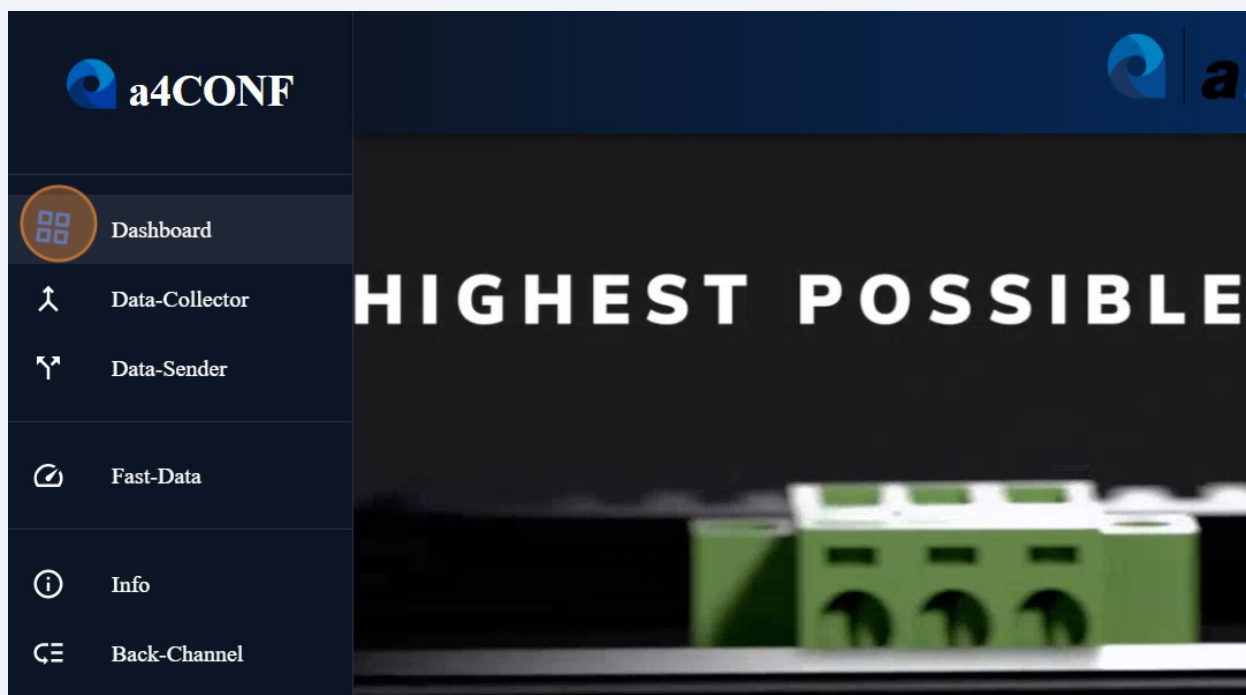


# How to Update the a4GATE Hostname


1 Navigate to <https://localhost>

2 Navigate to Dashboard



3

a4GATE hostname needs to be the same both for Data Collector and Data Sender. If it's not the case, a red text will appear as shown in figure:

**DASHBOARD** 

a4GATE serial number:



a4GATE hostname \*

A4GATE hostname is different between data collector: A207560000-0023 and data sender: pippo. Insert hostname, click 'Save' button, then 'Apply' button and after a4GATE


a4GATE Status				Plugins	
Data Sender ready	✓	a4Monitor	✓	Sitemanager	✓
Data Sender network	✓	Back Channel	✓	Thingworx	✓

4

Insert a4GATE hostname by looking at the Serial Number S/N on the side of the device

a4GATE serial number:

A207560000-0023 

a4GATE Status		Plugins		Connected Device	
a4Monitor	✓	Sitemanager	✓	Channel1.7M140A0	✗
Back Channel	✓	Thingworx	✓	Channel1.7M510A0	✗

5 Click "Save"

The screenshot shows the a4GATE web interface. At the top, there is a header with the a4GATE logo and an 'Apply' button. Below the header, there is a section for the 'a4GATE serial number:' with a text input field containing 'A207560000-0023' and a 'Save' button. Below this, there is a table with two columns: 'Plugins' and 'Connected Device'.

	Plugins	Connected Device
✓	Sitemanager ✓	Channel1.7M140A0 ✗
✓	Thingworx ✓	Channel1.7M510A0 ✗

6 Click "Apply" in order to "make it real"

The screenshot shows the a4GATE web interface, similar to the previous one. The 'Apply' button in the top header is now highlighted with an orange circle. The 'a4GATE serial number:' section and the table below remain the same.

	Plugins	Connected Device
✓	Sitemanager ✓	Channel1.7M140A0 ✗
✓	Thingworx ✓	Channel1.7M510A0 ✗



After you receive a green feedback, you will need to reboot both a4GATE PCs. You can press the physical power button of a4GATE, wait all the lights to turn off and then re-press it.