

# 2015 CORPORATE RESPONSIBILITY AND SUSTAINABILITY REPORT

CSC





"We recognize that operating ethically and responsibly to deliver sustainable value to our clients and stakeholders is vital to our business success. That is why, as we continue to focus on business growth and performance excellence, we remain strongly committed to corporate responsibility and sustainability across our global operations, from energy reduction and community involvement to investments that help our people gain new skills and opportunities."

— Mike Lawrie  
President and Chief Executive Officer, CSC



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## AWARDS, RANKINGS AND STANDARDS



BITC Education Responsible Business Award 2015



Carbon Disclosure Project



Employer Support of the Guard and Reserve (ESGR) Extraordinary Employer Support Award



FTSE4Good Index Series

FTSE4Good



Network France

# A Message from Mike Lawrie

## COMMITTING MORE, ACHIEVING MORE

### Corporate Responsibility Highlights, Fiscal Year 2015

- Created a new, 3-year Global Environmental Strategy reaching across data centers and offices enterprise-wide to drive compliance with ambitious energy and e-waste reduction targets, ISO 14001 Environment and ISO 50001 Energy Management certifications and green building standards
- Achieved an over 15% absolute energy reduction against our 2012 baseline, exceeding our original 10% reduction target in just 2 years
- Realized a 13% global greenhouse gas reduction in 2014 against the 2012 baseline and remained on track to reach our 18% reduction target by 2018

CSC ranked 35th on *CR Magazine's* list of the Top 100 Best Corporate Citizens 2015.

“CSC remains strongly committed to corporate responsibility and sustainability across our global operations, from energy reduction and community engagement to investments that help our people grow.”



Three years ago CSC set out on an exciting journey to transform our business and better serve our stakeholders. Since then we have improved our financial performance, renewed our commitment to our clients, built the right foundation for growth — and strengthened our commitment to corporate responsibility as a crucial pillar of CSC’s business success. These goals remain true as we move forward with our transformational agenda, including separating CSC into two pure-play companies to best serve the needs of our clients.

Global access to technology has empowered consumers while disrupting nearly every enterprise in every industry. In this fast-paced and uniquely demanding environment, three core principles enable CSC to deliver the exceptional results that we and our stakeholders expect. With clarity, confidence and community, our people work tirelessly together to deliver innovation and value for our clients around the world.

CSC strongly believes in doing what best serves our people, clients and communities. We are committed to being an integral part of — and giving back to — the communities in which we live and work. We are actively engaging all our

stakeholders, forging relationships of trust and collaboration, helping our people realize personal and professional goals, and creating a strong foundation for our business and everyone we touch, now and in the future.

From climate change to water shortages, human-rights abuses to child poverty, today’s global community is facing significant and complex challenges. With our focus on corporate responsibility, CSC is proud to join with other global leaders — including clients and partners — in adopting sustainable, forward-thinking business practices and in working to create momentum for positive social, economic and environmental outcomes.

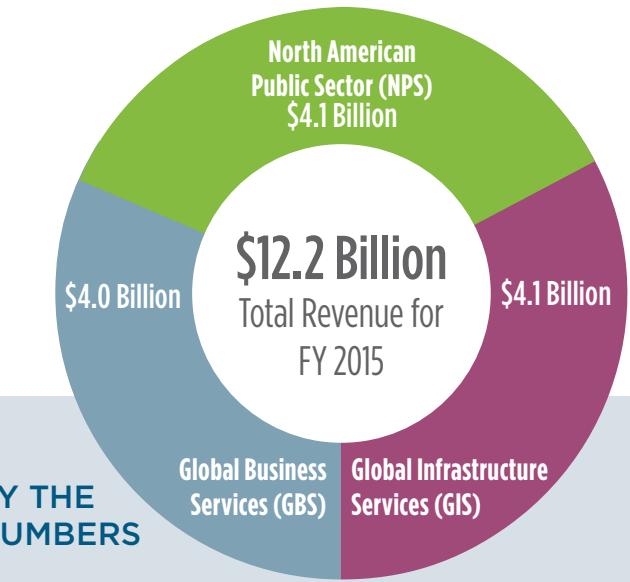
Through transparent, data-rich reporting, we provide our stakeholders with clarity into our global workforce, carbon-reduction initiatives, and other mission-critical priorities. By keeping our promises, we earn and seek to reward the confidence of our clients, partners and shareholders. And with a focus on the value of community, we align ourselves with the multifaceted needs and interests of the people, organizations and environment that sustain our business.

Thank you for your engagement with corporate responsibility at CSC.

A handwritten signature in black ink that reads "Mike Lawrie".

Mike Lawrie  
President and Chief Executive Officer, CSC

# About CSC



**70,000** employees worldwide

**\$12.2 Billion**  
in annual revenues

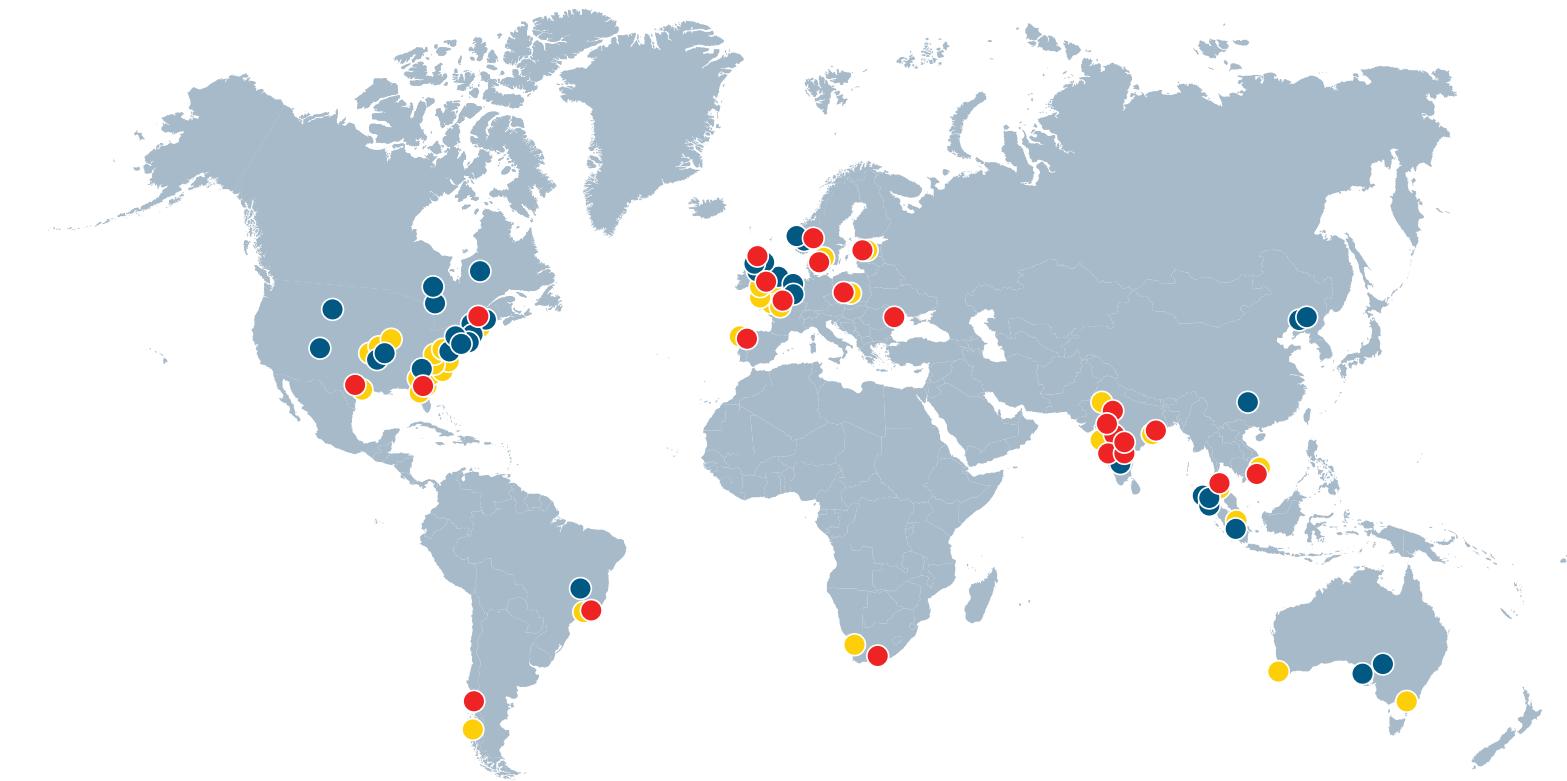
CSC is a global powerhouse in business and technology transformation. Our people deliver the deep expertise, new ideas and next-gen technologies that businesses, governments and communities need to resolve their toughest challenges.



## SUPPORTING OUR CLIENTS WHEREVER THEY OPERATE

Our professionals serve 2,500 clients in more than 70 countries.

- Service Centers (33)  
(Including Service Desk Locations and Business Process Services/Outsourcing Centers)
- Delivery Centers (24)
- Data Centers (34)



"As the cloud era advances, I am confident that our ability to bring clarity, value and a community of expertise to our clients will position CSC's two world-class businesses for success. We are committing more and investing more in our clients, our partners and our people — and we expect to win more, grow more and achieve more in the year ahead."

