✅ **Congratulations! You passed!**

Grade received 100% **Latest Submission Grade** 100% **To pass** 80% or higher **Go to next item**

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1. Which company might have an IT infrastructure run by a single person? **1 / 1 point**

- ○ Facebook
- ○ Google
- ◉ A local small business
- ○ Apple

✓ **Correct**

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2. Which are examples of IT infrastructure? (Choose all that apply). **1 / 1 point**

- ☑ Computers employees use to access the Internet

✓ **Correct**

- ☐ A company's workforce
- ☑ File sharing service for project files

✓ **Correct**

- ☑ An organization's website

✓ **Correct**

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3. What device is commonly used to connect to and control multiple computers using a single keyboard, mouse, and monitor? **1 / 1 point**

- ○ DNS server
- ○ Load Balancer
- ○ Managed hub
- ◉ KVM switch

✓ **Correct**

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4. What is a machine that uses services provided by a server called? **1 / 1 point**

- ○ Managed hub
- ○ KVM switch
- ◉ Client
- ○ VPN (Virtual Private Network)

✓ **Correct**

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5. If the cloud storage service that a business uses goes down, is that a problem that the system administrator is responsible for? **1 / 1 point**

- ○ No
- ◉ Yes
- ○ Sometimes

✓ **Correct**

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6. In addition to setting up services, what other tasks does a sysadmin have to keep in mind? (Choose all that apply) **1 / 1 point**

- ☑ Security patches

✓ **Correct**

- ☑ Routine updates

✓ **Correct**

- ☐ Keep a record of user passwords
- ☑ Maintaining compatibility

✓ **Correct**

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7. A machine is having issues, so the user is getting the machine serviced. Which stage of the hardware lifecycle does this scenario belong to? **1 / 1 point**

- ◉ Maintenance
- ○ Retirement
- ○ Procurement
- ○ Deployment

8. When a machine is having issues, an IT Support Specialist has to file an RMA, or Return Merchandise Authorization form, with the vendor of the machine. Which stage of the hardware lifecycle does this scenario belong to?

`1 / 1 point`

○ Procurement

⦿ Maintenance

○ Retirement

○ Deployment

✓ **Correct**

9. An IT department uses a pre-used laptop out of their hardware inventory for a new user. Which stage of the hardware lifecycle does this scenario belong to?

`1 / 1 point`

⦿ Procurement

○ Maintenance

○ Deployment

○ Retirement

✓ **Correct**

10. Which of the following is not one of the main stages of the hardware lifecycle?

`1 / 1 point`

○ Maintenance

⦿ Recycling

○ Procurement

○ Deployment

✓ **Correct**