## Cigna Medicare Supplement Insurance Cigna Health and Life Insurance Company

# APPLICATION BOOKLET FOR

## **FLORIDA**

This packet contains all required forms for application submission. Please complete each form according to the instructions on each page.

- Application
- > Electronic funds transfer agreement
- > HIPAA notices
- > Replacement notice
- > Anti-Discrimination disclosure

Note: All Applications outside of OE/GI require a Phone Verification (PV) — Reduce delays and make the PV call at the point-of-sale. **Call our PV Hotline at 866.825.4822 from 7 a.m. to 7 p.m. Central Time**.

### Together, all the way.



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### APPLICATION for MEDICARE SUPPLEMENT INSURANCE

### Cigna Health and Life Insurance Company

PO Box 5725, Scranton, PA 18505-5725 • Customer Service: 866-459-4272 • www.Cigna.com Phone Verification (PV) Hotline 866-825-4822 • FaxApp Submission 877-704-8186



Application is for: New business Reinstatement Ph	one verifi	cation case #(s)		
<ul> <li>If you complete this application with another Applicant, you are c information that you provided on this application.</li> </ul>	onsentin	g to the other Appl	icant viev	ving the protected health
If only one Applicant, complete Applicant A questions.				
A. Personal information				
APPLICANT A				
Name (First MI Last)	Age	Date of birth (MM	I/DD/YYYY	Gender  Male Female
Resident address (Street, City, State ZIP)	'		Ph (	one )
Mailing address (if different from resident address)			Social Se	ecurity no. (XXX-XX-XXXX)
Email address (optional) By providing your email address, you agree to rec	eive marke	eting content electroni	cally.	
APPLICANT B	1	1		
Name (First MI Last)	Age	Date of birth (MM	I/DD/YYYY	<ul><li>Gender</li><li>☐ Male</li><li>☐ Female</li></ul>
<b>Resident address</b> (Street, City, State ZIP) − OR check box ☐ if same as	s Applica	nt A	Ph (	one )
Mailing address (if different from resident address)			Social Se	ecurity no. (XXX-XX-XXXX)
Email address (optional) By providing your email address, you agree to rec	eive marke	eting content electroni	cally.	
Household discount (see Outline of Coverage for details)  1. a. Is another member of your household applying for or current				APPLICANT A APPLICANT E YES NO YES NO
policy with Cigna Health and Life Insurance Company (3% ho 1. If you answered YES to 1, please provide member information if				_
Name (First MI Last)				ecurity no. (XXX-XX-XXXX)
B. Please provide your Medicare information	າ (as sho	own on your Mea	licare ca	rd)
	APPLICANT E			
				D/YYYY)
		art B) coverage start		

You must have both Medicare Parts A and B on your requested Medicare Supplement effective date for coverage to be issued.

	PLICANT <b>A</b> Check plan selected:  Plan A Plan F* Plan HDF* Plan G Plan N			
Apı	PLICANT <b>B</b> Check plan selected: $\square$ Plan A $\square$ Plan F* $\square$ Plan HDF* $\square$ Plan G $\square$ Plan N			
	quested Medicare Supplement effective date ( $MM/DD/YYYYY$ ) A B _ no effective date is requested, we will assign the 1st day of the month following the date of this application)			
*PI	ans F and HDF are only available if you are first Medicare-eligible before 2020.			
D	Are you eligible for Open Enrollment or Guaranteed Issue?			
Gu ant <b>wi</b> t	ou lost or are losing other health insurance coverage and received a notice from your prior insurer say aranteed Issue of a Medicare Supplement insurance policy or that you had certain rights to buy such a seed acceptance in one or more of our Medicare Supplement plans. Please include a copy of the notice by your application.	policy,	you m	nay be gua
	EASE ANSWER ALL QUESTIONS (mark YES or NO below with an "X").		CANT A	APPLICANT
	the best of your knowledge:	YES	NO	YES NO
1.	a. Did you turn age 65 in the last six (6) months?  b. Did you enroll in Medicare Part B in the last six (6) months?  If YES, what is the effective date? (MM/DD/YYYY) A B			
2.	Are you covered for medical assistance through the state Medicaid program? (Note to Applicant:			
	if you are participating in a "Spend-Down Program" and have not met your "Share of Cost", please answer NO to this question.)		П	
	If YES,	_	_	
	a. will Medicaid pay your premiums for this Medicare Supplement policy?			
	b. do you receive any benefits from Medicaid other than payments toward your Medicare  Part B premium?			
3.	Have you had coverage from any Medicare plan other than original Medicare within the past	_	_	
	63 days (for example, a Medicare Advantage plan or a Medicare HMO or PPO)?			
	a. fill in your START and END dates below (if you are still covered under this plan, leave the END date blank).			
	A START END			
	B START END			
	b. if you are still covered under the Medicare plan, do you intend to replace your current coverage with this new Medicare Supplement policy?			
	c. was this your first time in this type of Medicare plan?			
	d. did you drop a Medicare Supplement policy to enroll in the Medicare plan?			
4.	a. Do you have another Medicare Supplement policy in force?			
	b. If so, with what company and what type plan do you have?			
	Α			
	В			
	c. If so, do you intend to replace your current Medicare Supplement policy with this policy?  If existing Medicare Supplement coverage is not to be replaced, this policy cannot be issued.			