Mike Lawrie  
President and Chief Executive Officer, CSC



## BY THE NUMBERS

**56 years**  
**of innovation**  
and service excellence

**100+ global alliances**

with best-of-breed partners

**#3 ranking**  
in IT services by *FORTUNE* magazine

## DELIVERING VALUE WITH NEXT-GENERATION SERVICES

Our leading-edge offerings enable clients to improve agility, reduce costs, harness innovation, leverage new business models and achieve rapid growth:

- **CSC Agility Platform™** for seamless enterprise cloud management
- **Managed Security Services** to deter cyberthreats at all levels

- **CSC Big Data Platform as a Service** for rapid deployment of powerful analytics
- **Storage as a Service** to reduce data storage costs while increasing scalability
- **FuturEdge for Modernization** to transform the applications portfolio

- **CSC MyWorkStyle** for a more personalized, collaborative and secure workspace
- **Mobile Solutions** to enable anytime, anywhere collaboration and productivity

## HARNESSING UNIQUE STRENGTHS FOR CLIENT BENEFIT



### The Right People

An ingenious global team with deep technical expertise and industry knowledge



### Next-Gen Innovation

New technologies and insights to accelerate clients' digital migrations



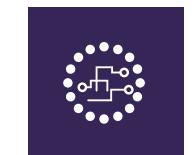
### World-Class Partnerships

An ecosystem of more than 100 alliances with the world's leading technology companies



### Global Scale and Reach

Delivery anytime, anywhere via skilled professionals in more than 70 countries



### Technology Independence

Flexibility with an informed point of view to optimize clients' technology choices



### Industry Recognition

More than 10 current "Leader" designations from industry analysts for our next-generation offerings portfolio

# Performance Highlights

## OUR KEY STATISTICAL ACHIEVEMENTS

**Achieved 15%+ absolute energy reduction** against 2012 baseline, surpassing original 10% reduction target in just 2 years

**Achieved 13% global greenhouse gas reduction** against 2012 baseline, on track to achieve 18% reduction goal by 2018

**Ranked #35** in *CR Magazine's "Best Corporate Citizens"* for 2015, among its "25 Most Improved Corporate Citizens List" for 2014

**Hired 10,000 U.S. military veterans, spouses, wounded warriors and caregivers since 2010**

**Invested in 30+** youth robotics teams to develop future technologists

CSC University offered **10,000 courses in 18 languages**

**48%** of CSC subcontractor spend in North America is dedicated to small businesses: women, minority, HUBZone, veteran, service disabled and 8(a) business

CSC Sales Excellence winners have donated **\$120,000 to date via our CSC Charitable Foundation**

# Corporate Governance

## SEVEN MEASURES OF EFFECTIVENESS

CSC implements ethics and compliance initiatives that align with the Seven Measures of Effectiveness as prescribed by the U.S. Sentencing Commission in its standard-setting Organizational Guidelines. These measures include establishing procedures to detect criminal conduct and training all employees in compliance standards.

CSC employees as a whole received more than **64,000 hours of training** this year in ethics and the CSC Code of Business Conduct.

With a full commitment to ethics, sound risk mitigation and forward-thinking policies for safeguarding sensitive data and intellectual property, our corporate governance approach creates the strongest possible foundation for CSC's business success, now and in the future.

## HIGH PERFORMANCE WITH HIGH STANDARDS

### PERFORMANCE WITH INTEGRITY

Chartered by the Board of Directors, the CSC Ethics and Compliance Office (ECO) promotes a culture of performance with integrity throughout the global CSC community. To deliver on this essential mission, the ECO creates integrated programs to encourage ethical conduct, reinforce our CLEAR corporate values and drive compliance with the CSC Code of Business Conduct and the law.



Applying equally to all CSC employees, the Code of Business Conduct reflects who we are as a global team and defines rigorous policies for appropriate business behavior. Every CSC employee must understand and use the Code as a guide when confronting ethical dilemmas. These standards reflect our deepest conviction that honesty and integrity provide the basis of our business success.

The ECO encompasses many key functions that support stable, compliant business operations:

**Annual Ethics Training:** Providing comprehensive training that uses video, interactive and mobile capabilities to enable regular full- and part-time employees to engage with and improve their knowledge of ethics

**CSC OpenLine:** Operating and publicizing CSC's OpenLine system, which any CSC

employee can use to confidentially report violations of the Code, policy and the law or to seek ethics advice and guidance

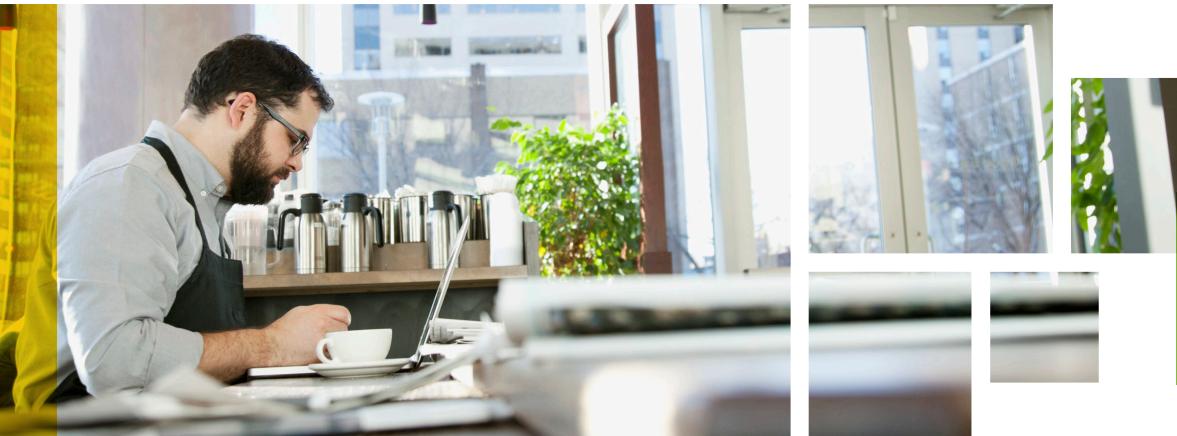
**Prevention, Detection and Investigation:** Exercising due diligence to prevent and detect criminal activity and ethical misconduct, and coordinating investigations of known or suspected violations

**Compliance Risk Assessment and Program Effectiveness:** Providing risk assessment, policy, training, effectiveness and other support to ensure appropriate capability and maturity of CSC's compliance functions

**Management and Board Reporting:** Reporting periodically to management and the Board on the activities and effectiveness of the Ethics and Compliance Program

## RESILIENT OPERATIONS, RELIABLE SERVICE

CSC takes a holistic approach to business resilience. In an effort to provide continuous support to our clients, we have developed business continuity plans with recovery strategies to facilitate the quick recovery of our critical business processes and client services during adverse events. Similarly, we have developed emergency response plans at the site level to aid in the safety of our staff, and at the regional and corporate levels to maintain our brand and reputation.



## RECOGNIZED FOR ETHICS

# Ranked in the top 14%

by Transparency International UK  
in its 2015 Defence Companies  
Anti-Corruption Index, achieved  
a strong Band B ranking.



## MULTIFACETED RISK MITIGATION

As steward of CSC, the Board of Directors focuses on achieving long-term performance and creating value for our shareholders through prudent execution of business strategies, careful risk management, strong corporate governance and top-quality talent and succession planning. Through our Board leadership structure, we create a sound risk management process in which senior management is responsible for our day-to-day risk-management processes and the Board provides rigorous oversight. Reporting to the Chief Financial Officer, the CSC Enterprise Risk Management (ERM) function identifies and monitors business progress against plans to mitigate risks in strategy, operations, financial reporting and compliance.

## NEXT-GENERATION DATA SECURITY

With continuous monitoring of our information and systems using CSC's own next-generation cybersecurity services, we are able to proactively identify, react to and remediate security risks to company and client data. Key service delivery centers have been certified to ISO 27001, the International Standard for Information Security Management, reflecting our commitment to deterring cyberattack. CSC employees undergo initial employment, monthly and annual awareness training to keep them up to date on CSC security requirements and protocols for ensuring the integrity of client and other information.

## HONORING RIGHTS TO INTELLECTUAL PROPERTY

We take seriously our responsibility to safeguard the intellectual property that

we and our clients, partners and other stakeholders create. Proper management of intellectual property rights optimizes our return on investment and allows CSC to better respect the intellectual property rights of others. As one example of the company's dedication to protecting intellectual property, CSC personnel are committed and contractually bound to protect all trade secret and confidential information of the company and third parties. Some steps CSC takes to protect confidential information include requiring employees and contractors to sign non-disclosure agreements, implementing security measures such as badges and security stations, and limiting use and distribution of trade secret information. As another example, incentives are used to encourage employees to invent new technologies and contribute to CSC's patent portfolio.

## MANAGING SIGNIFICANT ISSUES

Each year we review current and emerging significant issues that have financial, operational, reputational or societal impacts. In doing so, we can effectively manage each issue and continually refine our approach to how we do business. More detailed information is available in our latest *Global Reporting Initiative (GRI) G4 report*.



### TOP SUSTAINABILITY PRIORITIES COVERING BUSINESS, SOCIAL AND ENVIRONMENTAL ISSUES INCLUDE:

#### Economic Performance

Economic value generated and distributed; climate change risks and opportunities

#### Environment

Sustainable energy management, transportation and travel, resource use and e-waste

#### Social Capital

Data privacy and cybersecurity

#### Recruitment and Talent Management Development

Training, retention, diversity and inclusivity, employee engagement

#### Products and Services

A design process for our products and services that considers environmental efficiency and positive social impact

#### Leadership and Governance

Responsible supply chain, business continuity, management of intellectual property, ethics and compliance

### OUR VALUES ARE CLEAR

Every CSC employee knows and uses our CLEAR values to guide business decisions and actions. Together, these values underscore that an ethical, honest, inclusive and transparent workplace is critical to our long-term success.

#### THE CORE OF WHO WE ARE

CSC's CLEAR values guide our global team each day:



#### CLIENT FOCUSED

Our success derives from a deep understanding of our clients, to whom all of CSC is committed to deliver exceptional service and value.

#### LEADERSHIP

We lead from the front, displaying our integrity and using facts to support our straight talk. We create an environment for positive change built on collaboration and trust.

#### EXECUTION EXCELLENCE

We insist on excellence in all we do for clients and ourselves, striving always for recognition among the leaders in our industry.

#### ASPIRATION

We aspire individually and collectively to be more tomorrow than we are today.

#### RESULTS

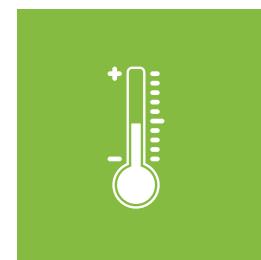
We accept individual responsibility for our commitments and expect to be accountable for results.

# Clients and Partners

**INNOVATE. PARTNER.  
DELIVER.**

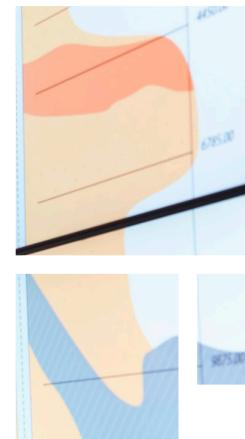
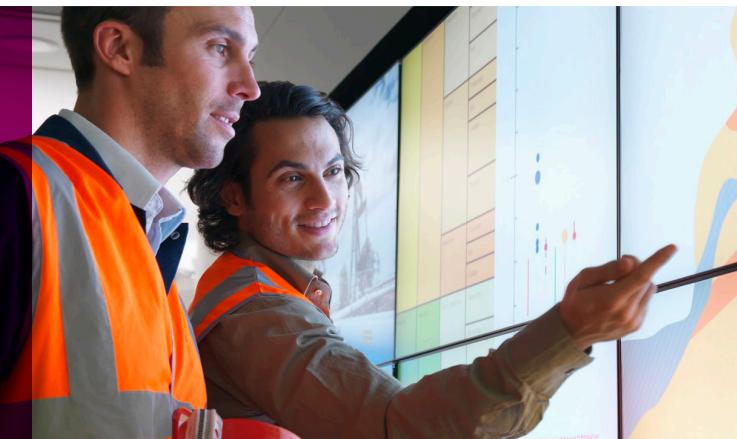
## MONITORING CHANGE, GUIDING CONSERVATION

CSC is creating state-of-the-art technology tools to help policy makers and citizens in the U.S. Gulf of Mexico region formulate responses to climate change. As threats to water quality and preservation of coastal ecosystems intensify, our geographers and ecologists are working with NASA scientists to track sea-level rise and other data using satellites and remote sensors. With the latest information on the health of marshes, sea grass beds and barrier islands, decision makers are better able to predict and address water quality deterioration that may threaten public health, recreation, fishing and economic growth.



