

Andrew Baxter

P&D Coordinator

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Profile:

Professional and detail-oriented P&D Coordinator with over four years of management experience, who is transitioning to a career in software development. I am currently attending Butler's executive education courses for full stack development and was also learning to develop software before that point. At my current company I have progressed rapidly through multiple departments, proving time and time again my abilities to learn quickly, adapt to change, and solve problems. I look forward to starting a career in software development and I am excited to see what skills and knowledge I can bring to a new industry.

Professional Experience:

FedEx Ground / P&D Coordinator / May 2022 – Present

- ❖ Responsible for coordinating the operations between FedEx Ground and their service providers. As a coordinator I must maintain good business relationships with service providers while also holding them accountable to contractual standards and performance agreements.

FedEx Ground / Sort Manager / Oct 2021 – May 2022

- ❖ Responsible for maintaining the day-to-day operations of one of the most successful FedEx facilities in the world. Lead hundreds of employees by creating a culture of safety, efficiency and integrity. Responsible for the quality and timely delivery of tens of thousands of customer packages daily.

FedEx Ground / Area Manager / Jan 2021 – Oct 2021

- ❖ Developed and trained operations managers to run efficient and well-organized areas, while maintaining company values and quality metrics
- ❖ Increased weekend sort efficiency by 10% by reengineering destinations to a more consolidated area, reducing sort times and total labor hours

FedEx Ground / Operations Manager / Dec 2018 – Jan 2021

- ❖ Lead multiple teams of package handlers through different areas of the operation while always maintaining safety, efficiency, and integrity
- ❖ As a control room manager, I cut our controllable rehandle percentage in half using root cause analysis and trend tracking to better position and train facers (Jam Breakers)

We Do Windows / Field Supervisor / May 2018 – Feb 2020

- ❖ Lead a team of window washers who gave hundreds of customers a professional, high quality window washing experience.

Education:

Butler Executive Education (May 2022 – Present)

- ❖ Full Stack Developments

Ball State University (2014 – 2018)

- ❖ 100 credit hours completed towards, major in criminal justice and a minor in digital forensics

Skills:

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| ❖ HTML | ❖ Git |
| ❖ CSS | ❖ Node.js |
| ❖ JavaScript | ❖ Bootstrap |
| ❖ Python | ❖ Materialize |
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