INFSCI 2710 – Database Management – Fall 2018

Course Project-Mall Management System

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Overview

A shopping mall sells a great variety of goods. Managers of the shopping mall would like use a web application to manage all the data. They are also interested in some questions like, how many goods are sold; which goods need to be replenished; which kinds of goods are popular; which kinds customers spend more money in this mall, etc. To answer these questions, managers need to collect lots of data, such as, daily and seasonal sales for each kind of good; information of customers who buy certain types of goods; inventories for each types of goods; transactions details for every item sold, and so on. Since a shopping mall sells a great variety of goods, we need to create a database management system to record a mass of data and efficiently query from the data. Through the system, managers, who are also the administrators, would be able to perform add/update/view functions to transaction, customer, salesman, department, product, supplier and supply. Also, it allows managers to check the hottest products in certain period, replenishment requirement of products.

Assumptions

- 1. The Mall is consist of six departments, of which own different salesmen and products. One salesman can only belong to one department. One department can have many salesmen. So does the relationship between products and departments. We also have multiple customers, assuming all customer are members of this mall.
- 2. We have three suppliers and we keep historical supply record in supply table in which we create one entry per product_id provided by one supplier in one transaction. So that we can calculate aggregates by this table instead of creating another table.
- 3. We assume we cannot retrieve actual profit on one product but we can get the average. Because different sellers can supply same product at different price, but product with same id is sold in the shopping mall with one price only. Thus, we can get average profit on any kind of product but not profit on one product.
- 4. All people in our database should be any of the 2 genders.
- 5. We create a discount column for every product customer buy. So, we can adjust prices for certain product in two ways: The original price and discounts.
- 6. We connect both salesman and product to department to know details like which salesman is working best in any department.

- 7. We assume same product can have different product ids, ex." honey" can be of multiple types brands etc.
- 8. Not considering about expiration date in this version
- 9. Every identical product is given same product id. I.e. 2 watches of xyz model of a company Sonata have same product_id. Because of that we cannot track one specific watch when it's in the store.
- 10. We create dummy data to demonstrate the system.

E-R diagram

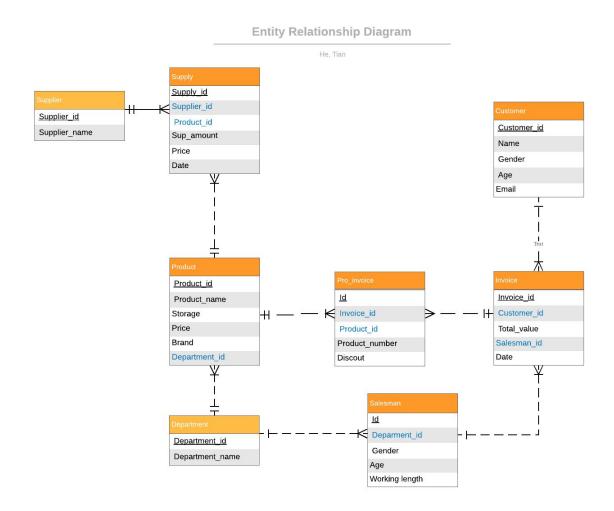


Table Customer, primary key:Customer_ID, which is foreign key of invoice table. A customer can have many invoices(orders). A invoice is only related one customer.

Table Supplier, primary key:Supplier_ID, which is foreign key of Supply table. One supplier would provide many supplies. One supply comes from one supplier

Table Department, primary key:Department_id, which is foreign key of product and salesman table. One department has different salesman. One salesman only belongs to one department. So does product.

Table salesman, primary key: id.which is foreign key of invoice table. One salesman will be responsible for several invoice. One invoice is completed by one salesman.

Table invoice, primary key:invoice_id,which is foreign key of pro_invoice table. pro_invoice is detail entity of invoice. One invoice is consist of several products.

Table Product, primary key:product_id, which is foreign key of supply and pro_invoice table.

Relationship between supply and product is one to one. Product and pro_invoice is also one to one.

Table supply, primary key:supply_id.

Table pro_invoice, primary key: id.