## CLIMATE SCIENCE, ACCELERATED

When NASA needed to create complex, high-resolution global climate models more quickly, CSC helped the agency build the 35,000-CPU Discover high-performance computing cluster. Our professionals worked closely with government researchers to design a 17-by-6-foot visualization wall and increase computing performance 130-fold over time while managing more than 25 petabytes of climate science. Through our delivery of the highest-resolution atmospheric simulation of its kind, NASA gained the ability to model 2 years of the Earth's climate for clear insight into shifting weather patterns and planetary health.



## LIFE-SAVING ALERTS

Through our support for advanced systems to collect and communicate storm data, CSC helps the U.S. National Weather Service (NWS) provide the public with up-to-the-minute alerts about severe weather. The CSC-designed system collects data from 141 U.S. Weather Centers and special centers around the country and continuously streams alphanumeric information to NWS customers in near-real time. We operate the system at greater than 99.9% availability for its proprietary C-band service and routinely deliver 99% of all messages in 6 seconds to more than 500 commercial and government customers nationwide.



## FOR A CLEANER ENVIRONMENT

Building on a more-than-30-year partnership, CSC currently provides multifaceted support to the U.S. Environmental Protection Agency (EPA) in its efforts to remediate Superfund hazardous waste sites across all 50 U.S. states and six territories. Our experts deliver environmental analytical services to EPA clients and manage the EPA Superfund Contract Laboratory Program. By providing a range of scientific, technical, logistical and administrative capabilities, we enable the agency to achieve progress in restoring severely polluted areas to environmental health.

## RESEARCH AS A WEAPON AGAINST DISEASE

CSC is enabling the U.S. National Institute of Allergy and Infectious Diseases (NIAID) to better assess the safety of investigational therapeutic products in the fight against disease. Through our DynPort Vaccine business unit, CSC scientists lead cutting-edge clinical trials to capture research findings that will help healthcare professionals neutralize risks to public health from viral, bacterial and other deadly pathogens.



**CSC serves 2,500 clients**  
around the world, including  
175 of the Fortune 500.



### INTEGRATING PATIENT DATA. IMPROVING PATIENT CARE.

Centro Médico El Carmen, a Spanish hospital that specializes in cardiac care, needed faster access to patient information to ensure fast, accurate decision making. CSC helped the regional healthcare leader deploy a robust patient information system while maintaining data privacy and security. With our xHIS solution, the hospital has put real-time, integrated patient information at caregivers' fingertips for increased quality of care and a strong return on investment.

### STRENGTHENING CIVIC FOUNDATIONS

In Australia, an electronic voting system that allows electors to cast ballots via the Internet and telephone saw its successful debut at the 2011 parliamentary election in the State of New South Wales (NSW).

As officials prepared the iVote system for its first full operation at the NSW state election in 2015, the NSW Electoral Commission looked to CSC to assess cybersecurity risks such as impersonation, tampering, ballot-box stuffing and challenges to integrity and ballot secrecy. Along with providing greater access to the polls, the initiative has had environmentally friendly effects, such as reducing paper ballots, cardboard booths and carbon emissions from voters traveling to polling places.

### GOING PAPERLESS. GOING GREEN.

A government agency in the State of Victoria, Australia, asked CSC to help eliminate time- and resource-intensive manual processes in a core administrative function. Our professionals built an automated system to capture and record

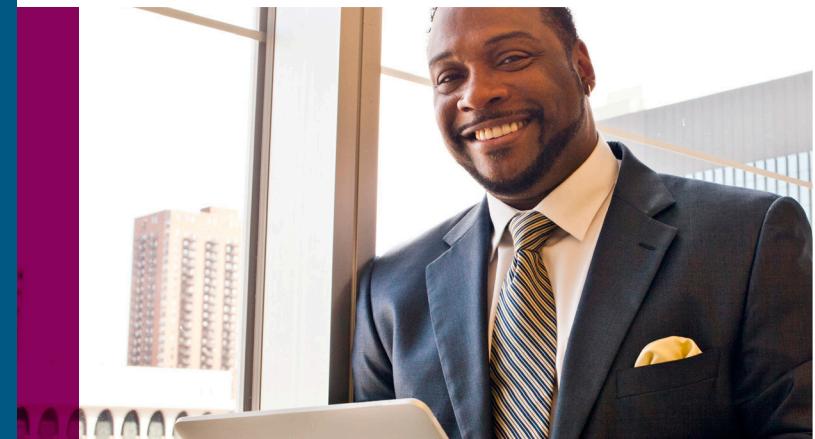
changes, which replaced 60,000 manual screen prints each year. As a result of this project, the client has freed up resources to provide timely service to stakeholders while decreasing environmental impacts through dramatic reductions in hard-copy printing.

### ENABLING SAFE, SUSTAINABLE TRAVEL

As the prime contractor for all projects in the UK Network Rail's Safety and Sustainable Development Portfolio, CSC provides integration services that support key business outcomes of reducing risk, driving a sustainable business and maintaining a healthy workforce. Our involvement extends from risk reporting and safety assurance initiatives to employee health and well-being programs.

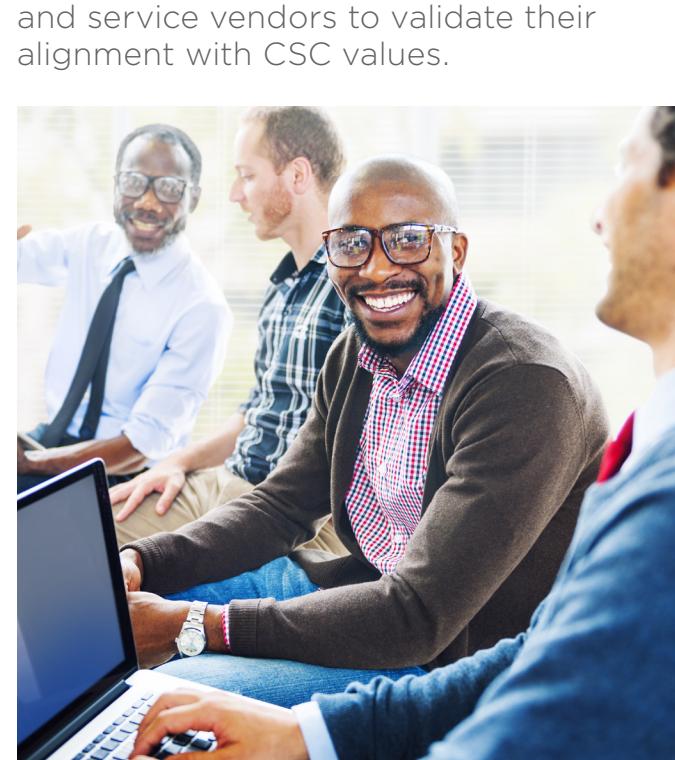
## WORKING TOGETHER TO SERVE VETERANS

CSC is proud to hire graduates of NS2 Serves, an innovative program created by a subsidiary of our strategic alliance partner SAP to prepare military veterans for technology careers.



## GREENING THE WORKPLACE

As a virtual desktop solution, CSC Dynamic Desktop provides workers with security and efficiency across smartphones, tablets, laptops and other devices. Users can change locations while continuing to access productivity tools without disruption. Dynamic Desktop also provides the enterprise with an eco-friendly approach to equipping workers with technology. With processing transferred to and centralized in the data center, our clients can reduce power use through efficient data center design and extend the life of existing computers.



## VALUE EQUATION

Teams have a power all their own. That's why we work with our product and service vendors to validate their alignment with CSC values.

And that's why we base our go-to-market strategy on value-creating collaborations with more than 100 of the world's most innovative technology companies. With our emphasis on global strategic partnerships, clients benefit from the expertise and dedication of a team of trusted and results-oriented allies.

This year CSC partnered with MWH Global, a water and natural resources solutions leader, in a unique collaboration to deliver advanced cybersecurity to utilities and municipalities worldwide. Together we are helping water service providers better identify, mitigate and manage vulnerabilities in water and wastewater systems, dams, ports and hydroelectric power infrastructure. With our innovative Enterprise Security Roadmap, clients can more effectively evaluate cyberthreats and measure security strategies against global standards and water industry peers.



Also this year, CSC and human resources software leader Workday collaborated to provide clients with energy-efficient, cloud-based Software as a Service applications for people management. Through this multifaceted partnership, we have invested in Workday's leading-edge solutions to modernize our own HR systems and processes, enabling our employees to work better and smarter with agile and efficient next-generation technologies.

## TWENTY-FIRST CENTURY CLIMATE ANALYSIS

“Assessing the impact on property and health risks requires new and evolving data and analytic techniques. CSC offers ClimatEdge for General Insurance service that helps insurers quantify catastrophic weather risk as they build and price their policies. As our world continues to change, the 20th century rule book no longer applies, and outside expertise can help.”

*— InformationWeek (Feb. 2015)*



## NEXT-GEN SUSTAINABILITY

CSC designs, delivers and continuously improves an array of offerings that help clients use technology and ingenuity to eliminate waste, reduce carbon emissions, and address industry-specific environmental and compliance challenges. Solutions include:

**Cloud Services:** Harnessing the centralization and on-demand flexibility of cloud services to cut power and cooling needs and more efficiently scale resources up or down as computing needs shift

**Carbon Impact Reporting and Management:** Enabling clients to monitor, analyze and display complex greenhouse gas data to more effectively report and meet carbon-reduction goals

**Regulatory Compliance:** Helping businesses reduce environmental impacts and regulatory risk by streamlining compliance with REACH and other industry standards

**Climate Science:** Enabling public-sector leaders to gather, process and use large volumes of climate data to guide research and make sound decisions in a complex policy-making environment

**Virtual Desktops:** Replacing power-hungry personal computers with energy-efficient virtualized desktops to reduce operating costs while conserving nonrenewable resources

**Smart Grid and Smart Meter:** Improving the efficiency, reliability and sustainability of energy distribution systems with automated information collection and analysis

**Energy Management for Government:** Promoting energy efficiency across the supply chain to slash costs, mitigate risk from energy price spikes and reduce greenhouse gas emissions

**Mission Support:** Supporting first responders, advancing climate science, managing clinical trials, enabling green IT, protecting water infrastructure and in other ways applying ingenuity and technology to help government fulfill essential missions

# Environment

Over the past 12 months CSC has continued to promote the company's energy reduction program, exceeding the 10% target after only 2 years with a 15.1% reduction against the 2012 baseline. This has led to the development of more challenging forward targets, building on the achievements of the past 2 years and extending toward 2018.<sup>1</sup>

CSC is focused on minimizing our impact on the environment and improving resource efficiency in the areas of energy, data center management, resource protection, transportation and travel, green buildings, and engagement and communication.

