) Text Box Possession Method Lease (%) Text Box Possession Method Rent (%)	Label	Finance Lease - CV	Not Active	
Label Finance Lease - HE Not Active Text Box Vehicle Commercial Type (%) Text Box Passenger Vehicle Type (%) Text Box Possession Method Cash (%) Text Box Possession Method Bank (%) Text Box Possession Method Bank (%) Text Box Possession Method Lease (%) Text Box Possession Method Rent (%) Text Box Competitor Company Active Drop down box Vehicle Maintenance Active Text Box Number of Mechanics Active Text Box Frequent Maintenance Active	Label	Finance Lease – PC	Not Active	
Text Box Vehicle Commercial Type (%) Text Box Passenger Vehicle Type (%) Text Box Possession Method Cash (%) Text Box Possession Method Bank (%) Text Box Possession Method Lease (%) Text Box Possession Method Rent (%) Active Active Active Possession Method Rent (%) Text Box Possession Method Rent (%)	Label	Finance Lease – Forklift	Not Active	
Text Box Type (%) Text Box Passenger Vehicle Type (%) Text Box Possession Method Cash (%) Text Box Possession Method Bank (%) Text Box Possession Method Lease (%) Text Box Possession Method Rent (%) Text Box Competitor Company Active Drop down box Vehicle Maintenance Active Text Box Number of Mechanics Active Text Box Frequent Maintenance Active	Label	Finance Lease – HE	Not Active	
Text Box (%) Text Box (%) Text Box (%) Text Box (%) Text Box Possession Method Bank (%) Text Box Possession Method Lease (%) Text Box Possession Method Rent (%) Text Box Competitor Company Active Drop down box Vehicle Maintenance Active Text Box Frequent Maintenance Active	Text Box	Type (%)	Active	
Text Box (%) Text Box (%) Text Box (%) Text Box Possession Method Bank (%) Text Box Possession Method Rent (%) Text Box Competitor Company Active Drop down box Vehicle Maintenance Active Text Box Number of Mechanics Active Text Box Frequent Maintenance Active	Text Box	(%)	Active	
Text Box (%) Text Box Possession Method Lease (%) Text Box Possession Method Rent (%) Text Box Competitor Company Active Drop down box Vehicle Maintenance Active Text Box Number of Mechanics Active Text Box Frequent Maintenance Active	Text Box	(%)	Active	
Text Box Possession Method Rent (%) Active Text Box Competitor Company Active Drop down box Vehicle Maintenance Active Text Box Number of Mechanics Active Text Box Frequent Maintenance Active	Text Box		Active	
Text Box (%) Text Box Competitor Company Active Drop down box Vehicle Maintenance Active Text Box Number of Mechanics Active Text Box Frequent Maintenance Active	Text Box	Lease (%)	Active	
Drop down box Text Box Text Box Frequent Maintenance Active Active Active Active	Text Box		Active	
Text Box	Text Box	Competitor Company	Active	
Text Box Frequent Maintenance Active	•	Vehicle Maintenance	Active	
	Text Box	Number of Mechanics	Active	
	Text Box	Frequent Maintenance	Active	
	Text Box	Frequent Maintenance	Active	Populated if "

Project Code :	TM15404A
Project Name :	Operating Lease Support System Phase-2

			(Other)		Frequent Maintenance" field is filled with "Other" (Mandatory depicted in red)
		Drop down box	Disposal Method	Active	
		Drop down box	Vehicle Supervision	Active	
		Text Box	Number of Branch Office	Active	Populated if "Vehicle Supervision" field is filled with "Branch Office" (Mandatory depicted in red)
		Text Box	Number of Workshops	Active	Populated if "Vehicle Supervision" field is filled with "Own workshop" (Mandatory depicted in red)
		Text Box	Number of Mechanics	Active	Populated if "Vehicle Supervision" field is filled with "Own workshop" (Mandatory depicted in red)
		Text Box	Maintenance Costs	Active	
	Text Box	Disposal Method (Other)	Active	Populated if "Disposal Method" field is filled with "Other" (Mandatory depicted in red)	
		Label	Customer Visit Result	Active	
		Drop down box	Recommended	Active	
		Text Area	Extra Notes	Active	
		Button	Save as Draft	Active	
		Button	Submit	Active	
4 Create Visit	Tnn:	.+.			
Customer Survey	<u>Inpu</u> 1.		on Create Visit Customer Surv	vev on the List	of Visit
Confidential	1.		lian Sistem Informasi, 201		Page 29

Project Code :	TM15404A
Project Name :	Operating Lease Support System Phase-2

	Customer Survey screen
	+ Create
	I didate
	Input/ coloct the following field:
2.	Input/ select the following field: - Time
	- Recommendation
	- Recommendation Name
	- Recommendation (other)
	- Visit Date
	- Visit Location
	- Category
	- Customer Name
	- Website
	- Contact Person
	- Decision Maker
	- Position
	- Telephone Number
	- Product Registration Code
	- Lease Period
	- Quantity Request
	- OPL Reason
	- Usage Purpose
	- Usage Purpose (Other)
	- Usage
	- Usage Address
	- At the end of period
	- Residual Values (%)
	- For (months)
	- Maximum Mileage (km/month)
	- Minimum Mileage (km/month)
	Average Mileage (km/month)Hours Spent on Daily Usage of Unit
	 Hours Spent on Daily Usage of Unit Days Spent on Monthly Usage of Unit
	- Replacement Car
	- Maximum Breakdown
	- Maintenance Type
	- Vehicle Commercial Type (%)
	- Passenger Vehicle Type (%)
	- Possession Method Cash (%)
	- Possession Method Bank (%)
	- Possession Method Lease (%)
	- Possession Method Rent (%)
	- Competitor Company
	- Vehicle Maintenance
	- Number of Mechanics
	- Frequent Maintenance
	- Frequent Maintenance (Other)
	- Disposal Method
	- Vehicle Supervision
	- Number of Branch Office
	- Number of Workshops
	- Number of Mechanics
	- Maintenance Costs
	- Disposal Method (Other)
	- Customer Visit Result
	- Recommended

Project Code :	TM15404A
Project Name :	Operating Lease Support System Phase-2

Extra Notes

Constraint:

- a. Hint "Input with number" will appear for Telephone Number, Maximum Mileage, Monthly Mileage, Average Monthly Mileage, Days Spent on Monthly Usage of Unit, Hours Spent on Daily Usage of Unit, Number of Branch Unit, Number of Workshop, and Number of Mechanics if the user clicked onto the field
- b. Hint "24 hours format" will appear if the user clicked onto the Time field
- c. Several field will be populated if a certain value is selected (refer to Initial screen on Create Visit Customer Survey)
- d. Date Picker component will initially select today's system date
- e. Telephone Number is a varchar but cannot be inputted by characters (characters cannot be inputted)
- f. Number of Branch, Monthly Mileage, Maximum Mileage, Minimum Mileage, Average Monthly Mileage, Hours Spent on Daily Usage of Unit, and Days Spent on Monthly Usage of Unit can only be inputted with integer/ number (characters cannot be inputted)
- g. Every field inputted cannot exceed maximum length defined in database system
- 3. From step 2, click on Save as Draft button to save the document in draft status

Save as Draft

Constraint:

- a. If clicked with any of the field still hasn't meet the validation criteria, every notification message for validation below the field will be generated
- b. Clicking the button will trigger a pop up screen for validation "Are vou sure vou want to Save?"
- 4. From step 2, click on Submit button to submit the document for next process and change the status of document into Recommended or Not recommended according to Recommended field value

Submit

Constraint:

- a. If clicked with any of the field still hasn't meet the validation criteria, every notification message for validation below the field will be generated
- b. Clicking the button will trigger a pop up screen for validation "Are you sure you want to Submit?"