A START \_\_\_\_\_ END \_\_\_\_\_

B START \_\_\_\_ END \_\_\_\_

b. What are your dates of coverage under the other policy? (If you are still covered under the other

5. Have you had coverage under any other health insurance within the past 63 days (for example,

a. If so, with what company and what kind of policy?

policy, leave the END date blank.)

A \_\_\_\_\_

an employer, union, or individual plan)? .....

### IF YOU ARE ELIGIBLE FOR OPEN ENROLLMENT OR GUARANTEED ISSUE (BASED ON YOUR ANSWERS IN SECTION(S) B & D), DO NOT ANSWER THE QUESTIONS IN THIS SECTION.

It is important that you provide truthful and accurate answers to the questions in this section as your answers form the basis of our determination of your eligibility for this coverage. Failure to provide complete and accurate information, if it is determined to be material to our assessment, may result in future denial of benefits and/or rescission of this coverage.

PAF	RT A. MEDICAL QUESTIONS – If the answer to any question in Part A is YES, you are not eligible for coverage.	APPLIC	ANT A	APPLIC	ANT B
1.	Are you confined, scheduled for admission, or in the last two (2) years have you been confined to a nursing facility or assisted living facility?	YES	NO	YES	
2.	Do you receive home health care services; or in the last two (2) years, have you received home health care services for more than three (3) separate periods of care?				
3.	Do you have a terminal illness; are you in the hospital, pending hospital admission, or have you been hospitalized more than two (2) times in the last two (2) years?				
4.	Do you receive assistance bathing, transferring, toileting, eating, dressing, or are you bedridden; have you been recommended by a medical professional to use the assistance of a wheelchair, walker, o motorized mobility aid?	r			
5.	Within the past six (6) months, have you been treated for or advised by a medical professional to have treatment for diabetes with hypertension that required three (3) or more hypertension medications to control or diabetes requiring more than 50 units of insulin daily to control?				
6.	Within the past two (2) years, have you been treated for (including surgery) or recommended by a medic professional to have treatment or surgery for any of the following:	al			
	<ul> <li>heart attack, congestive heart failure, coronary bypass, angioplasty, atherosclerosis or arteriosclerosis, peripheral vascular disease, carotid artery disease, coronary artery disease (CAD), angina, cardiomyopathy, stent placement, heart valve surgery, atrial fibrillation, irregular heartbeat, cardiac pacemaker, transient ischemic attact (TIA) or stroke? (You should answer NO if your only treatment has been less than three concurrent cardiovascular medications and your treatment has not altered in the last two (2) years (e.g., change in medications or dosage increases)).</li> </ul>				
7.	At any time, have you been treated for (including surgery) or recommended by a medical professional to have treatment or surgery for any of the following:				
	<ul> <li>unrepaired aneurysm, hemophilia, or any other blood disorder?</li> <li>any heart disease requiring a permanent, implantable cardiac defibrillator?</li> <li>chronic obstructive pulmonary disease (COPD), chronic obstructive lung disease (COLD), emphysema chronic bronchitis or other chronic lung or respiratory disorder not listed that requires the permanen use of oxygen?</li> </ul>				
	<ul> <li>diabetes with neuropathy, diabetes with retinopathy, or diabetes with vascular disease?</li> <li>cerebral palsy, myasthenia gravis, systemic lupus, Parkinson's disease?</li> <li>hepatitis other than hepatitis A or other liver disease?</li> <li>dementia, senility or Alzheimer's disease?</li> <li>Prostate Specific Anitgen (PSA) levels greater than 6.0?</li> </ul>				
8.	Within the past two (2) years, have you been treated for (including surgery) or recommended by a medical professional to have treatment or surgery for any of the following: any cancer, excluding skin cancer (except malignant melanoma)?  • anemia requiring repeated blood transfusions?  • alcohol or drug abuse (including counseling)?  • pancreatitis?				
	• seizure?				

	At any time, have you been treated for an amputation caused by disease or fo Have medical tests, treatment, therapy, surgery anticipated? (This excludes ma	YES N		ICANT E		
11.	Antigen (PSA) tests which were recommended that you ever been tested positive for or been diagnosed as having Acquired (ARC) caused by the Human Immunode					
	such infection?	•				
lf y	ou answered NO to all questions in this	Section, please continue to Pa	art B. >>>			
E.	Complete medical quest	ions (cont'd.)				
	RT B. MEDICAL QUESTIONS AND MEDIC				's underv	vriting
	iew and may result in a decline. Please p Have you used tobacco within the last	·	·	eage. $\square$ $\Gamma$	7	
	Applicant A Height (ftin.)					
	APPLICANT B Height (ftin.)	•				
14.	Please list any prescription medications past two (2) years (attach a separate sheet	s taken or prescribed by a licens	sed member of the medical profe	ession or	doctor ir	the
	Medication name	Dates taken	Reason for med	lication		
	Applicant A					
	Applicant B					
	Applicant B					
	Applicant B					
	Applicant B					
	Applicant B					
	APPLICANT B					
	Applicant B					
	APPLICANT B					