DDL statement

```
CREATE TABLE IF NOT EXISTS `customer` (
  `Customer id` int(10) NOT NULL,
  `name` varchar(50) NOT NULL,
  `gender` varchar(10) NOT NULL,
  `birthday` date DEFAULT NULL,
  `email` varchar(250) DEFAULT NULL
) ENGINE=InnoDB AUTO INCREMENT=16 DEFAULT CHARSET=latin1;
CREATE TABLE IF NOT EXISTS `Department` (
  `id` int(10) NOT NULL,
  `name` varchar(50) NOT NULL
) ENGINE=InnoDB AUTO INCREMENT=6 DEFAULT CHARSET=latin1;
CREATE TABLE IF NOT EXISTS `invoice` (
  `Invoice id` int(10) NOT NULL,
  `Customer id` int(10) NOT NULL,
  `Total_value` float NOT NULL,
  `salesman id` int(10) NOT NULL,
  `date` datetime DEFAULT NULL
) ENGINE=InnoDB AUTO INCREMENT=128 DEFAULT CHARSET=latin1;
CREATE TABLE IF NOT EXISTS `Product` (
  `Product id` int(10) NOT NULL,
  `Product name` varchar(50) NOT NULL,
  `Inventory` int(10) unsigned NOT NULL,
  `Price` int(10) unsigned NOT NULL,
  `Brand` varchar(50) NOT NULL,
  `Department id` int(11) NOT NULL
) ENGINE=InnoDB AUTO INCREMENT=37 DEFAULT CHARSET=latin1;
```

```
CREATE TABLE IF NOT EXISTS `pro invoice` (
  `id` int(10) NOT NULL,
  `invoice id` int(10) NOT NULL,
  `product id` int(10) NOT NULL,
  `Product number` int(10) unsigned NOT NULL,
  `Discount` float NOT NULL
) ENGINE=InnoDB AUTO INCREMENT=182 DEFAULT CHARSET=latin1;
CREATE TABLE IF NOT EXISTS `Salesman` (
  `id` int(10) NOT NULL,
  `name` varchar(50) NOT NULL,
  `department id` int(10) NOT NULL,
  `gender` varchar(10) NOT NULL,
  `birthday` date NOT NULL,
  `start_working_date` date NOT NULL
) ENGINE=InnoDB AUTO INCREMENT=8 DEFAULT CHARSET=latin1;
CREATE TABLE IF NOT EXISTS `supplier` (
  `id` int(10) NOT NULL,
  `name` varchar(50) NOT NULL
) ENGINE=InnoDB AUTO INCREMENT=4 DEFAULT CHARSET=latin1;
CREATE TABLE IF NOT EXISTS `Supply` (
  `Supply id` int(10) NOT NULL,
  `Supplier_id` int(10) NOT NULL,
  `Product id` int(10) NOT NULL,
  `Sup amount` int(10) NOT NULL,
  `Price` int(10) NOT NULL,
  `date` date DEFAULT NULL
) ENGINE=InnoDB AUTO INCREMENT=66 DEFAULT CHARSET=latin1;
-- Indexes for table `customer`
ALTER TABLE `customer`
 ADD PRIMARY KEY (`Customer id`);
-- Indexes for table `Department`
ALTER TABLE `Department`
 ADD PRIMARY KEY ('id'),
 ADD UNIQUE KEY `name` (`name`);
```

```
-- Indexes for table `invoice`
ALTER TABLE `invoice`
 ADD PRIMARY KEY (`Invoice id`),
 ADD KEY `cus_id_fk` (`Customer id`),
 ADD KEY `sals id fk` (`salesman id`);
-- Indexes for table `Product`
ALTER TABLE `Product`
 ADD PRIMARY KEY (`Product id`),
 ADD KEY `Department id fk` (`Department id`);
-- Indexes for table `pro invoice`
ALTER TABLE `pro invoice`
 ADD PRIMARY KEY (`id`),
 ADD KEY `invoice id fk1` (`invoice id`),