Process:

- 5. Selecting Marketing Officer will generate Employee Name from Tb_OPL_Employee.EmployeeName (related to UserName)
- 6. Selecting Customer Name will automatically get data from Customer table for Address, Business Economy Sector, Number of Branch in Customer Data. Data information for Customer Current Condition in Credit Information, Owned Vehicle Information, and Detail of DSF Contract Unit are all extracted from Customer table
- 7. Selecting Product Registration Code will get data from Product Brand table, Product Category table, Product Model table, and Product Type table for Product Type, Product Category, Product Brand Code, Product Brand Name, Product Model Code, Product Model Name, Product Model Type, Product Model Year (yyyy/mm), Transmission, Fuel Type, Displacement (CC)
- 8. Selecting the OPL Reason field with "Other" value will activate the OPL

	Troject code :	IM10404A				
	Project Name :	Operating Lease Support System Phase-2				
_	1					
		Reason (other) field 9. Selecting the Recommendation field with "Other" value will activate the Recommendation (other) field 10. Selecting the Disposal method with "Other" value will activate the Disposal Method (other) field 11. Selecting the Frequent Maintenance with "Other" value will activate the Frequent Maintenance (other) field 12. Selecting the Replacement Car with "Yes" value will activate the Maximum Breakdown field 13. Selecting the Usage Purpose with "Other" value will activate the Usage Purpose (other) field 14. Selecting the Vehicle Supervision with "Branch Office" value will activate the Number of Branch Office field 15. Selecting the Vehicle Maintenance with "Own Workshop" value will activate the Number of Mechanics and Number of Workshops field 16. Selecting At the end of period with "Will be purchased" value will activate the Residual Value field 17. Selecting At the end of period with "Will be extended" value will activate the for (month(s)) field 18. Revision Log will be inserted with the User Name, Date, and Status of the last activity from Tb_MKT_VisitCustSurveyLog Status consists of: - Update (when button Save as Draft or Save Changes is clicked) - Submit (when button Submit is clicked) - Check (when button Check is clicked) - Approve (when button Approve is clicked) - Reject (when button Reject is clicked)				
		Output: 19. By clicking save as draft or submit, the inputted data will be inserted into Tb_MKT_VisitCustSurvey table and generate a Survey Number with a notification "Success! Survey Number: xxxx has been saved" (xxxx refers to Tb_MKT_VisitCustSurvey.SurveyNo) 20. List of Visit Customer Survey screen will be added by new data with the status "Draft" for a record that has been "Save as Draft" or "Save Changes", status "Recommended" for a record that has been "Submit" and the Recommended field has been selected with "Yes", and status "Not Recommended" for a record that has been "Submit" and the Recommended field has been selected with "No" 21. The data of current User Name, last update time, and status will be recorded into Tb_MKT_VisitCustSurveyLog Constraint: a. The output won't be generated if there are still at least one mandatory field which hasn't been inputted. An error message for each one of the field will be depicted in red below each of the mandatory field (notification "This field is required" for mandatory field) Alternative:				
		22. From step 2, click on Back button to go back to previous menu (List of Visit Customer Survey)				
	5 Initial view of Edit Visit Customer Survey	The screen for Edit Visit Customer Survey: 1. Status component; See Create Visit Customer Survey status component with addition of these components:				

Project Code:

TM15404A

Project Code :	TM15404A
Project Name :	Operating Lease Support System Phase-2

			Component	Name/Caption	Status	Remark
			Label	Edit Visit Customer Survey	Not Active	
			Label	Created By	Not Active	
			Label	Created Date	Not Active	
			Label	Last Modified By	Not Active	
			Label	Last Modified Date	Not Active	
			Label	Revision History	Not Active	
			Label	User Name	Not Active	Displayed according to last username who updated the document (get from Tb_MKT_Visit CustSurveyLo g)
			Label	Date	Not Active	Displayed according to last datetime the last username who updated the document (get from Tb_MKT_Visit CustSurveyLo g)
			Label	Status	Not Active	Displayed according to last activity the last username who updated the document (get from Tb_MKT_Visit CustSurveyLog)
			Button	Save Changes	Active	9)
			Daccon	L Save Changes	7.00.00	1
6	Edit Visit Customer Survey	Input: 1. Click the button Edit Visit Customer Survey on the List of Visit Customer Survey screen 2. Update the following field (if needed): - Time - Recommendation - Recommendation Name - Recommendation (other) - Visit Date - Visit Location - Category - Customer Name - Website				

Project Code :	TM15404A
Project Name :	Operating Lease Support System Phase-2

-	Contact Person
-	Decision Maker
-	Position
-	Telephone Number
-	Product Registration Code
-	Lease Period
-	Quantity Request
-	OPL Reason
-	Usage Purpose
-	Usage Purpose (Other)
-	Usage
-	Usage Address
-	At the end of period
-	Residual Values (%)
	For (months)
_	Maximum Mileage (km/month)
_	Minimum Mileage (km/month)
_	Average Mileage (km/month)
_	Hours Spent on Daily Usage of Unit
_	Days Spent on Monthly Usage of Unit
_	Replacement Car
_	Maximum Breakdown
_	Maintenance Type
_	Vehicle Commercial Type (%)
	Passenger Vehicle Type (%)
	Possession Method Cash (%)
	Possession Method Bank (%)
	Possession Method Lease (%)
_	Possession Method Rent (%)
_	Competitor Company
	Vehicle Maintenance
	Number of Mechanics
_	Frequent Maintenance
	Frequent Maintenance (Other)
	Disposal Method
	Vehicle Supervision
	Number of Branch Office
	Number of Workshops
	Number of Mechanics
	Maintenance Costs
	Disposal Method (Other)
	Customer Visit Result
	Recommended
	Extra Notes
	nstraint:
a.	Hint "Input with number" will appear for Telephone Number,
	Maximum Mileage, Monthly Mileage, Average Monthly Mileage, Days
	Spent on Monthly Usage of Unit, Hours Spent on Daily Usage of Unit,
	Number of Branch Unit, Number of Workshop, and Number of
	Mechanics if the user clicked onto the field
b.	Hint "24 hours format" will appear if the user clicked onto the Time
	field
C.	Several field will be populated if a certain value is selected (refer to
	Initial screen on Create Visit Customer Survey)
	Date Picker component will initially select today's system date
e.	Telephone Number is a varchar but cannot be inputted by characters
	(characters cannot be inputted)

Project Code :	TM15404A
Project Name :	Operating Lease Support System Phase-2

- f. Number of Branch, Monthly Mileage, Maximum Mileage, Minimum Mileage, Average Monthly Mileage, Hours Spent on Daily Usage of Unit, and Days Spent on Monthly Usage of Unit can only be inputted with integer/ number (characters cannot be inputted)
- g. Every field inputted cannot exceed maximum length defined in database system
- 3. From step 2, click on Save Changes button to save the document in draft status

Save Changes

Constraint:

- a. If clicked with any of the field still hasn't meet the validation criteria, every notification message for validation below the field will be generated (notification "This field is required" for mandatory field)
- b. Clicking the button will trigger a pop up screen for validation "Are you sure you want to Save?"
- 4. From step 2, click on Submit button to submit the document for next process

Submit

Constraint:

- a. If clicked with any of the field still hasn't meet the validation criteria, every notification message for validation below the field will be generated
- b. Clicking the button will trigger a pop up screen for validation "Are you sure you want to Submit?"

