Slack bot Documentation:

Stage One: Using /cloud bot

Experience:

Today, we engaged with the /cloud bot. The bot seemed to function as stated on the confluence page. Due to the nature of our project (Tutorial Application) the bot seems a bit inflexible. The questions generated from the slack bot are written from a perspective that the application is already built. That may not always be the case.

Feedback: Perhaps create a second flow for the slack bot for those who have alternative projects or projects that may not be completed yet. The process of ironing out details may help influence design decisions and improve onboarding time, if issues could be raised before completion of the project.

Stage One and a half: Attending the meeting spawned from cloud bot

Today we attended the meeting spawned from the cloud bot. We did our best to answer all the questions that were thrown at us and present our diagrams and wireframes. The meeting followed the same vein as the cloud bot. It is much more beneficial for completed applications or applications that are planning on exposing customer data.

Feedback:

Not really much feedback to give here. Ideally, if there was a second flow for projects that are not yet completed, this meeting would be optional, or the users could elect to schedule this meeting later on in the. process. Many of the questions asked during the meeting did not quite fit the use case for this project.

Overall Feedback:

Depending on the user and the type of application, the cloud bot seems to be functioning properly. We are not sure however, how beneficial it would be to users that are not necessarily the architect of the application. This bot seems best used by managers or architects.