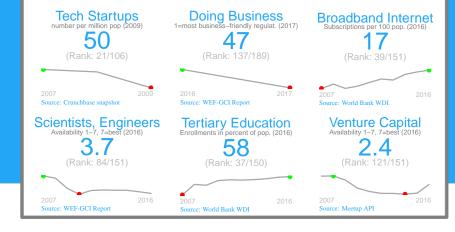
Digital Entrepreneurship At a Glance

Serbia

Country Snapshot



POLICY

GOVERNMENT INDEXES



SOURCES: GLOBAL INFORMATION TECHNOLOGY REPORT; WORLD BANK - WDI

INVESTMENT CLIMATE



SOURCE: INVESTING ACROSS BORDERS

DOING BUSINESS 2017

		DTF			Rank	
	2016	2017	Change	2016	2017	Change
Ease of doing business index	69.58	72.29	2.71	54	47	7
Dealing with Construction Permits	56.89	76.3	19.41	152	36	116
Enforcing Contracts	63.96	61.41	-2.55	53	61	-8
Getting Credit	65	65	0	42	44	-2
Getting Electricity	72.39	69.93	-2.46	73	92	-19
Paying Taxes	69.9	74.36	4.46	98	78	20
Protecting Minority Investors	56.67	56.67	0	69	70	-1
Registering Property	66.95	71.31	4.36	72	56	16
Resolving Insolvency	30.3	32.5	2.2	48	47	1
Starting a Business	88.94	91.67	2.73	62	47	15
Trading Across Borders	96.64	96.64	0	24	23	1

SOURCE: DOING BUSINESS

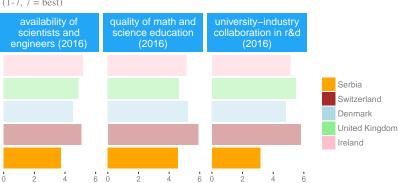
COST OF BUSINESS STARTUP PROCEDURES



SOURCE: WORLD BANK WDI

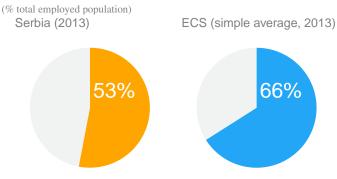
HUMAN CAPITAL

AVAILABILITY OF SKILLED LABOR AND EDUCATION (1-7, 7 = best)



SOURCE: WEF-GCI REPORT

POPULATION EMPLOYED IN SERVICES SECTOR



SOURCE: WORLD BANK WDI

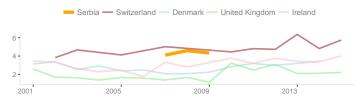
FINANCE

FDI, PUBLIC CAPITAL MARKET AND VENTURE CAPITAL



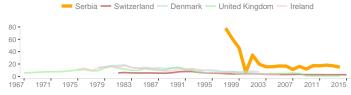
SOURCES: WEF-GCI REPORT; WORLD BANK - WDI

INFORMAL INVESTORS RATE (% of 18-64 population)



SOURCE: GLOBAL ENTREPRENEURSHIP MONITOR - ADULT POPULATION

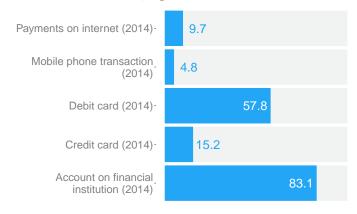
LENDING INTEREST RATES (% of interest rate)



WORLD BANK - WDI

MARKETS

FINANCIAL INCLUSION (% age 15+)



SOURCE: WORLD BANK - FINDEX

DIGITAL COMMERCE & INTERNET ACCESS

Internet bandwidth kb/s/capita (2016)	20.5	(Rank: 75/151)
Firms using email to interact wit clients/suppliers (%) % of firms (2010)	96.8	(Rank: 11/146)
Internet users per 100 population (2015)	23.5	(Rank: 65/211)
Firms with their own Website % of firms (2014)	74	(Rank: 11/143)
Broadband Internet subscription per 100 population (2016)	13.9	(Rank: 39/151)

SOURCES: ENTERPRISE SURVEYS; WEF-GCI REPORT; WORLD BANK - WDI

CULTURE

	Avg 2003-2011	2011	2012	2013	2014	2015	2016	2011 2016
Company spending on R&D, 1-7, best	2.7	2.4	2.3	2.5	2.5	2.4	2.7	
ICT service exports, % of service exports, BoP	31.4	32.6	35.9	35.9	35.0	36.7	_	•
New business density, new registrations per 1,000 people ages 15-64	2.0	1.6	1.7	NA	1.6	NA	_	
Perceived Capabilities, % of 18-64 population	66.5	NA	NA	NA	NA	NA	_	
Fear of Failure Rate, % of 18-64 population	26.5	NA	NA	NA	NA	NA	_	
Number of tech startups, number per million pop	53.0	NA	NA	NA	NA	NA	_	
High Status Successful Entrepreneurship, % of 18-64 population	60.5	NA	NA	NA	NA	NA	_	
Media Attention for Entrepreneurship, % of 18-64 population	62.0	NA	NA	NA	NA	NA	_	
Total early-stage Entrepr. Activity (TEA), % of 18-64 population	7.0	NA	NA	NA	NA	NA	_	
Improvement-Driven Opp. Entrepr. Activity: Rel. Prevalence, % of TEA	39.2	NA	NA	NA	NA	NA	_	
New Product early-stage Entrepr. Activity, % of TEA	28.4	NA	NA	NA	NA	NA	_	
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SOURCES: GLOBAL ENTREPRENEURSHIP MONITOR - ADULT POPULATION; WORLD BANK - WDI

SUPPORTS

	Avg 2003-2011	2011	2012	2013	2014	2015	2016	2011	2016
% firms identifying transportation as major constraint, % of firms	NaN	NA	NA	4.6	NA	NA	_	•	
% of firms with an annual fin. Statem. reviewed by ext. audit., % of firms	NaN	NA	NA	32.8	NA	NA	_	•	
Quality of electricity supply, 1-7, best	4.5	4.5	4.8	4.9	4.8	4.6	4.8		
Efficiency of legal framework in settling disputes, 1-7, best	2.5	2.5	2.5	2.5	2.7	2.7	2.7		
Access to electricity, % population	100.0	NA	100.0	NA	NA	NA	_	•	
ICT goods imports, % total goods imports	5.2	3.9	3.8	3.7	3.2	NA	_		
									_

SOURCES: ENTERPRISE SURVEYS; WEF-GCI REPORT; WORLD BANK - WDI