## GOVERNANCE AND PRIORITIES

An assessment of the factors affecting CSC's environmental performance was carried out to better understand the issues influencing CSC and our stakeholders. The review covered a range of areas including client expectations, forward policies, competitor analysis and criteria set out through the sustainability ranking bodies.

- ✓ Energy Efficiency (offices)
- ✓ Renewable Energy
- ✓ Water
- ✓ Waste and Recycling
- ✓ Transportation
- ✓ Responsible Procurement
- ✓ Biodiversity
- ✓ Noise
- ✓ Paper Reduction
- ✓ Other Emissions to Air

**IMPORTANCE TO STAKEHOLDERS** ↑

The outcome of the assessment is captured in Figure 1. Issues in the top boxes are focus areas for CSC to improve our environmental performance and help reduce our impacts in a tangible way.

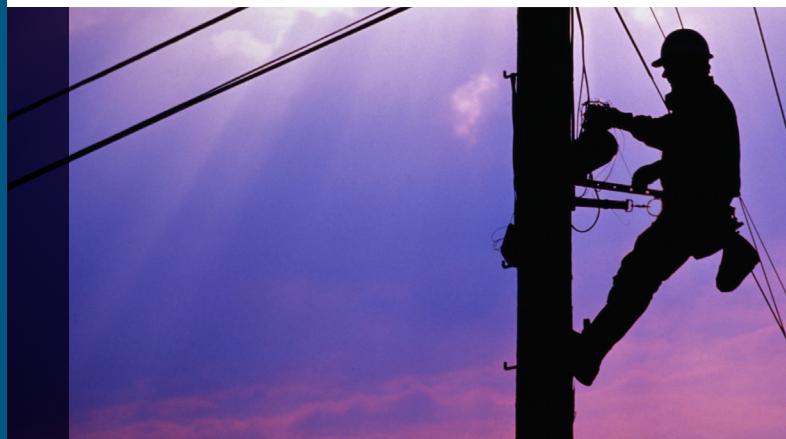
The strategy has been developed to identify targets in two main categories: direct impacts (environmental impacts where CSC has direct responsibility)

- ✓ Energy Efficiency (PUE)<sup>2</sup>
- ✓ E-waste
- ✓ GHG/Energy Reduction
- ✓ Rankings – CDP, EcoVadis, DJSI
- ✓ ISO/Management Standards

- ✓ Communication to Staff
- ✓ Engagement of Supply Chain
- ✓ Promotion to Stakeholders

→ **IMPORTANCE TO CSC**

Figure 1: Environmental Priority Matrix



and rankings (management systems and external rankings assessed by third parties).

Targets have been set in the areas that have the greatest level of importance for CSC and our stakeholders.

A baseline of calendar year (CY) 2012 data was taken where data was available, with current performance to date and the proposed 3-year plan targets for fiscal year (FY) 2018 (Figure 2).

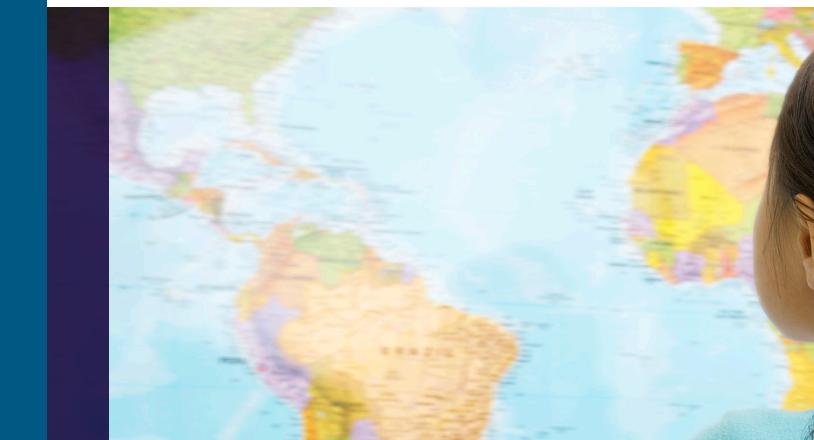
A senior-level company officer is responsible for implementation of the environmental and climate change policy and targets. Progress toward these targets will be assessed quarterly, and achievements will be detailed in an annual report and at [csc.com/cr](http://csc.com/cr).

<sup>1</sup>All energy/carbon calculations in this section are by calendar year. Future targets are by fiscal year.

<sup>2</sup>PUE = Power usage effectiveness

## PROMOTING GOOD BEHAVIORS

In FY 2015 we undertook 303,428 minutes of videoconferencing time across all major CSC locations, thus avoiding unnecessary travel including car trips and domestic and international flights.



<b>ENERGY CONSUMPTION</b>	<ul style="list-style-type: none"> <li>✓ 18% reduction in absolute greenhouse gas emissions (<math>tCO_2e</math>)<sup>2</sup></li> <li>✓ 20% reduction in absolute energy consumption (MWh)<sup>3</sup></li> </ul>
<b>WASTE</b>	<ul style="list-style-type: none"> <li>✓ Zero e-waste to landfill (%)</li> </ul>
<b>MANAGEMENT SYSTEMS AND RANKINGS</b>	<ul style="list-style-type: none"> <li>✓ ISO 50001 certification for global strategic data centers (%)</li> <li>✓ ISO 14001 certification for global strategic offices and client services (%)</li> <li>✓ Continuously improved rankings in the Dow Jones Sustainability Index (DJSI), FTSE4Good, CDP and EcoVadis; continued participation in Global Reporting Initiative (GRI)</li> <li>✓ Participation in the European Code of Conduct for Energy Efficiency in Data Centres program</li> </ul>

Figure 2: CSC's FY 2018 Environmental Targets

## CLIMATE CHANGE

Potential impacts of climate change on CSC include temperature extremes that affect data centers, which have a need to reduce the additional cooling load to reduce the cost of ownership. Regulatory drivers have also increased, particularly across Europe, with the introduction of energy auditing requirements through the Energy Efficiency Directive. The U.S. federal government has also pledged to reduce emissions by 40% over the next decade, from 2008 levels — CSC was one of the federal suppliers complementing this effort, announcing an 18% absolute greenhouse gas reduction target to be achieved by 2018.

In the future, regulation across Europe and in the United States will see an emphasis on realizing the cost of carbon through the use of energy and encouraging power usage

effectiveness (PUE) reduction, energy efficiency measures, and low-carbon and renewable technologies.

A 10% reduction target was set against a 2012 baseline to be met over a 3-year time frame. During the past 12 months, CSC has delivered an overall reduction of 15.1% through a range of activities including the consolidation of the portfolio and promotion of energy efficiency measures (Figure 3).

From a 2012 baseline of 587,422 MWh in usage of electricity, natural gas and fuel oil, consumption fell consistently to 491,931 MWh in 2014. At the same time, total floor space fell from almost 12 million square feet to over 8.5 million square feet — a reduction of 27.5%. Similarly, the number of workstations fell by 20% from 56,273 to 45,046.

<sup>2</sup> $tCO_2e$  = metric tons of carbon dioxide equivalent

<sup>3</sup>MWh = megawatt-hour

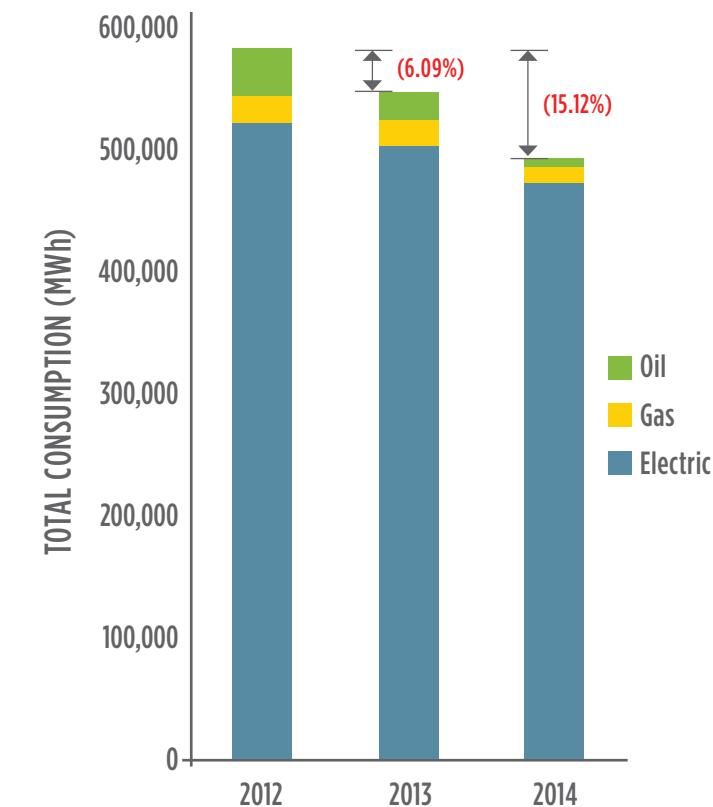


Figure 3: Global Energy Consumption (MWh) by Calendar Year

## CSC UK: European Code of Conduct for Energy Efficiency in Data Centres – Participant of the Year, 2014

“It is fantastic to be recognized by the European Union for our achievements, when you consider the extensive list of more than 330 corporate organizations and competitors that are subscribers to the program.”

— Simon Douthwaite  
CSC Head of Data Centers, UKI&N, CEE, S&W Europe<sup>4</sup>

On a like-for-like basis, for those properties occupied by CSC in 2012 that were still occupied by CSC in 2014, energy consumption across the portfolio fell by almost 8% despite an increase in head count and business activities in the reduced portfolio.

In line with the energy reduction, CSC also achieved a 13.2% reduction in global greenhouse gas emissions, covering Scope 1, 2 and 3 for transportation emissions (Figure 4). The methodology and approach used to calculate the emissions have been verified by a third party in line with ISO 14064.