 ADD KEY `Product id fk1` (`product id`);
-- Indexes for table `Salesman`
ALTER TABLE `Salesman`
 ADD PRIMARY KEY ('id'),
 ADD KEY `de id fk` (`department id`);
-- Indexes for table `supplier`
ALTER TABLE `supplier`
 ADD PRIMARY KEY ('id');
-- Indexes for table `Supply`
ALTER TABLE `Supply`
 ADD PRIMARY KEY (`Supply id`),
 ADD KEY `Supplier_id_fk` (`Supplier_id`),
 ADD KEY `Product_id_fk` (`Product id`);
-- AUTO INCREMENT for table `customer`
ALTER TABLE `customer`
 MODIFY `Customer id` int(10) NOT NULL AUTO INCREMENT, AUTO INCREMENT=16;
```

```
-- AUTO INCREMENT for table `Department`
ALTER TABLE `Department`
 MODIFY `id` int(10) NOT NULL AUTO INCREMENT, AUTO INCREMENT=6;
-- AUTO INCREMENT for table `invoice`
ALTER TABLE `invoice`
 MODIFY `Invoice id` int(10) NOT NULL AUTO INCREMENT, AUTO INCREMENT=128;
-- AUTO INCREMENT for table `Product`
ALTER TABLE `Product`
 MODIFY `Product id` int(10) NOT NULL AUTO INCREMENT, AUTO INCREMENT=37;
-- AUTO INCREMENT for table `pro invoice`
ALTER TABLE `pro invoice`
 MODIFY `id` int(10) NOT NULL AUTO INCREMENT, AUTO INCREMENT=182;
-- AUTO INCREMENT for table `Salesman`
ALTER TABLE `Salesman`
MODIFY `id` int(10) NOT NULL AUTO INCREMENT, AUTO INCREMENT=8;
-- AUTO INCREMENT for table `supplier`
ALTER TABLE `supplier`
MODIFY `id` int(10) NOT NULL AUTO INCREMENT, AUTO INCREMENT=4;
-- AUTO INCREMENT for table `Supply`
ALTER TABLE `Supply`
 MODIFY `Supply id` int(10) NOT NULL AUTO INCREMENT, AUTO INCREMENT=66;
-- Constraints for table `invoice`
ALTER TABLE `invoice`
 ADD CONSTRAINT `cus id fk` FOREIGN KEY (`Customer id`) REFERENCES
`Customer` (`Customer id`),
 ADD CONSTRAINT `sals id fk` FOREIGN KEY (`salesman id`) REFERENCES
`Salesman` (`id`);
-- Constraints for table `Product`
ALTER TABLE `Product`
 ADD CONSTRAINT `Department id fk` FOREIGN KEY (`Department id`)
REFERENCES `Department` (`id`);
```

```
-- Constraints for table `pro invoice`
ALTER TABLE `pro invoice`
 ADD CONSTRAINT `Product id_fk1` FOREIGN KEY (`product_id`) REFERENCES
`Product` (`Product id`),
 ADD CONSTRAINT `invoice id fk` FOREIGN KEY (`invoice id`) REFERENCES
`Invoice` (`Invoice id`),
 ADD CONSTRAINT `invoice id fk1` FOREIGN KEY (`invoice id`) REFERENCES
`Invoice` (`Invoice id`);
-- Constraints for table `Salesman`
ALTER TABLE `Salesman`
ADD CONSTRAINT `de id fk` FOREIGN KEY (`department id`) REFERENCES
`Department` (`id`);
-- Constraints for table `Supply`
ALTER TABLE `Supply`
 ADD CONSTRAINT `Product id fk` FOREIGN KEY (`Product id`) REFERENCES
`Product` (`Product id`),
 ADD CONSTRAINT `Supplier id fk` FOREIGN KEY (`Supplier id`) REFERENCES
`supplier` (`id`);
```