### F.

### Important statements for Applicant to read

- You do not need more than one Medicare Supplement policy.
- If you purchase this policy, you may want to evaluate your existing health coverage and decide if you need multiple coverages.
- You may be eligible for benefits under Medicaid and may not need a Medicare Supplement policy.
- If, after purchasing this policy, you become eligible for Medicaid, the benefits and premiums under your Medicare Supplement policy can be suspended, if requested, during your entitlement to benefits under Medicaid for 24 months. You must request this suspension within 90 days of becoming eligible for Medicaid. If you are no longer entitled to Medicaid, your suspended Medicare Supplement policy (or, if that is no longer available, a substantially equivalent policy) will be reinstituted if requested within 90 days of losing Medicaid eligibility. If the Medicare Supplement policy provided coverage for outpatient prescription drugs and you enrolled in Medicare Part D while your policy was suspended, the reinstituted policy will not have outpatient prescription drug coverage but will otherwise be substantially equivalent to your coverage before the date of the suspension.
- If you are eligible for and have enrolled in a Medicare Supplement policy by reason of disability and you later become covered by an employer or union-based group health plan, the benefits and premiums under your Medicare Supplement policy can be suspended, if requested, while you are covered under the employer or union-based group health plan. If you suspend your Medicare Supplement policy under these circumstances and later lose your employer or union-based group health plan, your suspended Medicare Supplement policy (or, if that is no longer available, a substantially equivalent policy) will be reinstituted if requested within 90 days of losing your employer or union-based group health plan. If the Medicare Supplement policy provided coverage for outpatient prescription drugs and you enrolled in Medicare Part D while your policy was suspended, the reinstituted policy will not have outpatient prescription drug coverage but will otherwise be substantially equivalent to your coverage before the date of the suspension.
- Counseling services may be available in your state to provide advice concerning your purchase of Medicare Supplement insurance and concerning medical assistance through the state Medicaid program, including benefits as a Qualified Medicare Beneficiary (QMB) and a Specified Low-income Medicare Beneficiary (SLMB).

I hereby apply to Cigna Health and Life Insurance Company for coverage to be issued based upon the truth and completeness of the answers to the above questions, and understand and agree that: (1) no agent has the authority to waive the answer to any questions on the application; (2) no insurance will be effective until (a) a policy has been issued by the Company and (b) the initial premium has been paid; and (3) I have received the Outline of Medicare Supplement Coverage for the policy applied for and the required *Guide to Health Insurance for People with Medicare*.

**CAUTION:** Please review your answers to the questions on the application. It is important to the issuance of this policy that all questions are answered correctly and truthfully.

WARNING: Any person who knowingly and with intent to injure, defraud, or deceive any insurer files a statement of claim or an application containing any false, incomplete or misleading information is guilty of a felony of the third degree.

I understand that the Medicare Supplement policy applied for will not cover loss due to Pre-Existing Condition(s) unless the expense for that loss is incurred more than six (6) months after the effective date of coverage. This provision does not apply if, as of the date of application, you had a Continuous Period of Creditable Coverage which did not expire more than 63 days ago and such coverage, while in force, lasted for at least six (6) months. If, as of the date of application, you had less than six (6) months prior Creditable Coverage, the Pre-Existing Conditions limitation will be reduced by the aggregate amount of Creditable Coverage. If this policy is replacing another Medicare Supplement policy, credit will be given for any portion of the waiting period that has been satisfied. This provision does not apply if you are applying for and are issued this policy under Guaranteed Issue status.

Applicant A Signature _		Date
Applicant B Signature _		Date
G. Determine	your rate class	
A B  Non-Tobacco  Tobacco	If you are not a tobacco user or answered NO to section E If you are a tobacco user or answered YES to section E, qu	estion 12.
Your eligibility for cover	age and final rate class is subject to underwriting review	<ul> <li>Medications and height and weight impact your</li> </ul>

rate class. Please refer to the declinable drug list and height and weight chart for guidance.

