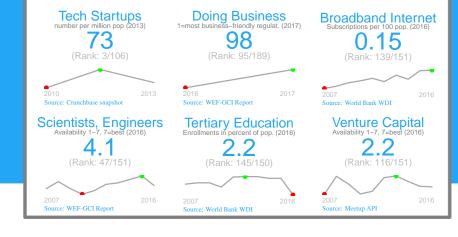
Digital Entrepreneurship At a Glance

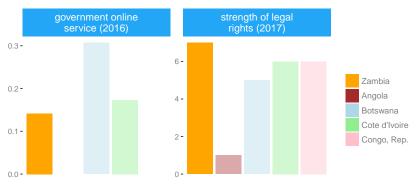
Zambia

Country Snapshot



POLICY

GOVERNMENT INDEXES



SOURCES: GLOBAL INFORMATION TECHNOLOGY REPORT; WORLD BANK - WDI

INVESTMENT CLIMATE



SOURCE: INVESTING ACROSS BORDERS

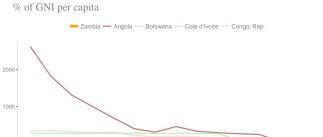
DOING BUSINESS 2017

		DTF			Rank		
	2016	2017	Change	2016	2017	Change	
Ease of doing business index	60.77	60.54	-0.23	94	98	-4	
Dealing with Construction Permits	71.62	70.85	-0.77	67	78	-11	
Enforcing Contracts	49.89	49.89	0	133	135	-2	
Getting Credit	75	75	0	19	20	-1	
Getting Electricity	62.25	49.86	-12.39	109	153	-44	
Paying Taxes	79.94	80.16	0.22	56	58	-2	
Protecting Minority Investors	53.33	53.33	0	85	87	-2	
Registering Property	40.61	49	8.39	170	145	25	
Resolving Insolvency	45.4	49.4	4	89	83	6	
Starting a Business	84.88	84.95	0.07	96	105	-9	
Trading Across Borders	46.99	46.99	0	161	161	0	

SOURCE: DOING BUSINESS

SOURCE: WEF-GCI REPORT

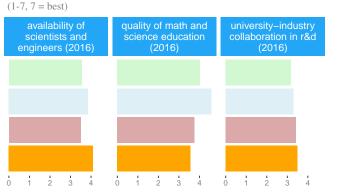
COST OF BUSINESS STARTUP PROCEDURES



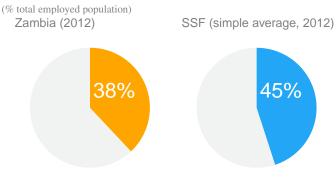
SOURCE: WORLD BANK WDI

HUMAN CAPITAL

AVAILABILITY OF SKILLED LABOR AND EDUCATION



POPULATION EMPLOYED IN SERVICES SECTOR



SOURCE: WORLD BANK WDI

Zambia Botswana Cote d'Ivoire Cabo Verde

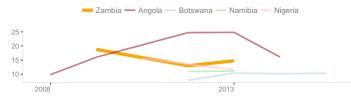
FINANCE

FDI, PUBLIC CAPITAL MARKET AND VENTURE CAPITAL



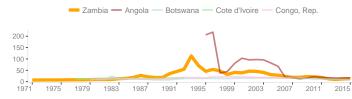
SOURCES: WEF-GCI REPORT; WORLD BANK - WDI

INFORMAL INVESTORS RATE (% of 18-64 population)



SOURCE: GLOBAL ENTREPRENEURSHIP MONITOR - ADULT POPULATION

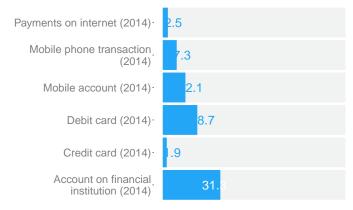
LENDING INTEREST RATES (% of interest rate)



WORLD BANK - WDI

MARKETS

FINANCIAL INCLUSION (% age 15+)



SOURCE: WORLD BANK - FINDEX

DIGITAL COMMERCE & INTERNET ACCESS

Internet bandwidth kb/s/capita (2016)	3.2	(Rank: 130/151)
Firms using email to interact wit clients/suppliers (%) % of firms (2010)	53.1	(Rank: 112/146)
Internet users per 100 population (2015)	15.4	(Rank: 83/211)
Firms with their own Website % of firms (2014)	20.3	(Rank: 120/143)
Broadband Internet subscription per 100 population (2016)	0	(Rank: 151/151)

SOURCES: ENTERPRISE SURVEYS; WEF-GCI REPORT; WORLD BANK - WDI

CULTURE

	Avg 2003-2011	2011	2012	2013	2014	2015	2016	2011 201
Company spending on R&D, 1-7, best	2.68	3.19	3.51	3.48	3.35	3.24	3.19	
ICT service exports, % of service exports, BoP	4.12	4.57	3.25	4.49	4.24	NA	_	
New business density, new registrations per 1,000 people ages 15-64	0.85	1.24	1.36	NA	1.33	NA	_	
Perceived Capabilities, % of 18-64 population	77.51	NA	83.75	79.65	NA	NA	_	
Fear of Failure Rate, % of 18-64 population	12.75	NA	16.68	15.40	NA	NA	_	
Number of tech startups, number per million pop	70.71	NA	77.54	72.68	NA	NA	_	
High Status Successful Entrepreneurship, % of 18-64 population	71.81	NA	78.67	71.25	NA	NA	_	
Media Attention for Entrepreneurship, % of 18-64 population	72.45	NA	71.64	68.98	NA	NA	_	
Total early-stage Entrepr. Activity (TEA), % of 18-64 population	32.63	NA	41.46	39.91	NA	NA	_	
Improvement-Driven Opp. Entrepr. Activity: Rel. Prevalence, % of TEA	41.15	NA	46.24	37.25	NA	NA	_	
New Product early-stage Entrepr. Activity, % of TEA	26.61	NA	31.78	19.35	NA	NA	_	
			_					

SOURCES: GLOBAL ENTREPRENEURSHIP MONITOR - ADULT POPULATION; WORLD BANK - WDI

SUPPORTS

	Avg 2003-2011	2011	2012	2013	2014	2015	2016	2011	2016
% firms identifying transportation as major constraint, % of firms	NaN	NA	NA	16.4	NA	NA	_	•	
% of firms with an annual fin. Statem. reviewed by ext. audit., % of firms	NaN	NA	NA	54.3	NA	NA	_	•	
Quality of electricity supply, 1-7, best	3.4	3.5	3.5	3.1	3.3	3.4	2.5		
Efficiency of legal framework in settling disputes, 1-7, best	3.9	4.2	4.4	4.4	4.4	4.3	4.1		
Access to electricity, % population	18.5	NA	22.1	NA	NA	NA	_	•	
ICT goods imports, % total goods imports	3.4	3.0	2.3	2.2	2.5	NA	_		

SOURCES: ENTERPRISE SURVEYS; WEF-GCI REPORT; WORLD BANK - WDI