Process:

- 5. Inputting Customer Name will automatically get data from Customer table for Address, Business Economy Sector, Number of Branch in Customer Data. Data information for Customer Current Condition in Credit Information, Owned Vehicle Information, and Detail of DSF Contract Unit are all extracted from Customer table
- 6. Inputting Product Registration Code will get data from Product Brand table, Product Category table, Product Model table, and Product Type table for Product Type, Product Category, Product Brand Code, Product Brand Name, Product Model Code, Product Model Name, Product Model Type, Product Model Year (yyyy/mm), Transmission, Fuel Type, Displacement (CC)
- 7. Selecting the OPL Reason field with "Other" value will activate the OPL Reason (other) field
- 8. Selecting the Recommendation field with "Other" value will activate the Recommendation (other) field
- 9. Selecting the Disposal method with "Other" value will activate the Disposal Method (other) field
- 10. Selecting the Frequent Maintenance with "Other" value will activate the Frequent Maintenance (other) field
- 11. Selecting the Replacement Car with "Yes" value will activate the Maximum Breakdown field
- 12. Selecting the Usage Purpose with "Other" value will activate the Usage Purpose (other) field
- 13. Selecting the Usage Purpose with "Branch Office" value will activate the Number of Branch Office field
- 14. Selecting the Vehicle Maintenance with "Own Workshop" value will activate the Number of Mechanics and Number of Workshops field
- 15. Selecting At the end of period with "Will be purchased" value will activate the Residual Value field

-	- Troject Code .	IM15404A				
	Project Name :	Operating Lease Support System Phase-2				
		 16. Selecting At the end of period with "Will be extended" value will activate the for (month(s)) field 17. Revision Log will be inserted with the User Name, Date, and Status of the last activity from Tb_MKT_VisitCustSurveyLog Status consists of: Update (when button Save as Draft or Save Changes is clicked) Submit (when button Submit is clicked) Check (when button Check is clicked) Approve (when button Approve is clicked) Reject (when button Reject is clicked) Revise (when button Revise is clicked) Output: 18. By clicking save changes or submit, the inputted data will update the Tb_MKT_VisitCustSurvey table. 19. An email will be sent to Distribution List which has been set in "Setting Email Visit Customer Survey List" (see Functional Specification FC.C.1 System Setting) See 3.5 Screen Design - Screen 6. Email report of Visit Customer Survey 20. List of Visit Customer Survey screen will be added by new data with the status "Draft" for a record that has been "Save as Draft" or "Save Changes", status "Recommended" for a record that has been "Submit" and the Recommended field has been selected with "Yes", and status "Not Recommended" for a record that has been "Submit" and the Recommended field has been selected with "No" Constraint: a. The output won't be generated if there are still at least one mandatory field which hasn't been inputted or the value inputted reached maximum length of the characters. An error message for 				
7		each one of the field will be generated in red Alternative: 21. From step 20, click on Back button to go back to previous Visit Customer Survey)				
,	Visit Customer Survey	1. Status compor See Create Vis	nent; sit Customer Survey status co		status not	
			ddition of these components		Domark	
		Component Label	Name/Caption View Visit Customer Survey	Status Not Active	Remark	
		Label	Created By	Not Active		
		Label	Created Date	Not Active		
		Label	Last Modified By	Not Active		
		Label	Last Modified Date	Not Active		
		Label	Revision History	Not Active		
		Label	User Name	Not Active	Displayed according to last username who updated the document (get from Tb_MKT_Visit CustSurveyLo g)	
		Label	Date	Not Active	Displayed	
	· .		•			

Project Code:

TM15404A

Project Code :	TM15404A
Project Name :	Operating Lease Support System Phase-2

						according to last datetime the last username who updated the document (get from Tb_MKT_Visit CustSurveyLo g)
			Label	Status	Not Active	Displayed according to last activity the last username who updated the document (get from Tb_MKT_Visit CustSurveyLo g)
<u> </u>						
8	View Visit Customer Survey	Proce 2. Out 3. Alte 4.	Click the butto Survey screen Eess: The data on the Product, Brance Out: The screen dis Branch, and The native: From step 1, co Visit Customer screen for Prir	nt Form Visit Customer Surve	From Employee vey table e, Customer, F k to previous r	e, Customer, Product,
			Status compor		,	
	Visit Customer Survey		See Create Vis	it Customer Survey status co	•	
	Visit Customer		See Create Vis active with la	it Customer Survey status conbel component) with addition	on of these co	mponents:
	Visit Customer		See Create Vis	it Customer Survey status con bel component) with addition Name/Caption Print Form Visit Customer	•	
	Visit Customer		See Create Vis active with la Component Label	it Customer Survey status con abel component) with addition Name/Caption Print Form Visit Customer Survey	Status Not Active	mponents:
	Visit Customer		See Create Vis active with la Component Label	it Customer Survey status con the component with addition Name/Caption Print Form Visit Customer Survey Created By	Status Not Active Not Active	mponents:
	Visit Customer		See Create Vis active with la Component Label	it Customer Survey status con abel component) with addition Name/Caption Print Form Visit Customer Survey	Status Not Active	mponents:
	Visit Customer		See Create Vis active with la Component Label Label	it Customer Survey status con the component with addition Name/Caption Print Form Visit Customer Survey Created By Created Date	Not Active Not Active Not Active	mponents:
	Visit Customer		See Create Vis active with la Component Label Label Label	it Customer Survey status con bel component) with addition Name/Caption Print Form Visit Customer Survey Created By Created Date Last Modified By	Not Active Not Active Not Active Not Active Not Active Not Active	mponents:
	Visit Customer		See Create Vis active with la Component Label Label Label Label	it Customer Survey status con bel component) with addition Name/Caption Print Form Visit Customer Survey Created By Created Date Last Modified By Last Modified Date	Not Active	mponents:
	Visit Customer		See Create Vis active with la Component Label Label Label Label Label Label	nit Customer Survey status contabel component) with addition Print Form Visit Customer Survey Created By Created Date Last Modified By Last Modified Date Revision History	Not Active	mponents:

Project Code :	TM15404A
Project Name :	Operating Lease Support System Phase-2

10	Print Form Visit Customer Survey	Input: 1. Click the button Print Form Visit Customer Survey on the List of Visit Customer Survey screen
		Process: 2. The data on the View screen are extracted from Customer, Product, and Tb_MKT_VisitCustSurvey table
		Output: 3. The screen displays the Data from Customer, Product, and Tb_MKT_VisitCustSurvey table 4. Print out Form PF.AB.1.1 Visit Customer Survey Form
		Altenative: 5. From step 1, click on Back button to go back to previous menu (List of Visit Customer Survey) 6. Convert to excel/ pdf with the drop down button and the output will follow the predefined design
11	Print Visit Customer Survey report	Input: 1. Operation Name 2. Create Visit Customer Survey 2. Click button Print Report Print Report
		Process: - Output:
		3. Print out report list RPT.AB.1.1 Visit Customer Survey Report
12	System error message	Process: 1. Any errors outside of application validation or that which cannot be handled by application such as errors when communicating with database, bugs, overloop, etc will generate an error message "System error. Please contact your administrator"
		Output: 2. A page with system error message will appear.

3.8. Screen Item List

PF.AB.1.1 Visit Customer Survey Form

	Friadili visit customer survey rorm				
^	Vo.	Content	Description	Source	Remarks
1	L	Form Title	Check Sheet Kunjungan Konsumen		

