## Contact

778.995.9474 (Mobile)
alex.santos@gmail.com

www.linkedin.com/in/alexsantosbc
(LinkedIn)

## Top Skills

Team Motivation
Software Management
Software Product Management

## Languages

Spanish (Limited Working)
French (Limited Working)
Portuguese (Native or Bilingual)

## Certifications

Communicating with Empathy

Splunk Certified User 6.x.

Scrum: Advanced

Leaders Eat Last: Why Some Teams
Pull Together and Others Don't
(Blinkist Summary)

LFD232 - Cloud Foundry for
Developers

# Alexandre Santos

Engineering Manager | Trustworthy leader | Highly skilled motivator |
Father | Founder
Greater Vancouver Metropolitan Area

## Summary

Experienced Software Engineering Manager with a proven track
record of leading diverse teams across global locations.
Complete knowledge of SDLC management, guiding development
teams through product ideation, release, and sunsetting phases.
Hands on when needed - writing/reviewing code or technical
documents, on-call or incidents, or triaging/troubleshooting bugs.
Skilled in both on-premises and cloud-based environments, with a
strong focus on multi-tenanted, distributed, large-scale data systems
operating highly available fault tolerant systems.
Adept at technical assessments, budget management, team
allocation, and ensuring alignment with company goals while
partnering with product and program management teams.

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## Experience

### Sonatype
Engineering Manager
June 2019 - June 2024 (5 years 1 month)
United States

• Led a global team of 20 across three teams, managing all aspects of SDLC
from product ideation to release and sunsetting.

• Directed technical assessments, budget management, team allocation, and
alignment with company goals.

• Managed cloud and on-premises environments, focusing on critical systems
with large-scale data handling.

### GE Digital
Sr. Staff Software Development Group - PREDIX
April 2017 - June 2019 (2 years 3 months)
Vancouver

• Led cloud development teams and mentored junior developers in designing
and implementing database and service applications, enhancing team
performance by 30% and reducing project completion times by 20%

• Coordinated DAST, SAST, and penetration tests using BlackDuck, managing licenses and open-source usage to ensure compliance and security
• Developed AI-driven solutions to analyze trends with a 72% success rate.

## xMatters, inc
DevOps Leader
March 2015 - April 2017 (2 years 2 months)
Vancouver, Canada Area

Responsibilities:

• Provided leadership in SDLC, roadmap budgeting, and career guidance while serving as Security Champion, resulting in improved team performance and project delivery timelines
• Spearheaded Java development and team leadership, focusing on secure development practices using tools like Jenkins and DAST, which enhanced code security and reduced vulnerabilities

## Ping Identity
Senior Development Engineer
September 2011 - May 2015 (3 years 9 months)
Vancouver, Canada Area

• Architected and enhanced the SCIM server, contributing to its adoption as an IEEE standard.
• Improved PingOne's user provisioning into external cloud apps, strengthening product capabilities.

## Transfer Solutions Providers
Engineering Manager
March 2010 - August 2011 (1 year 6 months)
Ontario, Canada

• Led a team in the successful development of a credit card system for the Bahamas government, modernizing the nation's financial system.

## SITA
Senior Java Developer / Architect
November 2009 - March 2010 (5 months)

• Contributed to the successful delivery of the DataExpress project, enhancing audit quality for China Eastern Airlines, generating significant revenue.

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