

# Alvaro Saldaña

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## Education

### The University of Texas at Austin

Austin, TX

*B.S. Biochemistry*

August 2013

- UTeach Outreach Program: Teaching, tutoring, and mentoring 2<sup>nd</sup> and 4<sup>th</sup> graders
- Programming Experience: Completed courses in Introduction to Computing Systems and Introduction to Programming where Binary Coding, Assembly Coding, and C+

### The University of Texas at Austin

Austin, TX

*Health Information Technology and Health Information Exchange Certificate*

Fall 2013

- Graduated from an intensive 9-week full time program that provides a comprehensive overview of the fundamentals of health IT.
- Completed coursework in the business of medicine; fundamentals of health information technology; workflow, project management, and change management; and the theory and practice of electronic health records and health information exchanges
- Gained hands-on experience with EHRs, including Allscripts, Athena, e-MDs, eClinicalWorks, Greenway, NextGen and Vitera; HIEs including Orion and ICA; HL7 message creation; data analytics, using both Microsoft SQL Server and Access; and data transfer to STC immunization registry and LabCorp laboratory system
- Participated in a 10-day practicum in a clinic/hospital setting
- Collaborated with a partner to create and present a research poster to Health IT professionals : The Future of EHR and Genomic Database Integration

## Skills

- **Computer:** C+, Assembly, Binary Programming, SQL, IC3 Certification, MS Office
- **Certification:** OSHA Certification
- **Language:** Bilingual, fluent in Spanish
- **Technical writing:** Quantitative and Qualitative research reports

## Experience

### eClinicalWorks

January 2014 – Present

Software Training Specialist Level 2

- Instructed various clients in classroom and real time settings (go-live). Provided consultations and recommended workflow.
- Specialties Trained: PCMH and FQHC Groups, OB/GYN, Gastroenterology, Internal Medicine and Family Practice, Cardiology, ENT, Pulmonary and Sleep, Neurology and Pain Management, Orthopedic, Mental and Behavior Health, and Dental
- Major Clients: Northern Ohio Medical Specialists (Ortho), Orthopedic One, Migrant Health Center (Puerto Rico), Cardiovascular Care Group (Louisiana Heart), Podiatric Medical Partners of Texas, Top Care Medical Group (Dallas, TX), Central Pediatrics (St. Paul, MN), San Joaquin General Hospital (CA), Femwell Group Health (OB/GYN in FL), Central City Community Health Center (CA), CityMD (NY), Morris Heights Health Center (NY), Salud Integral de la Montana (PR)

### IT Help Desk Specialist

August 2011 - August 2013

- Provided excellent customer service via general computer troubleshooting/diagnostics in the Electrical and Computer Engineering Department at UT Austin.

### ECE Computer Lab Proctor

August 2009 - May 2011

- Answered student questions and carried out basic computer troubleshooting.

## Awards

Vamos Scholarship Recipient

Fall 2009 – Fall 2010

Class of 2009 Salutatorian

Spring 2009