H. Che	oose your method of paymer	nt			
APPLICANT A	ect one of the following):				
_	ect one of the following). Aft (complete the Electronic Funds Transfer A	(areement)			
	ill (enclose check payable to Cigna Health a	-	ompany: do not sei	nd cash)	
	Group name		•	Group number	
Mode:	$\square$ Monthly (bank draft or list bill only)			i-annually	Annually
	ee rate chart in Outline of Coverage) ered YES to Section A, question 1, multiply	\$ premium by 0.97.			
Applicant B Method (sel	ect one of the following):				
_	oft (complete the Electronic Funds Transfer A	Agreement)			
☐ Direct b	ill (enclose check payable to Cigna Health a	and Life Insurance Co	ompany; do not sei	nd cash)	
☐ List bill	Group name			Group number	
Mode:	$\square$ Monthly (bank draft or list bill only)	•		i-annually	☐ Annually
	ee rate chart in Outline of Coverage)				
ii you answ	ered YES to Section A, question 1, multiply	premium by 0.97.			
Δα	ent use only				
1. /19					
Please answ	er all questions:				
Agent(s) sha	II list any health insurance policies they h	ave sold to the Appli	ant.		
1. List poli	cies sold which are still in force (if this doe	s not apply, state "NOI	νΕ").		
2. List poli	cies sold in the past five (5) years which ar	e no longer in force	if this does not ann	Ny state "NONE")	
z. List poi	cies sold in the past live (5) years which ar	e no longer in lorce (	ii tiiis does not app	ny, state NONE ).	
3. I certify	that I have provided the Applicant(s) with	the following docur	nents:		
		. Guide to Health Insur	•		
	ne of Medicare Supplement Coverage d				
	certify that I have delivered the documents				):
	பா person பா have knowledge or reason to believe the	Mail Email E		•	
	TA: YES NO APPLICANT B: Y	ES NO	ing madrance may	be involved:	
If YES, g	ive name of company, reason, and termin	ation date:			
Α					
NOTES: Plea	se provide additional information that ma	y assist in processing	this application (d	attach a separate shee	t if needed).
	t I have interviewed the Applicant(s), ask			the application, and	I have truly and
•	ecorded on the application the information e of licensed Agent Signatu	n supplied to me by ire of licensed Agent		El Agont License ID	Dorcontono
riiiilea nan	ie of licerised Agent Signatu	ire of licerised Agent	Writing number	FL Agent License ID	Percentage

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Writing number

FL Agent License ID

Percentage

Signature of 2<sup>nd</sup> licensed

Agent

Printed name of 2<sup>nd</sup> licensed Agent

### PRE-AUTHORIZATION AGREEMENT FOR ELECTRONIC FUNDS TRANSFER

CIGNA HEALTH AND LIFE INSURANCE COMPANY • PO BOX 5725, SCRANTON, PA 18505-5725

☐ Joint Account – onl	ly one form is need	led for Joint Account	☐ Applicant A only	□ Арр	LICANT B only
Proposed Insured Name	e				Policy Number (if available)
Financial Institution Na	ame and Telephon	e Number			
9-digit Routing Number	er Acco	ount Number	1	Requested	l Withdrawal Date (1st - 28th)
Withdraw Payment:	☐ Monthly	☐ Quarterly	□ Sen	ni-annually	y 🔲 Annually
Type of Account:	☐ Personal Che	ecking Account 🔻 🗆	l Personal Savings Ac	count	☐ Corporate/Business Checking
Name of Employer Gro	up				
Purpose for submitting	this Authorization	n (check appropriate bo	x(es)):		
☐ New authoriza			☐ Change in check	ing/saving	gs account
☐ Change in fina	ancial institution		☐ Change in existing	ng coverag	ge
E. dedication					0101
For checking acc Refer to the section	ions on	PAY TO THE ORDER OF			\$
the sample chec			The Account r	number	Dollars
For savings according Please verify with the account and number of your sections.	h your bank routing	The Routing number is digits between the II. I symbols.	left of account ignore check i	umber is t number, number.	The Check number should match the upper right corner.

APPLICANT A OR APPLICANT B INFORMATION FOR FINANCIAL **INSTITUTIONS**: As a convenience to me, I hereby request and authorize you to pay and charge to my account, drafts drawn on my account by and payable to Cigna Health and Life Insurance Company provided there are sufficient funds in said account to pay the same on presentation. Such drafts will bear my printed name. I also authorize Cigna Health and Life Insurance Company and any financial institution it uses to initiate credit entries to my account or to provide refund of premium or association fees (if applicable). I authorize you to accept and to credit these entries to my account. In the event Cigna Health and Life Insurance Company mistakenly deposits funds into my account, I authorize Cigna Health and Life Insurance to debit my account for an amount not to exceed the original amount of credit. This authorization shall remain in effect until revoked by me in writing, and until you actually receive such notice. I agree that you shall be fully protected in honoring any such draft. I agree that your rights in respect to any such draft shall be the same as if

APPLICANT A OR APPLICANT B INFORMATION FOR CIGNA HEALTH AND LIFE INSURANCE COMPANY: It is understood that the initial draft will occur when the policy is issued. All subsequent drafts will be drawn on or about the requested date each month. The presentation of such drafts to the above Financial Institution shall constitute notice of premiums being due upon the contract and association fees (if applicable), and no other notice of premiums or association fees (if applicable) due will be given. No premium or association fee (if applicable) shall be deemed to have been paid unless and until actual payment of the draft drawn for such premium or association fee (if applicable) payment has been received by Cigna Health and Life Insurance Company. The cancelled draft will constitute receipt of premium or association fee (if applicable) payment. The privilege of paying premiums and association fees (if applicable) under this Plan may be revoked by Cigna Health and Life Insurance Company if any draft is not paid upon presentation. The payment of premiums and association fees (if applicable) under this Plan

it were a check signed personally by me. I further agree such draft is dishonored, whether intentionally or insyou shall be under no liability whatsoever even the dishonor results in the forfeiture of insurance.	advertently, Depositor if other than	r the Contract Owner, Financial Institution in Contract Owner, or by Cigna Health and my upon 30 days written notice.
Name of Payor (if other than Insured)	Payor's Address	
Print name of Depositor (as it appears on account)	Signature of Depositor	Date
CHLIC-EFT-MULTI	RETURN TO COMPANY	01/20

