1. The physical components of your computer are referred to as –
A. Software   B. Operating System
C. Hardware   D. Casing

2. Which of the following factors affect the performance of a PC?
A. Multi tasking considerations   B. RAM size
C. Both A and B   D. None

3. Freeware is the term that is applied to :
A. Software that you can try free of charge before buying
B. Software that you don't have to pay for
C. Old versions of commercial software that are out of date
D. Software that will run under any operating system

4. The Operating System is loaded into the _____ when the PC is switched on.
A. MOUSE   B. ROM
C. Hard Disk   **D. RAM**

5. Which one of these types of computer memory is permanent and unchanging?
A. Random Access Memory   B. Working Memory
C. Virtual Memory   **D. Read-Only Memory**

6. Which of the following items is responsible for loading the operating system from the disk into the RAM?
A. CPU   B.ROM
C. ROM-BIOS   D. Flash BIOS

7. Which one of the following statements about copyrighted software is true?
A. Text on a web page can be freely copied and re-used
B. Graphics published on the web are subject to copyright
C. When you buy software, you become the owner of the copyright
D. It is legal to share any audio files on the internet

8. Which statement about computers and the environment is true?
A. You can't recycle paper form an inkjet printer
B. Using an animated screensaver saves power.
C. If a PC needs to be left on, you won't save energy by switching of the monitor.
D. Laptops on standby use less electricity than when running normally.

9. What is the main advantage of compressing files?
A. Make a file suitable for use   B. Transfer data with faster speed

C. Reduction in file size   **D. All of the above**

10. By which technique can we select multiple files which are not in a continuous block?
A. Keeping the Ctrl key pressed while clicking on the filenames
B. Keeping the Shift key pressed while clicking on the file names
C. Repeatedly pressing the Tab key
D. Keeping the Alt key pressed while clicking on the file names

11. Which of the following options would allow us to customize the Windows Desktop background?
A. Right Click Desktop → Properties → Desktop
B. Right Click Desktop → Personalize → Desktop Background
C. Start→ Searching
D. Right Click My Computer→ Properties

12. We wish to search for all files that begin with the letters "Fi". Which of the following wildcard search should we use?
A. Fi   **B. *Fi**
C. Fi??   D. ?Fi?

13. You can close an open window by pressing which keyboard shortcut?
A. Esc   **B. Alt+ F4**
C. Ctrl+ F4   D. Alt+ Ctrl

14. Which of the following icons on your Desktop most likely represent an application?
A. My Documents   B. My Computer
C. My Network Place   **D. Internet Explorer**

15. What keyboard shortcut we can use to switch between open Windows?
A. Ctrl+ C   B. Alt+ F
C. Alt+ Tab   D. Alt+ X