In conjunction with building-efficiency specialists, CSC has plotted activities designed to reduce annual energy operating expense from the office portfolio, and annual energy operating expense from the data center portfolio.

Across the office portfolio, a set of minimum operating standards has been applied that includes proper scheduling and fitting of heating, cooling and

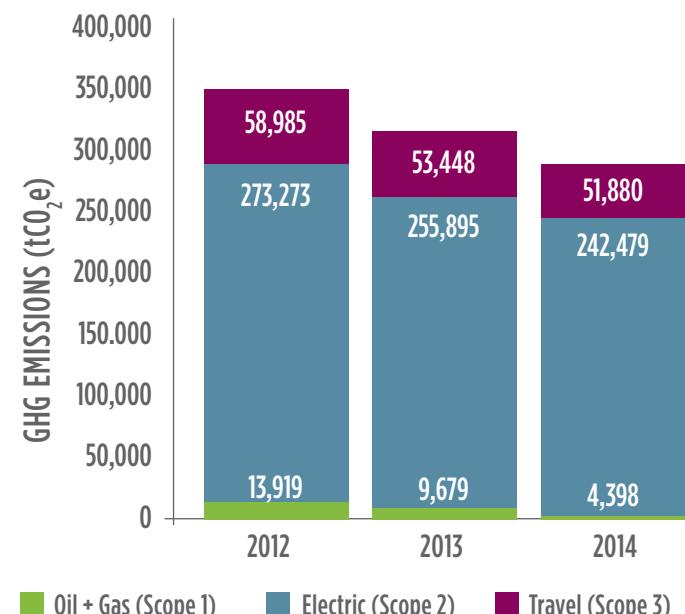
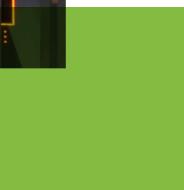


Figure 4: Global Greenhouse Gas Emissions



ventilation equipment and lighting systems to building occupancy. Small IT spaces and server rooms are also managed in accordance with the American Society of Heating, Refrigerating and Air-Conditioning Engineers Technical Committee 9.9 (ASHRAE TC 9.9), Thermal Guidelines for Data Processing Environments. Effective management has been enabled by allowing each facility to have direct insight into energy data and promoting employee engagement through hub facility energy competitions.

Across the data centers, a robust monthly global management review is carried out to implement best practices in energy and airflow management and report on PUE trending. The global average PUE (Figure 5) shows a stable trend over the past few years despite a consolidation in the global data center portfolio, a trend demonstrating effective onsite management.

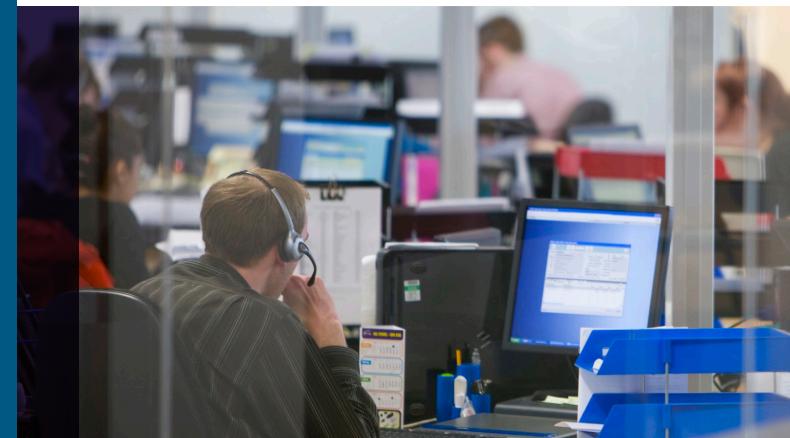
Projects implemented across the global portfolio include:

- Hot-aisle/cold-aisle rack arrangement
- Under-raised-floor cooling with cold-aisle containment
- No-raised-floor overhead services for power and data with ducted hot air return
- In-rack cooling via rear door heat exchangers for high rack loads
- Variable speed/variable cooling delivery for computer room air conditioning units
- Blanking panel and floor sealing
- Economization and free-cooling
- Raised room temperatures and humidity bands in line with ASHRAE recommendations and operational approvals

<sup>4</sup>UKI&N = UK, Ireland and Netherlands;  
CEE = Central and Eastern Europe;  
S&W Europe = South and West Europe

## PROMOTING GOOD BEHAVIORS

In FY 2015, 492 metric tons of e-waste was reused and recycled by CSC in the UK and the United States — a reduction of 16% from the previous year as a result of promoting the life of equipment and improved procurement.



Three-year targets have been set to reduce absolute energy consumption from a 2012 baseline by 20% and absolute greenhouse gas emissions over the same time frame by 18%. Several measures will be used to meet these targets and build upon the progress that has been achieved. A further review of the portfolio will focus on a consolidation of properties incorporating energy efficiency as a factor. These energy reduction measures

will be rolled out globally to managed locations, with knowledge shared to enhance consistency. Finally, a behavior change program will be rolled out to engage employees and contractors on measures that can help to meet the energy reduction targets.

The use of renewable energy across the business is being reviewed to build upon the 11.5% of electricity procured through

verified renewable energy sources across the data center portfolio. Further assessments of the potential across the United States and India in particular will be performed where the benefits of renewable energy are the greatest.

## WASTE AND RESOURCES

When possible, electronic equipment is refurbished to extend the lifespan by as long as 3 years. After refurbishment, the

products are reused by repackaging and putting them into “customer owned” stock for call-off as required, selling them through popular auction websites or IT brokers, or donating them to charity. Through this approach, we ensure IT equipment gets a second life.

A global contractor is used to manage the collection and recycling of e-waste. Across the UK and the United States, 95% of materials are reused or recycled, with the remaining 5% undergoing heat treatment. CSC is able to access innovative go-to-market solutions, to implement reverse supply chain, and to ensure the secure and environmentally compliant disposition of CSC’s retired IT assets, as well as the assets of CSC’s customers. Reuse through the remarketing of CSC’s qualified, retired IT assets extends the useful life of our outdated PCs, laptops and LCD monitors.

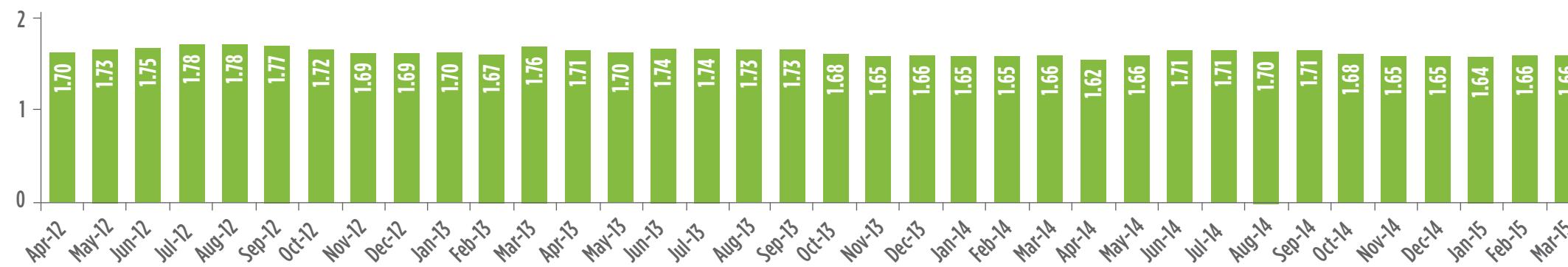
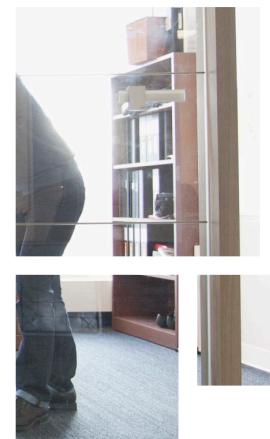


Figure 5: Global Average PUE

## OFFICE FURNITURE

In 2015, purchase and redeployment of 272 workstations resulted in a reduction of 68 tCO<sub>2</sub> compared to the purchase of all new workstations. By selecting a supplier of remanufactured furniture, CSC conserved over 230 metric tons of raw materials; and by working with this supplier, CSC diverted 463 metric tons of furniture from landfills, of which 382 metric tons was excess furniture banked by the supplier.



## MANAGEMENT SYSTEMS AND EXTERNAL VERIFICATION



CSC maintains a global ISO 14001 Environmental Management System (EMS) certification at select facilities around the world, including in the UK, Australia, Denmark, Luxembourg, Spain and Sweden, incorporating procedures for compliance and continual improvement.

For details on our ISO 14001 and other certifications, refer to [csc.com/cr](http://csc.com/cr), specifically CSC Certifications.

CSC has also achieved ISO 50001 certification for several of our strategic data centers in the UK and Denmark.

Over the next 3 years, this program will be extended globally to other strategic locations, starting with Asia and Australia sites by March 2016 and covering 100% of the strategic portfolio by FY 2018.

The standard commits CSC to a program of ongoing energy reduction and performance improvement, the results of which are then independently audited. ISO 50001 provides a structured framework to align the various energy regulations and voluntary requirements together into a format driven by the data center teams and specialist contractors. Additional measures including the UK Climate Change Agreement are aligned within the framework, helping to achieve savings of over \$450,000 in FY 2015 through energy efficiency measures and some operations coming out of the UK Carbon Reduction Commitment.

In 2015, CSC's greenhouse gas data collection and reporting approach was externally assured by Lloyds Register Quality Assurance, providing third-party verification of the data.

## EMPLOYEE AWARENESS

CSC's global environmental plan, and the desire to implement long-term changes, requires the engagement of employees to help meet the targets. One example of this is the hub facility energy awareness competitions that promote the reduction of energy consumption.

Our employees participated in both global and local environmental employee initiatives. CSC participated globally in Earth Day by:

- Offering centralized activities for employee engagement and awareness

- Organizing local and regional environmental initiatives
- Sponsoring educational talks and encouraging staff to make a difference as individuals and in teams

Environmental communication is promoted at all levels through a variety of media, including newsletters, briefings and discussions using C3, CSC's internal collaboration site.

In addition, a Green Champions Network is being developed through the Senior Regional Executives program to encourage behavioral changes that:

- Reduce energy through switch-off campaigns
- Reduce paper consumption
- Encourage greener forms of travel

# Employees

COLLABORATIVE. GLOBAL.  
NEXT-GENERATION.

## OPENING DOORS TO NEW CAREERS

To build on our passion for a diverse workforce, we strengthened our 17-year association with Bender Consulting Services this year, by integrating Bender into our hiring processes and increasing employment opportunities for entry-level professionals with disabilities.