### PRE-AUTHORIZATION AGREEMENT FOR ELECTRONIC FUNDS TRANSFER

CIGNA HEALTH AND LIFE INSURANCE COMPANY • PO BOX 5725, SCRANTON, PA 18505-5725

☐ Joint Account – onl	ly one form is need	led for Joint Account	☐ Applicant A only	□ Арр	LICANT B only
Proposed Insured Name	e				Policy Number (if available)
Financial Institution Na	ame and Telephon	e Number			
9-digit Routing Number	er Acco	ount Number	1	Requested	l Withdrawal Date (1st - 28th)
Withdraw Payment:	☐ Monthly	☐ Quarterly	□ Sen	ni-annually	y 🔲 Annually
Type of Account:	☐ Personal Che	ecking Account 🔻 🗆	l Personal Savings Ac	count	☐ Corporate/Business Checking
Name of Employer Gro	up				
Purpose for submitting	this Authorization	n (check appropriate bo	x(es)):		
☐ New authoriza			☐ Change in check	ing/saving	gs account
☐ Change in fina	ancial institution		☐ Change in existing	ng coverag	ge
E. dedication					0101
For checking acc Refer to the section	ions on	PAY TO THE ORDER OF			\$
the sample chec			The Account r	number	Dollars
For savings according Please verify with the account and number of your sections.	h your bank routing	The Routing number is digits between the II. I symbols.	left of account ignore check i	umber is t number, number.	The Check number should match the upper right corner.

APPLICANT A OR APPLICANT B INFORMATION FOR FINANCIAL **INSTITUTIONS**: As a convenience to me, I hereby request and authorize you to pay and charge to my account, drafts drawn on my account by and payable to Cigna Health and Life Insurance Company provided there are sufficient funds in said account to pay the same on presentation. Such drafts will bear my printed name. I also authorize Cigna Health and Life Insurance Company and any financial institution it uses to initiate credit entries to my account or to provide refund of premium or association fees (if applicable). I authorize you to accept and to credit these entries to my account. In the event Cigna Health and Life Insurance Company mistakenly deposits funds into my account, I authorize Cigna Health and Life Insurance to debit my account for an amount not to exceed the original amount of credit. This authorization shall remain in effect until revoked by me in writing, and until you actually receive such notice. I agree that you shall be fully protected in honoring any such draft. I agree that your rights in respect to any such draft shall be the same as if

APPLICANT A OR APPLICANT B INFORMATION FOR CIGNA HEALTH AND LIFE INSURANCE COMPANY: It is understood that the initial draft will occur when the policy is issued. All subsequent drafts will be drawn on or about the requested date each month. The presentation of such drafts to the above Financial Institution shall constitute notice of premiums being due upon the contract and association fees (if applicable), and no other notice of premiums or association fees (if applicable) due will be given. No premium or association fee (if applicable) shall be deemed to have been paid unless and until actual payment of the draft drawn for such premium or association fee (if applicable) payment has been received by Cigna Health and Life Insurance Company. The cancelled draft will constitute receipt of premium or association fee (if applicable) payment. The privilege of paying premiums and association fees (if applicable) under this Plan may be revoked by Cigna Health and Life Insurance Company if any draft is not paid upon presentation. The payment of premiums and association fees (if applicable) under this Plan

it were a check signed personally by me. I further agree such draft is dishonored, whether intentionally or insyou shall be under no liability whatsoever even the dishonor results in the forfeiture of insurance.	advertently, Depositor if other than	r the Contract Owner, Financial Institution in Contract Owner, or by Cigna Health and my upon 30 days written notice.
Name of Payor (if other than Insured)	Payor's Address	
Print name of Depositor (as it appears on account)	Signature of Depositor	Date
CHLIC-EFT-MULTI	RETURN TO COMPANY	01/20

## AUTHORIZATION FORM FOR DISCLOSURE OF AN APPLICANT'S PROTECTED HEALTH INFORMATION

I hereby authorize the disclosure of protected health information about me as described below.

