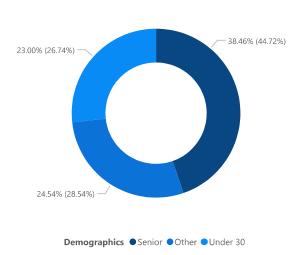
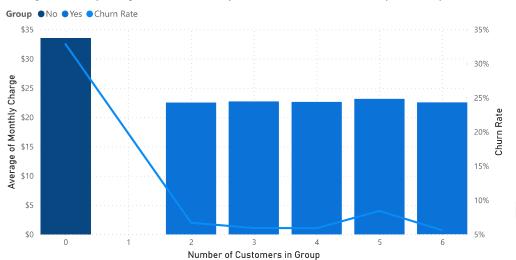


Churn Rate by Demographics



Average of Monthly Charge and Churn Rate by Number of Customers in Group and Group



26.86%

6687

Churn Rate

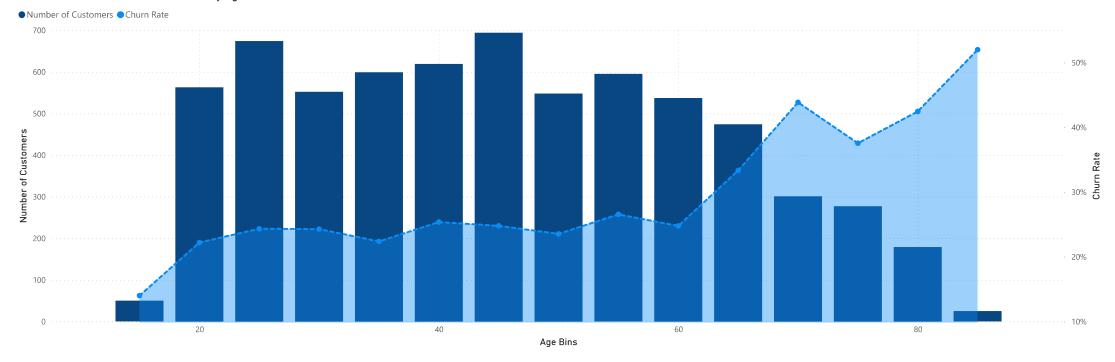
Number of Customers

1796

Number of Churned Cutomers



Number of Customers and Churn Rate by Age Bins



6123

Sum of Customer Service Calls

0.92

Avg Customer Service Calls

Contract Category

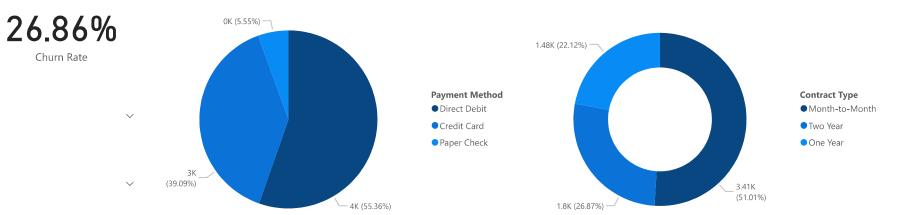
☐ Monthly

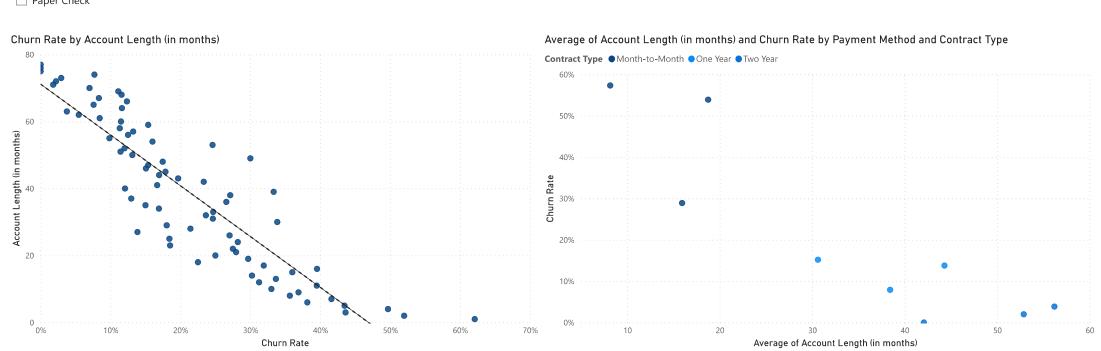
Yearly

Payment Method
Credit Card

☐ Direct Debit

☐ Paper Check





Demographics \$33.64 Other Senior Under 30 Average Extra International Charges Average Extra Data Charges Churn Rate by Grouped Consumption and Unlimited Data Plan Average Monthly Data Usage Unlimited Data Plan ● No ● Yes Between 5 and 10 GB 0.00 13.39 **Grouped Consumption** Average Monthly Data Usage by Unlimited Data Plan 10 or more GB Average Monthly Data Usage Less than 5 GB 5% 10% 15% 25% 30% 35% Unlimited Data Plan Churn Rate

6123

Sum of Customer Service Calls

\$33.64

Average Extra International Charges

0.92

\$3.37

Avg Customer Service Calls

Average Extra Data Charges



Avg Customer Service Calls by State and Churn Label