We brought a similar focus to our sponsorship of the American Association for People with Disabilities (AAPD) and its critical work to expand opportunities and rights for people with disabilities. This year, that support included our participation in National Disability Mentoring Day to promote career exploration for students and job-seekers.

## STRENGTH IN DIVERSITY



The diverse talents and abilities of our global workforce make our business strong and agile, innovative and resilient. An inclusive culture enables everyone at CSC to contribute to our singular mission of enabling digital transformations for clients worldwide.

## CONNECT AND GROW

When the people of CSC wanted new ways to join forces around shared professional interests, we created our own vibrant network of Employee Resource Groups (ERGs) that provide exceptional opportunities for learning and mentoring, career development and community involvement.

CSC received a high score of 90 out of 100 in the first-ever Disability Equality Index (DEI), based on our consistent achievement in accessibility, community engagement and other areas.<sup>1</sup>



## EMPLOYEE-FOUNDED COMMUNITIES OF COLLABORATION AND ACTION

### Abilities First

Created a “You Count, Be Counted” video encouraging CSC employees with disabilities to identify themselves as such, increasing self-identification from 4% to 8%

### Authentic Leadership

Developed and hosted a “Sometimes You Win, Sometimes You Learn” educational series

### Black Employee Network

Provided more than 100 employees with career development opportunities via engagement and networking with a leading executive coach

### CSC Asian and Pacific Islander Network

Hosted a panel on the theme of “Diverse Leadership + Expanding Opportunity: An Imperative for America,” highlighting the role of diverse leadership in encouraging an open conversation

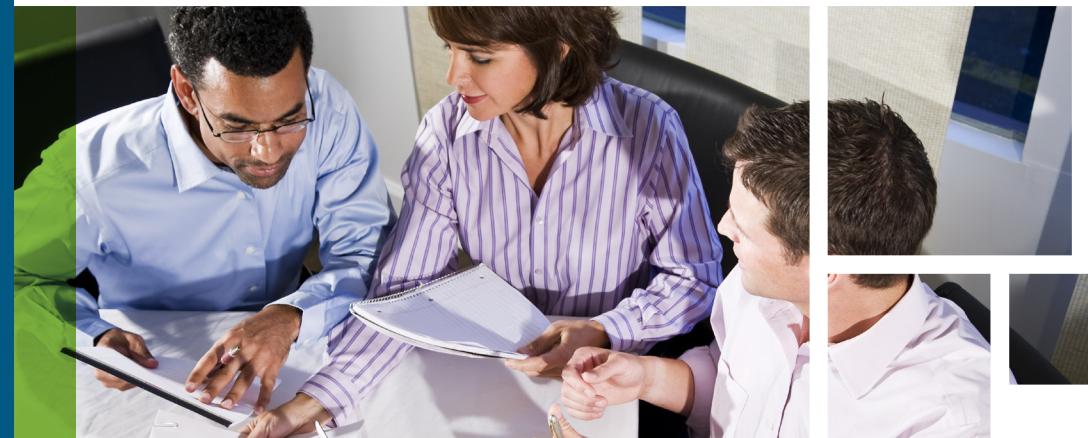
### CSC Hispanic Network

Celebrated and provided engaging and enjoyable educational opportunities around Hispanic culture through sharing cuisine, art contests, webinars and more

<sup>1</sup>The DEI is an initiative of the American Association for People with Disabilities (AAPD) and the U.S. Business Leadership Network (USBLN).

## LEARN. DEVELOP. ACHIEVE.

By making significant investments in learning, talent development and employee award programs, CSC further enhances the next-generation skills of our global team to meet client needs for leadership, creative thinking and the latest technical capabilities.



### EMPLOYEE-FOUNDED COMMUNITIES OF COLLABORATION AND ACTION (CONT'D)

#### CSC Salutes

Supported wounded warriors through initiatives such as hand-delivering more than \$5,000 in employee-donated holiday gift cards, and presenting a symposium featuring employees who offered personal perspectives on transitioning from military service to civilian careers

Held multiple inclusive educational events such as sessions around “healthcare,” marriage equality and the sharing of family photos

Empowered, connected and supported women through various events, including an interactive forum for 100 local high-school age girls to network with women leaders in science, technology, engineering and mathematics (STEM)

Created leadership, personal and career growth opportunities globally through the expanded iGrow program, in which senior CSC leaders volunteered their time and expertise as mentors

#### PRIDE (People Representing Inclusive Diversity Everywhere)

#### Women in Leadership (WIL)

#### Young Professionals Resource Group

### INVESTING IN OUR PEOPLE, ENABLING OUR BUSINESS



Anytime, anywhere learning resources provide employees with training in rapidly evolving technology domains such as cloud, big data and cybersecurity. Our comprehensive CSC University learning environment offers approximately 6,000 self-paced online courses and more than 1,000 instructor-led courses in 21 languages. An extensive virtual library contains over 60,000 books for online reading or download. Learners can also explore 4,000 leadership videos and over 12,000 mobile-enabled videos focused on IT disciplines. Job aids enable users to address immediate workplace performance needs, and test prep exams for over 100 professional certifications are also available.



The CSC Leadership College provides people managers with tools and best practices for supporting and motivating their teams. The online Management Development Program provides recently hired or promoted people managers with state-of-the-art learning resources to hone their leadership skills. Our Global Graduate Program has delivered resources and mentoring to help more than 1,000 new college graduates thrive at CSC. And, through STEM partnerships with universities and municipal governments, we invest in creating new technology degree programs and next-generation delivery centers in Louisiana, Pennsylvania and other U.S. states to train and hire millennials and our workforce of the future.

"At CSC I have gained business management skills and expanded my technical abilities. Through CSC's participation in the 3AAA apprenticeship program, I was named Apprentice of the Year for 2014 during a ceremony at the [UK] House of Lords — an amazing, unforgettable experience. Working at CSC has been fun and challenging while helping me identify a defined career path."

— Lisa Jarvis

CSC Developer and 3AAA Apprentice of the Year

"The Individual Development Program (IDP), a significant investment by CSC to create a customized approach to skill development, helped me focus on next-gen technologies in a structured manner to enhance my capabilities."

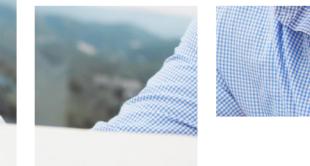
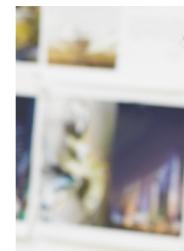
— Shankar Kambhampaty  
CSC Distinguished Architect and Chief Technology Officer, Zurich Account

**Approximately 18%**  
of CSC's U.S. team has served  
in the military.

## INNOVATION, RECOGNIZED

Executive-sponsored award programs provide our employees with recognition for their powerful ideas and exceptional commitment to client service. Among CSC's highest honors, the **Award for Technical Excellence** spotlights the talent and leadership of employees who advance the state of the art for complex integration and next-generation technologies.

Several lifetime appointments as **Distinguished Engineers** and **Distinguished Architects** go to CSC technical experts who make extraordinary contributions to our teams, clients, partners and industry and academic communities. Representative of these exceptional contributors is **Distinguished Engineer Sean Kery**, a senior hydrodynamicist who has been honored by a client for excellence three times within 5 years, holds 26 invention disclosures and



has written more than 50 scientific and technical papers and one textbook. By honoring our best technical minds, all of our award programs drive greater innovation into CSC's offerings and internal systems while enlarging professional opportunities for our global team.

## SERVICE TO THOSE WHO SERVE

Creating employment opportunities and a welcoming environment for veterans and military spouses contributes to our business growth and market advantage. At the same time, we are proud to join with other companies in helping to reduce the unacceptably high rates of veteran unemployment — up to 21% for U.S. veterans aged 18 to 24 — as large numbers of service personnel transition to civilian life and seek private-sector work. Our proven **Military Recruitment Program** provides transitional support to active and former military personnel from all service

branches and reaches out to veterans and wounded warriors by participating in Operation IMPACT Network of Champions, the 100,000 Jobs Mission and many other initiatives.

CSC was one of a select group invited to the White House by First Lady Michelle Obama and Dr. Jill Biden to a roundtable discussion and the formal launch of the Elizabeth Dole Foundation National Coalition for Military Caregivers. CSC is a founding member of the coalition and also one of 13 founding partners of the **Military Spouse Employment Partnership**. In recognition of our commitment to veterans and their families, CSC has been named a **Top Military Friendly Employer** by *G.I. Jobs*, a **Top Military Spouse Friendly Employer** by *Military Spouse*, a **Best for Vets Employer** by *Military Times*, and winner of the first **Extraordinary Employer Support Award** from the U.S. Department of Defense.

## INVESTING IN OUR PEOPLE

CSC has maintained an Investors in People (IIP) certification for more than 12 years. The UK Commission for Employment and Skills recently confirmed our alignment with standards that include effective communication of business strategy with employees, commitment to learning and development, and continuous improvement of people management. Auditors identified CSC mentoring, leadership development and apprentice programs as employee-focused strengths.



**“Our sole purpose is to create an environment where creative and innovative technical solutions may thrive. We strive to succeed by failing fast and delivering often. No idea is out of bounds, no mission is too complex. Innovation is the game, dreaming and delivering what others ignore, succeeding where others fail.”**

— Mission Statement  
CSC Distinguished Engineers

CSC employees as a whole completed nearly **600,000 hours** of training via CSC University and approximately 1.5 million total learning hours in fiscal year 2015.



## PEOPLE-FIRST PROGRAMS

Investing in our people means creating employee-focused initiatives that make health and safety, mentoring and wellness true priorities for our business.

### ENSURING HEALTH AND SAFETY

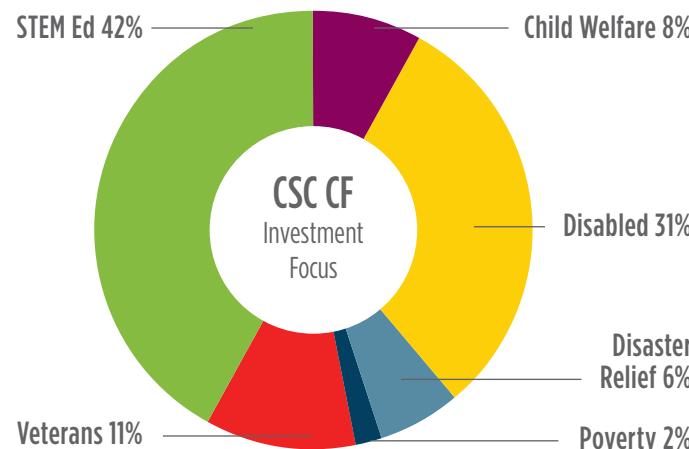
CSC maintains a dedicated global program to create work environments that ensure the health, safety and well-being of our employees. Site safety managers and regional health and safety representatives establish, monitor and report on CSC's compliance with industry standards. We encourage employees to report unsafe practices, equipment and conditions to management for remediation. Of note, this year a CSC location in Spain achieved OHSAS 18001 certification. Sites in the UK and Australia also meet this standard.

