

Troubleshooting:

If your Dyson V11 Cord-Free Vacuum Cleaner is not turning on, ensure the battery is fully charged by checking the LED status light on the battery. If the battery is empty, place the vacuum on the charging dock and allow it to charge for a minimum of 4.5 hours. If the vacuum still does not work after charging, check that the main body and attachments are correctly connected. If the motorhead or wand is blocked, check for any debris or obstruction and remove it. If the vacuum is losing suction, ensure the dustbin is empty and that the filter is clean. Regularly check for any blockages in the hose or brush bar, as debris can affect the suction power. If the vacuum continues to have issues, reset the device by pressing and holding the power button for 10 seconds to restart it.