Project Code :	TM15404A
Project Name :	Operating Lease Support System Phase-2

2	Marketing OPL	Marketing Officer	Tb_OPL_Employee.	Where
_	Marketing Or L	Marketing Officer	EmployeeName	User.IdEmployee =
				Employee.IdEmployee
				, , , , ,
				NB: Current login User
3	Tanggal Visit	Visit Date	Tb_MKT_VisitCustS	
4	Pukul	Time	urvey.VisitDate Tb_MKT_VisitCustS	
4	Pukui	Time	urvey.Time	
5	Lokasi Visit	Visit Location	Tb_MKT_VisitCustS	
			urvey.VisitLoc	
6	Rekomendasi	Recommendation	Tb_MKT_VisitCustS	
			urvey.Recommenda	
7	Rekomendasi	Recommendation	tion Tb_MKT_VisitCustS	
/	(lainnya)	(other)	urvey.Recommenda	
	(141111)4)	(carer)	tionOthers	
8	Kategori	Category	OptionItemsValue.	Where
			IdOptionItemValue	Tb_MKT_VisitCustSurvey.IdOptionIt
				ems = OptionItems.IdOptionItems
				AND OptionItems.IdOptionItemsValue =
				OptionItemsValue.IdOptionItemsVal
				ue
9	Nama	Customer Name	Customer.Customer	Where
	Perusahaan		Name	Tb_MKT_VisitCustSurvey.IdCustom
				er = Customer.IdCustomer
10	Websites	Website	Tb_MKT_VisitCustS	
11	Alamat	Address	urvey.Website Customer.Address	Where
11	Alamat	Address	Customer.Address	Tb_MKT_VisitCustSurvey.IdCustom
				er = Customer.IdCustomer
12	Jenis Bisnis	Business Economy	Customer.BusinessE	Where
	Utama	Sector	conomySector	Tb_MKT_VisitCustSurvey.IdCustom
10	7 1 1 1/ 1	N. I. CD. I	C 1 D 1N	er = Customer.IdCustomer
13	Jumlah Kantor	Number of Branch	Customer.BranchNu	Where
	Cabang		mber	Tb_MKT_VisitCustSurvey.IdCustom er = Customer.IdCustomer
14	Nama Kontak	Contact Person	Tb_MKT_VisitCustS	er – customer.iucustomer
			urvey.ContactPerso	
			n	
15	Posisi	Position	Tb_MKT_VisitCustS	
1.0	Tolp	Tolonhona Number	urvey.Position	
16	Telp	Telephone Number	Tb_MKT_VisitCustS urvey.TelephoneNu	
			mber	
17	Merk Produk	Product Brand Name	Product.BrandName	
18	Model	Product Model Name	Product.ModelName	
19	Kategori	Product Category	ProductCategory.Pr	WHERE
	kendaraan	Jadec Category	oductCategory	Tb_MKT_VisitCustSurvey.IdProduct
			,	= Product.IdProduct
				AND
				Product.IdProductCategory =
20	Periode Sewa	Lease Period	Tb_MKT_VisitCustS	ProductCategory.IdProductCategory
20	renoue Sewa	Lease reliou	urvey.LeasePeriod	
L	1	i .	a. veyiLeaser crioa	l .

Project Code :	TM15404A
Project Name :	Operating Lease Support System Phase-2

21	Jumlah yang	Quantity Request	Tb_MKT_VisitCustS	
	diminta		urvey.QuantityRequ	
			est	
22	Alasan OPL	OPL Reason	OptionItemsValue. IdOptionItemValue	WHERE Tb_MKT_VisitCustSurvey.IdTb_MKT _VisitCustSurvey = Tb_MKT_VisitOPLReasonList. IdTb_MKT_VisitCustSurvey AND Tb_MKT_VisitOPLReasonList.IdOptio nItemValue = OptionItemValue. IdOptionItemValue
23	Tujuan Penggunaan	Usage Purpose	OptionItemsValue. IdOptionItemValue	WHERE Tb_MKT_VisitCustSurvey.IdTb_MKT _VisitCustSurvey = Tb_MKT_VisitUsagePurposeList. IdTb_MKT_VisitCustSurvey AND Tb_MKT_VisitUsagePurposeList.IdO ptionItemValue = OptionItemValue. IdOptionItemValue
24	Tujuan Penggunaan (Lain-lain)	Usage Purpose (Other)	Tb_MKT_VisitCustS urvey.UsagePurpose Others	
25	Lokasi penggunaan	Usage Address	Tb_MKT_VisitCustS urvey.UsageAddress	
26	Jarak pemakaian Terjauh	Maximum Mileage (km/month)	Tb_MKT_VisitCustS urvey.MaxMileage	
27	Jarak pemakaian Terdekat	Minimum Mileage (km/month)	Tb_MKT_VisitCustS urvey.MiniMileage	
28	Jarak pemakaian rata-rata	Average Mileage (km/month)	Tb_MKT_VisitCustS urvey.AverageMilea ge	
29	Tipe Layanan	Maintenance Type	OptionItemsValue. IdOptionItemValue	WHERE Tb_MKT_VisitCustSurvey.IdTb_MKT _VisitCustSurvey = Tb_MKT_VisitMaintenanceTypeList. IdTb_MKT_VisitCustSurvey AND Tb_MKT_VisitMaintenanceTypeList.I dOptionItemValue = OptionItemValue. IdOptionItemValue
30	Pada akhir period	At the end of period	OptionItemsValue. IdOptionItemValue	Where Tb_MKT_VisitCustSurvey.IdOptionIt ems = OptionItems.IdOptionItems AND OptionItems.IdOptionItemValue = OptionItemsValue. IdOptionItemValue
31	Nilai Akhir (residual value)	Residual Values (%)	Tb_MKT_VisitCustS urvey.ResidualValue	
32	Bulan	For (month(s))	Tb_MKT_VisitCustS urvey.ExtendedMon	

Project Code :	TM15404A
Project Name :	Operating Lease Support System Phase-2

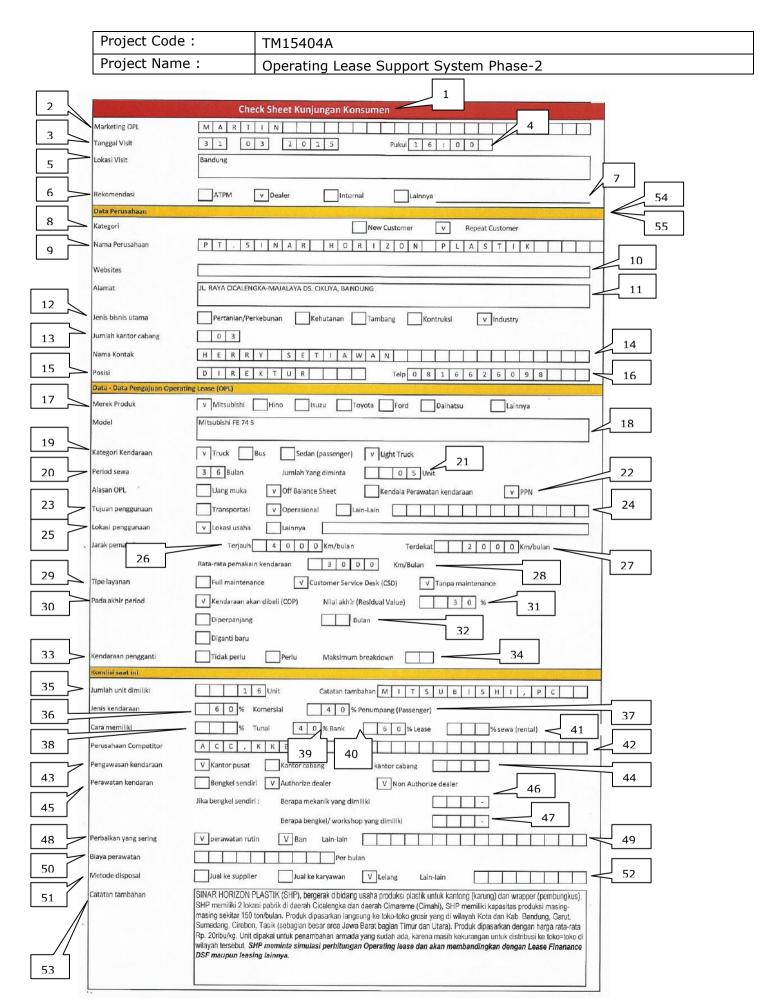
			ths	
33	Kendaraan Pengganti	Replacement Car	Tb_MKT_VisitCustS urvey.Replacement Car	
34	Maximum Breakdown	Maximum Breakdown	Tb_MKT_VisitCustS urvey.MaximumBre akdown	
35	Jumlah Unit dimiliki	Customer Owned Unit - Number of Vehicle Unit	Customer.Customer VehicleUnit	Where Tb_MKT_VisitCustSurvey.IdCustom er = Customer.IdCustomer
36	Jenis kendaraan Komersial (%)	Vehicle Commercial Type (%)	Tb_MKT_VisitCustS urvey.VehicleComm ercialType	
37	Jenis kendaraan Penumpang (%)	Passenger Vehicle Type (%)	Tb_MKT_VisitCustS urvey.VehiclePassen gerType	
38	Cara memiliki Tunai (%)	Possession Method Cash (%)	Tb_MKT_VisitCustS urvey.PossessionMe thodCash	
39	Cara memiliki Bank (%)	Possession Method Bank (%)	Tb_MKT_VisitCustS urvey.PossessionMe thodBank	
40	Cara memiliki Lease (%)	Possession Method Lease (%)	Tb_MKT_VisitCustS urvey.PossessionMe thodLease	
41	Cara memiliki sewa (rental)(%)	Possession Method Rent (%)	Tb_MKT_VisitCustS urvey.PossessionMe thodRent	
42	Perusahaan kompetitor	Competitor Company	Tb_MKT_VisitCustS urvey. CompetCompany	
43	Pengawasan Kendaraan	Vehicle Supervision	OptionItemsValue. IdOptionItemValue	WHERE Tb_MKT_VisitCustSurvey.IdTb_MKT _VisitCustSurvey = Tb_MKT_VisitVehicleSupervisionList . IdTb_MKT_VisitCustSurvey AND Tb_MKT_VisitVehicleSupervisionList .IdOptionItemValue = OptionItemValue. IdOptionItemValue
44	Jumlah kantor cabang	Number of Branch Office	Tb_MKT_VisitCustS urvey. NumBranchOffice	
45	Perawatan kendaraan	Vehicle Maintenance	OptionItemsValue. IdOptionItemValue	Where Tb_MKT_VisitCustSurvey.IdOptionIt ems = OptionItems.IdOptionItems AND OptionItems.IdOptionItemValue = OptionItemsValue. IdOptionItemValue
46	Jika bengkel sendiri: Berapa	Number of Mechanics	Tb_MKT_VisitCustS urvey. NumMechanics	