Front-end & Back-end and System Overview

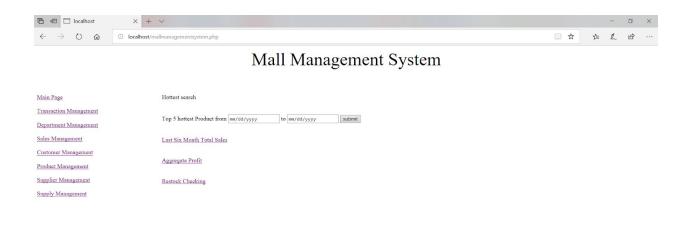
Front-end tools:PHP, Javascript

Front-End Back-End communication method: MySqli, AJAX

Startpage: MallManagementSystem.php

The MySQLi Extension (MySQL Improved) is a relational database driver used in the PHP scripting language to provide an interface with MySQL databases. Through Mysqli connection, PHP is able to get data from MySQL database and the data customers input can be import to database.

Front end design starting from frameset to show eight sections at left of the portal and the content of sections will be shown on the right. The main page shows four aggregate functions which are used frequently. The other seven sections are detail management of each table. On each page, we can add new data to database, retrieve required information from database, edit existed data in database through front end.



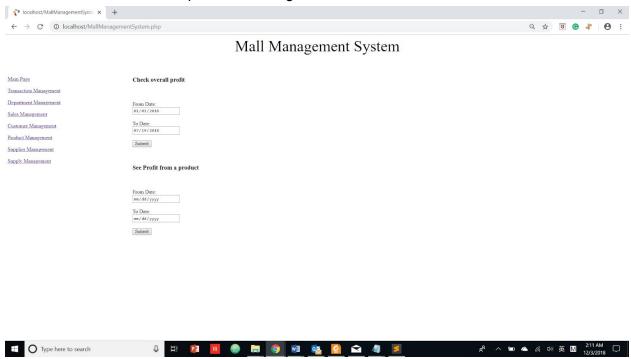


Aggregate functions

We have four aggregate functions which allow analyze the data.

1.Aggregate Profit:

Enter dates to check overall profit in the range:

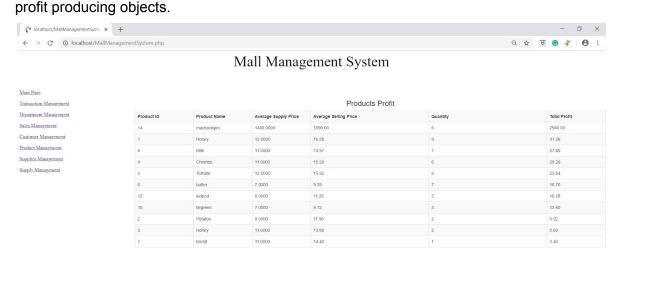




On checking product profit, with a particular range. It will show profit from each product which was sold in that date range, in decrease order of profit. This can answer questions like max

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Profit per product in the given date range, order by max to min profit giving product.

Take the average cost price from purchases from supplier.

Take the average selling price from sells to customers in the specified date range.

Subtract avg_selling_price from avg_cost_price to get avg profit per product sold. Multiply it by quantity of that product sold in the date range to get the total profit of the product in the range.

Group by these result for all the products Order by profit in descending order

Stored procedure:

CREATE PROCEDURE check_productwise_profit(IN start_date date, IN end_date date)

BEGIN

Select cost.Product_id, Product_name, costp as average_cost_price,avg_selling_price, quant as quantity_sold_between_given_date, (avg_selling_price- costp)*quant as product_total_profit from (Select avg(price) as costp, Product_id as Product_id from Supply group by Product_id) as cost, (Select pi.product_id as pid, p.Price, p.Product_name as Product_name, count(pi.discount) as quant, avg(pi.discount) as disc, p.Price*avg(pi.discount) as avg_selling_price from Product p, pro_invoice pi, invoice as i where pi.product_id=p.Product_id and i.Invoice_id =pi.invoice_id and i.date >start_date and i.date < end_date Group by p.product_id) as sell Where cost.Product_id=sell.pid order by product_total_profit desc; END

To get the total profit in a date range, the result of the above sql query is added like this:

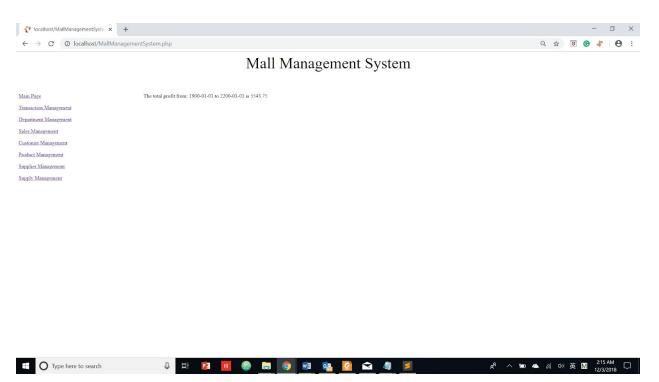
Stored procedure:

CREATE PROCEDURE check_total_profit(IN start_date date, IN end_date date)
BEGIN

Select sum((avg_selling_price- costp)*quant) as total_profit from (Select avg(price) as costp, Product_id as Product_id from Supply group by Product_id) as cost, (Select pi.product_id as pid, p.Price, count(pi.discount) as quant, avg(pi.discount) as disc, p.Price*avg(pi.discount) as avg_selling_price from Product p, pro_invoice pi, invoice as i where pi.product_id=p.Product_id and i.Invoice_id =pi.invoice_id and i.date >start_date and i.date< end_date Group by p.product_id) as sell Where cost.Product id=sell.pid;

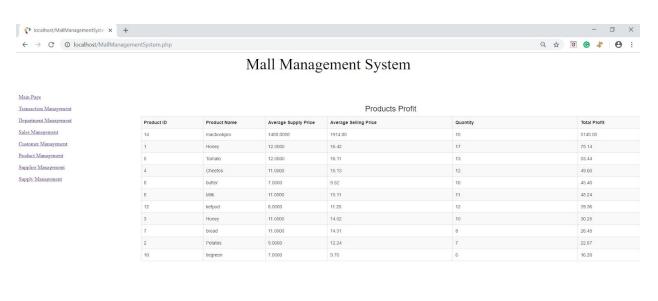
END

When you don't enter start or end date, it will show you results from the 1st recorded date to last recorded date. On checking overall profit without entering date:



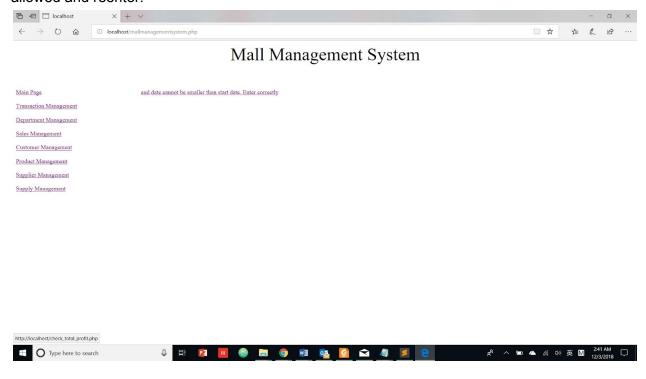
On checking product wise profit without entering date:

The result is sorted according to the most profit making products to least.



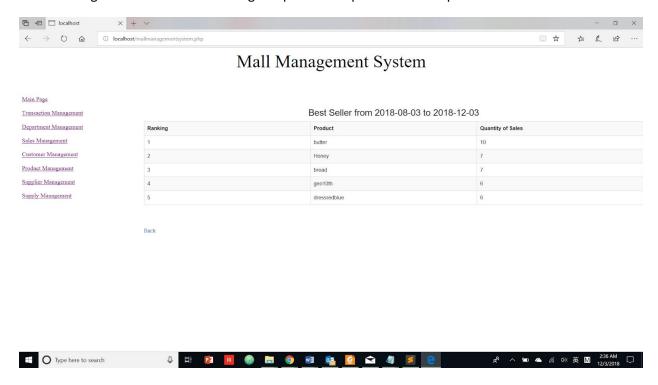


2) When you enter start date less than end date in overall profit, You get the error that it is not allowed and reenter.