### PROMOTING WELLNESS

During European Mobility Week in September, we launched the CSC Mobility Challenge to encourage employees in our Nordics business to run, walk, swim or bike as many kilometers as possible throughout the month. Employees in Sweden averaged a high of 144 kilometers per participant, and the CSC Denmark team collectively logged over 3,000 kilometers. The friendly contest improved participant wellness while delivering environmental benefits as a result of green commuting. In the UK our employees organized a Wellness — Energy 4 Life Initiative that included seminars and a 4-week exercise challenge for 700 participants.

# Community

ONE WORLD. ONE FOCUS.



CSC employees in Australia have raised in excess of

# AU\$270,000 for cancer research

over a 15-year-plus period.

CSC's exceptional reach multiplies opportunities for volunteerism and productive partnerships around the world. By reinforcing global programs with local initiatives, and by bringing corporate giving together with individual effort, we directly strengthen the diverse communities that sustain our business.



## GIVING ON A STRONG FOUNDATION

A U.S. registered 501(c) charity, the **CSC Charitable Foundation** integrates and structures our philanthropic activities, ensuring that gifts fully reflect our mission and values. While orchestrating financial giving, the foundation also creates opportunities for employees to provide input and get involved in volunteer efforts for the good of our communities and company. This year the foundation brought a spirit of community engagement to many of the business and technology conferences CSC hosts or sponsors throughout the year. In doing so, we elevated the position of giving, providing it a place of importance along with business activities such as lead generation and the demonstration of new technologies:

- At *GSC 2014*, our annual sales conference and innovation event, employees donated \$17,000 to benefit

the Ronald McDonald House Charities (RMHC) and its work of supporting children with illnesses and their families as they focus on treatment and healing. Through this collaboration, our volunteers helped renovate a play area and restock a kitchen at a Ronald McDonald House in Atlanta, Georgia.



- At our *ASPIRE* conference for client executives, we worked with Operation Give Back (OGB) to build 30 bicycles,

including a hand cycle specially designed for a wounded warrior. Veterans and their families used the hand cycle and other vehicles as part of the Annual OGB Run, Walk and Roll fundraising event.



- As a sponsor of *Dreamforce*, the annual conference hosted by our alliance partner *Salesforce.com*, we encouraged those visiting CSC exhibits to donate to the STEM-education nonprofit Girls Who Code — by scanning custom QR codes.

To support a culture of giving, the **CSC Charitable Foundation** provides recipients of the CSC Award for Sales Excellence with \$10,000 each to donate to a charity of their choice. Donations in fiscal year (FY) 2015 resulted in gifts to the American Heart Association, Autism Speaks, the Lupus Foundation, Railway Children and Tan Tock Seng Hospital.

Initiatives by the CSC Charitable Foundation in FY 2015 enabled CSC to make a difference in focus areas of critical importance to individuals and their communities.



## CATALYZING STEM LEARNING WITH COMPETITIVE ROBOTICS

Schools and universities worldwide now use fun, competitive robotics programs to introduce students to STEM skills and career opportunities. To help young people develop problem solving, project management and teamwork skills and

### Education

Fostering global literacy with a focus on science, technology, engineering and mathematics (STEM) for children from kindergarten to college age

**Project:** During the holiday season more than 2,800 employees helped select a corporate charity gift, choosing Save the Children and UNICEF to each receive grants to fund educational programs for underprivileged children



### People and Wellness

Enhancing people's health and wellness at a local and global level, with a focus on veterans and the disabled, as well as child hunger and poverty

**Project:** Supported the fundraising of \$72,000 to benefit children and families living with intellectual and developmental disabilities; project consisted of hosting the annual Best Buddies Life Is Sweet Chef Showcase at our Virginia corporate headquarters

### Disaster Relief

Supporting emergency assistance to those in need after a disaster or period of crisis or trauma

**Project:** Donated to Red Cross relief efforts in West Africa to help minimize global impacts of the devastating outbreak of the Ebola virus

## MAKING A DIFFERENCE, THE WORLD OVER

Across the regions where we do business, we demonstrate our commitment to social and economic development, environmental sustainability and the creation of new opportunities for people in need. Together these initiatives enable significant, positive change for diverse communities worldwide.



### UNITED KINGDOM



Having won first place in the past two UK Corporate Games, CSC employees in the United Kingdom again participated in the annual event that blends fitness with fundraising.

Through this intensely collaborative activity, our team of 270 employees raised more than \$21,000 for the Starlight Children's Foundation, which provides entertainment and educational support for seriously ill children; YouthNet, which enables young people to develop stronger leadership and work skills; and other charities.

Fundraising events included a golf tournament and a sweepstakes tied to the 2014 FIFA Men's World Cup.

Through competing in 22 sports such as running, squash, swimming and tennis, Team CSC earned 1,000 points and 98 medals, as well as again winning first place and the honor of being named

UK Corporate Games Champion 2014.



Also this year, we launched a partnership with Futureversity — a London-based charity that provides free courses and activities to help young people ages 11 to 25 develop work skills and self-confidence. In addition to providing financial support, CSC and a community partner supplied Futureversity with new IT equipment to enable more efficient operations and greater social impact.

### ASIA-PACIFIC

In Vietnam, a large group of CSC employees joined with more than 10,000 others to participate in the annual British Business Group Vietnam Fun Run for Charity. Along with team-building and wellness activities, employees helped raise funds for the Christina Noble Children's Foundation, the Saigon Children's Charity and other organizations that serve children in need throughout Vietnam. In recognition of our support of the fun run — and of Operation Smile, which provides medical services to children with cleft



palates — CSC in Vietnam received the 2014 Certificate of Merit for Corporate Responsibility from a leading Ho Chi Minh City civic organization.



In Australia this year, our employees, clients and partners continued a long tradition of participation in charity cycling events by riding hundreds of miles for worthy causes. CSC teams raised funds for the Multiple Sclerosis Foundation, The Smith Family children's charity, Diabetes Queensland, and Hope for Children, among other philanthropic organizations. And through our involvement in the annual Sydney to Wollongong ride, CSC's team of 58 cyclists raised more than AU\$20,000 for multiple sclerosis research.

CSC in **India** recently collaborated with the Make A Difference non-governmental organization to support education and job-skills development for more than 770 underprivileged children in Chennai, Noida, Bangalore and Hyderabad. Our employees also volunteered through our Corporate Mentorship Program with Udayan Care and a school in Bulandshahr to deliver IT training that benefited 800 children. Additionally, we continue to invest in our Share Education Partner for Success (STEPS) program, through which employees share career and leadership knowledge with students in interactive classrooms.



## BALTICS AND NORDICS

This year, young employees from our **Nordics and Baltics** graduates program designed an entertaining interactive app to help sick children ages 6 to 12 stay connected to school despite prolonged absences. Leveraging this design, we plan to implement the CSC Charitable Foundation Let's Connect project, in which our team will harness audio, video and chat technologies and video-game interfaces to help young people maintain social networks and keep academic pace with peers regardless of disruptions in their studies.

## AFRICA

CSC employees in **South Africa** helped fund and build a new STEM learning center at Tenterden Place of Safety, a child care facility and national heritage site in Cape Town. With a balance of traditional and computer-based learning



and teaching tools, the center serves children from ages 3 to 13, providing access to digital encyclopedias and engaging games for developing

memory, numeracy and literacy skills. Extending the learning center project, our employees also made improvements to the Tenterden Place of Safety vegetable garden. With access to new greenhouses, worm farms and irrigation systems, the children gained exceptional tools to explore the natural sciences.

## NORTH AMERICA

Through an educational program with the National Society of Professional Engineers, CSC employees in the United States

helped students ages 11 to 14 learn STEM skills while using computers to design ideal cities of the future. In addition, CSC for a seventh year sponsored the annual AFCEA (Armed Forces Communications and Electronics Association) Foundation's 5K and Family Fun Run, raising funds to support STEM educational assistance programs. In addition, our teams in the Washington, DC, metro area have raised more than \$55,000 over the past 6 years to support the Epilepsy Foundation.

## INDIA

Our community outreach in **India** this year encompassed diverse efforts spanning education, wellness, the environment and disaster relief. We maintained a weekly corporate mentorship program for students, set up a computer lab at a Chennai-area school to educate 90 students and adopted three rural villages to receive educational support. In support



of wellness, we provided health checkup camps for underprivileged children and the elderly, sponsored blood donation drives, provided visually challenged children with MP3 players for educational use and created a campaign to raise employee awareness about organ donation. We cleaned up a bus depot and other public spaces as part of the Clean India campaign, and celebrated the 5-week UTSAV15 cultural event with a "Go Green" theme and a tree-planting program. And in support of disaster relief, we undertook a drive to collect clothes, blankets, food and medicine for people affected by floods in Jammu and Kashmir and for the victims of Cyclone Hudhud in Eastern India.

## SOUTH & WEST EUROPE

This year employees in **France** supported the La main à la pâte Foundation, which works to renew and expand teaching in science and technology, in France and beyond. Recently, CSC helped fund an annual teaching seminar at 20 pilot centers; of the 8,000 classes held, most were in priority education zones. In **Spain**, the CSC Charitable Foundation held a second annual IT Olympics to promote youth interest in STEM careers. Through our partnership with the University of Oviedo in Asturias, a record 120 young people participated in exciting programming and problem-solving contests, with outstanding performers earning prizes such as an iPad Air.