Project Code :	TM15404A
Project Name :	Operating Lease Support System Phase-2

	mekanik yang dimiliki			
47	Berapa bengkel/ workshop yang dimiliki	Number of Workshops	Tb_MKT_VisitCustS urvey. NumWorkshops	
48	Perbaikan yang sering	Frequent Maintenance	OptionItemsValue. IdOptionItemValue	WHERE Tb_MKT_VisitCustSurvey.IdTb_MKT _VisitCustSurvey = Tb_MKT_VisitFreqMaintenanceList. IdTb_MKT_VisitCustSurvey AND Tb_MKT_VisitFreqMaintenanceList.I dOptionItemValue = OptionItemValue. IdOptionItemValue
49	Perbaikan yang sering (lain-lain)	Frequent Maintenance (other)	Tb_MKT_VisitCustS urvey.FreqMaintena nceOthers	
50	Biaya perawatan	Maintenance Costs	Tb_MKT_VisitCustS urvey. MaintenanceCost	
51	Metode disposal	Disposal Method	Tb_MKT_VisitCustS urvey. DisposMethod	
52	Metode disposal (lain- lain)	Disposal Method (Other)	Tb_MKT_VisitCustS urvey.DisposMethod 2	
53	Catatan tambahan	Extra Notes	Tb_MKT_VisitCustS urvey.ExtraNotes	
54	Nama Rekomendasi	Recommendation Name	Tb_MKT_VisitCustS urvey.RecomName	
55	PIC Rekomendasi	Mediator Name	Tb_MKT_VisitCustS urvey.MediatorNam e	

Project Code :	TM15404A
Project Name :	Operating Lease Support System Phase-2

PF.AB.1.1 Visit Customer Survey Form



Project Code :	TM15404A
Project Name :	Operating Lease Support System Phase-2

No.	Content	Description	Source	Remarks
1	Form Title	Visit Customer Survey Report		
2	Period	Period		Start Visit Date – End Visit Date
3	Page	Page		
4	Printed By	Printed By	User.UserName	NB: Current User Login
5	Printed Date	Printed Date		NB: Current System Date
6	Branch	Branch	Tb_OPL_Branch.Bra nchCode	
7	Survey Number	Survey Number	Tb_MKT_VisitCustS urvey.SurveyNo	
8	Customer Name	Customer Name	Customer.Customer Name	Where Tb_MKT_VisitCustSurvey.IdCustom er = Customer.IdCustomer
9	Marketing Officer	Marketing Officer	Employee.Employee Name	Where Tb_MKT_VisitCustSurvey.IdEmploye e = Employee.IdEmployee NB: Employee Name related to the User Login
10	Visit Date	Visit Date	Tb_MKT_VisitCustS urvey.VisitDate	
11	Location	Location	Tb_MKT_VisitCustS urvey.Location	
12	Product Model	Product Model	Product.ProductMod el	Where Tb_MKT_VisitCustSurvey.IdProduct = Product.IdProduct
13	Recommendat ion	Recommendation	Tb_MKT_VisitCustS urvey.Recommenda tion	
14	Business Economy Sector	Business Economy Sector	Customer.BusinessE conomySector	Where Tb_MKT_VisitCustSurvey.IdCustom er = Customer.IdCustomer
15	Created By	Created By	Tb_MKT_VisitCustS urvey.Position	
16	Created Date	Created Date	Tb_MKT_VisitCustS urvey.TelephoneNu mber	
17	Status	Status	Tb_OPL_Status.Stat usDescription	Where Tb_MKT_VisitCustSurvey.IdTb_OPL _Status = Tb_OPL_Status.IdTb_OPL_Status

Project Name: Operating Lease Support System Phase-2 Visit Customer Survey Report 1 of 1 Page 4 10/01/2015 - 31/01/2015 3 Printed by Raymond 1 2 11/1/2015 Printed Date 5 | Recommendation | Business Economy Sector | Created By | C | ATPI/II | Agricul/Jure | R/ILYMOND 0 reated Date Rec**/**mmended nmended nmended Agricu Ray 7 8 9 12 13 17 6 10 14 16 11 BDG BDG BDG BDG BDG PT. BERDIKIRI PT. BERDIKIRI PT. SRIKANDI PT. PUTRA JAYA Jakarta Timur RAYMOND 03252015 RAYMOND 03252015 RAYMOND 03252015 RAYMOND 03252015 Raymond Agriculture ecommende Raymond Jakarta Timur Agriculture Recommende PT. JAYA SELALU ATPM PT. SRIKANDI ATPM PT. PUTRA JAYA ATPM PT BEBOIKIBL Jakarta Timur Jakarta Timur Recommended PT. BERDIKIRI PT. BERDIKIRI Agriculture Recommende Raymond RAYMOND (Raymond Jakarta Timur Agriculture Recommende BDG BDG BDG
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 PT. SRIKANDI
 ATPM

 Jakarta Timur
 PT. PUTRA JAYA
 ATPM

 Jakarta Timur
 PT. JAYA SELALU
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Project Code:

TM15404A

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Recommended

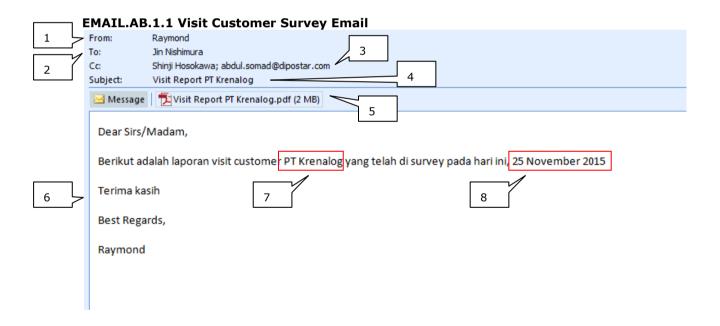
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Project Code :	TM15404A
Project Name :	Operating Lease Support System Phase-2

