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CALIFORNIA STATE UNIVERSITY, LOS ANGELES

## **Salesforce Certification**

**Fall 2018**

Dr. Arun Aryal

BUS 5980-03 | Graduate Directed Studies

California State University, Los Angeles

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# Salesforce Administrator Certification

Name of the Certification: - Salesforce Administrator (SU18)

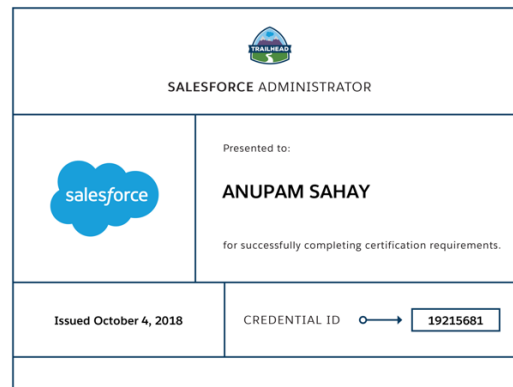
Location and Date of Certification: - 04<sup>th</sup> October 2018 (Los Angeles, USA)

Length of Training Program: - 4 weeks

Platform Used for Training: - Simplilearn.com / Udemy

Background and Objective: - The Salesforce Administration certification course is designed to ensure that we can learn & master the concepts of Salesforce Administrator and pass the certification exam on first try. I have learnt how to administer and configure Sales and Service Clouds, understand the sales and marketing ecosystem, and manage a wide range of important features and functionality of Salesforce. This practical hands-on training helped me to establish my credentials in the Salesforce domain and give a solid boost to my career.

Supporting Documentation: -



Break-up Score: -

The image shows a KRYTERION Test Taker Transcript for the Salesforce Certified Administrator (SU18) exam. The transcript includes the following information:

Topic	Pass	Percentage Correct
Standard and Custom Objects	100%	100%
AppExchange	100%	100%
Security and Access	100%	100%
Workflow/Process Automation	100%	100%
Service and Support Applications	100%	100%
Data Management	100%	100%
Activity Management and Collaboration	100%	100%
User Setup	100%	100%
Develop and Mobile Administration	100%	100%
Organization Set-Up	100%	100%
Analytics - Reports and Dashboards	100%	100%
Sales and Marketing Applications	100%	100%

Below the table, it states: "Congratulations! You have successfully completed the certification exam to become a Salesforce Certified Administrator. Welcome to the Salesforce worldwide community of Certified Professionals!"

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# Salesforce Platform Developer- I

Name of the Certification: - Salesforce Platform Developer - I (SU18)

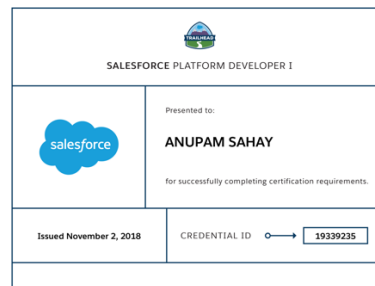
Location and Date of Certification: - 02<sup>nd</sup> November 2018 (Los Angeles, USA)

Length of Training Program: - 4 weeks

Platform Used for Training: - Simplilearn.com / Udemy

Background and Objective: - This Salesforce Platform Developer Certification Training is designed to ensure that we can master the concepts and components of application development on the Salesforce Platform. This training has helped me to understand how to extend Salesforce features using the declarative and programmatic capabilities of Apex code and Visualforce UI framework. The course is the first in the Salesforce developer learning path and will prepared me to pass the Salesforce developer certification exams on my first attempt.

Supporting Documentation: -



Break-up Score: -

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Test Taker Transcript

Test Taker Name: Anupam Sahay

Back

Exam: Salesforce Certified Platform Developer I (SU18)  
Date Completed: 02 November 2018  
Time Taken: 28 minutes of 110 minutes total  
Result: Pass

Topic	Percentage Correct
Salesforce Fundamentals	33.33%
Data Modeling and Management	42.85%
Logic and Process Automation	75.86%
User Interface	83.33%
Testing	85.71%
Debug and Deployment Tools	100.00%

Congratulations! You have successfully completed the certification exam to become a Salesforce Certified Platform Developer I. Welcome to the Salesforce worldwide community of Certified Professionals!

