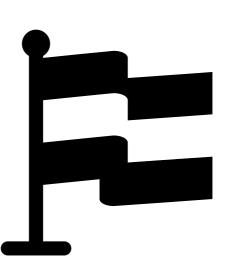
Thinks

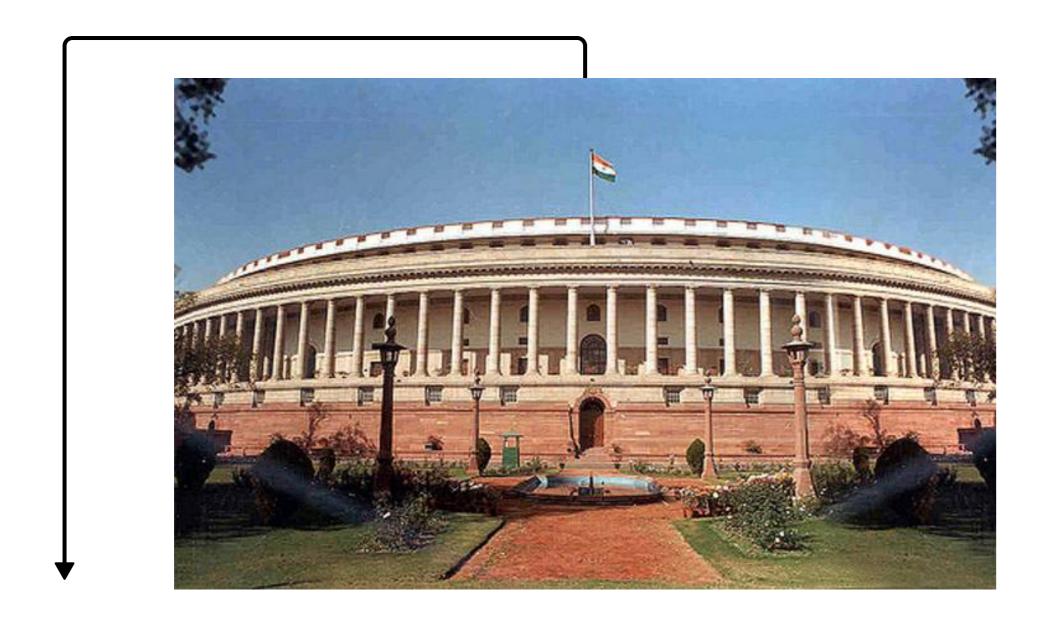
What are their wants, needs, hopes, and dreams? What other thoughts might influence their behavior?

says

What have we heard them say?
What can we imagine them saying?