No.	Content	Description	Source	Remarks
1	From	From	Employee.Email	NB: Employee related to the User Login
2	То	То		NB: Refer to Functional Specification FC.C.1 System Setting
3	Cc	Cc		NB: Refer to Functional Specification FC.C.1 System Setting
4	Subject	Subject		Visit Report "Customer Name"
5	Attachment	Attachment		Visit Report "Customer Name".pdf
6	Body Email	Body Email		
7	Customer Name	Customer Name	Customer.Customer Name	
8	Visit Date	Visit Date	Tb_MKT_VisitCustS urvey.VisitDate	



Project Code :	TM15404A
Project Name :	Operating Lease Support System Phase-2

3.9. Data Structure

a. Tb_MKT_VisitCustSurvey

Field Name	Data Type	Length	Source	Remarks	Nullable	Mandatory
Primary Key Visit Customer Survey	Int	N/A	Tb_MKT_VisitCustSu rvey. IdTb_MKT_VisitCust Survey	Primary Key	No	Yes
Survey Number	Varchar	20	Tb_MKT_VisitCustSu rvey.SurveyNo	Unique Key	No	Yes
Employee Name	Varchar	50	Tb_OPL_Employee.E mployeeName	Where Tb_OPL_Employee.Id Employee = Tb_MKT_VisitCustSur vey.IdEmployee	No	Yes
Recommend ation	Varchar	20	OptionItemsValue. IdOptionItemValue	WHERE Tb_MKT_VisitCustSur vey.IdTb_MKT_VisitC ustSurvey = Tb_MKT_VisitUsagePu rposeList. IdTb_MKT_VisitCustS urvey AND Tb_MKT_VisitUsagePu rposeList.IdOptionIte mValue = OptionItemValue. IdOptionItemValue	Yes	No
Recommend ation (other)	Varchar	20	Tb_MKT_VisitCustSu rvey.Recommendatio nOthers		Yes	No
Recommend ation Name	Varchar	50	Tb_MKT_VisitCustSurvey.RecomName		Yes	No
Time	Time	N/A	Tb_MKT_VisitCustSu rvey.Time	Format "hh:mm"	No	Yes
Visit Date	Date	N/A	Tb_MKT_VisitCustSu rvey.VisitDate	Format "mmddyyyy"	No	Yes
Visit Location	Varchar	50	Tb_MKT_VisitCustSu rvey.VisitLoc		No	Yes
Category	Int	N/A	OptionItemsValue. IdOptionItemValue	Where Tb_MKT_VisitCustSur vey.IdOptionItems = OptionItems.IdOption Items AND OptionItems.IdOption ItemValue = OptionItemsValue. IdOptionItemValue	No	Yes
Customer Name	Varchar	50	Customer.Customer Name	Where Tb_MKT_VisitCustSur vey.IdCustomer = Customer.IdCustomer	No	Yes

Project Code :	TM15404A
Project Name :	Operating Lease Support System Phase-2

Website	Varchar	30	Tb_MKT_VisitCustSu rvey.Website		Yes	No
Address	Varchar	100	Customer.Address	Where Tb_MKT_VisitCustSur vey.IdCustomer = Customer.IdCustomer	No	Yes
Business Economy Sector	Varchar	30	Customer.BusinessE conomySector	Where Tb_MKT_VisitCustSur vey.IdCustomer = Customer.IdCustomer	Yes	No
Number of Branch	Int	N/A	Customer.BranchNu mber	Where Tb_MKT_VisitCustSur vey.IdCustomer = Customer.IdCustomer	Yes	No
Contact Person	Varchar	50	Tb_MKT_VisitCustSu rvey.ContactPerson		No	Yes
Decision Maker	Varchar	50	Tb_MKT_VisitCustSu rvey.DecisionMaker		No	Yes
Position	Varchar	20	Tb_MKT_VisitCustSu rvey.Position		No	Yes
Telephone Number	Varchar	20	Tb_MKT_VisitCustSu rvey.TelephoneNum ber		No	Yes
Product Registration Code	Varchar	20	Product.ProductCode	WHERE Tb_MKT_VisitCustSur vey.IdProduct = Product.IdProduct	No	Yes
Product Brand Code	Varchar	20	Product.BrandCode	WHERE Tb_MKT_VisitCustSur vey.IdProduct = Product.IdProduct	No	Yes
Product Brand Name	Varchar	20	Product.BrandName	WHERE Tb_MKT_VisitCustSur vey.IdProduct = Product.IdProduct	No	Yes
Product Model Code	Varchar	20	Product.ModelCode	WHERE Tb_MKT_VisitCustSur vey.IdProduct = Product.IdProduct	No	Yes
Product Model Name	Varchar	20	Product.ModelName	WHERE Tb_MKT_VisitCustSur vey.IdProduct = Product.IdProduct	No	Yes
Product Model Type	Varchar	20	Product.ModelType	WHERE Tb_MKT_VisitCustSur vey.IdProduct = Product.IdProduct	No	Yes
Product Model Year	Varchar	20	Product.ModelYear	WHERE Tb_MKT_VisitCustSur vey.IdProduct = Product.IdProduct	No	Yes
Product Type	Varchar	20	ProductType.Product Type	WHERE Tb_MKT_VisitCustSur vey.IdProductType = ProductType.IdProduct tType	No	Yes

Project Code :	TM15404A
Project Name :	Operating Lease Support System Phase-2

Product Category	Varchar	20	ProductCategory.Pro ductCategory	WHERE Tb_MKT_VisitCustSur vey.IdProduct = Product.IdProduct AND Product.IdProductCat egory = ProductCategory.IdPr oductCategory	No	Yes
Lease Period	Int	N/A	Tb_MKT_VisitCustSu rvey.LeasePeriod		Yes	No
Quantity Request	Int	N/A	Tb_MKT_VisitCustSu rvey.QuantityReques t		Yes	No
OPL Reason	Int	N/A	OptionItemsValue. IdOptionItemValue	WHERE Tb_MKT_VisitCustSur vey.IdTb_MKT_VisitC ustSurvey = Tb_MKT_VisitOPLReas onList. IdTb_MKT_VisitCustS urvey AND Tb_MKT_VisitOPLReas onList.IdOptionItemV alue = OptionItemValue. IdOptionItemValue	Yes	No
Usage Purpose	Int	N/A	OptionItemsValue. IdOptionItemValue	WHERE Tb_MKT_VisitCustSur vey.IdTb_MKT_VisitC ustSurvey = Tb_MKT_VisitUsagePu rposeList. IdTb_MKT_VisitCustS urvey AND Tb_MKT_VisitUsagePu rposeList.IdOptionIte mValue = OptionItemValue. IdOptionItemValue	Yes	No
Usage Purpose (other)	Varchar	50	Tb_MKT_VisitCustSu rvey.UsagePurposeO thers		Yes	No
Usage	Int	N/A	OptionItemsValue. IdOptionItemValue	Where Tb_MKT_VisitCustSur vey.IdOptionItems = OptionItems.IdOption Items AND OptionItems.IdOption ItemValue = OptionItemsValue. IdOptionItemValue	Yes	No
Usage Address	Varchar	100	Tb_MKT_VisitCustSu rvey.UsageAddress	Lefamori 2015	Yes	No