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## **Salesforce Platform Developer- II**

Name of the Certification: - Salesforce Platform Developer – II Multiple Choice Questions (SU18)

Location and Date of Certification: - 26<sup>nd</sup> November 2018 (Los Angeles, USA)

Length of Training Program: - 6 weeks

Pre-requisite Examination: - Salesforce Platform Developer - I

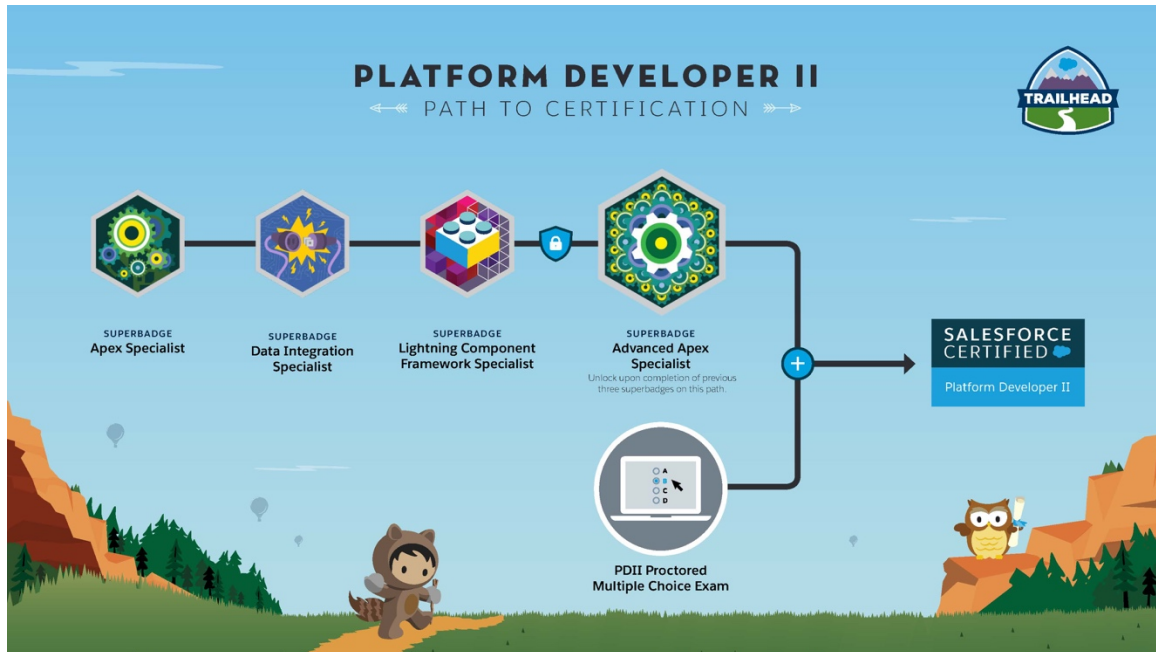
Background and Objective: -The Salesforce Certified Platform Developer II (PDII) credential is designed for those who can demonstrate their skills and knowledge in advanced programmatic capabilities of the Force.com platform and data modelling to develop complex business logic and interfaces. For successful completion of the exam the candidate needs to ace the below concepts:

- Design, develop, test, and deploy programmatic solutions that are maintainable and re-usable
- Follow Apex design patterns and object-oriented programming best practices

Before, Salesforce Certified Platform Developer II (PDII) certification comprised of two steps. Firstly, candidate must appear for a proctored multiple-choice question. After successfully passing the first step, candidate must complete a technical assignment and get it reviewed. The time taken to get oneself Platform Developer II certified was generally around several months.

