

TECHNICAL SKILLS

Programming: JavaScript, Ruby, Java, NPM, Python, RESTFUL APIs, SQL

Frameworks/Libraries: Ruby on Rails, React, JQuery, Redux, Jinja

Markup & Page Layout: HTML, CSS, SASS

Version Control: Git, Github

WORK HISTORY

Ladders / Software Engineer

Nov 2018 - Oct 2019

Professional community and recruitment platform

- Contributed ideas and suggestions in team meetings with tech leads and project managers and delivered updates on deadlines, designs and enhancements
- Implemented A/B Tests through Google Analytics
- Developed variants for the A/B Tests by applying experience in React.Js, Redux, JSP and Java programming languages
- Tuned and improved software source code based upon new user requirements and technical guidelines
- Used Git to track project versions
- Requirements gathering
- Analyzed code defects and failures and presented code refactors and design fixes

Diligent Corporation / Customer Support Specialist

Jul 2014 - Nov 2018

SAAS company that enables board members of corporations, government organisations and not for profit groups to share and collaborate information for board meetings

- Assisted customers in identifying issues and explained solutions to restore service and functionality
- Developed and tested new product offerings prior to release to assist development team in bug identification
- Demonstrated professionalism and courtesy with customers while working to resolve complaints, problems or respond to questions
- Responded to support requests from end users and patiently walked individuals through basic troubleshooting tasks
- Activated accounts for clients interested in new services Adhered to all company established policies and procedures
- Explained technical information in clear terms to non-technical individuals to promote better understanding

TECHNICAL PROJECTS

Store Your Quotes [Github](#) | [Demo](#)

User is able to add quotes, and authors. Information is displayed on the author, and quote index pages.

- Created React components to display templates for authors, header, and footer
- Built display form within template, and retrieve data to post to the API
- Added a "like" feature to each quote component to add a "like", and display the likes. When the user clicks the button, it fires off an action function that updates the redux store, and posts to the api
- Sorted quotes by the amount of likes, using the array method.
- Built a Rails API to request request from, and post data.
- Used the ActiveRecord serializer to adjust JSON to show the has-many relationship between the author, and the quotes

EDUCATION

Flatiron School

Dec 2017

FullStack Web Development Online Program

Coursework focused on Ruby, Ruby On Rails, JQuery, React.Js, JQuery, RESTFUL APIs

New York University

Jan 2013

Bachelor of Arts degree in Economics