I am interested in learning



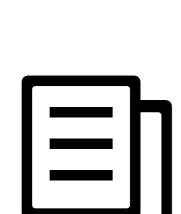


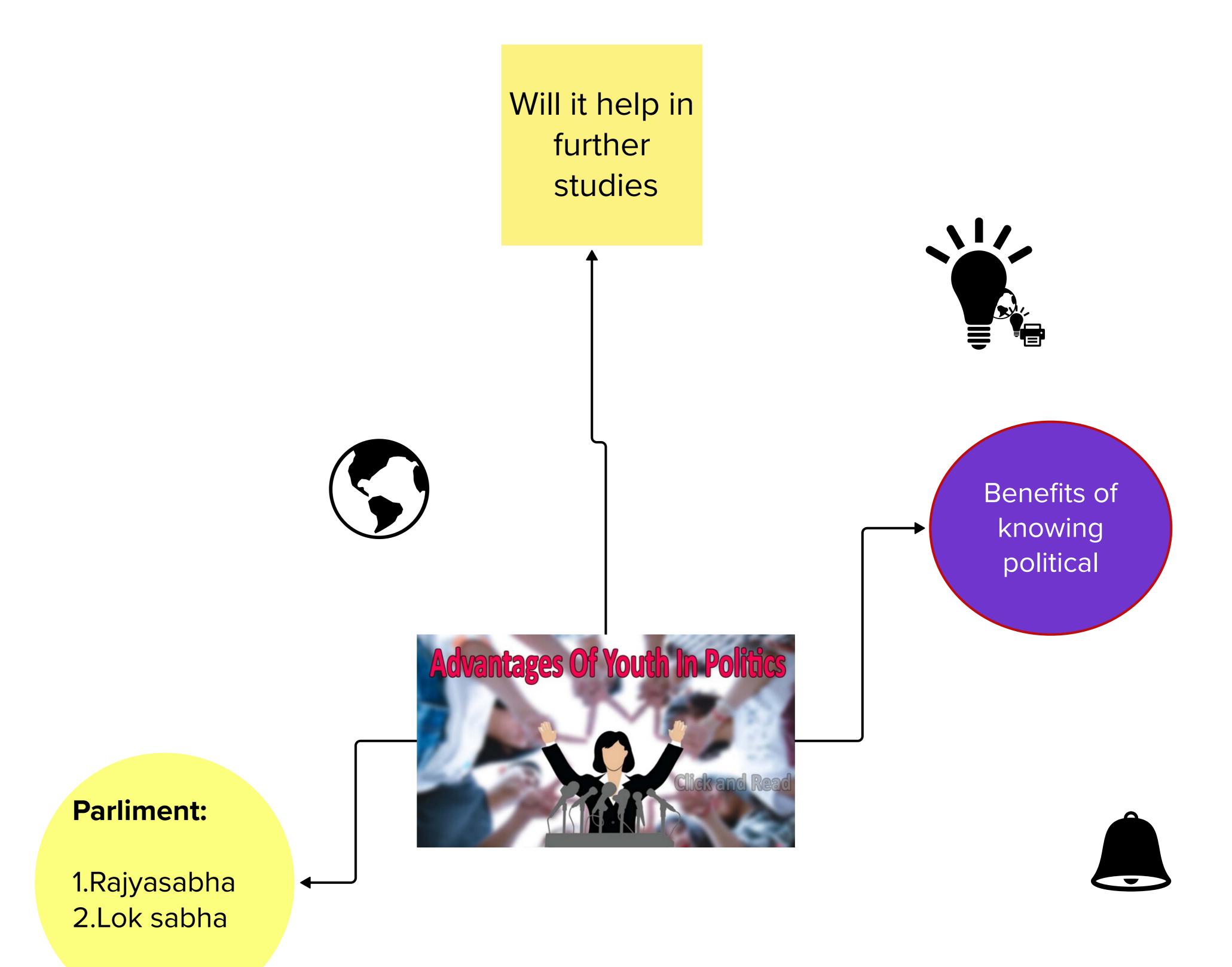


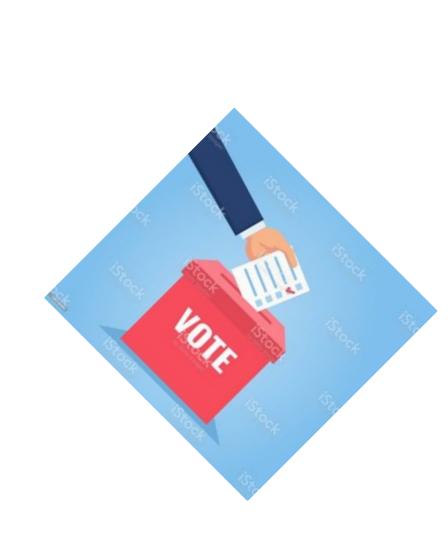


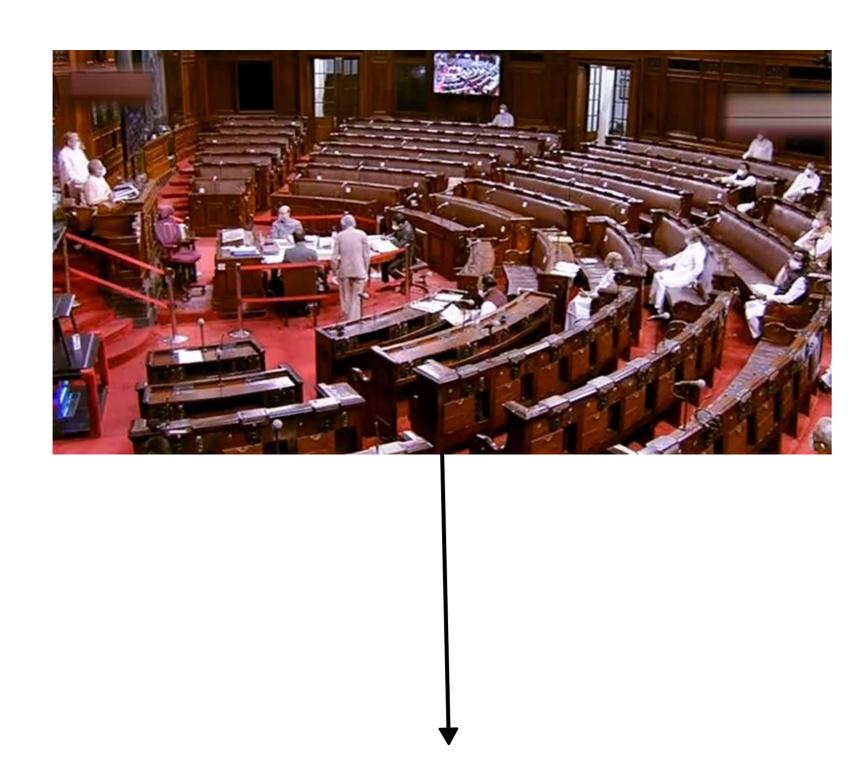




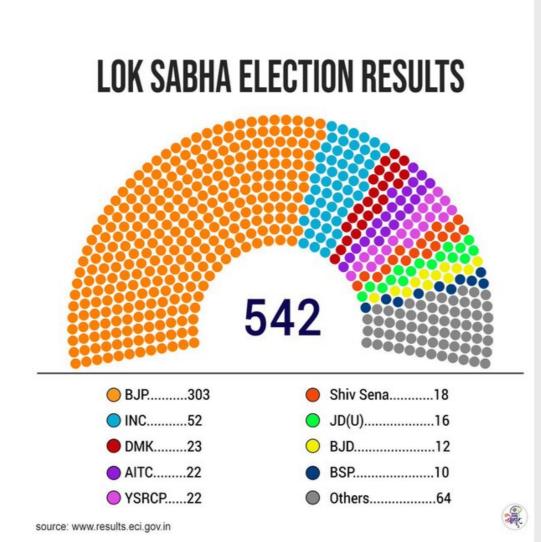






