G KNOW

Simplifying genograms, Amplifying insights

Client Handoff Document

The purpose of this document is to provide a comprehensive and organized overview of the GKnow app, ensuring a seamless transition of ownership from the development team to the client. It serves as a single point of reference for all necessary information, including access credentials, documentation, and instructions for maintenance and support. By equipping the client with the essential tools and knowledge, this document aims to facilitate efficient management and operation of the app, while also establishing a clear line of communication for ongoing support and future development.

The GKnow app is an innovative, new genogram builder for therapists that allows professionals to enhance their practice in a single place.

Project Overview

GKnow is an iOS app that allows users to create detailed and interactive genograms, outlining family information and connections. This app will not only serve as a foundational tool for therapists and professionals, but will also set a new industry standard for how genograms are utilized in therapeutic and clinical settings. GKnow aims to revolutionize the way genograms are used in therapy by providing a comprehensive, intuitive, and user-friendly platform.

Key features and functionalities of the app include Apple Pencil compatibility, drag and drop tools, and an expanded library of possible genogram connections. GKnow also allows therapists to share genograms with their clients for easier and faster communication between sessions.

The target audience for GKnow is clinical professionals, specifically family therapists. Due to the need for newer technology in this specific industry, GKnow caters to those who use genograms and are looking for ways to improve their practice.

Access and Credentials

GKnow Gmail Account:

- **Description**: The GKnow Gmail holds access to the GitHub, where the code and app basically live. This email address will allow you to login and share with others from GitHub.
- **Login Credentials**:
    - **Username**: ███████████
    - **Password**: █████████
- **Other:**
    - **Account Recovery Email:** candace.couch@gmail.com

GitHub Account:

- **Description**: GitHub is the site where the GKnow app can be collaborated on and newer versions of the app can be pushed and edited. You can share access to this GitHub via the GKnow email and edit permissions accordingly.
- **Login Credentials**:
    - **Username**: █████████████
    - **Password**: ███████████

AirTable Account:

- **Description**: GitHub is the site where the GKnow app can be collaborated on and newer versions of the app can be pushed and edited. You can share access to this GitHub via the GKnow email and edit permissions accordingly.
- **Link to Join:**
    https://airtable.com/invite/l?inviteId=inv22yWwyQkNUxNJK&inviteToken=009714ab120081aa18b3843f5b6ab887594cc7d9bc4955cb1bff3e3c73918556&utm_medium=email&utm_source=product_team&utm_content=transactional-alerts
- **Login Credentials**:
    - **Username**: █████████
    - **Password**: ███████████

Admin Role:

- **Description**: The Admin has full access to all GKnow information, including login credentials, user data, and materials. The Admin is responsible for managing the platform, overseeing future development plans, and ensuring the system's overall functionality.
- **Permissions**: Full access to all features and settings.

User Role:

- **Description**: Users are therapists and professionals who require secure access to genograms for patient management. They have access to create, update, and view patient data, while adhering to the platform's professional and ethical guidelines.
- **Permissions**: Access to their own data and the ability to create and manage patient records.
- **Login Credentials**:
    - **Username**: ███████████
    - **Password**: ██████

Documentation

User Manual:

- How to navigate and use the application through the UX Map.

Maintenance & Support

Support Contacts:

- **Candace Couch**: candace.couch@gmail.com
- **Chris Rhodes**: chris.rhodes@uga.edu

Maintenance Plan:

- Provide an overview of regular maintenance needs, such as database backups, code updates, and version management.
- Include a section for planned feature updates or depreciation schedules.

Bug Reporting:

- To report bugs or issues, please email the support contacts listed above. The development team will be notified and will handle the issue in a timely manner.

Final Deliverables

- **Source Code**: [Repository](#)
- **Design Files**: [Visual Design Guide](#), [Design Assets](#)
- **Documentation**: [GKnow UX Map](#)

File Locations:

- GitHub Repository: https://github.com/etkhdaniel/G-Know

Future Considerations

- **Apple Pencil Integration**: Potential integration for sketching on the genogram builder screen.
- **Sketchpad-like Builder Screen**: Future design enhancements for a more intuitive, drawing-based user interface for creating and modifying genograms.
- **Face-ID Login**: Explore Face-ID or other biometric authentication methods for enhanced security and ease of use.
- **Client View / Sharing**: Consider allowing users to share genograms with clients for review or collaboration.
- **Layering Connections**: Add a feature to hide/show connections between generations, offering a more flexible and customizable user experience.