Path to Certification: - Effective June 28, 2017, the Salesforce Certified Platform Developer II (PDII) certification will comprise of two parts: a proctored multiple-choice exam and four Trailhead super badges. These super badges will replace the Programming Assignment and thus intended to be useful in gauging candidate's knowledge on advanced, real-world business requirements covering features, concepts, and scenarios that are essential for a Platform Developer II to know, including Apex programming, data integration and more.

The four super badges Apex Specialist, Data Integration Specialist, Lightning Component Framework Specialist, and Advanced Apex Specialist.



## Supporting Documentation: -

### Home

**Welcome to Webassessor™ Anupam Sahay!** You can use Webassessor™ to register for Salesforce certification exams, view your scheduled and completed exams, and update your profile information.

Helpful articles about registering for a Salesforce certification exam can be found here:

- [Scheduling an Exam](#)
- [Onsite Proctoring - Completing Your Exam at a Testing Center](#)
- [Online Proctoring - Completing Your Exam Remotely](#)

If you hold an active Salesforce credential, please review the [Maintaining Your Salesforce Credential](#) article for information about maintaining your credential(s).

#### Link Your Accounts

In case you missed it, certification maintenance is now on Trailhead, and you must [link your Trailhead and Webassessor accounts](#) for your certification status to track as current. Just go [here](#), enter your Webassessor email, and check your inbox for an email with next steps. [Check out this article](#) for more details about checking your status.

#### Have a question?

Visit our [frequently asked questions](#) page.

You last logged in 29 November 2018 at 3:00PM MST.

[Generate Receipts](#)

#### SCHEDULED EXAMS

Exam	Date Scheduled	Date Registered	Launch	Details
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None found.

[Register for a new exam](#)  
Email me my scheduled exams.

#### IN-PROGRESS EXAMS

Exam	Date Scheduled	Date Registered	Date Launched
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None found.

#### COMPLETED EXAMS

Exam	Date Launched	Date Completed	Result
Salesforce Certified Administrator (SU18)	04 October 2018 America/Los_Angeles	04 October 2018 America/Los_Angeles	Pass
Salesforce Certified Platform Developer I (SU18)	02 November 2018 America/Los_Angeles	02 November 2018 America/Los_Angeles	Pass
Salesforce Certified Platform Developer II - Multiple Choice (SU18)	26 November 2018 America/Los_Angeles	26 November 2018 America/Los_Angeles	Pass

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Break-Up Score: -



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### Test Taker Transcript

Test Taker Name: Anupam Sahay

Back

**Exam:** Salesforce Certified Platform Developer II - Multiple Choice (SU18)  
**Date Completed:** 26 November 2018  
**Time Taken:** 29 minutes of 120 minutes total  
**Result:** Pass

Topic	Percentage Correct
Debug and Deployment Tools	66%
Integration	85%
User Interface	58%
Logic and Process Automation	80%
Testing	57%
Data Modeling and Management	100%
Salesforce Fundamentals	66%
Performance	75%

Congratulations! You have successfully completed the Salesforce Certified Platform Developer II Multiple Choice exam. Thank you for participating in the Salesforce Certification program.

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## **Conclusion**

The recent changes in the Platform Developer II (PDII) certification path has garnered mixed opinion from the developers' fraternity. As a general sentiment people stated that taking the certification route to trailhead badges may decrease the difficulty level for the exam. However, the change will reduce the time taken by an individual to get Platform Developer II (PDII) certified.

## **Executive Summary**

My name is Anupam Sahay, I live in California and have worked as an SAP Consultant in India. I have completed my Salesforce Developer and Admin certifications. These certifications will help me to get a job that combines aspects of the Administrator, Developer and Business Analyst roles in equal measure. My key responsibility in a project as a Salesforce consultant is to guide all the to Salesforce design choices in data models, security regimes and automation methods that will ensure the best combination of reliable data collection, analytic flexibility, strong security, integration compatibility, scalability and more.

Doing this well requires understanding the Salesforce platform from the oldest to newest features. I maintain my Administrator and Developer Certifications as a baseline of familiarity with all key features. I don't and couldn't know everything, but I know a broad swath of the platform with exceptional depth in a few areas. And that helps me learn new elements quickly when necessary.