- 1. The Company, as used in this authorization, shall mean American Retirement Life Insurance Company, Loyal American Life Insurance Company®, Cigna Health and Life Insurance Company, Cigna National Health Insurance Company, and their affiliates as described below.
- 2. I authorize any licensed physician, medical practitioner, hospital, clinic, Pharmacy Benefit Manager, or other medical or medically-related facility, the U. S. Veterans Administration and Selective Service System, insurance company, MIB Group, LLC, or any other organization, institution, or person that has any records or information available as to the diagnosis, treatment, and prognosis with respect to any physical or mental condition and/or treatment relating to me or my family to disclose to the Company's underwriting, new business, claims, sales agents, and premium accounting representatives any such records or information. However, MIB Group, LLC, information will only be shared with the Company's underwriting staff and Medical Director.
- 3. I authorize the Company to make a brief report of my protected health information to MIB Group, LLC.
- 4. The protected health information described above will be disclosed to the Company to determine my or my family's eligibility to obtain coverage under the policy for which I/we have applied, and to determine the rates and terms which apply to the policy.
- This medical or health information includes information on the diagnosis and treatment of mental illness, alcohol, and drug use.
   This also includes information on the diagnosis, treatment, and testing results related to HIV, AIDS, and sexually-transmitted diseases unless otherwise restricted by state law.
- 6. I understand that I may revoke this authorization in writing at any time, except to the extent that action has been taken by the Company in reliance on this authorization, by sending a written revocation to the Company's Privacy Office at PO Box 5700, Scranton, PA 18505-5700.
- 7. I understand that the information which will be provided under this authorization is necessary for the Company to determine my eligibility for coverage under the policy and that the Company will condition its approval and issuance of the policy on my providing this authorization, and my application may be denied if I refuse to provide this authorization.
- 8. I understand that if the person or entity that receives my protected health information is not a health care provider or health plan covered by the federal privacy regulations, the information may be re-disclosed by such person or entity and will likely no longer be protected by the federal privacy regulations.
- 9. I understand that a photocopy, facsimile copy, or other electronic copy of this authorization shall be considered as effective and valid as the original. I also understand that I or my personal representative am entitled to receive a copy of this authorization upon request. This authorization will expire twenty-four (24) months from the date it is signed.

10.	If you are the representative of an Applicant, describe the scope of your authority to act on the Applicant's behalf:

APPLICANT A Name		Name of Applicant A Personal Representative	e, if applicable
Applicant A Social Security Number		Relationship of Personal Representative to	APPLICANT A
Applicant A Signature	Date	Signature of Personal Representative	Date
Applicant B Name		Name of Applicant B Personal Representative	e, if applicable
APPLICANT B Social Security Number		Relationship of Personal Representative to	Applicant B
Applicant B Signature	Date	Signature of Personal Representative	Date
Signature of Company's Agent	 Date		

## AUTHORIZATION FORM FOR DISCLOSURE OF A CONSUMER'S PROTECTED HEALTH INFORMATION FOR MARKETING PURPOSES ("Authorization")

- 1. I hereby authorize the use and disclosure of all my health information, including but not limited to my personal and medical information contained in the Company's records ("Protected Health Information") to American Retirement Life Insurance Company, Loyal American Life Insurance Company®, Cigna Health and Life Insurance Company, Cigna National Health Insurance Company, and their affiliates ("Company") as described below.
- 2. I authorize the Company to use the Protected Health Information contained in the Company's records, including its underwriting and claim records, to help determine whether I might be interested in or can benefit from other non-health-related insurance products offered by the Company.
- 3. I understand that the Company will disclose the Protected Health Information to its underwriting staff, new business staff, sales agents, or marketing management for the purpose of marketing non-health-related products to me.
- 4. I understand that I may revoke this Authorization at any time, except to the extent that action has been taken by the Company in reliance on this Authorization, by sending a written revocation to the Company's Privacy Steward at PO Box 5700, Scranton, PA 18505-5700.
- 5. I understand that the Protected Health Information which the Company will use and disclose under this Authorization is not necessary for the Company to determine my eligibility for coverage under the policy and that the Company will not condition its approval and issuance of the policy on my providing this Authorization.
- 6. I understand that if the person or entity that receives my Protected Health Information is not a health care provider or health plan covered by the federal privacy regulations, the information may be redisclosed by such person or entity and will likely no longer be protected by the federal privacy regulations.
- 7. I understand that a photocopy, facsimile copy, or other electronic copy of this Authorization is as effective and valid as the original. I also understand that I or my personal representative am entitled to receive a copy of this Authorization. This Authorization will remain in effect for two (2) years from the day my policy(ies) is terminated or the day I revoke my permission.
- 8. By providing my telephone number(s) on the attached application for insurance, I consent to receive calls, texts, or autodialed or prerecorded telemarketing messages from Cigna and its affiliates.

If you are the representative of a Consumer, describe the scope of your authority to act on the Consumer's behalf:

Applicant A Name		Name of APPLICANT A Personal Representative, if applicable	
Applicant A Signature	Date	Relationship of Personal Representative to APPLICANT A	
		Signature of Personal Representative	Date
Applicant B Name		Name of Applicant B Personal Representative	, if applicable
Applicant B Signature	Date	Relationship of Personal Representative to Ar	PPLICANT B
Signature of Company's Agent	 Date	Signature of Personal Representative	Date

A signed copy of this form will be provided to you.

MKT-TCPA-MULTI-CS.2 01/20

**Instructions to Agent**: This form is provided for the purpose of compliance with regulations regarding the replacement of Medicare Supplement insurance. When the replacement question on the application is answered "Yes," this form must be dated, signed by the Applicant and by the Agent, and submitted to the Cigna Health and Life Insurance Company (CHLIC) with the application.

A copy of this form must also be left with the Applicant.

