



Says

What have we heard them say?  
What can we imagine them saying?



Thinks

What are their wants, needs, hopes, and dreams?  
What other thoughts might influence their behavior?



Feels

What are their fears, frustrations, and anxieties?  
What other feelings might influence their behavior?



Does

What behavior have we observed?  
What can we imagine them doing?



I am not afraid of an army of lions led by a sheep; I am afraid of an army of sheep led by a lion.

A leader is one who knows the way, goes the way, and shows the way

When you can't make them see the light, make them feel the heat

Instead of thinking only of themselves, they include others.

Instead of advancing their individual success, they work toward building a successful team

Instead of dwelling on problems, they focus on solutions

Leaders encourage others to take the actions they need to succeed.

To be a great leader, it is necessary to learn and cultivate the skills it takes to be effective

Leadership is the act of guiding a team or individual to achieve a certain goal through direction and motivation.

Empathy, intuition, and self-awareness are essential to good leadership, but they can be tricky to hone and dangerous to use.

Eighteen leaders and scholars explore how to manage emotional intelligence

is how you make people feel when they have to work with you. It starts with humility and the idea that those around you have lots to ...