

FindMyRoomie Terms and Conditions

Welcome to FindMyRoomie! These Terms and Conditions (the “Terms”) govern your access to and use of our services. By creating an account, browsing our website, or using our mobile application, you agree to comply with the following Terms. Please read them carefully.

1. About FindMyRoomie

FindMyRoomie is a roommate-finding and housing search platform designed to help individuals connect, communicate, and arrange shared living opportunities. We provide tools such as user profiles, filters, verification tiers, messaging, and map-based search.

2. Services Offered

2.1 Roommate Matching

Users can browse profiles, apply filters, and use compatibility indicators to identify potential roommates.

2.2 Communication Tools

Our platform provides in-app messaging and profile favoriting. We may also offer optional premium features such as advanced filters, verification badges, or priority placement.

2.3 Subscription Services

Certain features may be available only to paid subscribers. Subscriptions are billed monthly or annually, depending on the plan selected.

3. Account Registration

3.1 Eligibility

You must be at least 18 years old to create a FindMyRoomie account. By registering, you confirm that the information you provide is accurate and that you have the legal capacity to enter into this Agreement.

3.2 Account Security

You are responsible for maintaining the confidentiality of your login credentials. FindMyRoomie is not liable for unauthorized access caused by your failure to secure your account.

4. Payment Terms

4.1 Subscriptions

Premium features are available through subscription plans. All fees are displayed prior to purchase. Payments are processed through our third-party providers.

4.2 Renewals & Cancellations

Subscriptions automatically renew unless canceled before the billing date. You may cancel at any time through your account settings.

4.3 Refunds

All payments are non-refundable, except where required by law.

5. User Content

5.1 Ownership

You retain ownership of the content you upload (e.g., photos, descriptions, preferences).

5.2 License to FindMyRoomie

By posting content, you grant FindMyRoomie a non-exclusive, worldwide, royalty-free license to display, reproduce, and distribute your content within the platform.

5.3 Prohibited Content

Users may not upload content that is false, offensive, discriminatory, illegal, or infringes on others' rights.

6. User Responsibilities

6.1 Accuracy of Information

You agree to provide truthful information about yourself and your housing preferences.

6.2 Conduct

You are solely responsible for your interactions with other users. FindMyRoomie does not conduct background checks and cannot guarantee the behavior or suitability of other members.

6.3 Compliance with Law

You agree not to use FindMyRoomie for unlawful purposes, including fraud, harassment, or discrimination.

7. Platform Availability & Support

7.1 Availability

We strive to keep our platform accessible at all times, but we do not guarantee uninterrupted service.

7.2 Support

Customer support is available through our help center and contact form. We do not provide phone-based support.

8. Privacy & Data Security

Your use of FindMyRoomie is also governed by our Privacy Policy. We take reasonable measures to protect your information but cannot guarantee absolute security.

9. Limitations of Liability

FindMyRoomie is a matching platform and does not guarantee successful roommate connections, housing arrangements, or safety of in-person meetings. We are not responsible for:

- The conduct of users inside or outside the app.
- Housing agreements or rental arrangements made between users.
- Losses, damages, or disputes resulting from use of the platform.

Our total liability is limited to the amount you paid for the service in the 12 months preceding the claim.

10. Termination

10.1 **By You**

You may delete your account at any time.

10.2 **By FindMyRoomie**

We may suspend or terminate your account if you violate these Terms, misuse the platform, or engage in harmful behavior.

11. Dispute Resolution

11.1 **Negotiation**

We encourage users to contact us first to resolve disputes informally.

11.2 **Arbitration**

If unresolved, disputes shall be settled by binding arbitration in the state where FindMyRoomie is registered, governed by applicable U.S. law.

12. Governing Law

These Terms shall be governed by the laws of the State of Illinois, United States (unless updated to reflect the state of incorporation).

13. Force Majeure

Neither party is responsible for delays or failures due to events beyond their control, including natural disasters, technical outages, or government restrictions.

14. Changes to the Terms

We may update these Terms periodically. Significant changes will be communicated via the app or email. Continued use after changes indicates acceptance.

15. Miscellaneous

- **Entire Agreement:** These Terms, along with our Privacy Policy, represent the complete agreement between you and FindMyRoomie.
- **Severability:** If one section is invalid, the rest remain enforceable.
- **Assignment:** You may not transfer your account or rights without our prior written consent.

16. Contact Information

If you have questions about these Terms, please contact us at:

FindMyRoomie

Email: aethurtech@gmail.com