### NOTICE TO APPLICANT REGARDING REPLACEMENT OF MEDICARE SUPPLEMENT INSURANCE OR MEDICARE ADVANTAGE

CIGNA HEALTH AND LIFE INSURANCE COMPANY PO Box 5725, Scranton, PA 18505 • 866-459-4272

### SAVE THIS NOTICE! IT MAY BE IMPORTANT TO YOU IN THE FUTURE.

According to your application, you intend to terminate existing Medicare Supplement or Medicare Advantage insurance and replace it with a policy to be issued by Cigna Health and Life Insurance Company. Your new policy will provide thirty (30) days within which you may decide without cost whether you desire to keep the policy.

You should review this new coverage carefully. Compare it with all accident and sickness coverage you now have. If, after due consideration, you find that the purchase of this Medicare Supplement coverage is a wise decision, you should terminate your present Medicare Supplement or Medicare Advantage coverage. You should evaluate the need for other accident and sickness coverage you have that may duplicate this policy.

### STATEMENT TO APPLICANT BY ISSUER, AGENT, OR BROKER

ADDLICANT A

I have reviewed your current medical or health insurance coverage. To the best of my knowledge, this Medicare Supplement policy will not duplicate your existing Medicare Supplement or, if applicable, Medicare Advantage coverage because you intend to terminate your existing Medicare Supplement coverage or leave your Medicare Advantage plan. The replacement coverage is being purchased for the following reason (check one):

ADDLICANT R

APPLICANT A	APPLICANT D	
☐ additional benefits	☐ additional benefits	
$\square$ no change in benefits, but lower premiums	$\square$ no change in benefits, but lower premiums	
☐ fewer benefits and lower premiums	$\square$ fewer benefits and lower premiums	
☐ my plan has outpatient prescription drug coverage and I am enrolling in Part D	☐ my plan has outpatient prescription drug coverage and I am enrolling in Part D	
<ul> <li>disenrollment from a Medicare Advantage plan;</li> <li>please explain reason for disenrollment</li> </ul>	☐ disenrollment from a Medicare Advantage plan; please explain reason for disenrollment	
other (please specify)	other (please specify)	-
on an application may provide a basis for the Company to depolicy had never been in force. After the application has been that all information has been properly recorded.		
DO NOT CANCEL YOUR PR	RESENT POLICY UNTIL YOU HAVE AND ARE SURE YOU WANT TO KEEP IT.	
Agent/Broker printed name and signature	Date	
Applicant A signature	Date	
Applicant B signature	Date	

**Instructions to Agent**: This form is provided for the purpose of compliance with regulations regarding the replacement of Medicare Supplement insurance. When the replacement question on the application is answered "Yes," this form must be dated, signed by the Applicant and by the Agent, and submitted to the Cigna Health and Life Insurance Company (CHLIC) with the application.

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Applicant A	Applicant B
☐ additional benefits	☐ additional benefits
$\square$ no change in benefits, but lower premiums	$\square$ no change in benefits, but lower premiums
$\square$ fewer benefits and lower premiums	$\square$ fewer benefits and lower premiums
☐ my plan has outpatient prescription drug coverage and I am enrolling in Part D	☐ my plan has outpatient prescription drug coverage and I am enrolling in Part D
<ul> <li>disenrollment from a Medicare Advantage plan;</li> <li>please explain reason for disenrollment</li> </ul>	<ul> <li>disenrollment from a Medicare Advantage plan;</li> <li>please explain reason for disenrollment</li> </ul>
other (please specify)	other (please specify)
policy had never been in force. After the application has bee that all information has been properly recorded.  DO NOT CANCEL YOUR PR	eny any future claims and to refund your premiums as though yo en completed and before you sign it, review it carefully to be certa
RECEIVED YOUR NEW POLICY A	AND ARE SURE YOU WANT TO KEEP IT.
Agent/Broker printed name and signature	Date
Applicant A signature	Date
Applicant B signature	Date

### **DISCRIMINATION IS AGAINST THE LAW**

### **Medicare Supplement coverage**

Cigna complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Cigna does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

### Cigna:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact customer service at the toll-free number shown on your ID card or call 1.866.459.4272 (TTY: Dial 711), and ask a Customer Service Associate for assistance.

If you believe that Cigna has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance by sending an email to ACAGrievance@Cigna.com or by writing to the following address:

Cigna

Nondiscrimination Complaint Coordinator

PO Box 188016

Chattanooga, TN 37422

If you need assistance filing a written grievance, please call 1.866.459.4272 (TTY: Dial 711), or send an email to ACAGrievance@Cigna.com. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, DC 20201 1.800.868.1019, 800.537.7697 (TDD) Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.



All Cigna products and services are provided exclusively by or through operating subsidiaries of Cigna Corporation, including Cigna Health and Life Insurance Company. The Cigna name, logos, and other Cigna marks are owned by Cigna Intellectual Property, Inc. ATTENTION: If you speak languages other than English, language assistance services, free of charge are available to you. For current Cigna customers, call the number on the back of your ID card. Otherwise, call 1.866.459.4272 (TTY: Dial 711). ATENCIÓN: Si usted habla un idioma que no sea inglés, tiene a su disposición servicios gratuitos de asistencia lingüística. Si es un cliente actual de Cigna, llame al número que figura en el reverso de su tarjeta de identificación. Si no lo es, llame al 1.866.459.4272 (los usuarios de TTY deben llamar al 711).

