

Arzekeil-Abel Garcia De Leon

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Education:

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- **(Honours) Bachelor of Science, Computer Science** *Graduation Expected: Aug 2024*
Wilfrid Laurier University, Waterloo Ont.
 - Data Structures

Skills:

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- Data Cleaning, Data Modelling, Data Entry, Visualization

Projects:

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- **Student Information System** [Code](#)
 - Used SQLite, Express and EJS to dynamically load and upload user data.
 - **Cook Book** [Code](#)
 - Used C#, SQLite and Xamarin to create a mobile app that stores user cooking recipes and contains a unit converter

Experience:

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- Wilfrid Laurier University - Instructional Assistant (CS)** Sep 2021 - Dec 2021
- Helped more than 50 students with understanding course content and work
- Knowledge First Financial - QA Tester** Jun 2021 - Aug 2021
- Used TestComplete to create automated tests for a customer relationship management tool used by over 40 staff members
 - Used TestComplete to convert over 95 existing front end unit tests to work with a new react based web application from an asp.net application
- Self-Employed - Web Developer** Total Earnings \$300
- Used HTML/CSS and JavaScript to make 5 static web pages
- Wilfrid Laurier University - Study Space Host** Oct 2020 - May 2021
- Monitored a study space that holds a capacity of 50 students daily
 - Administer sign-in and sign-out processes that included verifying identity and COVID-19 symptoms
- McDonald's - Team Leader / Guest Experience Leader** Oct 2017 - Feb 2020
- Handled customer complaints and followed up by providing a solution to the problem
 - Managed a team of 8 people every shift.
 - Performed 260 surveys monthly to gather information on customer satisfaction
- Computer City Plus - Computer Repair Technician** Mar 2019 - Jun 2019
- Diagnosed and resolved approximately 15 computer software and hardware issues daily
 - Worked with MacOS, Windows XP/Vista/7/8/10, Android And IOS systems updating firmware and software