Project Code :	TM15404A
Project Name :	Operating Lease Support System Phase-2

			T_,	<u> </u>		
Monthly Mileage	Int	N/A	Tb_MKT_VisitCustSu rvey.MonthlyMileage		Yes	No
Maximum Mileage (km/month)	Int	N/A	Tb_MKT_VisitCustSurvey.MaxiMileage		Yes	No
Minimum Mileage (km/month)	Int	N/A	Tb_MKT_VisitCustSurvey.MinMileage		Yes	No
Average Mileage (km/month)	Int	N/A	Tb_MKT_VisitCustSurvey.AverageMileage		Yes	No
Hours Spent Daily Usage	Int	N/A	Tb_MKT_VisitCustSu rvey.HoursSpentDail yUsage		Yes	No
Days Spent Monthly Usage	Int	N/A	Tb_MKT_VisitCustSu rvey.DaysSpentMont hlyUsage		Yes	No
Replacement Car	Bit	N/A	Tb_MKT_VisitCustSu rvey.ReplacementCa r		Yes	No
Maintenance Type	Int	N/A	OptionItemsValue. IdOptionItemValue	WHERE Tb_MKT_VisitCustSur vey.IdTb_MKT_VisitC ustSurvey = Tb_MKT_VisitMainten anceTypeList. IdTb_MKT_VisitCustS urvey AND Tb_MKT_VisitMainten anceTypeList.IdOption ItemValue = OptionItemValue. IdOptionItemValue	Yes	No
At the end of period	Int	N/A	OptionItemsValue. IdOptionItemValue	Where Tb_MKT_VisitCustSur vey.IdOptionItems = OptionItems.IdOption Items AND OptionItems.IdOption ItemValue = OptionItemsValue. IdOptionItemValue	Yes	No
Residual Value	Int	N/A	Tb_MKT_VisitCustSu rvey.ResidualValue		Yes	No
For (month(s))	Int	N/A	Tb_MKT_VisitCustSu rvey.ExtendedMonth s		Yes	No
Maximum Breakdown	Int	N/A	Tb_MKT_VisitCustSu rvey.MaximumBreak down		Yes	No
Maximum Credit Line	Int	N/A	Customer.MaxCredit Line	Where Tb_MKT_VisitCustSur vey.IdCustomer = Customer.IdCustomer	Yes	No

Project Code :	TM15404A
Project Name :	Operating Lease Support System Phase-2

Total Credit Balance Group	Int	N/A	Customer.TCBalance Group	Where Tb_MKT_VisitCustSur vey.IdCustomer = Customer.IdCustomer	Yes	No
Overdue Amount	Int	N/A	Customer.OverdueA mount	Where Tb_MKT_VisitCustSur vey.IdCustomer = Customer.IdCustomer	Yes	No
Total Credit Balance Single	Int	N/A	Customer.TCBalance Single	Where Tb_MKT_VisitCustSur vey.IdCustomer = Customer.IdCustomer	Yes	No
Overdue Number	Int	N/A	Customer.OverdueN umber	Where Tb_MKT_VisitCustSur vey.IdCustomer = Customer.IdCustomer	Yes	No
Customer Vehicle Unit	Int	N/A	Customer.Customer VehicleUnit	Where Tb_MKT_VisitCustSur vey.IdCustomer = Customer.IdCustomer	Yes	No
Customer Forklift Unit	Int	N/A	Customer.CustomerF orkliftUnit	Where Tb_MKT_VisitCustSur vey.IdCustomer = Customer.IdCustomer	Yes	No
Customer HE Unit	Int	N/A	Customer.Customer HEUnit	Where Tb_MKT_VisitCustSur vey.IdCustomer = Customer.IdCustomer	Yes	No
DSF Vehicle Unit	Int	N/A	Customer.DSFVehicl eUnit	Where Tb_MKT_VisitCustSur vey.IdCustomer = Customer.IdCustomer	Yes	No
DSF Forklift Unit	Int	N/A	Customer.DSFForklif tUnit	Where Tb_MKT_VisitCustSur vey.IdCustomer = Customer.IdCustomer	Yes	No
DSF HE Unit	Int	N/A	Customer.DSFHEUnit	Where Tb_MKT_VisitCustSur vey.IdCustomer = Customer.IdCustomer	Yes	No
Potential Vehicle Unit	Int	N/A	Customer.PotentialV ehicleUnit	Where Tb_MKT_VisitCustSur vey.IdCustomer = Customer.IdCustomer	Yes	No
Potential Forklift Unit	Int	N/A	Customer.PotentialF orkliftUnit	Where Tb_MKT_VisitCustSur vey.IdCustomer = Customer.IdCustomer	Yes	No
Potential HE Unit	Int	N/A	Customer.PotentialH EUnit	Where Tb_MKT_VisitCustSur vey.IdCustomer = Customer.IdCustomer	Yes	No
Information Acquisition Date Vehicle Unit	Date	N/A	Customer.IADVehicle Unit	Where Tb_MKT_VisitCustSur vey.IdCustomer = Customer.IdCustomer	Yes	No

Project Code :	TM15404A
Project Name :	Operating Lease Support System Phase-2

Information Acquisition Date Forklift Unit	Date	N/A	Customer.IADForklift Unit	Where Tb_MKT_VisitCustSur vey.IdCustomer = Customer.IdCustomer	Yes	No
Information Acquisition Date HE Unit	Date	N/A	Customer.IADHEUnit	Where Tb_MKT_VisitCustSur vey.IdCustomer = Customer.IdCustomer	Yes	No
LCV NonMaintena nce	Int	N/A	Customer.LCVNonMa intenance	Where Tb_MKT_VisitCustSur vey.IdCustomer = Customer.IdCustomer	Yes	No
CV NonMaintena nce	Int	N/A	Customer.CVNonMai ntenance	Where Tb_MKT_VisitCustSur vey.IdCustomer = Customer.IdCustomer	Yes	No
PC NonMaintena nce	Int	N/A	Customer.PCNonMai ntenance	Where Tb_MKT_VisitCustSur vey.IdCustomer = Customer.IdCustomer	Yes	No
Forklift NonMaintena nce	Int	N/A	Customer.ForkliftNon Maintenance	Where Tb_MKT_VisitCustSur vey.IdCustomer = Customer.IdCustomer	Yes	No
HE NonMaintena nce	Int	N/A	Customer.HENonMai ntenance	Where Tb_MKT_VisitCustSur vey.IdCustomer = Customer.IdCustomer	Yes	No
LCV Maintenance	Int	N/A	Customer.LCVMainte nance	Where Tb_MKT_VisitCustSur vey.IdCustomer = Customer.IdCustomer	Yes	No
CV Maintenance	Int	N/A	Customer.CVMainten ance	Where Tb_MKT_VisitCustSur vey.IdCustomer = Customer.IdCustomer	Yes	No
PC Maintenance	Int	N/A	Customer.PCMainten ance	Where Tb_MKT_VisitCustSur vey.IdCustomer = Customer.IdCustomer	Yes	No
Forklift Maintenance	Int	N/A	Customer.ForkliftMai ntenance	Where Tb_MKT_VisitCustSur vey.IdCustomer = Customer.IdCustomer	Yes	No
HE Maintenance	Int	N/A	Customer.HEMainten ance	Where Tb_MKT_VisitCustSur vey.IdCustomer = Customer.IdCustomer	Yes	No
LCV CSD	Int	N/A	Customer.LCVCSD	Where Tb_MKT_VisitCustSur vey.IdCustomer = Customer.IdCustomer	Yes	No
CV CSD	Int	N/A	Customer.CVCSD	Where Tb_MKT_VisitCustSur vey.IdCustomer = Customer.IdCustomer	Yes	No