## GLOBAL PRIORITIES

- 1. Lithuania:** Raised awareness about breast cancer and women's health through a Pink Ribbon campaign that included free checkups for employees
- 2. Bosnia:** Provided funds to Red Cross Bosnia and donated repurposed laptops to victims of the Balkans Flood of 2014
- 3. Brazil:** Donated school supplies to nonprofit organizations that improve educational opportunities for children from underserved areas
- 4. France:** Delivered business clothing to community organizations that help the unemployed prepare for job interviews and the workplace
- 5. Vietnam:** Mobilized a 100-strong team of CSC employees to build a new house for a family in need
- 6. Malaysia:** Led a blood donation campaign to address a blood shortage at a local hospital
- 7. Australia:** Raised funds for cancer research as a participant in Australia's Biggest Morning Tea
- 8. India:** Distributed more than 650 blankets to the homeless and needy through a Hunt the Winter event
- 9. United States:** Hosted a Girls in Technology mentoring event at our corporate headquarters for students interested in careers involving STEM, art and design
- 10. Sweden and Denmark:** Created programs to encourage employees to bike to work and to measure carbon footprint reductions/savings

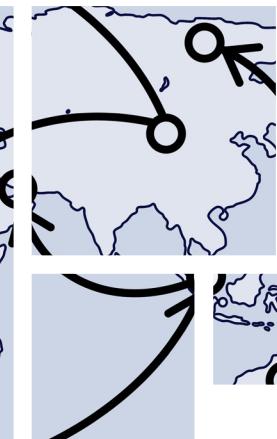
# Managing Our Supply Chain

In fiscal year 2015 we enhanced our supplier sustainability scorecard to align with our revised Responsible Supply Chain Principles and issued this scorecard to the top 45% of our suppliers, by spend. We commit to continuing engagement with our suppliers regarding their adherence to these principles.

**"CSC is committed to supporting military service members and their families, and our drive to leverage veteran-owned businesses wherever possible is an extension of this commitment. We value the veteran community for its loyalty, diversity and strong work ethic. Together, we've made significant accomplishments in our customers' missions."**

— Larry Prior  
Executive Vice President and General Manager  
North American Public Sector, CSC

By working with suppliers that demonstrate strong commitments to human rights and diversity, safety and environmental stewardship, we create and maintain a global supply chain that reflects the values by which we and our clients operate.



## SHARED VALUES FOR VITAL NETWORKS

We recognize that our suppliers are an integral part of our responsible business practice. That is why CSC requires suppliers to share our commitment to sustainability and citizenship, as detailed in our *Responsible Supply Chain Principles*.

This year we updated these principles so that they would speak to our renewed dedication to serving clients, and to our ongoing focus on building supplier relationships based on trust and accountability.

More than a statement of intent, our Responsible Supply Chain Principles establish the standards for conducting business with CSC. These principles:

- Express our commitment to human rights, equality, fair labor practices, health and safety, environmental

sustainability and the prevention of bribery and corruption

- Define our expectations for our suppliers to introduce processes in their organizations to support compliance with applicable statutes while driving continuous improvement
- Provide standards that we use in our selection of suppliers

We use a detailed assessment to measure the performance of our key suppliers and their compliance with these principles. CSC reserves the right to monitor supplier processes and procedures against these principles as part of our ongoing Responsible Supply Chain Program. Along with emphasizing these principles, CSC fully expects suppliers to adhere to relevant national, regional and international laws and standards that apply in the countries where they operate.

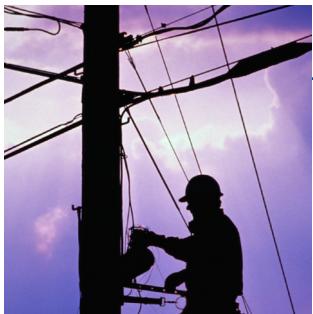
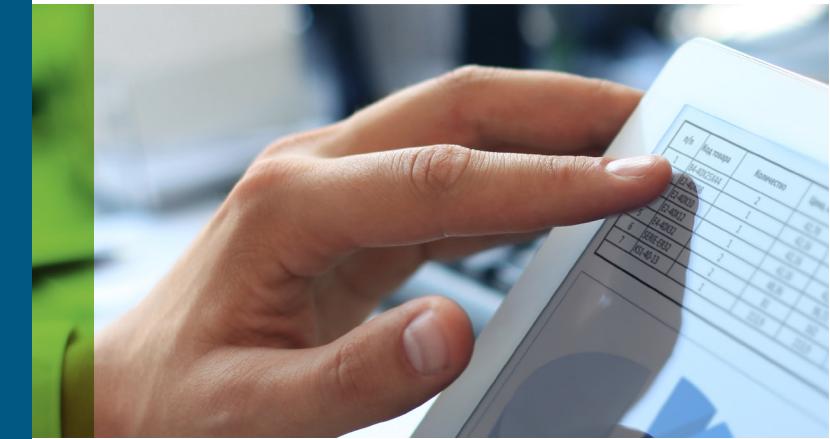
## DIVERSE COLLABORATIONS



Through our award-winning Supplier Diversity Program, we reach out to small businesses across a spectrum of socio-economic profiles to proactively educate them on how best to do business with CSC. This means working closely with organizations such as the U.S. Business Leadership Network (USBLN) to identify qualified subcontractors, and regularly hosting workshops where small business leaders can engage with CSC decision makers. In recognition of our commitment to supplier diversity, CSC has received the Virginia Minority Supplier Development Council Chairman's Challenge Award, the NASA Large Business Prime Contractor of the Year award and the U.S. Department of Defense's Nunn-Perry Award.

# Our Commitment Reviewed

Reflecting our commitment to supplier diversity, CSC and small business partner Strategic Operational Solutions, Inc. were named one of just 14 winners in 2014 of the Nunn-Perry Award given by the U.S. Department of Defense. CSC has received this prestigious award seven times.



## ENVIRONMENT

### FY 2014 WE SAID WE WOULD ...

Continue our efforts to achieve or exceed our 10% reduction in energy usage globally, within a 3-year target

Focus on reducing our greenhouse gas emissions

Work toward achieving a 15% energy efficiency improvement for the four Kent, UK data centers by 2020

Implement a global office space temperature standard in our offices

Expand our ISO 50001 Energy Management standard

### FY 2015 AND SO WE ...

Overachieved a 15.1% absolute energy usage reduction globally across the portfolio within just 2 years

Accomplished a 13.2% global greenhouse gas reduction against a 2012 baseline

Achieved a 7.5% reduction toward our targets as part of Climate Change Agreement (CCA) reporting

Implemented a global energy efficiency standard across the managed portfolio of properties

Retained this standard in the UK and extended it to Denmark data center complex. The system has now been revised to ease roll-out to other strategic data centers

### FY 2016 NOW, WE WILL ...

Restate our energy usage target to achieve 20% absolute energy reduction globally by 2018

Set a new 18% absolute greenhouse gas reduction target globally by 2018

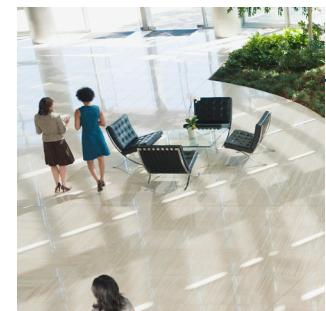
Report every 2 years through the CCA to ensure progress to meet the overall target

Further develop and roll out the standard across our portfolio

Continue our program to expand this certification in Asia and Australia during FY 2016

# Our Commitment Reviewed

CONTINUED



## COMMUNITY

**FY 2014**  
WE SAID WE WOULD ...

Enhance our focus on STEM

**FY 2015**  
AND SO WE ...

Increased our CSC Charitable Foundation STEM investment portfolio to 42%

Developed employee-led Foundation programs such as our IT Olympics and Global Robotics program

**FY 2016**  
NOW, WE WILL ...

Further increase and hone our focus on technology education programs to help youth get passionate about STEM and create the technologists of tomorrow

Grow our hands-on community involvement, increasing employee-led Foundation events and programs

## EMPLOYEES

Survey employees to discover and confirm their priorities, and expand volunteer opportunities through both our Foundation and Employee Resource Groups (ERGs)

Supported employee passions through rebranding our LGBT issues awareness ERG as PRIDE (People Representing Inclusive Diversity Everywhere) [previously known as GLEE]

Held more than 50 ERG events, engaging employees in learning and leadership activities and calls to action

Search out employee feedback and be alert to opportunities for improving supports available to our employees, as our company transitions to two world-class service delivery companies

Continue to provide a variety of excellent learning, mentoring and growth opportunities to our employees, through ERGs

# Our Commitment Reviewed

CONTINUED



## EMPLOYEES Continued

### FY 2014 WE SAID WE WOULD ...

Bring together a team of CSC employees to expand the proactive sourcing and recruitment of diverse candidates, including veterans, people with disabilities and wounded warriors

Increase Employee Resource Group (ERG) membership by engaging every CSC new hire and regularly reengaging all employees

### FY 2015 AND SO WE ...

Implemented tool for tracking and growing diverse candidates in recruiting lifecycle  
Encouraged employees to embrace their uniqueness in the workplace through self-identification ([csc.com/diversity](http://csc.com/diversity)), allowing us to better support their needs

Strengthened a variety of external business partnerships and relationships devoted to improving diversity hires among women, minorities, individuals with disabilities, veterans, millennials and others

Embedded ERG invites into onboarding process and sent company-wide monthly communications celebrating ERG initiatives and events

Expanded the Salutes ERG to represent veterans and their supporters from several regions around the globe

Grew membership in ERGs year over year, with 14% increase over prior fiscal year

### FY 2016 NOW, WE WILL ...

Work to drive positive conversation during this time of CSC's transition and ensure that diversity and inclusion remain a priority as part of our new agendas, tools and processes

Provide ongoing support to ERG communities, ensuring that employees retain their coworker networks and continue to rely on and strengthen these communities where possible, during the company's transition

# Our Commitment Reviewed

CONTINUED



## SUPPLY CHAIN

### FY 2014 WE SAID WE WOULD ...

Expand our supplier sustainability scorecard to reach our top 41% by spend

### FY 2015 AND SO WE ...

Strengthened our *Responsible Supply Chain Principles* in January 2015

Provided some online awareness material for our suppliers about our revised principles and what they mean

Expanded our supplier scorecard to reach our top 45% by spend, covering 46 suppliers

### FY 2016 NOW, WE WILL ...

Integrate our new principles into supplier contracts as they are renewed

Develop a new internal Responsible Supply Chain training course on CSC University, available to key supply chain staff at CSC

Continue to expand our program to assess more suppliers based upon the risk to the business

## GOVERNANCE

Continue to drive senior leadership in the regions toward improving our global metrics reporting

Strengthened the measurement and reporting of global ESG metrics through GRI and other rankings; invested in Workday, a new global HR system that provides consistent and accurate global employee data. Improving our reporting transparency has strengthened our position in relevant sustainability rankings

Continued the regional drive, and our CR initiatives continue to mature and deliver results. Read more in the *Community section* of this report

Respond to the Dow Jones Sustainability Index for the first time and commit to continuing to improve our sustainability rankings and metrics reporting



## About CSC

CSC is a global leader in next-generation IT services and solutions. The company's mission is to enable superior returns on our clients' technology investments through best-in-class industry solutions, domain expertise and global scale. For more information, visit us at [csc.com](http://csc.com).

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