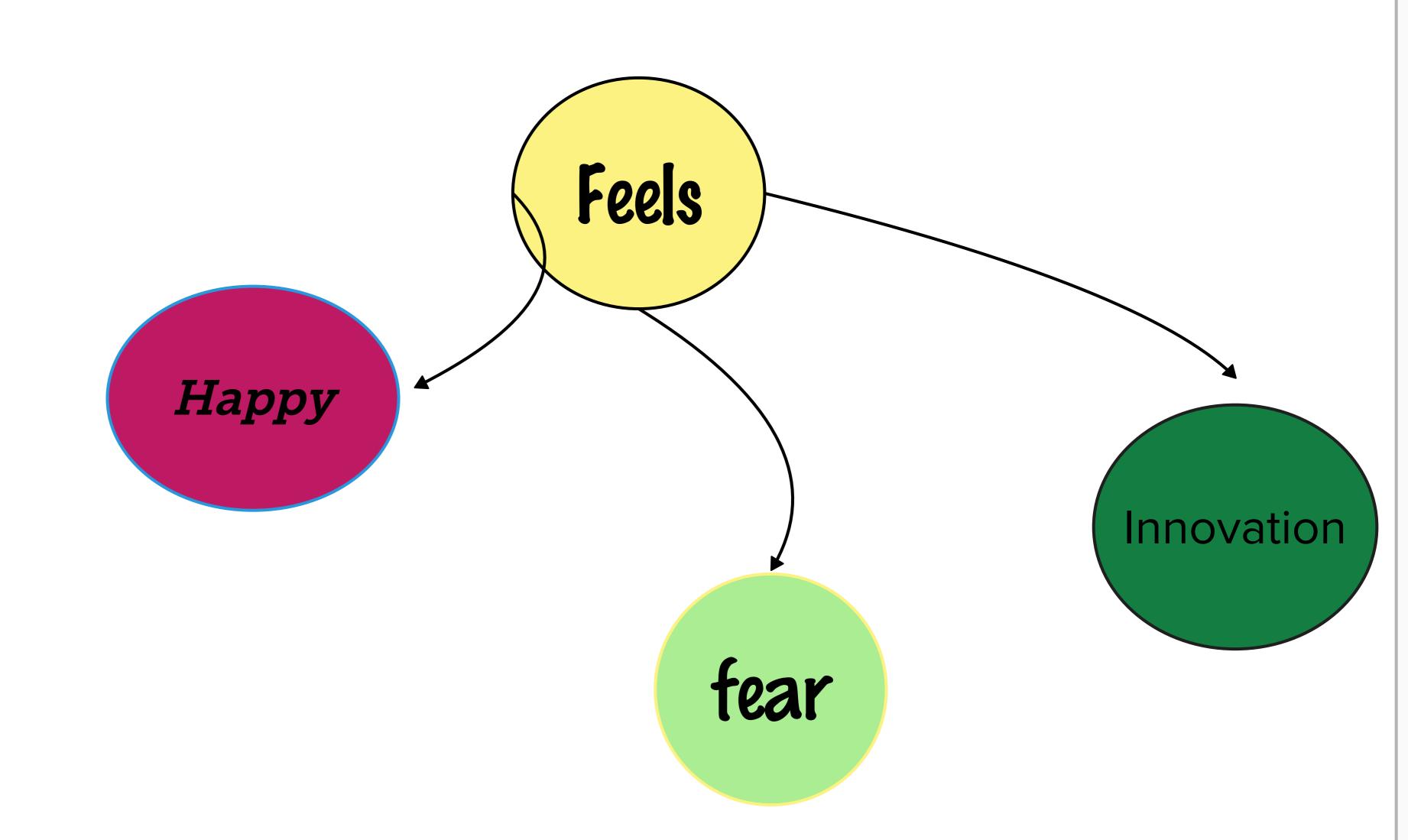








What behavior have we observed? What can we imagine them doing?



Feels

What are their fears, frustrations, and anxieties? What other feelings might influence their behavior?