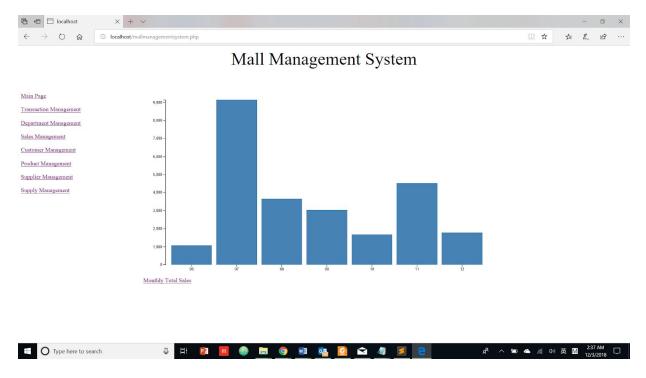
2.Hottest Products

Enter the begin date and end date will get top 5 hottest products in this period.



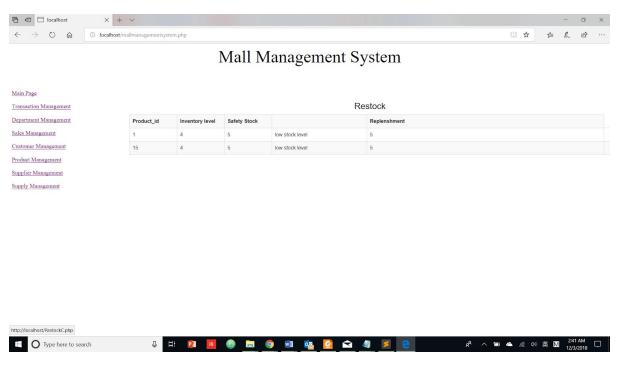
3.Last six month sales amount.

A bar graph will be shown to demonstrate the sales amount in last six month.



4. Restock checking

This function is to check the low inventory level products. We calculate the safety stock as the monthly average demand of last 12 month. Also the replenishment is equal to the safety stock.



Transaction Management:

There are two parts in Transaction Management

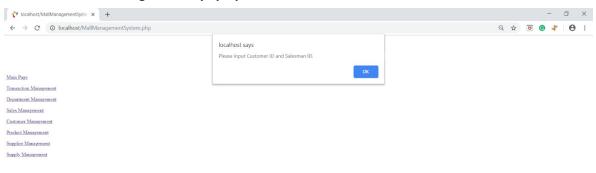
- 1.Create New Transaction
- 2. Review Transactions

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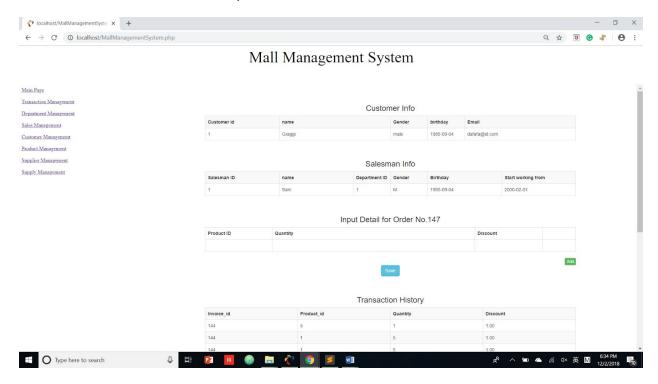
1.Create New Transaction. Customer and Salesman ID are required to input to create a new order, otherwise error message will be pop up.

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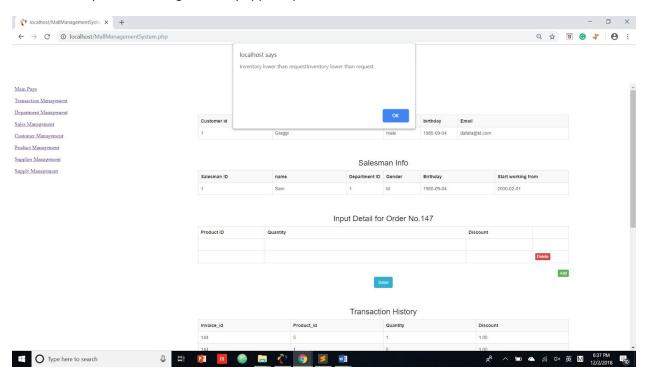




