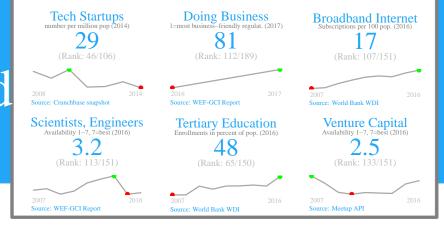
Digital Entrepreneurship At a Glance

Bosnia and Herzegovina



POLICY

GOVERNMENT INDEXES



SOURCES: GLOBAL INFORMATION TECHNOLOGY REPORT; WORLD BANK - WDI

DOING BUSINESS 2017

		DTF			Rank	
	2016	2017	Change	2016	2017	Change
Ease of doing business index	63.07	63.87	0.8	79	81	-2
Dealing with Construction Permits	51.54	52.54	1	168	170	-2
Enforcing Contracts	60.6	60.6	0	63	64	-1
Getting Credit	65	65	0	42	44	-2
Getting Electricity	60	60.05	0.05	120	123	-3
Paying Taxes	55.15	60.08	4.93	151	133	18
Protecting Minority Investors	55	55	0	78	81	-3
Registering Property	61.52	61.54	0.02	97	99	-2
Resolving Insolvency	36.3	37.3	1	40	41	-1
Starting a Business	63.6	65.09	1.49	175	174	1
Trading Across Borders	91.87	91.87	0	36	36	0

SOURCE: DOING BUSINESS

INVESTMENT CLIMATE

Time needed to setup a foreign business number of days (2012)	83	(Rank: 9/87)
FDI Regulation Index (aggregate across telecoms, media, electricity) 100=full ownership allowed (2012)	100	(Rank: 9/84)
Procedures to set up a foreign business number of procedures (2012)	14	(Rank: 12/87)

SOURCE: INVESTING ACROSS BORDERS

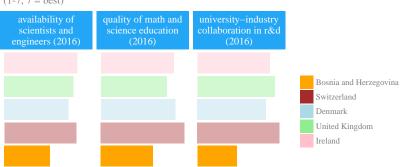
COST OF BUSINESS STARTUP PROCEDURES % of GNI per capita

■ Bosnia and Herzegovina — Switzerland — Denmark — United Kingdom — Ireland

SOURCE: WORLD BANK WDI

HUMAN CAPITAL

AVAILABILITY OF SKILLED LABOR AND EDUCATION (1-7, 7 = best)



POPULATION EMPLOYED IN SERVICES SECTOR (% total employed population)

SOURCE: WEF-GCI REPORT SOURCE: WORLD BANK WDI

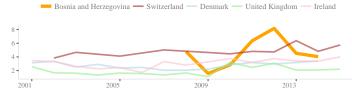
FINANCE

FDI, PUBLIC CAPITAL MARKET AND VENTURE CAPITAL



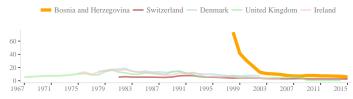
SOURCES: WEF-GCI REPORT; WORLD BANK - WDI

INFORMAL INVESTORS RATE (% of 18-64 population)



SOURCE: GLOBAL ENTREPRENEURSHIP MONITOR - ADULT POPULATION

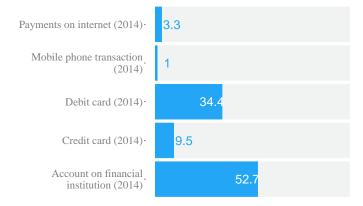
LENDING INTEREST RATES (% of interest rate)



WORLD BANK - WDI

MARKETS

FINANCIAL INCLUSION (% age 15+)



SOURCE: WORLD BANK - FINDEX

DIGITAL COMMERCE & INTERNET ACCESS

Internet bandwidth kb/s/capita (2016)	17.8 (Rank: 79/151)
Firms using email to interact with clients/suppliers (%) % of firms (2010)	96 (Rank: 13/146)
Internet users per 100 population (2015)	65.1 (Rank: 17/211)
Firms with their own Website % of firms (2014)	63.4 (Rank: 30/143)
Broadband Internet subscriptions per 100 population (2016)	0.4 (Rank: 106/151)

SOURCES: ENTERPRISE SURVEYS; WEF-GCI REPORT; WORLD BANK - WDI

CULTURE

	Avg 2003-2011	2011	2012	2013	2014	2015	2016
Company spending on R&D, 1-7, best	2.62	2.80	2.89	2.95	NA	2.52	2.70
ICT service exports, % of service exports, BoP	12.35	7.40	8.02	7.65	7.08	7.74	_
New business density, new registrations per 1,000 people ages 15-64	0.80	0.73	0.70	NA	0.83	NA	_
Perceived Capabilities, % of 18-64 population	59.19	48.86	49.11	50.50	47.30	NA	_
Fear of Failure Rate, % of 18-64 population	28.16	30.47	26.94	26.08	26.80	NA	_
Number of tech startups, number per million pop	38.15	29.17	29.63	33.67	28.55	NA	_
High Status Successful Entrepreneurship, % of 18-64 population	64.62	71.02	72.30	71.92	69.94	NA	_
Media Attention for Entrepreneurship, % of 18-64 population	50.28	42.73	39.43	39.20	39.85	NA	_
Total early-stage Entrepr. Activity (TEA), % of 18-64 population	7.32	8.10	7.78	10.34	7.42	NA	_
Improvement-Driven Opp. Entrepr. Activity: Rel. Prevalence, % of TEA	25.27	21.66	20.14	22.04	25.16	NA	_
New Product early-stage Entrepr. Activity, % of TEA	24.57	24.11	22.96	31.08	24.45	NA	_
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SOURCES: GLOBAL ENTREPRENEURSHIP MONITOR - ADULT POPULATION; WORLD BANK - WDI

SUPPORTS

	Avg 2003-2011	2011	2012	2013	2014	2015	2016	2011	2016
% firms identifying transportation as major constraint, % of firms	NaN	NA	NA	3.7	NA	NA	_	•	
% of firms with an annual fin. Statem. reviewed by ext. audit., % of firms	NaN	NA	NA	67.8	NA	NA	_	•	
Quality of electricity supply, 1-7, best	5.1	5.4	6.0	6.5	NA	4.3	4.6		
Efficiency of legal framework in settling disputes, 1-7, best	2.3	2.8	3.2	3.5	NA	2.7	2.7		
Access to electricity, % population	99.7	NA	100.0	NA	NA	NA	_	•	
ICT goods imports, % total goods imports	3.3	2.6	2.7	2.8	2.9	NA	_		
								_	

SOURCES: ENTERPRISE SURVEYS; WEF-GCI REPORT; WORLD BANK - WDI

