



Profile: Adam Scoot

Achievements & Qualifications

ICAgile Certified Professional-Agility in the Enterprise (ICP-ENT)

ICAgile Certified Professional-Agile Coaching (ICP-ACC)

ICAgile Certified Professional (ICP)

Leading SAFe 4.5

Scrum Alliance - Scrum Master (CSM)

Skills & Strengths

Change leadership

Programme design

Agile coaching and mentoring

Training and facilitation

Making technology accessible for non technical people

Languages

English – Native Speaker

URLs & Links

LinkedIn

<https://www.linkedin.com/in/adam-scoot-2b566012>

Arabica

<http://www.arabicastransformationconsulting.com>

Experience

Royal Bank of Scotland

Transformation lead for >£90M Personal Banking Program of +350 people. Moving from an entrenched waterfall method to regular iterative agile deliveries based on outcome with a visible reduction in lead and cycle time idea to value.

Coach MD, Senior Leaders and Teams in the agile mindset and the implementation of agile ways of working.

Creating and running Agile training courses for all levels of the business.

Successes: Helped the business reduce their average lead time by around 80% over the last 18 months. Identified a £71k per program work stream saving through adjusting the PreProd environment (A single program contained 6 work streams.) repeatable across the bank. Agile mindset and people skills training led to a greater ability to challenge governance, finance and leadership. Changed approach to describing work and understanding of prioritisation led to a reduction in lead and cycle time. Visualisation of Idea to value and blockers to agile practices led to a focus on real issue resolution, and reduction in process and governance. Better collection and understanding of data led to improved decision making. System visualisation and systems thinking identified and allowed the removal of waste. A focus on test automation and testing, agile basics plus basic agile development techniques led to quality improvement, less back outs and integration issues.

Tesco PLC

Agile Coach transitioning Tesco Technology teams from Waterfall to Agile deliveries across Product, Development, Services and Infrastructure.

Championed cultural change and coached leaders and teams through the transformation and provided the necessary training and references to enable the ideal management and team structures.

Creating and running Agile training courses for all levels of the business.

Successes: Delivery increased from every 6 months to every week and can now be executed daily. CI/CD is now commonplace. Infrastructure on demand is now available. Created, led and contributed to the 'scrum of scrums' and 'retro of retros', made up of program managers and directors in Tesco Technology tasked with solving enterprise wide issues. Improved the delivery of infrastructure from six weeks to less than 1 min. Reduced snowflake servers by introducing a base template with domain specific post build tasks. Implemented performance testing and Continuous Delivery pipeline solutions.

Shelter

Agile coach working at board level to challenge and change existing ways of working to allow more money from donations to be spent on keeping people in their homes

Successes: A full software and hardware upgrade to the business and a move to cloud on demand services reduced cost and administration time. Introduction of a strong focus on benefits and end user involvement to drive work to a successful implementation that reduced cost of rework. Benefits achieved: 10% Reduction in call waiting time, 10% Reduction in call handling time and triage at Helpline level. 5% reduction in case cost at support level.