Create a new order for customer id 1, salesman id 1



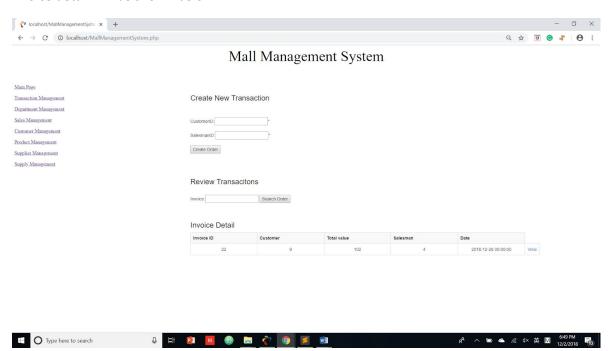
Order detail are permitted to input multiple rows, all fields are required to input. If the Quantity is lower than inventory, error message will be popped up.



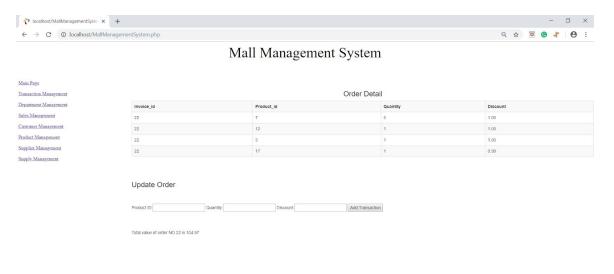
After input order detail for this order, feedback would be the total value of this order. Then the transaction history will be automatically updated.

2. Review Transaction.

Input Order number. If the order number are not exist, error message will be popped up, otherwise invoice detail will be shown below.



To view the detail, we can also update new item to this order.

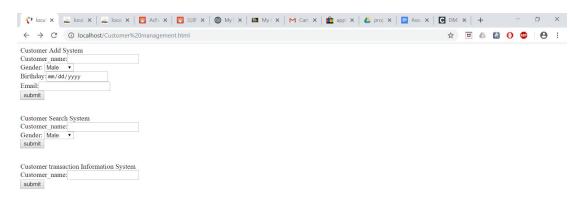




Customer management:

We have three functions in Customer management:

- 1. Customer Add System
- 2. Customer Search System
- 3. Customer transaction Information System

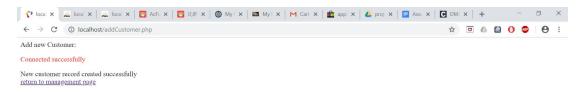




1. Customer Add System

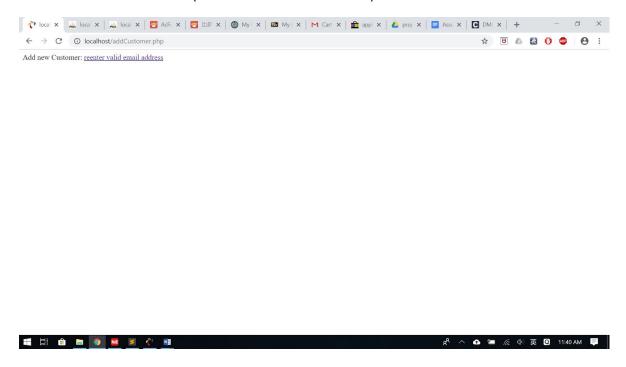
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If customer is added successfully:



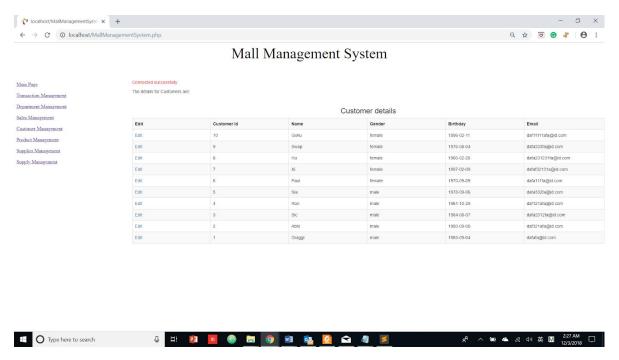
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If the email address is invalid (the email address can be null):