### **Proficiency of Language Assistance Services**

**English** - ATTENTION: Language assistance services, free of charge, are available to you. For current Cigna customers, call the number on the back of your ID card. Otherwise, call 1.866.459.4272 (TTY: Dial 711).

**Spanish** - ATENCIÓN: Hay servicios de asistencia de idiomas, sin cargo, a su disposición. Si es un cliente actual de Cigna, llame al número que figura en el reverso de su tarjeta de identificación. Si no lo es, llame al 1.866.459.4272 (los usuarios de TTY deben llamar al 711).

**Chinese** - 注意:我們可為您免費提供語言協助服務。對於 Cigna 的現有客戶,請致電您的 ID 卡背面的號碼。其他客戶請致電 1.866.459.4272 (聽障專線:請撥 711)。

**Vietnamese** – XIN LƯU Ý: Quý vị được cấp dịch vụ trợ giúp về ngôn ngữ miễn phí. Dành cho khách hàng hiện tại của Cigna, vui lòng gọi số ở mặt sau thẻ Hội viên. Các trường hợp khác xin gọi số 1.866.459.4272 (TTY: Quay số 711).

Korean - 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 현재 Cigna 가입자님들께서는 ID 카드 뒷면에 있는 전화번호로 연락해주십시오. 기타 다른 경우에는 1.866.459.4272 (TTY: 다이얼 711)번으로 전화해주십시오.

**Tagalog** - PAUNAWA: Makakakuha ka ng mga serbisyo sa tulong sa wika nang libre. Para sa mga kasalukuyang customer ng Cigna, tawagan ang numero sa likuran ng iyong ID card. O kaya, tumawag sa 1.866.459.4272 (TTY: I-dial ang 711).

**Russian** – ВНИМАНИЕ: вам могут предоставить бесплатные услуги перевода. Если вы уже участвуете в плане Cigna, позвоните по номеру, указанному на обратной стороне вашей идентификационной карточки участника плана. Если вы не являетесь участником одного из наших планов, позвоните по номеру 1.866.459.4272 (TTY: 711).

Arabic - برجاء الانتباه خدمات الترجمة المجانية متاحة لكم. لعملاء Cigna الحاليين برجاء الاتصال بالرقم المدون علي ظهر بطاقتكم الشخصية. او اتصل ب 711 (TTY: اتصل ب 711).

**French Creole** - ATANSYON: Gen sèvis èd nan lang ki disponib gratis pou ou. Pou kliyan Cigna yo, rele nimewo ki dèyè kat ID ou. Sinon, rele nimewo 1.866.459.4272 (TTY: Rele 711).

**French** - ATTENTION: Des services d'aide linguistique vous sont proposés gratuitement. Si vous êtes un client actuel de Cigna, veuillez appeler le numéro indiqué au verso de votre carte d'identité. Sinon, veuillez appeler le numéro 1.866.459.4272 (ATS: composez le numéro 711).

**Portuguese** - ATENÇÃO: Tem ao seu dispor serviços de assistência linguística, totalmente gratuitos. Para clientes Cigna atuais, ligue para o número que se encontra no verso do seu cartão de identificação. Caso contrário, ligue para 1.866.459.4272 (Dispositivos TTY: marque 711).

**Polish** – UWAGA: w celu skorzystania z dostępnej, bezpłatnej pomocy językowej, obecni klienci firmy Cigna mogą dzwonić pod numer podany na odwrocie karty identyfikacyjnej. Wszystkie inne osoby prosimy o skorzystanie z numeru 1.866.459.4272 (TTY: wybierz 711).

Japanese - 注意事項:日本語を話される場合、無料の言語支援サービスをご利用いただけます。現在のCignaのお客様は、IDカード裏面の電話番号まで、お電話にてご連絡ください。その他の方は、1.866.459.4272(TTY: 711)まで、お電話にてご連絡ください。

**Italian** - ATTENZIONE: Sono disponibili servizi di assistenza linguistica gratuiti. Per i clienti Cigna attuali, chiamare il numero sul retro della tessera di identificazione. In caso contrario, chiamare il numero 1.866.459.4272 (utenti TTY: chiamare il numero 711).

**German** – ACHTUNG: Die Leistungen der Sprachunterstützung stehen Ihnen kostenlos zur Verfügung. Wenn Sie gegenwärtiger Cigna-Kunde sind, rufen Sie bitte die Nummer auf der Rückseite Ihrer Krankenversicherungskarte an. Andernfalls rufen Sie 1.866.459.4272 an (TTY: Wählen Sie 711).

Persian (Farsi) - توجه: خدمات کمک زبانی، به صورت رایگان به شما ارائه میشود. برای مشتریان فعلی Cigna، لطفاً با شمارهای که در پشت کارت شناسایی شماست تماس بگیرید. در غیر اینصورت با شماره 1.866.459.4272 تماس بگیرید (شماره تلفن ویژه ناشنوایان: شماره 711 را شمارهگیری کنید).