Project Code :	TM15404A
Project Name :	Operating Lease Support System Phase-2

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PC CSD	Int	N/A	Customer.PCCSD	Where Tb_MKT_VisitCustSur vey.IdCustomer = Customer.IdCustomer	Yes	No
Forklift CSD	Int	N/A	Customer.ForkliftCS	Where Tb_MKT_VisitCustSur vey.IdCustomer = Customer.IdCustomer	Yes	No
HE CSD	Int	N/A	Customer.HECSD	Where Tb_MKT_VisitCustSur vey.IdCustomer = Customer.IdCustomer	Yes	No
LCV Finance Lease	Int	N/A	Customer.LCVFinanc eLease	Where Tb_MKT_VisitCustSur vey.IdCustomer = Customer.IdCustomer	Yes	No
CV Finance Lease	Int	N/A	Customer.CVFinance Lease	Where Tb_MKT_VisitCustSur vey.IdCustomer = Customer.IdCustomer	Yes	No
PC Finance Lease	Int	N/A	Customer.PCFinance Lease	Where Tb_MKT_VisitCustSur vey.IdCustomer = Customer.IdCustomer	Yes	No
Forklift Finance Lease	Int	N/A	Customer.ForkliftFin anceLease	Where Tb_MKT_VisitCustSur vey.IdCustomer = Customer.IdCustomer	Yes	No
HE Finance Lease	Int	N/A	Customer.HEFinance Lease	Where Tb_MKT_VisitCustSur vey.IdCustomer = Customer.IdCustomer	Yes	No
Vehicle Commercial Type (%)	Decimal	18,3	Tb_MKT_VisitCustSu rvey.VehicleCommer cialType		Yes	No
Passenger Vehicle Type (%)	Decimal	18,3	Tb_MKT_VisitCustSu rvey.VehiclePasseng erType		Yes	No
Possession Method Cash (%)	Decimal	18,3	Tb_MKT_VisitCustSu rvey.PossessionMeth odCash		Yes	No
Possession Method Bank (%)	Decimal	18,3	Tb_MKT_VisitCustSu rvey.PossessionMeth odBank		Yes	No
Possession Method Lease (%)	Decimal	18,3	Tb_MKT_VisitCustSu rvey.PossessionMeth odLease		Yes	No
Possession Method Rent (%)	Decimal	18,3	Tb_MKT_VisitCustSu rvey.PossessionMeth odRent		Yes	No
Competitor Company	Varchar	50	Tb_MKT_VisitCustSu rvey. CompetCompany		Yes	No
Vehicle Maintenance	Varchar	50	OptionItemsValue. IdOptionItemValue	Where Tb_MKT_VisitCustSur vey.IdOptionItems =	Yes	No

Project Code :	TM15404A
Project Name :	Operating Lease Support System Phase-2

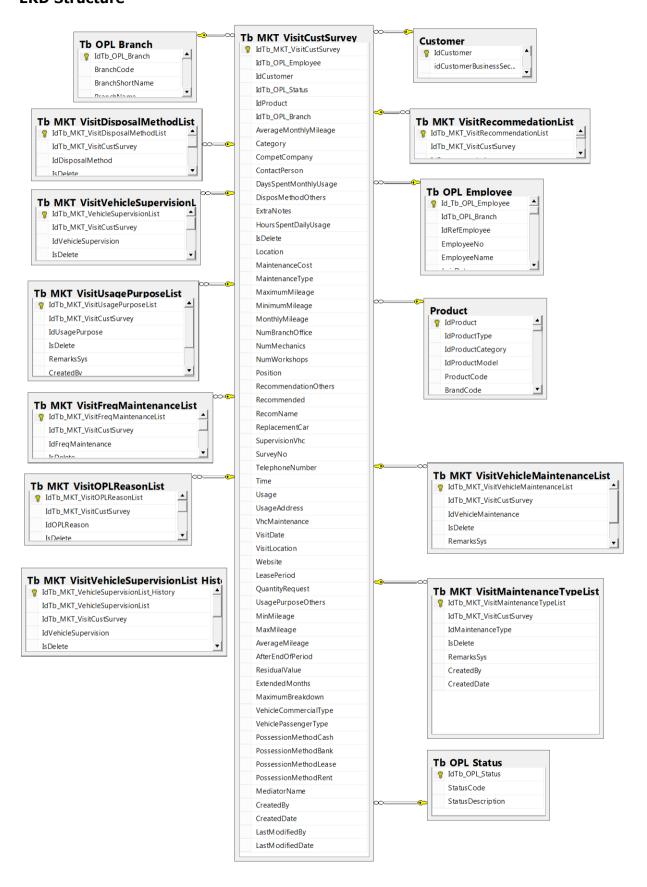
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				OptionItems.IdOption Items AND OptionItems.IdOption ItemValue = OptionItemsValue. IdOptionItemValue		
Number of Mechanics	Int	N/A	Tb_MKT_VisitCustSu rvey. NumMechanics		Yes	No
Frequent Maintenance	Int	N/A	OptionItemsValue. IdOptionItemValue	WHERE Tb_MKT_VisitCustSur vey.IdTb_MKT_VisitC ustSurvey = Tb_MKT_VisitFreqMai ntenanceList. IdTb_MKT_VisitCustS urvey AND Tb_MKT_VisitFreqMai ntenanceList.IdOption ItemValue = OptionItemValue. IdOptionItemValue	Yes	No
Frequent Maintenance (Other)	Int	N/A	Tb_MKT_VisitCustSu rvey.FreqMaintenanc eOthers		Yes	No
Disposal Method	Varchar	50	Tb_MKT_VisitCustSu rvey. DisposMethod		Yes	No
Vehicle Supervision	Varchar	50	OptionItemsValue. IdOptionItemValue	WHERE Tb_MKT_VisitCustSur vey.IdTb_MKT_VisitC ustSurvey = Tb_MKT_VisitVehicleS upervisionList. IdTb_MKT_VisitCustS urvey AND Tb_MKT_VisitVehicleS upervisionList.IdOptio nItemValue = OptionItemValue. IdOptionItemValue	Yes	No
Number of Branch Office	Int	N/A	Tb_MKT_VisitCustSu rvey. NumBranchOffice		Yes	No
Number of Workshops	Varchar	50	Tb_MKT_VisitCustSu rvey. NumWorkshops		Yes	No
Maintenance Cost	Decimal	18,3	Tb_MKT_VisitCustSu rvey. MaintenanceCost		Yes	No
Disposal Method (Other)	Varchar	50	Tb_MKT_VisitCustSu rvey. DisposMethodOthers		Yes	No
Recommend ed	Bit	N/A	Tb_MKT_VisitCustSu rvey.Recommended		No	Yes

Project Code :	TM15404A
Project Name :	Operating Lease Support System Phase-2

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Extra Notes	Varchar	500	Tb_MKT_VisitCustSu rvey.ExtraNotes		No	Yes
Revision User Name	Varchar	50	Tb_MKT_VisitCustSu rvey_History.Created By		No	No
Revision Date	Datetime	N/A	Tb_MKT_VisitCustSu rvey_History.Created Date	Format "mmddyyyy hh:mm"	No	No
Revision Status	Varchar	50	Tb_MKT_VisitCustSu rvey_History.Action		No	No
Created By	Varchar	20	Tb_MKT_VisitCustSu rvey. CreatedBy		No	Yes
Created Date	Datetime	N/A	Tb_MKT_VisitCustSu rvey. CreatedDate	Format "mmddyyyy hh:mm:ss"	No	Yes
Last Modified By	Varchar	20	Tb_MKT_VisitCustSu rvey. LastModifiedBy		No	Yes
Last Modified Date	Datetime	N/A	Tb_MKT_VisitCustSu rvey.LastModifiedDat e	Format "mmddyyyy hh:mm:ss"	No	Yes
Status	Int	N/A	Tb_MKT_VisitCustSu rvey. Tb_OPL_Status		No	Yes
Deletion Status	Bit	N/A	Tb_MKT_VisitCustSu rvey. IsDelete		No	Yes

Project Code :	TM15404A
Project Name :	Operating Lease Support System Phase-2

ERD Structure



Project Code :	TM15404A
Project Name :	Operating Lease Support System Phase-2

APPENDIX

Configuration Access for Visit Customer Survey functions:

User	Branch	Functions					
		Display List	Create	Edit	View	Print Form	Print Report
Marketing Officer	One	V	V	V	V	V	V
	Area						
	All						
Head of Branch	One	V			V	V	V
	Area						
	All						
Head of Department	One						
	Area						
	All	V			V	V	V
	One						
Regional Manager	Area	V			V	V	V
	All						
Advisor	One						
	Area						
	All	V			V	V	V
Director	One						
	Area						
	All	V			V	V	V
President Director	One						
	Area						
	All	V			V	V	V
Shareholder's Meeting	One						
	Area						
	All	V			V	V	V

Legend:

V = Have the access