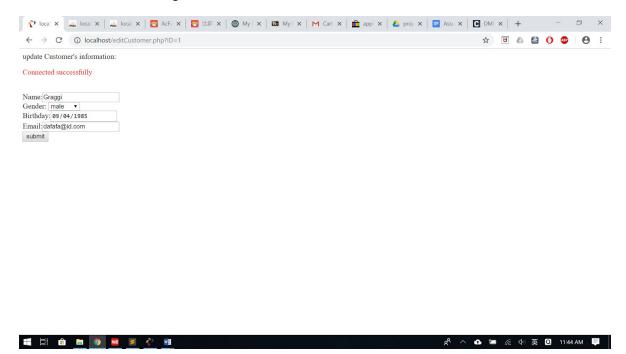


2. Customer Search System

If enter a name or letters, the system will return all customers whose names contain these letters. If we do not enter customer name, it will defaultly return 10 newly added customers. If there is no customer found, you will get a message that no customer found.

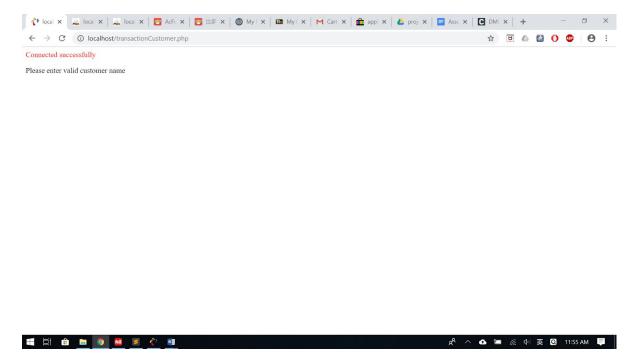


We can click 'Edit' to change customer's information

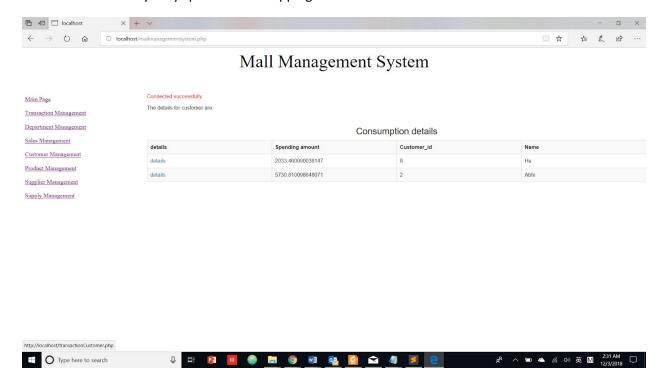


3. Customer transaction Information System

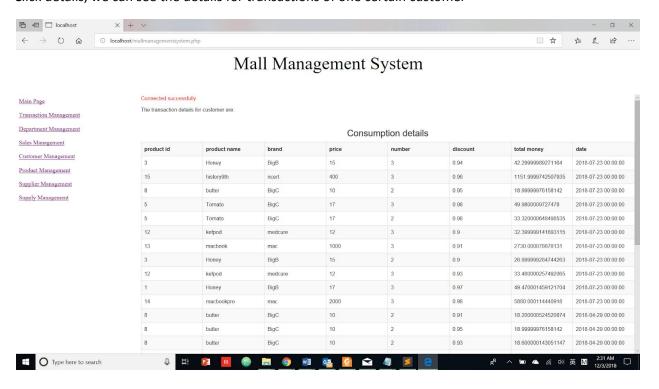
If do not enter a customer name, it will give you warning that to re enter valid customer name .If there's no customer found you will get same warning.



If enter a name or letters, the system will return all customers whose names contain these letters and the amount of money they spent in our shopping mall



Click details, we can see the details for transactions of one certain customer



The functions of salesman/department/product/supplier/supply management are similar and simpler to customer management. So we do not show them in this report.

Limitation

- 1. We create dummy data to demonstrate how the system works, so any conclusion from the system are not meaningful.
- 2. From the point view of supply chain management, the safety stock should be an additional quantity of an item held in inventory in order to reduce the risk that the item will be out of stock. Safety stock acts as a buffer in case the sales of an item are greater than planned and/or the supplier is unable to deliver additional units at the expected time. Due to the limited information we created, we only consider the safety stock as the monthly average demand of last 12 month.
- 3. Login system hasn't been established.